

MTN Group Limited

(Incorporated in the Republic of South Africa)

(Registration number 1994/009584/06)

(Share code MTN)

(ISIN: ZAE000042164)

(MTN or the Group)

Nigerian Communications Commission (NCC) directive on compliance with SIM registration regulations

MTN shareholders (Shareholders) are advised that MTN Nigeria has, on 18 December 2023, released an announcement on the Nigerian Exchange Limited (NGX) regarding an industry-wide directive from the NCC to implement full network barring on all phone lines for which the subscribers have not submitted their national identity numbers (NINs) and those whose NINs are unverified. As MTN Nigeria is a major subsidiary of the Group, Shareholders are referred to the NGX announcement, which can also be viewed at <https://www.mtn.ng/investors/announcements/>.

The instruction is part of an industry-wide directive in Nigeria that requires phone lines for which the subscribers have not submitted their NINs to be barred by 28 February 2024. With regard to NINs that have been submitted but not yet verified, such lines are to be barred from 29 March 2024.

This follows the NCC's directive on 4 April 2022 requiring operators to restrict only outgoing calls (one-way barring) for subscribers whose lines were not associated with NINs. All affected subscribers must be verified (biometrics and biodata) before their lines are unbarred.

MTN Nigeria continues to engage affected subscribers to submit their NINs for verification. Where NINs have been submitted, MTN Nigeria will continue to work with the National Identity Management Commission (NIMC) to accelerate the NIN verification process. MTN Nigeria is committed to complying with the industry-wide directive from the NCC and will provide further updates to investors on progress and potential impact with or before the release of the 31 December 2023 results.

19 December 2023

Fairland

Lead sponsor

Tamela Holdings Proprietary Limited

Joint sponsor

J.P. Morgan Equities (SA) Proprietary Limited