

CAPITEC BANK HOLDINGS LIMITED
Incorporated in the Republic of South Africa
Registration number 1999/025903/06
Ordinary Share Code: CPI ISIN Number: ZAE000035861
Preference Share Code: CPIP ISIN Number: ZAE000083838
("Capitec" or "the group")

VOLUNTARY TRADING STATEMENT

In accordance with Capitec's custom of keeping shareholders informed, the board advises that a reasonable degree of certainty exists that for the year ended 29 February 2024:

- group headline earnings per share will be between 9 049 cents and 9 208 cents per share, representing an increase of between 14% and 16% compared to the restated 7 938 cents per share for the comparative year ended 28 February 2023*; and
- group earnings per share will be between 9 044 cents and 9 202 cents per share, representing an increase of between 14% and 16% compared to the restated 7 933 cents per share for the comparative year ended 28 February 2023*.

The growth in headline earnings and earnings per share was driven by strong performance during the second half of the 2024 financial year following subdued growth during the first half. The group's performance, despite challenging economic conditions, can be attributed in the main to the factors detailed below.

The 2024 financial year was characterised by strong double-digit growth in net transaction and commission income fuelled by growth in clients transacting digitally, and client adoption of our value-added services and new payment channels.

Funeral insurance income increased on the back of high funeral policy sales and client retention along with stable collection rates.

The impact of tightened credit granting criteria began to manifest during the second half of the year and the credit impairment charge decreased compared to the preceding half of the year. The lower charge in conjunction with the conservative growth in the loan book led to an improved credit loss ratio.

- * Shareholders were informed in a SENS announcement published on 4 July 2023 that the group had implemented the IFRS 17 *Insurance contracts* standard on 1 March 2023. IFRS 17 replaced IFRS 4 *Insurance Contracts* for annual periods beginning on or after 1 January 2023.

The implementation of IFRS 17 necessitated the restatement of the group earnings and headline earnings per share for the year ended 28 February 2023. Any adjustments to the carrying amounts of assets or liabilities prior to the 2023 financial year were recognised as an adjustment to retained earnings on 1 March 2022.

The group's IFRS 17 transitional report contains detail regarding the restatements and can be accessed on Capitec's website at <https://www.capitecbank.co.za/globalassets/pages/investor-relations/ifrs-17-transitional-report.pdf>

The financial information on which this voluntary trading statement is based has not been reviewed or reported on by Capitec's auditors. The financial results for the year ended 29 February 2024 are expected to be published on SENS on or about 23 April 2024.

Capitec's presentation of the financial results for the year ended 29 February 2024 will be livestreamed on or about 23 April 2024 at 8am SAST.

The link to the livestreaming event will be published on Capitec's website at <https://www.capitecbank.co.za/financial-results/>

Stellenbosch
8 March 2024

Sponsor
PSG Capital