

Massmart Holdings Limited
(Incorporated in the Republic of South Africa)
Company Registration No. 1940/014066/06
JSE Code: MSM
ISIN: ZAE000152617
("Massmart" or the "Company")

UPDATE REGARDING CIVIL UNREST IN SOUTH AFRICA

Shareholders are aware of the unrest currently affecting parts of South Africa, particularly in the provinces of Gauteng and Kwazulu-Natal. As has been the case for many businesses, large and small, Massmart facilities have not escaped the unfortunate looting and property damage which has occurred over the past several days. At present, we confirm that protesters gained access to and made off with merchandise in 18 Cambridge stores, 10 Game stores, 8 Builders stores, 3 Cash & Carry and 2 Makro stores. Two of our Distribution Centres have also been directly impacted. Altogether four facilities have suffered significant damage due to arson.

As we have managed through the crisis, our immediate priority as a company has been first-and-foremost to ensure the safety and security of our employees and customers and to take practical steps to protect our stores and distribution centre facilities. This has resulted in the temporary closure of a number of vulnerable stores and facilities over the last few days. Massmart has activated back-up plans to ensure full and complete business recovery, starting with the responsible reopening of stores as soon as it is safe and practical to do so. At the same time, we have successfully activated business continuity replenishment plans that involve shifting replenishment capability to distribution centres into which we have built in backup capacity. We are therefore confident in our ability to service the stock needs of our stores.

The full extent of the damage is still being assessed. However, Massmart confirms that the insurance cover in place for such events will minimise losses to the Group. We remain encouraged that the overall situation is stabilising as government deploys additional law enforcement resources and restores order.

Massmart continues to collaborate with and leverage the full support and expertise of its majority shareholder, Walmart, who have unambiguously expressed their commitment to our business. We remain focussed on helping our employees, customers and the communities that we serve to fully recover from the unfortunate events of the last several days.

We will continue to update shareholders on our recuperation activities in due course.

16 July 2021

Johannesburg

JSE Sponsor:
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