



Standard Bank Group

FINANCIAL RESULTS

for the six months ended 30 June 2021



Standard Bank Group

ANALYSIS OF FINANCIAL RESULTS

for the six months ended 30 June 2021

ANALYSIS OF FINANCIAL RESULTS FOR THE SIX MONTHS ENDED 30 JUNE 2021

Standard Bank Group is an African-focused, client-centric, digitally enabled, integrated financial services group with compelling competitive advantages

158-year operating history in South Africa

Client segments: Consumer & High Net Worth, Business & Commercial, Wholesale and Liberty

Owns a controlling interest in the South African listed insurance and wealth management group, Liberty Holdings Limited (Liberty)

Listed on the JSE Limited (JSE) since 1970

Operates in 20 countries in sub-Saharan Africa

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THE STANDARD BANK OF SOUTH AFRICA

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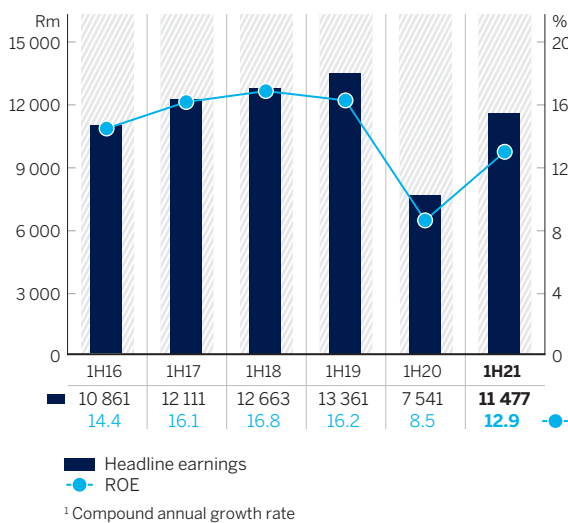
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HIGHLIGHTS



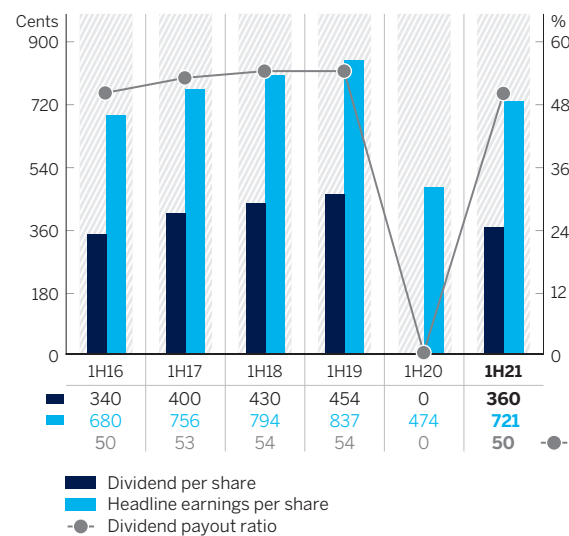
HEADLINE EARNINGS AND RETURN ON EQUITY

CAGR¹ (1H16 – 1H21): 1%



HEADLINE EARNINGS AND DIVIDEND PER SHARE

CAGR (1H16 – 1H21): Dividend per share: 1%
Headline earnings per share: 1%



Standard Bank Group's (SBG or the group) analysis of financial results for the six months ended 30 June 2021 has not been audited or independently reviewed.

The preparation of the financial results was supervised by the Chief Finance & Value Management Officer, Arno Daehnke BSc, MSc, PhD, MBA, AMP.

FINANCIAL RESULTS, RATIOS AND STATISTICS

| | | Change % | 1H21 | 1H20 | FY20 |
|--|-----------|-------------|-----------|-----------|-----------|
| Standard Bank Group (SBG) | | | | | |
| Headline earnings contribution by client solution¹ | | | | | |
| Total headline earnings | Rm | 52 | 11 477 | 7 541 | 15 945 |
| Standard Bank Activities | Rm | 41 | 10 894 | 7 740 | 15 715 |
| Banking | Rm | 39 | 9 759 | 7 024 | 14 261 |
| Insurance | Rm | 4 | 987 | 946 | 1 810 |
| Investments | Rm | 6 | 427 | 403 | 701 |
| Central and other | Rm | (56) | (279) | (633) | (1 057) |
| Liberty | Rm | (>100) | 163 | (707) | (651) |
| Other banking interests | Rm | (17) | 420 | 508 | 881 |
| Ordinary shareholders' interest | | | | | |
| Profit attributable to ordinary shareholders | Rm | >100 | 11 414 | 3 767 | 12 358 |
| Ordinary shareholders' equity | Rm | 2 | 182 851 | 179 244 | 176 371 |
| Share statistics | | | | | |
| Headline earnings per ordinary share (HEPS) | cents | 52 | 721.4 | 473.8 | 1 002.6 |
| Diluted headline EPS | cents | 52 | 717.4 | 471.8 | 999.6 |
| Basic EPS | cents | >100 | 717.4 | 236.7 | 777.0 |
| Diluted EPS | cents | >100 | 713.4 | 235.7 | 774.7 |
| Dividend per share | cents | >100 | 360 | 0 | 240 |
| Net asset value per share | cents | 2 | 11 509 | 11 265 | 11 072 |
| Tangible net asset value per share | cents | 4 | 10 404 | 10 004 | 9 926 |
| Dividend payout ratio | % | | 50 | 0 | 24 |
| Dividend cover | times | | 2.0 | 0 | 4.2 |
| Number of ordinary shares in issue | thousands | | 1 588 707 | 1 591 162 | 1 592 904 |
| Return ratios | | | | | |
| ROE | % | | 12.9 | 8.5 | 8.9 |
| Return on risk-weighted assets (RoRWA) | % | | 2.0 | 1.3 | 1.4 |
| Capital adequacy² | | | | | |
| Common equity tier 1 capital adequacy ratio | % | | 13.5 | 12.5 | 13.2 |
| Tier 1 capital adequacy ratio | % | | 14.3 | 13.1 | 13.9 |
| Total capital adequacy ratio | % | | 16.4 | 15.4 | 16.1 |
| Cost of equity estimates | | | | | |
| Cost of equity ³ | % | | 14.5 | 14.3 | 14.4 |
| Employee statistics | | | | | |
| Number of employees | | (2) | 49 662 | 50 707 | 50 115 |
| Standard Bank Activities | | | | | |
| ROE | % | | 13.3 | 9.5 | 9.6 |
| RoRWA | % | | 1.9 | 1.4 | 1.4 |
| Cost of equity ³ | % | | 14.6 | 14.4 | 14.5 |
| Loan-to-deposit ratio | % | | 79.7 | 80.4 | 77.4 |
| Net interest margin (NIM) | bps | | 361 | 387 | 370 |
| Non-interest revenue to total income | % | | 45.0 | 44.1 | 43.4 |
| CLR | bps | | 88 | 169 | 151 |
| Jaws | bps | | (328) | 100 | (306) |
| Cost-to-income ratio | % | | 58.3 | 56.4 | 58.2 |
| Effective direct taxation rate | % | | 22.3 | 16.6 | 13.6 |
| Effective total taxation rate | % | | 27.4 | 25.2 | 21.6 |
| Employee statistics | | | | | |
| Number of employees | | (2) | 44 045 | 45 042 | 44 450 |

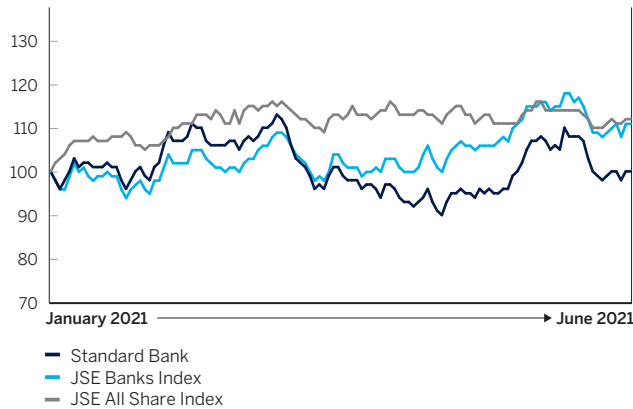
¹ Refer to pages 22-25 for more information.

² IFRS 9 fully phased-in for capital adequacy purposes from 01 January 2021.

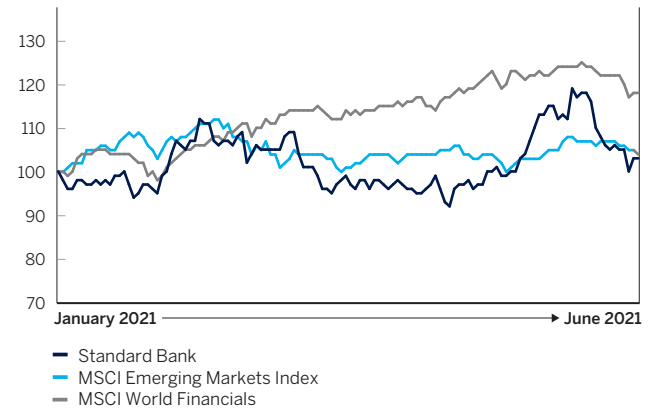
³ Estimated using the capital asset pricing model, by applying estimates of risk free rate, 9.38% (1H20: 9.30%), equity risk premium, 6.0% (1H20: 6.1%), and beta 85.8% (1H20: 82.1%). Beta for Standard Bank Activities estimated at 86.2% (1H20: 83.1%).

MARKET AND ECONOMIC INDICATORS

SBK VERSUS JSE BANKS AND ALL SHARE INDEX (ZAR)



SBK VERSUS EMERGING MARKETS AND WORLD FINANCIALS (USD)



| | Change % | Average | | | Change % | Closing | | |
|---|----------|---------------|--------|--------|-------------|---------------|--------|--------|
| | | 1H21 | 1H20 | FY20 | | 1H21 | 1H20 | FY20 |
| Market indicators | | | | | | | | |
| South Africa (SA) prime overdraft rate | % | 7.00 | 8.66 | 7.84 | 7.00 | 7.25 | 7.00 | |
| SA SARB repo rate | % | 3.50 | 5.16 | 4.34 | 3.50 | 3.75 | 3.50 | |
| SA Consumer Price Index | % | 4.0 | 3.4 | 3.3 | 4.9 | 2.2 | 3.1 | |
| Weighted average Africa Regions inflation | % | 23.1 | 55.8 | 58.0 | 17.3 | 88.9 | 39.7 | |
| JSE All Share Index | 28 | 66 216 | 51 867 | 54 116 | 22 | 66 249 | 54 362 | 59 409 |
| JSE Banks Index | 11 | 7 138 | 6 440 | 6 076 | 48 | 7 618 | 5 133 | 6 849 |
| SBK share price | 1 | 128.00 | 126.35 | 120.22 | 22 | 127.61 | 104.50 | 127.08 |
| Key exchange rates | | | | | | | | |
| USD/ZAR | (13) | 14.53 | 16.64 | 16.45 | (18) | 14.28 | 17.34 | 14.67 |
| GBP/ZAR | (4) | 20.17 | 20.93 | 21.08 | (8) | 19.74 | 21.43 | 20.04 |
| ZAR/AOA | 39 | 44.54 | 32.03 | 34.85 | 35 | 45.07 | 33.38 | 44.58 |
| ZAR/GHS | 18 | 0.40 | 0.34 | 0.35 | 21 | 0.40 | 0.33 | 0.40 |
| ZAR/KES | 19 | 7.48 | 6.27 | 6.47 | 21 | 7.42 | 6.14 | 7.44 |
| ZAR/MZN | 15 | 4.58 | 4.00 | 4.21 | (1) | 3.97 | 4.02 | 5.10 |
| ZAR/NGN | 28 | 27.72 | 21.61 | 22.40 | 36 | 28.27 | 20.74 | 26.66 |
| ZAR/UGX | 11 | 249.11 | 224.84 | 225.95 | 15 | 246.30 | 214.79 | 249.02 |
| ZAR/ZMW | 51 | 1.51 | 1.00 | 1.10 | 52 | 1.54 | 1.01 | 1.44 |
| ZAR/ZWL | >100 | 5.66 | 1.34 | 2.10 | 75 | 5.83 | 3.33 | 5.64 |

OVERVIEW OF FINANCIAL RESULTS

Group results

The first six months of 2021 were another exceptionally difficult period for many of our clients, staff and stakeholders but we are now hopeful that the worst phase of the pandemic is behind us. Notwithstanding these continuing strains, some early signs of recovery are evident in the Standard Bank Group's (SBG or the group) financial results for the first half of 2021 (1H21). Our underlying business has strong momentum and, relative to this time last year, we have seen a recovery in client activity, an improved outlook and lower impairment charges. The group's South African business recorded a strong recovery, particularly in the Consumer and High Net Worth (CHNW) client segment. The Wholesale client segment reported strong earnings growth on the back of net credit recoveries and tight cost control.

Our Standard Bank Activities' (group excluding ICBC Standard Bank plc (ICBCS) and Liberty Holdings Limited (Liberty)) earnings were supported by growth in the client franchise, a recovery in client transactional activity, and fees and significantly lower credit charges. Underlying revenue growth was supportive although negatively impacted by lower interest rates period on period and an outsized performance in trading revenue in the prior period. Despite tight cost management, the decline in revenues drove negative jaws. Credit impairment charges halved but remained above 1H19 levels. Consequently, Standard Bank Activities' reported headline earnings of R10.9 billion, up 41% on 1H20, and a return on equity (ROE) of 13.3% (1H20: 9.5%). Liberty returned to profitability and ICBCS continued to perform well.

Group headline earnings were R11.5 billion, an increase of 52% on 1H20, and ROE was 12.9% (1H20: 8.5%). The group's capital position remained robust, with a common equity tier 1 capital adequacy (CET1) ratio as at 30 June 2021 of 13.5%. Taking into account the momentum in the underlying business and the group's strong capital position, the SBG Board has declared an interim dividend of 360 cents per share, representing a 50% dividend payout ratio.

The group's regional performance reflects the underlying recovery trends in our countries of operation. The group's South African business rebounded strongly, recording earnings of almost three times that of 1H20. Client demand and activity improved, disbursements and fees recovered, and credit charges declined from very elevated levels in 1H20. Africa Regions' performance was significantly impacted by currency movements, particularly the stronger Rand. By way of example, revenue declined 11%

Overview of performance

Standard Bank Activities by client segment

Client segments is our primary axis of reporting. The client segments are responsible for designing and executing the client value proposition strategy.

HEADLINE EARNINGS BY CLIENT SEGMENT

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|----------|-------------|---------------|------------|------------|
| Consumer & High Net Worth clients (CHNW) | >100 | >100 | 2 371 | 1 024 | 2 905 |
| Business & Commercial clients (BCC) | 2 | 1 | 2 156 | 2 136 | 4 160 |
| Wholesale clients | 38 | 27 | 6 646 | 5 213 | 9 707 |
| Central and other | (86) | (56) | (279) | (633) | (1 057) |
| Standard Bank Activities | 49 | 41 | 10 894 | 7 740 | 15 715 |

CHNW delivered a solid set of results in a difficult environment. Headline earnings improved 132% to R2 371 million and ROE increased to 9.7% (1H20: 4.3%). An improving trend in client experience scores, growth in active clients, increase in digital capabilities, and robust balance sheet growth reflect the underlying franchise momentum.

BCC's headline earnings increased 1% to R2 156 million and ROE improved to 20.8% (1H20: 19.5%). Lower net interest income (NII), due to a sizeable negative endowment impact, was offset by lower credit impairment charges. Increased client demand for lending to support business growth, alongside growth in client transactional activity and turnover was evident. Improvements in global trade supported the trading environment across many markets.

but grew 10% in constant currency (CCY). Underlying growth was underpinned by ongoing balance sheet and client franchise growth. Africa Regions' contribution to 1H21 group headline earnings was 35%. The top six contributors to Africa Regions' headline earnings remained Angola, Ghana, Kenya, Mozambique, Nigeria and Uganda.

Operating environment

Overall, the global environment was favourable. Continued low interest rates and fiscal stimulus supported global equity markets. Inflationary fears waxed and waned. Vaccination rates improved as the rollout beyond developed markets gained momentum. Lockdown restrictions were reintroduced in many places to deal with the Delta variant outbreaks, however in most cases they were less restrictive than the initial lockdowns. Travel and trade resumed; however supply disruptions remained an issue.

Sub-Saharan Africa benefited from the global tailwinds, particularly in those countries with links to commodities. Interest rates remained low, with only Mozambique and Zambia recording interest rate increases of 300 basis points and 50 basis points respectively in the period. Inflation upticks were limited to specific markets, namely Malawi, Nigeria and Zambia. The vaccine roll-out has been slow – constrained by access and logistics. Many countries experienced further waves of infection in the period. Recovery rates differ and are expected to continue to be bumpy.

In South Africa, as lockdowns eased, activity and confidence improved.

High commodity prices supported the fiscus (tax collection) and enabled the state to continue to support those impacted by the pandemic. The vaccination programme got off to a slow start but has gained momentum. Reform progress, particularly in energy, was positive. The social unrest, experienced in July 2021 in KwaZulu Natal and Gauteng, exposed the urgent need to tackle rising inequality through accelerated growth, investment-related reforms and job creation. While we experienced damage to our infrastructure, we were most concerned about the safety of our colleagues and clients. We have offered various forms of support to our clients, our colleagues and to the communities impacted. We are working hard to get back up and running and have put contingency plans in place where necessary. The unrest occurred post the reporting date and therefore any financial impact will be recorded in 2H21. The impact is however, expected to be limited due to insurance.

Wholesale delivered headline earnings of R6 646 million, an increase of 27% on 1H20, and an ROE of 20.0% (1H20: 15.3%). Revenue pressures were more than offset by tailwinds from impairment releases, the partial reversal of the equity fair value write downs suffered in 1H20, and good cost containment.

Standard Bank Activities by solution

For the purposes of our secondary reporting axis, we group products and services into banking, insurance and investments.

HEADLINE EARNINGS BY SOLUTION

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---------------------------------|-------------|---------------|--------------|---------------|
| Banking | 39 | 9 759 | 7 024 | 14 261 |
| Insurance | 4 | 987 | 946 | 1 810 |
| Investments | 6 | 427 | 403 | 701 |
| Central and other | (56) | (279) | (633) | (1 057) |
| Standard Bank Activities | 41 | 10 894 | 7 740 | 15 715 |

Banking solutions

Banking solutions headline earnings improved considerably, up 39% period on period. The franchise grew clients and balances, and transactional and account activity improved relative to the low levels seen during the lockdowns in 1H20.

| Active clients | '000 | % Change |
|---------------------|-------|----------|
| CHNW South Africa | 9 721 | 4% |
| CHNW Africa Regions | 5 261 | 6% |
| BCC South Africa | 498 | 3% |
| BCC Africa Regions | 248 | 12% |

Loans and advances

Gross loans and advances to customers were flat period on period, as strong growth in CHNW loans was offset by repayments of liquidity and facilities drawn down by Wholesale clients in 1H20. CHNW client demand experienced in 2H20, continued into 1H21. Personal unsecured lending growth continued to be driven through our digital channels. Wholesale origination momentum improved towards the end of the period.

Total provisions were up marginally from 31 December 2020. As at 30 June 2021, stage 3 loans represented 5.5% of the portfolio and provisions held against these loans remained sufficient at 47% and largely unchanged from year end (30 December 2020, 5.5% and 46% respectively).

In South Africa, gross loans to customers grew 2%. We continued to support our clients as they sought to buy homes and cars. Applying consistent risk appetite and more stringent affordability criteria (to take into account future increases in interest rate), we found many attractive opportunities to lend to the clients we know well. New mortgage loan-to-value was unchanged from 2020. As at 30 June 2021, the active payment holiday portfolio amounted to R5 billion (30 June 2020: R107 billion), of which the vast majority is home loans. Payment rates remained at 90% on the expired portfolio and additional provisions were raised for accounts deemed to be high risk. Strain in the expired card population resulted in an increase in coverage from 4% in December 2020 to 5.4% as at 30 June 2021. In addition, loans disbursed under the South African Covid-19 loan guarantee scheme totalled approximately R7 billion as at the end of the period. These loans are included in the business lending portfolio, with total coverage ratio of over 5.0%.

Within Africa Regions, the accelerated rollout of our digital lending capabilities drove continued strong growth in our gross loans to customers (CCY: 14%). Countries supporting this growth included Botswana, Eswatini, Ghana, Kenya, Malawi, Nigeria, and Uganda.

Deposits and funding

Total deposits were largely flat period on period. Muted net credit demand and higher business transactional balances reduced the need for wholesale funding (i.e. NCDs). South African deposits from customers were flat period on period at R1.2 trillion. Balances accumulated in the prior period were largely retained. Africa Regions deposits from customers grew 20% (CCY) and current and savings account (CASA) balances grew 19% (CCY), underpinned by new active customers. CASA balances grew across the portfolio, but particularly in Angola, Ghana, Kenya, Mozambique, Nigeria, Uganda, and Zambia. Deposits placed with our offshore operations in the Isle of Man and Jersey totalled GBP5.9 billion as at 30 June 2021 (30 June 2020: GBP5.2 billion).

Revenue

Banking solution revenue declined 2%. NII declined 5% driven by margin compression. Lower average interest rates continued to be a drag – negative endowment equated to R2.2 billion in the period (1H20: R1.8 billion, 2H20: R5.7 billion). Net interest margin (NIM) declined 26 basis points to 361 basis points.

Non-interest revenue (NIR) grew 1% to R21.2 billion. Net fee and commission income increased 3% as consumer activity levels and transactional volumes improved relative to levels recorded in the 1H20 lockdowns. In South Africa, NIR was negatively impacted by pricing adjustments, on account and ATM fees, as well as lower cash-related fees as customers switched from branch to ATM and electronic channels. While the latter had a negative impact on fees, it is in line with our strategy to drive our clients to our digital channels and de-cash our branches, where possible. Reducing branch sizes and removing cash are key to our ongoing drive to lower distribution costs. Regulatory restrictions on fees remained in place in some of the markets in which we operate. These include fee moratoriums in Eswatini, Lesotho and Malawi and restrictions on card-based fees and commissions in Nigeria, Angola, Lesotho and Eswatini. In Africa Regions, card-based and trade finance revenues improved as travel and trade restrictions eased. Digital transaction fees recorded exceptional growth as clients increasingly embraced our innovative, convenient digital solutions.

Trading revenue declined from record levels in 1H20. 1H20 volatility-related gains were replaced with revenue from strong client flows and client revenue growth in Angola, Ghana, Mozambique, and Zambia. Other income and gains and losses benefited from the non-recurrence of prior year equity revaluation losses.

OVERVIEW OF FINANCIAL RESULTS

Credit impairment charges

Credit impairment charges declined 49% to R5.8 billion, from elevated levels in 1H20. The improvement was driven by improved collections (aided by less restrictive lockdowns), improved customer risk profiles and forward-looking assumptions, lower charges associated with the client relief portfolio in CHNW, and a net release in the Wholesale client portfolio. Wholesale client provisions were released as client exposures matured and were paid down. The credit loss ratio decreased to 88 basis points (1H20: 169 basis points).

Operating expenses

Costs were well contained, increasing only 2% after absorbing annual salary increases, ongoing work-from-home costs, higher digital capability development costs and the normalising of performance-related incentive costs. Inflation in certain Africa Regions countries drove up costs in CCY. Softer revenue resulted in negative jaws and a banking cost-to-income ratio of 60.9%.

Insurance solutions

The insurance business recorded growth in policies, gross written premiums (GWP) and revenues (up 6% to R2.3 billion). Revenue growth more than offset higher claims leading to headline earnings growth of 4% to R987 million. Long-term insurance GWP increased by 13%, with Funeral GWP growing by more than 20%, supported by strong growth in the underlying policy base (driven principally by our well-positioned Flexi Funeral solution in South Africa). Our long-term insurance products are mainly underwritten by Liberty. Short-term insurance recorded a 2% increase in GWP.

Claims increased across almost all products due to the Covid-19 pandemic as well as the difficult economic environment, resulting in higher loss ratios in both short-term and long-term insurance results.

Investment solutions

The investment business continued to grow assets under management (AUM) and headline earnings. Total AUM as at 30 June 2021 amounted to R462 billion (10% up in CCY, negatively impacted by a stronger ZAR), split approximately 50/40/10 across South Africa, Africa Regions and International. Africa Regions AUM relates primarily to Nigeria and International, to Isle of Man and Jersey. Our operation in Ghana, while still small, is showing strong momentum. Due to the sizable non-Rand-denominated AUM and revenue contribution, the stronger Rand impacted period-on-period performance. Investment revenue declined 2% in ZAR to R1.7 billion, but grew 14% in CCY. Headline earnings grew 6% to R427 million (+39% in CCY).

Central and other

This segment includes costs associated with corporate functions and the group's treasury and capital requirements that have not been otherwise allocated to the business units. The segment costs amounted to R279 million (1H20: R633 million).

Other banking interests

ICBCS recorded a profit of USD72 million in 1H21 (1H20: USD70 million). The business continues to make good operational progress and is becoming more integrated with ICBC. The group's 40% share of earnings equated to USD29 million or R420 million post translation (1H20: R508 million). SBG's attributable profit declined 17% due to the stronger Rand period on period.

Liberty

The financial results reported are the consolidated results of the group's 57% investment in Liberty, adjusted for Standard Bank Group shares held by Liberty for the benefit of Liberty policyholders which are deemed to be treasury shares in the group's consolidated accounts.

Liberty's performance in 1H21 was much improved from 1H20. It did, however, continue to be impacted by the pandemic. In the period, additional prospective pandemic reserves raised, together with excess risk claims, amounted to R1.1 billion (post tax and non-controlling interests). Improved global and South African financial market conditions positively impacted the Shareholder Investment Portfolio performance. Liberty reported headline earnings of R222 million (1H20: loss of R2.3 billion). After adjusting for treasury shares, the group's share of the earnings amounted to R163 million (1H20: loss of R0.7 billion). Liberty remains well capitalised, with a Solvency Capital Requirement cover ratio of 1.73 times as at 30 June 2021.

On 15 July 2021, the group and Liberty jointly announced the group's intention to buy out the Liberty minority shareholders and to integrate Liberty more closely into the greater group. The transaction is expected to close in 1Q22, subject to Liberty shareholder and regulatory approvals. Further details thereof are outlined in the aforementioned announcement.

Profit attributable

There were no material headline adjustable items in 1H21 and profit attributable to ordinary shareholders amounted to R11.4 billion.

Capital management

The group maintained strong capital adequacy ratios, with a CET1 ratio of 13.5% (1H20:12.5%) and a total capital adequacy ratio of 16.4% (1H20: 15.4%).

The group's liquidity position remained strong. The group's second quarter average Basel III liquidity coverage ratio amounted to 141%, well in excess of the temporarily reduced minimum phased-in regulatory requirement of 80%. The group maintained its net stable funding ratio in excess of the 100% regulatory requirement.

During 1H21, the group successfully raised over R14 billion of longer-term funding. The group also issued R1.7 billion Basel III compliant Tier 2 capital and R1.8 billion of Additional Tier 1 capital, the proceeds of which were invested in The Standard Bank of South Africa.

Prospects

The global backdrop is expected to remain favourable, supported by sustained low interest rates, continued fiscal stimulus and consumer demand. Developed countries, with stronger balance sheets and higher vaccination rates, are expected to recover quicker than developing economies. The International Monetary Fund is forecasting global real GDP to grow 6.0% and sub-Saharan Africa to grow 3.4% in 2021. Recovery paths across our markets of operation are expected to be uneven.

In South Africa, while the recent unrest has dented consumer, business and investor confidence, we do not believe it will meaningfully derail the nascent economic recovery in the near term. South Africa's GDP is expected to grow 4.0% in 2021 and interest rates are expected to remain unchanged for the remainder of the year. Unforeseen spending pressures are a risk to the fiscal outlook. Structural reform implementation remains key to sustainable growth and job creation.

The group's performance trends in the second six months of the year (2H21), and for the twelve months to 31 December 2021 (FY21) overall, will continue to be impacted by the base effects of 2020. Most of the interest rate cuts occurred in 1H20 and therefore, FY21 NIM is expected to be similar to the 1H21 level. CHNW balance sheet growth is expected to moderate from recent elevated levels, but 1H21 balance sheet growth should support average balances and NII growth in 2H21. The Wholesale client pipeline is strong, but conversion remains subject to reform execution and improved confidence. Lockdown restrictions are not expected to return to previous levels, which should aid transactional activity and NIR year on year. We expect revenue growth to exceed cost growth in 2H21. Credit impairment charges are expected to increase from 1H21 levels, as Wholesale credit charges normalise. The FY21 credit loss ratio is expected to be within the group's through-the-cycle credit loss ratio range of 70 to 100 basis points. FY21 ROE is expected to be well above the prior year, but remain below cost of equity and the final dividend payout ratio is expected to be similar to 1H21.

We will provide updated medium-term targets tomorrow at our Strategy Update.

Further infection waves are likely, particularly in sub-Saharan Africa where vaccination levels are still low. In July 2021, there were elevated infection levels in 16 of our 20 markets on the continent. In line with our continued focus on keeping our staff safe and well, we expect that many of our colleagues will continue to work from home for the rest of the year. In 2H21, the vaccine rollout is expected to gain momentum, particularly in South Africa. We look forward to returning to work on a hybrid basis in 2022. We thank all our colleagues for their continued commitment in what has been another mentally challenging six months. We look forward to building on the progress we have made in 1H21 and remain steadfast in delivering on our purpose, "Africa is our home, we drive her growth" in 2H21 and beyond.

The forecast financial information above is the sole responsibility of the board and has not been reviewed and reported on by the group's auditors.

Trading statement

FY21 headline earnings per ordinary share (HEPS) and basic earnings per ordinary share (EPS) are expected to increase by more than 20% when compared with those in the 12-month period ended 31 December 2020 (HEPS: 1 002.6 cents, basic EPS: 777.0 cents). A further trading statement will be issued to provide more specific guidance when there is reasonable certainty about the extent of the increases and the relevant HEPS and basic EPS ranges.

Shareholders are advised that the information in this trading statement has not been reviewed or reported on by the group's joint auditors.

Sim Tshabalala
Group Chief Executive Officer
19 August 2021

Thulani Gcabashe
Chairman
19 August 2021

CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION

as at 30 June 2021

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------------|------------------|------------|------------|
| Assets | | | | |
| Cash and balances with central banks | (21) | 84 440 | 107 405 | 87 505 |
| Derivative assets | (39) | 72 605 | 118 679 | 118 290 |
| Trading assets | (5) | 254 186 | 267 197 | 262 627 |
| Pledged assets | (35) | 16 509 | 25 356 | 18 981 |
| Financial investments | 9 | 668 808 | 612 463 | 650 298 |
| Current and deferred tax assets | 41 | 7 127 | 5 065 | 7 315 |
| Disposal of group assets held for sale | (52) | 500 | 1 036 | 220 |
| Loans and advances | (2) | 1 314 976 | 1 345 870 | 1 271 255 |
| Policyholders' assets | (26) | 4 241 | 5 746 | 5 050 |
| Other assets | (6) | 40 906 | 43 658 | 36 020 |
| Interest in associates and joint ventures | 7 | 6 951 | 6 505 | 6 498 |
| Investment property | (3) | 29 453 | 30 243 | 29 917 |
| Property, equipment and right of use assets | (9) | 19 667 | 21 632 | 20 702 |
| Goodwill and other intangible assets | (12) | 17 555 | 20 057 | 18 262 |
| Total assets | (3) | 2 537 924 | 2 610 912 | 2 532 940 |
| Equity and liabilities | | | | |
| Equity | 2 | 223 440 | 218 453 | 215 272 |
| Equity attributable to ordinary shareholders | 2 | 182 851 | 179 244 | 176 371 |
| Equity attributable to other equity instrument holders | 30 | 14 328 | 10 989 | 12 528 |
| Equity attributable to non-controlling interests | (7) | 26 261 | 28 220 | 26 373 |
| Liabilities | (3) | 2 314 484 | 2 392 459 | 2 317 668 |
| Derivative liabilities | (42) | 71 354 | 123 502 | 111 577 |
| Trading liabilities | (7) | 80 986 | 86 955 | 81 261 |
| Current and deferred tax liabilities | 33 | 8 794 | 6 623 | 8 302 |
| Disposal of group liabilities held for sale | (50) | 86 | 172 | 92 |
| Deposits and debt funding | (1) | 1 632 201 | 1 654 238 | 1 624 044 |
| Policyholders' liabilities | 8 | 340 490 | 315 852 | 325 192 |
| Subordinated debt | (15) | 28 918 | 34 132 | 29 306 |
| Provisions and other liabilities | (11) | 151 655 | 170 985 | 137 894 |
| Total equity and liabilities | (3) | 2 537 924 | 2 610 912 | 2 532 940 |

CONDENSED CONSOLIDATED INCOME STATEMENT

for the six months ended 30 June 2021

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------------|-----------------|------------|------------|
| Income from Standard Bank Activities | (2) | 54 453 | 55 784 | 108 581 |
| Net interest income | (4) | 29 968 | 31 204 | 61 425 |
| Non-interest revenue | 0 | 24 485 | 24 580 | 47 156 |
| Income from investment management and life insurance activities | 81 | 10 362 | 5 733 | 15 086 |
| Total income | 5 | 64 815 | 61 517 | 123 667 |
| Credit impairment charges | (49) | (5 797) | (11 291) | (20 594) |
| Net income before operating expenses | 18 | 59 018 | 50 226 | 103 073 |
| Operating expenses from Standard Bank Activities | 1 | (31 770) | (31 489) | (63 182) |
| Operating expenses from investment management and life insurance activities | 0 | (8 286) | (8 267) | (16 139) |
| Net income before non-trading and capital related items and equity accounted earnings | 81 | 18 962 | 10 470 | 23 752 |
| Non-trading and capital related items | (97) | (116) | (4 134) | (3 956) |
| Share of post-tax profit from associates and joint ventures | 4 | 546 | 523 | 1 084 |
| Profit before indirect taxation | >100 | 19 392 | 6 859 | 20 880 |
| Indirect taxation | 3 | (1 431) | (1 384) | (2 727) |
| Profit before direct taxation | >100 | 17 961 | 5 475 | 18 153 |
| Direct taxation | >100 | (4 640) | (1 353) | (3 640) |
| Profit for the period | >100 | 13 321 | 4 122 | 14 513 |
| Attributable to ordinary shareholders | >100 | 11 414 | 3 767 | 12 358 |
| Attributable to other equity instrument holders | (9) | 389 | 429 | 803 |
| Attributable to non-controlling interests | (>100) | 1 518 | (74) | 1 352 |
| Earnings per share (cents) | | | | |
| Basic earnings per ordinary share | >100 | 717.4 | 236.7 | 777.0 |
| Diluted earnings per ordinary share | >100 | 713.4 | 235.7 | 774.7 |

CONDENSED CONSOLIDATED STATEMENT OF OTHER COMPREHENSIVE INCOME

for the six months ended 30 June 2021

| | Change % | 1H21 | | |
|--|----------|----------------------------------|---|-----------------|
| | | Ordinary shareholders' equity Rm | Non-controlling interests and other equity instruments Rm | Total equity Rm |
| Profit for the period | >100 | 11 414 | 1 907 | 13 321 |
| Other comprehensive (loss)/income after tax for the period | | (1 196) | (490) | (1 686) |
| Items that may be subsequently reclassified to profit or loss | | (1 218) | (478) | (1 696) |
| Movements in the cash flow hedging reserve | | (81) | 8 | (73) |
| Movement in debt instruments measured at fair value through other comprehensive income (OCI) | | (114) | (89) | (203) |
| Exchange difference on translating foreign operations | | (1 023) | (397) | (1 420) |
| Net change on hedges of net investments in foreign operations | | | | |
| Items that may not be subsequently reclassified to profit of loss | | 22 | (12) | 10 |
| Total comprehensive income for the period | | 10 218 | 1 417 | 11 635 |
| Attributable to ordinary shareholders | | 10 218 | | 10 218 |
| Attributable to other equity instrument holders | | | 389 | 389 |
| Attributable to non-controlling interests | | | 1 028 | 1 028 |

| | 1H20 | | | FY20 | | |
|--|----------------------------------|---|-----------------|----------------------------------|---|-----------------|
| | Ordinary shareholders' equity Rm | Non-controlling interests and other equity instruments Rm | Total equity Rm | Ordinary shareholders' equity Rm | Non-controlling interests and other equity instruments Rm | Total equity Rm |
| | 3 767 | 355 | 4 122 | 12 358 | 2 155 | 14 513 |
| | 12 733 | 2 312 | 15 045 | (275) | (641) | (916) |
| | 12 886 | 2 271 | 15 157 | (225) | (658) | (883) |
| | (394) | (12) | (406) | 27 | (4) | 23 |
| | 224 | 148 | 372 | (79) | (29) | (108) |
| | 13 056 | 2 135 | 15 191 | (172) | (625) | (797) |
| | | | | (1) | | (1) |
| | (153) | 41 | (112) | (50) | 17 | (33) |
| | 16 500 | 2 667 | 19 167 | 12 083 | 1 514 | 13 597 |
| | 16 500 | | 16 500 | 12 083 | | 12 083 |
| | | 429 | 429 | | 803 | 803 |
| | | 2 238 | 2 238 | | 711 | 711 |

CONDENSED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

for the six months ended 30 June 2021

| | Ordinary share capital and premium Rm | Empowerment reserve Rm | Treasury shares Rm | Foreign currency translation reserve Rm | Foreign currency hedge of net investment reserve Rm | Total hedge reserve ¹ Rm |
|---|---|------------------------------|--------------------------|---|--|--|
| Balance at 1 January 2020 | 17 984 | (69) | (2 659) | (7 583) | (983) | (4) |
| Increase in statutory credit risk reserve | | | | | | |
| Transactions with non-controlling shareholders | | | (17) | 31 | | |
| Equity-settled share-based payments | | | | | | |
| Deferred tax on share-based payments | | | | | | |
| Transfer of vested equity options | | | | | | |
| Net (increase)/decrease in treasury shares | | | (686) | | | |
| Net issue of share capital and share premium and other equity instruments | 31 | | | | | |
| Unincorporated property partnerships capital reductions and distributions | | | | | | |
| Redemption of empowerment funding | | 9 | | | | |
| Hyperinflation adjustments | | | | | | |
| Total comprehensive income for the period | | | | 13 056 | | (394) |
| Dividends paid | | | | | | |
| Balance at 30 June 2020 | 18 015 | (60) | (3 362) | 5 504 | (983) | (398) |
| Balance at 1 July 2020 | 18 015 | (60) | (3 362) | 5 504 | (983) | (398) |
| Decrease in statutory credit risk reserve | | | | | | |
| Transactions with non-controlling shareholders | | | (6) | (11) | | |
| Equity-settled share-based payments | | | | | | |
| Deferred tax on share-based payments | | | | | | |
| Transfer of vested equity options | | | | | | |
| Net decrease/(increase) in treasury shares | | | 623 | | | |
| Net issue of share capital and share premium and other equity instruments | 1 | | | | | |
| Unincorporated property partnerships capital reductions and distributions | | | | | | |
| Redemption of empowerment funding | | (1) | | | | |
| Hyperinflation adjustments | | | | | | |
| Total comprehensive income for the period | | | | (13 228) | (1) | 421 |
| Dividends paid | | | | | | |
| Balance at 31 December 2020 | 18 016 | (61) | (2 745) | (7 735) | (984) | 23 |
| Balance at 1 January 2021 | 18 016 | (61) | (2 745) | (7 735) | (984) | 23 |
| Increase in statutory credit risk reserve | | | | | | |
| Transactions with non-controlling shareholders | | | | 1 | | |
| Equity-settled share-based payments | | | | | | |
| Deferred tax on share-based payments | | | | | | |
| Transfer of vested equity options | | | | | | |
| Net (increase)/decrease in treasury shares | | | (542) | | | |
| Net issue of share capital and share premium and other equity instruments | | | | | | |
| Unincorporated property partnerships capital reductions and distributions | | | | | | |
| Hyperinflation adjustments | | | | | | |
| Total comprehensive income for the period | | | | (1 023) | | (81) |
| Dividends paid | | | | | | |
| Balance at 30 June 2021 | 18 016 | (61) | (3 287) | (8 757) | (984) | (58) |

All balances are stated net of applicable tax.

¹ The total hedge reserve included the cash flow hedge reserve and the foreign currency basis spread. Refer to the changes in accounting policies section under IFRS 9: General Hedge Accounting for further details.

| Regulatory and statutory credit risk reserve Rm | Fair value through OCI reserve Rm | Share-based payment reserve Rm | Other reserves Rm | Retained earnings Rm | Ordinary shareholders' equity Rm | Other equity instruments Rm | Non-controlling interest Rm | Total equity Rm |
|---|-----------------------------------|--------------------------------|-------------------|----------------------|----------------------------------|-----------------------------|-----------------------------|-----------------|
| 4 353 | 597 | 284 | 246 | 159 063 | 171 229 | 10 989 | 27 266 | 209 484 |
| 935 | | | | (935) | | | | |
| 7 | | | | (36) | (15) | | (150) | (165) |
| | | 804 | | (164) | 640 | | 7 | 647 |
| | | | | (283) | (283) | | | (283) |
| | | (117) | | 117 | | | | |
| | | | | 277 | (409) | | 100 | (309) |
| | | | | | 31 | | | 31 |
| | | | | | | | 71 | 71 |
| | | | | | 9 | | | 9 |
| | | | | 263 | 263 | | (1) | 262 |
| | 167 | | 26 | 3 645 | 16 500 | 429 | 2 238 | 19 167 |
| | | | | (8 721) | (8 721) | (429) | (1 311) | (10 461) |
| 5 295 | 764 | 971 | 272 | 153 226 | 179 244 | 10 989 | 28 220 | 218 453 |
| 5 295 | 764 | 971 | 272 | 153 226 | 179 244 | 10 989 | 28 220 | 218 453 |
| (105) | | | | 105 | | | | |
| 3 | 6 | | | (34) | (42) | | (169) | (211) |
| | | 446 | | (79) | 367 | | 38 | 405 |
| | | | | (8) | (8) | | | (8) |
| | | (460) | | 460 | | | | |
| | | | | (212) | 411 | | 252 | 663 |
| | | | | | 1 | 1 539 | | 1 540 |
| | | | | | | | (195) | (195) |
| | | | | | (1) | | | (1) |
| | | | | 790 | 790 | | 1 | 791 |
| | (352) | | (48) | 8 791 | (4 417) | 374 | (1 527) | (5 570) |
| | | | | 26 | 26 | (374) | (247) | (595) |
| 5 193 | 418 | 957 | 224 | 163 065 | 176 371 | 12 528 | 26 373 | 215 272 |
| 5 193 | 418 | 957 | 224 | 163 065 | 176 371 | 12 528 | 26 373 | 215 272 |
| 562 | | | | (562) | | | | |
| | | | | 32 | 33 | | (56) | (23) |
| | | 626 | | (8) | 618 | | (10) | 608 |
| | | | | (37) | (37) | | | (37) |
| | | 2 | | (2) | | | | |
| | | | | (16) | (558) | | | (558) |
| | | | | | | 1 800 | | 1 800 |
| | | | | | | | (100) | (100) |
| | | | | 76 | 76 | | | 76 |
| | (89) | | 1 | 11 410 | 10 218 | 389 | 1 028 | 11 635 |
| | | | | (3 870) | (3 870) | (389) | (974) | (5 233) |
| 5 755 | 329 | 1 585 | 225 | 170 088 | 182 851 | 14 328 | 26 261 | 223 440 |

STANDARD BANK ACTIVITIES' INCOME STATEMENT

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|----------|-------------|------------|------------|------------|
| Net interest income | 2 | (4) | 29 968 | 31 204 | 61 425 |
| Non-interest revenue | 9 | 0 | 24 485 | 24 580 | 47 156 |
| Net fee and commission revenue | 11 | 3 | 14 659 | 14 239 | 29 413 |
| Trading revenue | (5) | (14) | 7 038 | 8 143 | 13 874 |
| Other revenue | 23 | 4 | 1 807 | 1 737 | 3 158 |
| Other gains and losses on financial instruments | >100 | >100 | 981 | 461 | 711 |
| Total income | 5 | (2) | 54 453 | 55 784 | 108 581 |
| Credit impairment charges | (47) | (49) | (5 797) | (11 291) | (20 594) |
| Loans and advances | (45) | (47) | (5 939) | (11 271) | (20 228) |
| Financial investments | (62) | (44) | 67 | 119 | (65) |
| Letters of credit and guarantees | (>100) | (>100) | 75 | (139) | (301) |
| Net income before operating expenses | 19 | 9 | 48 656 | 44 493 | 87 987 |
| Operating expenses | 8 | 1 | (31 770) | (31 489) | (63 182) |
| Staff costs | 8 | 2 | (18 010) | (17 618) | (34 380) |
| Other operating expenses | 9 | (1) | (13 760) | (13 871) | (28 802) |
| Net income before non-trading and capital related items and equity accounted earnings | 45 | 30 | 16 886 | 13 004 | 24 805 |
| Non-trading and capital related items | (96) | (95) | (116) | (2 428) | (2 255) |
| Net income before equity accounting earnings | 85 | 59 | 16 770 | 10 576 | 22 550 |
| Share of post-tax profits from associates and joint ventures | >100 | >100 | 151 | 28 | 191 |
| Profit before indirect taxation | 86 | 60 | 16 921 | 10 604 | 22 741 |
| Indirect taxation | 6 | 0 | (1 100) | (1 099) | (2 103) |
| Profit before direct taxation | 96 | 66 | 15 821 | 9 505 | 20 638 |
| Direct taxation | >100 | >100 | (3 532) | (1 574) | (2 798) |
| Profit for the period | 73 | 55 | 12 289 | 7 931 | 17 840 |
| Attributable to preference shareholders | (30) | (30) | (145) | (206) | (383) |
| Attributable to additional tier 1 capital noteholders | 9 | 9 | (244) | (223) | (420) |
| Attributable to non-controlling interests | (12) | (30) | (1 069) | (1 518) | (2 875) |
| Attributable to ordinary shareholders | 99 | 81 | 10 831 | 5 984 | 14 162 |
| Headline adjustable items | (97) | (96) | 63 | 1 756 | 1 553 |
| Standard Bank Activities – headline earnings | 49 | 41 | 10 894 | 7 740 | 15 715 |

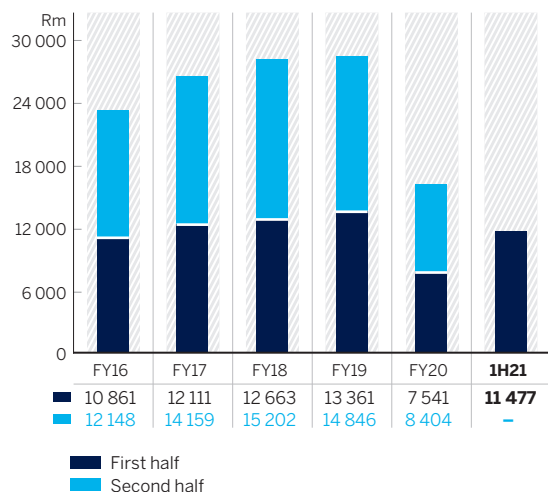
RECONCILIATION TO SBG HEADLINE EARNINGS

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|----------|-------------|------------|------------|------------|
| Standard Bank Activities | 49 | 41 | 10 894 | 7 740 | 15 715 |
| Liberty | (>100) | (>100) | 163 | (707) | (651) |
| Other banking interests | 5 | (17) | 420 | 508 | 881 |
| Standard Bank Group headline earnings | 64 | 52 | 11 477 | 7 541 | 15 945 |

HEADLINE EARNINGS

HEADLINE EARNINGS

CAGR (1H16 – 1H21): 1%



RECONCILIATION OF PROFIT FOR THE PERIOD TO GROUP HEADLINE EARNINGS

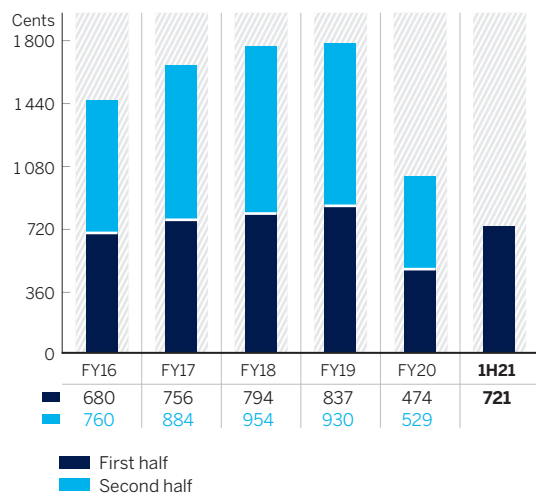
| | 1H21 | | | | 1H20 | | | FY20 | |
|---|---------------|---------------------|-------------------------------|---------------|----------|---------------------|-------------------------------|---------|---------|
| | Gross Rm | Tax ¹ Rm | NCI and other ² Rm | Net Rm | Gross Rm | Tax ¹ Rm | NCI and other ² Rm | Net Rm | Net Rm |
| Profit for the period – Standard Bank Activities | 15 821 | (3 532) | (1 458) | 10 831 | 9 505 | (1 574) | (1 947) | 5 984 | 14 162 |
| Headline adjustable items – Standard Bank Activities added | 116 | (53) | | 63 | 2 428 | (668) | (4) | 1 756 | 1 553 |
| IAS 36 – Impairment of intangible assets | | | | | 2 610 | (729) | (2) | 1 879 | 2 196 |
| IAS 21 – Realised foreign currency profit on foreign operations | | | | | | | | | (247) |
| IFRS 16 – Profit on sale and leaseback | | | | | | | | | (358) |
| IAS 16 – Losses on sale of properties and equipment | 3 | (2) | | 1 | 27 | (6) | (2) | 19 | 16 |
| IAS 28/IAS 36 – Impairment of associate | | | | | | | | | 6 |
| IAS 27/IAS 28 – Gains on disposal of business | | | | | | | | | (14) |
| IAS 40 – Fair value losses/(gains) on investment property | 113 | (51) | | 62 | (209) | 67 | | (142) | (46) |
| Headline earnings – Standard Bank Activities | 15 937 | (3 585) | (1 458) | 10 894 | 11 933 | (2 242) | (1 951) | 7 740 | 15 715 |
| Headline earnings/(losses) – Liberty | 1 720 | (1 108) | (449) | 163 | (2 832) | 588 | 1 537 | (707) | (651) |
| Profit/(loss) for the period – Liberty | 1 720 | (1 108) | (449) | 163 | (3 006) | 637 | 1 592 | (777) | (693) |
| IFRS 5 – Remeasurement of disposal groups held for sale | | | | | | | | | (20) |
| IAS 27/IAS 28 – Gain on sale of business | | | | | | | | | (8) |
| IAS 36 – Impairment of intangible assets | | | | | 174 | (49) | (55) | 70 | 70 |
| Headline earnings – Other banking interests | 420 | | | 420 | 508 | | | 508 | 881 |
| Gains/(loss) for the period – other banking interests | 420 | | | 420 | (1 024) | (416) | | (1 440) | (1 111) |
| IAS 28 – Gain on disposal of associate | | | | | (1 835) | 416 | | (1 419) | (1 419) |
| IAS 21 – FCTR release on disposal of associate | | | | | 3 367 | | | 3 367 | 3 367 |
| IAS 36 – Impairment of assets within associate | | | | | | | | | 44 |
| Standard Bank Group headline earnings | 18 077 | (4 693) | (1 907) | 11 477 | 9 609 | (1 654) | (414) | 7 541 | 15 945 |

¹ Direct taxation.² Non-controlling interests and other equity instrument holders.

HEADLINE EARNINGS AND DIVIDEND PER SHARE

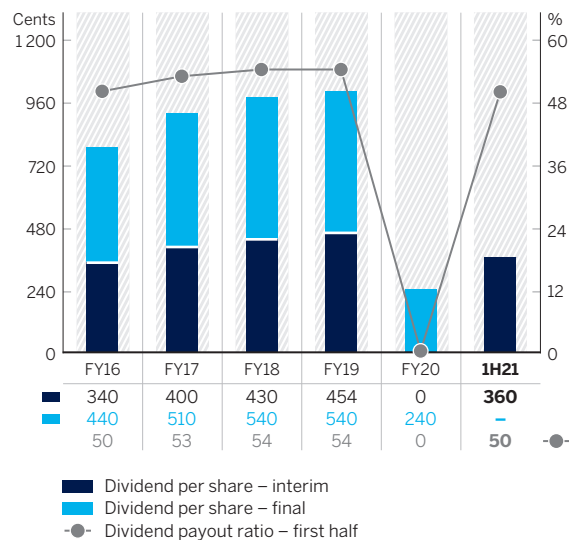
HEADLINE EARNINGS PER SHARE

CAGR (1H16 – 1H21): 1%



DIVIDEND PER SHARE AND PAYOUT RATIO

CAGR (1H16 – 1H21): (1%)



| | | Change % | 1H21 | 1H20 | FY20 |
|---|-------|----------|--------|-------|--------|
| Headline earnings | Rm | 52 | 11 477 | 7 541 | 15 945 |
| Headline EPS | cents | 52 | 721 | 474 | 1 003 |
| Basic EPS | cents | >100 | 717 | 237 | 777 |
| Total dividend per share | cents | >100 | 360 | | 240 |
| Interim | cents | >100 | 360 | | |
| Final | cents | | | | 240 |
| Dividend cover – based on headline EPS | times | | 2.0 | | 4.2 |
| Dividend payout ratio – based on headline EPS | % | | 50 | | 24 |

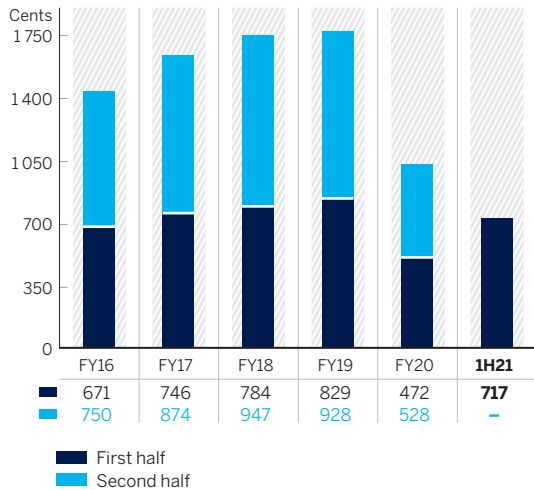
MOVEMENT IN THE NUMBER OF ORDINARY AND WEIGHTED AVERAGE SHARES ISSUED

| | 1H21 | | 1H20 | | FY20 | |
|---|------------------------------|--------------------------------|------------------------------|--------------------------------|------------------------------|--------------------------------|
| | Issued number of shares '000 | Weighted number of shares '000 | Issued number of shares '000 | Weighted number of shares '000 | Issued number of shares '000 | Weighted number of shares '000 |
| Beginning of the period – IFRS shares | 1 592 904 | 1 592 904 | 1 594 072 | 1 594 072 | 1 594 072 | 1 594 072 |
| Shares in issue | 1 619 941 | 1 619 941 | 1 619 709 | 1 619 709 | 1 619 709 | 1 619 709 |
| Deemed treasury shares | (27 037) | (27 037) | (25 637) | (25 637) | (25 637) | (25 637) |
| Shares issued for equity compensation plans | | | 220 | 148 | 232 | 190 |
| Movement in deemed treasury shares | (4 197) | (1 898) | (3 130) | (2 532) | (1 400) | (3 848) |
| Share exposures held within Standard Bank Activities | (4 641) | (2 121) | (5 276) | (3 435) | (6 038) | (6 389) |
| Share exposures held to facilitate client trading activities | 708 | 935 | 2 369 | 959 | (652) | (901) |
| Share exposures held to hedge the group's equity compensation plans | (5 349) | (3 056) | (7 645) | (4 394) | (5 386) | (5 488) |
| Shares held for the benefit of Liberty policyholders | 444 | 223 | 2 146 | 903 | 4 638 | 2 541 |
| End of the period – IFRS shares | 1 588 707 | 1 591 006 | 1 591 162 | 1 591 688 | 1 592 904 | 1 590 414 |
| Shares in issue | 1 619 941 | 1 619 941 | 1 619 929 | 1 619 857 | 1 619 941 | 1 619 899 |
| Deemed treasury shares | (31 234) | (28 935) | (28 767) | (28 169) | (27 037) | (29 485) |

DILUTED HEADLINE EARNINGS PER SHARE

DILUTED HEADLINE EARNINGS PER SHARE

CAGR (1H16 – 1H21): 1%



| | Change % | 1H21 cents | 1H20 cents | FY20 cents |
|----------------------|----------|------------|------------|------------|
| Diluted headline EPS | 52 | 717 | 472 | 1 000 |
| Diluted EPS | >100 | 713 | 236 | 775 |

DILUTED WEIGHTED AVERAGE NUMBER OF ORDINARY SHARES ISSUED

| | 1H21 '000 | 1H20 '000 | FY20 '000 |
|---|------------------|-----------|-----------|
| Weighted average shares | 1 591 006 | 1 591 688 | 1 590 414 |
| Dilution from equity compensation plans | 8 907 | 6 657 | 4 786 |
| Group share incentive scheme | 69 | 95 | 44 |
| Equity growth scheme | 343 | 61 | 295 |
| Deferred bonus scheme, long-term incentive plans and related hedges | 8 495 | 6 501 | 4 447 |
| Diluted weighted average shares | 1 599 913 | 1 598 345 | 1 595 200 |

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Segmental reporting

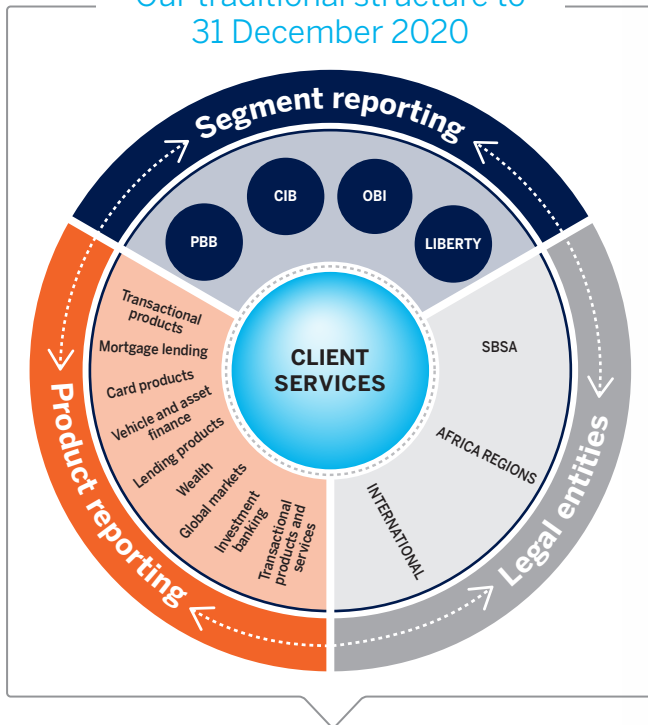
- 20** Segmental structure for key business lines
- 22** Condensed consolidated client segmental results
- 26** Consumer & High Net Worth
- 32** Business & Commercial
- 38** Wholesale
- 43** Liberty

SEGMENTAL STRUCTURE FOR KEY BUSINESS LINES



Standard Bank Group

Our traditional structure to 31 December 2020



Client segments

We have shifted the business to be future-ready and client centric. Our reporting has changed to align to this principle. The client segments will be responsible for designing and executing the client value proposition strategy. Client segments will own the client relationship and create multi-product customer experiences to address life events distributed through our client engagement platforms.

Consumer & High Net Worth clients

The consumer & high net worth (CHNW) client segment is responsible for the end-to-end lifecycle of clients. CHNW services individual clients across Sub-Saharan Africa. We enable our clients' daily lives by providing relevant solutions throughout their life journeys.

Business & Commercial clients

The business & commercial client (BCC) segment provides broad based client solutions for a wide spectrum of small- and medium-sized businesses as well as large commercial enterprises. Our client coverage support extends across a wide range of industries, sectors and solutions that deliver the necessary advisory, networking and sustainability support required by our clients to enable their growth.

Wholesale clients

The wholesale client segment serves large companies (multinational, regional and domestic), governments, parastatals and institutional clients across Africa and internationally. Our clients leverage our in-depth sector and regional expertise, our specialist capabilities and our access to global capital markets for advisory, transactional, trading and funding support.

NEW CAPABILITY MODEL from 01 January 2021



Where reporting responsibility for individual cost centres and divisions within segments change, the segmental analyses' comparative figures are reclassified accordingly.

Client solutions

Client solutions support the client segments and the group as a whole. This team works in partnership with the client segments in pursuit of the client value proposition strategy. Client solutions provide products and services for banking, insurance and investments and will expand into non-financial services and solutions over time.

Banking

| | | |
|--|--|---|
| <p>Home services</p> <p>Residential accommodation financing solutions, including related value added services.</p> | <p>Vehicle and asset finance</p> <p>Comprehensive finance solutions in instalment credit, fleet management and related services across our retail and business markets.</p> | <p>Card and payments</p> <p>Credit card facilities to individuals and businesses.</p> <p>Merchant acquiring services.</p> <p>Enablement of digital payment capabilities through various products and platforms.</p> <p>Mobile money and cross-border businesses.</p> |
| <p>Retail lending</p> <p>Comprehensive suite of lending products provided to individuals and small and medium-sized businesses.</p> | <p>Retail transactional</p> <p>Comprehensive suite of transactional, savings, payment and liquidity management solutions.</p> | <p>Global markets</p> <p>Trading and risk management solutions across financial markets, including foreign exchange, money markets, interest rates, equities, credit and commodities.</p> |
| <p>Investment banking</p> <p>Full suite of advisory and financing solutions, from term lending to structured and specialised products across equity and debt capital markets.</p> | <p>Transactional products and services</p> <p>Comprehensive suite of cash management, international trade finance, working capital and investor services solutions.</p> | |

Insurance

Short-term and life insurance activities

- Short term: Homeowners' insurance, household contents, vehicle insurance and commercial all risk insurance.
- Long term: Life, disability, funeral cover and loan protection plans sold in conjunction with related banking products.
- Advice and brokerage.

Investments

- Stockbroking & advisory, alternative investments, compulsory investments and discretionary investments.
- Wealth management, passive investments, international investments, structured products and social impact investing.
- Integrated fiduciary services including fiduciary advice, will drafting and custody services as well as trust and estate administration.
- Asset management.
- Pension fund administration.

Central and other

- Group hedging activities.
- Unallocated capital.
- Liquidity earnings.
- Central costs.

Liberty

Life insurance and investment management activities

- South Africa Retail: Insurance and investment solutions to individual customers in South Africa.
- Business development: Insurance and investment solutions to corporate clients and retirement funds across sub-Saharan Africa.
- Asset management: Capabilities to manage investment assets in South Africa and southern African Regions.

Other banking interests

Equity investments held in terms of strategic partnership agreements with ICBC

- ICBC Standard Bank Plc (40% associate).
- ICBC Argentina (20% associate). The disposal of the associate was completed during June 2020.

CONDENSED CONSOLIDATED CLIENT SEGMENTAL RESULTS

| | Consumer & High Net Worth | | | | Business & Commercial | | | |
|---|---------------------------|-----------------|----------|----------|-----------------------|------------------|-----------|-----------|
| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Income statement | | | | | | | | |
| Income from Standard Bank Activities | 2 | 23 477 | 22 969 | 46 227 | (3) | 12 354 | 12 789 | 25 201 |
| Net interest income | 0 | 13 832 | 13 774 | 27 218 | (8) | 7 433 | 8 036 | 15 094 |
| Non-interest revenue | 5 | 9 645 | 9 195 | 19 009 | 4 | 4 921 | 4 753 | 10 107 |
| Net fee and commission revenue | 5 | 7 595 | 7 248 | 14 992 | 4 | 3 663 | 3 516 | 7 670 |
| Trading revenue | (3) | 542 | 557 | 1 073 | (9) | 993 | 1 096 | 2 186 |
| Other revenue | 10 | 1 519 | 1 376 | 2 930 | 92 | 225 | 117 | 182 |
| Other gains and losses on financial instruments | (>100) | (11) | 14 | 14 | 67 | 40 | 24 | 69 |
| Total income | 2 | 23 477 | 22 969 | 46 227 | (3) | 12 354 | 12 789 | 25 201 |
| Credit impairment charges | (31) | (4 668) | (6 814) | (12 414) | (20) | (1 414) | (1 761) | (3 490) |
| Income before operating expenses | 16 | 18 809 | 16 155 | 33 813 | (1) | 10 940 | 11 028 | 21 711 |
| Operating expenses in Standard Bank Activities | 5 | (14 940) | (14 193) | (28 924) | (1) | (7 832) | (7 925) | (15 709) |
| Staff costs | 4 | (4 789) | (4 598) | (8 691) | 3 | (2 281) | (2 216) | (4 424) |
| Other operating expenses | 6 | (10 151) | (9 595) | (20 233) | (3) | (5 551) | (5 709) | (11 285) |
| Profit attributable to ordinary shareholders | >100 | 2 353 | 1 053 | 2 886 | 8 | 2 130 | 1 969 | 3 952 |
| Headline adjustable items | (>100) | 18 | (29) | 19 | (84) | 26 | 167 | 208 |
| Headline earnings | >100 | 2 371 | 1 024 | 2 905 | 1 | 2 156 | 2 136 | 4 160 |
| Statement of financial position | | | | | | | | |
| Net loans and advances | 9 | 553 541 | 506 486 | 528 653 | 8 | 169 670 | 157 649 | 159 669 |
| Net loans and advances to banks | | | | | | | | |
| Net loans and advances to customers | 9 | 553 541 | 506 486 | 528 653 | 8 | 169 670 | 157 649 | 159 669 |
| Other assets | 8 | 67 229 | 62 268 | 66 864 | 12 | 49 744 | 44 276 | 48 868 |
| Total assets | 9 | 620 770 | 568 754 | 595 517 | 9 | 219 414 | 201 925 | 208 537 |
| Equity | 8 | 54 025 | 49 994 | 50 218 | 1 | 23 620 | 23 341 | 23 006 |
| Liabilities | 9 | 566 745 | 518 760 | 545 299 | 10 | 195 794 | 178 584 | 185 531 |
| Deposits and debt funding | 1 | 334 052 | 330 741 | 329 998 | 11 | 388 345 | 349 568 | 376 241 |
| Deposits from banks | | | | | >100 | 7 312 | 1 123 | 6 626 |
| Deposits and current accounts from customers | 1 | 334 052 | 330 741 | 329 998 | 9 | 381 033 | 348 445 | 369 615 |
| Other liabilities ¹ | 24 | 232 693 | 188 019 | 215 301 | 13 | (192 551) | (170 984) | (190 710) |
| Total equity and liabilities | 9 | 620 770 | 568 754 | 595 517 | 9 | 219 414 | 201 925 | 208 537 |
| CLR (bps) | | 165 | 257 | 231 | | 167 | 228 | 225 |
| Cost-to-income ratio (%) | | 63.6 | 61.8 | 62.6 | | 63.4 | 62.0 | 62.3 |
| ROE (%) | | 9.7 | 4.3 | 6.0 | | 20.8 | 19.5 | 19.2 |
| Average ordinary shareholders' equity | 2 | 49 101 | 47 915 | 48 162 | (5) | 20 890 | 22 079 | 21 762 |

¹ Other liabilities includes inter divisional funding which fluctuates in line with asset growth.

| | Wholesale | | | Central and other | | | Standard Bank Activities | | | | | |
|--------|-----------|------------------|-----------|-------------------|----------|-----------------|--------------------------|----------|----------|------------------|-----------|-----------|
| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| (6) | | 19 232 | 20 374 | 38 540 | 75 | (610) | (348) | (1 387) | (2) | 54 453 | 55 784 | 108 581 |
| (10) | | 8 794 | 9 744 | 19 372 | (74) | (91) | (350) | (259) | (4) | 29 968 | 31 204 | 61 425 |
| (2) | | 10 438 | 10 630 | 19 168 | (>100) | (519) | 2 | (1 128) | 0 | 24 485 | 24 580 | 47 156 |
| (2) | | 3 499 | 3 584 | 7 014 | (10) | (98) | (109) | (263) | 3 | 14 659 | 14 239 | 29 413 |
| (14) | | 5 612 | 6 518 | 11 267 | >100 | (109) | (28) | (652) | (14) | 7 038 | 8 143 | 13 874 |
| >100 | | 376 | 102 | 251 | (>100) | (313) | 142 | (205) | 4 | 1 807 | 1 737 | 3 158 |
| >100 | | 951 | 426 | 636 | (>100) | 1 | (3) | (8) | >100 | 981 | 461 | 711 |
| (6) | | 19 232 | 20 374 | 38 540 | 75 | (610) | (348) | (1 387) | (2) | 54 453 | 55 784 | 108 581 |
| (>100) | | 278 | (2 225) | (4 199) | (>100) | 7 | (491) | (491) | (49) | (5 797) | (11 291) | (20 594) |
| 7 | | 19 510 | 18 149 | 34 341 | (28) | (603) | (839) | (1 878) | 9 | 48 656 | 44 493 | 87 987 |
| 0 | | (10 213) | (10 255) | (20 723) | 37 | 1 215 | 884 | 2 174 | 1 | (31 770) | (31 489) | (63 182) |
| 4 | | (3 698) | (3 549) | (7 475) | (0) | (7 242) | (7 255) | (13 790) | 2 | (18 010) | (17 618) | (34 380) |
| (3) | | (6 515) | (6 706) | (13 248) | 4 | 8 457 | 8 139 | 15 964 | (1) | (13 760) | (13 871) | (28 802) |
| 84 | | 6 627 | 3 593 | 8 203 | (55) | (279) | (626) | (878) | 81 | 10 831 | 5 989 | 14 163 |
| (99) | | 19 | 1 620 | 1 504 | (100) | | (7) | (179) | (96) | 63 | 1 751 | 1 552 |
| 27 | | 6 646 | 5 213 | 9 707 | (56) | (279) | (633) | (1 057) | 41 | 10 894 | 7 740 | 15 715 |
| (13) | | 600 644 | 690 164 | 591 965 | 5 | (8 879) | (8 429) | (9 032) | (2) | 1 314 976 | 1 345 870 | 1 271 255 |
| (15) | | 175 906 | 206 589 | 164 171 | (74) | (2 004) | (7 587) | (3 041) | (13) | 173 902 | 199 002 | 161 130 |
| (12) | | 424 738 | 483 575 | 427 794 | >100 | (6 875) | (842) | (5 991) | (1) | 1 141 074 | 1 146 868 | 1 110 125 |
| (15) | | 594 294 | 696 694 | 647 906 | >100 | 46 797 | 21 253 | 45 878 | (8) | 758 064 | 824 491 | 809 516 |
| (14) | | 1 194 938 | 1 386 858 | 1 239 871 | >100 | 37 918 | 12 824 | 36 846 | (4) | 2 073 040 | 2 170 361 | 2 080 771 |
| 2 | | 74 748 | 73 423 | 73 065 | (3) | 40 682 | 41 900 | 39 205 | 2 | 193 075 | 188 658 | 185 494 |
| (15) | | 1 120 190 | 1 313 435 | 1 166 806 | (90) | (2 764) | (29 076) | (2 359) | (5) | 1 879 965 | 1 981 703 | 1 895 277 |
| (5) | | 951 505 | 1 000 228 | 948 422 | >100 | (23 025) | (6 884) | (12 260) | (1) | 1 650 877 | 1 673 653 | 1 642 401 |
| (20) | | 105 513 | 131 618 | 126 323 | >100 | (5 974) | (937) | (775) | (19) | 106 851 | 131 804 | 132 174 |
| (3) | | 845 992 | 868 610 | 822 099 | >100 | (17 051) | (5 947) | (11 485) | 0 | 1 544 026 | 1 541 849 | 1 510 227 |
| (46) | | 168 685 | 313 207 | 218 384 | (>100) | 20 261 | (22 192) | 9 901 | (26) | 229 088 | 308 050 | 252 876 |
| (14) | | 1 194 938 | 1 386 858 | 1 239 871 | >100 | 37 918 | 12 824 | 36 846 | (4) | 2 073 040 | 2 170 361 | 2 080 771 |
| | | (4) | 67 | 59 | | | | | | 88 | 169 | 151 |
| | | 53.1 | 50.3 | 53.8 | | | | | | 58.3 | 56.4 | 58.2 |
| | | 20.0 | 15.3 | 14.3 | | | | | | 13.3 | 9.5 | 9.6 |
| (2) | | 66 870 | 68 350 | 68 001 | | 27 842 | 24 986 | 25 914 | 1 | 164 703 | 163 330 | 163 839 |

CONDENSED CONSOLIDATED CLIENT SEGMENTAL RESULTS

| | Standard Bank Activities | | | | Liberty | | | | |
|--|--------------------------|------------------|-----------|-----------|----------|-----------------|----------|----------|--|
| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | |
| Income statement | | | | | | | | | |
| Income from Standard Bank Activities | (2) | 54 453 | 55 784 | 108 581 | | | | | |
| Net interest income | (4) | 29 968 | 31 204 | 61 425 | | | | | |
| Non-interest revenue | (0) | 24 485 | 24 580 | 47 156 | | | | | |
| Net fee and commission revenue | 3 | 14 659 | 14 239 | 29 413 | | | | | |
| Trading revenue | (14) | 7 038 | 8 143 | 13 874 | | | | | |
| Other revenue | 4 | 1 807 | 1 737 | 3 158 | | | | | |
| Other gains and losses on financial instruments | >100 | 981 | 461 | 711 | | | | | |
| Net income from investment management and life insurance activities | | | | | 81 | 10 362 | 5 733 | 15 086 | |
| Total income | (2) | 54 453 | 55 784 | 108 581 | 81 | 10 362 | 5 733 | 15 086 | |
| Credit impairment charges | (49) | (5 797) | (11 291) | (20 594) | | | | | |
| Income before operating expenses | 9 | 48 656 | 44 493 | 87 987 | 81 | 10 362 | 5 733 | 15 086 | |
| Operating expenses in Standard Bank Activities | 1 | (31 770) | (31 489) | (63 182) | | | | | |
| Staff costs | 2 | (18 010) | (17 618) | (34 380) | | | | | |
| Other operating expenses | (1) | (13 760) | (13 871) | (28 802) | | | | | |
| Operating expenses in insurance activities | | | | | 0 | (8 286) | (8 267) | (16 139) | |
| Profit attributable to ordinary shareholders | 81 | 10 831 | 5 989 | 14 163 | (>100) | 163 | (777) | (693) | |
| Headline adjustable items | (96) | 63 | 1 751 | 1 552 | (100) | | 70 | 42 | |
| Headline earnings | 41 | 10 894 | 7 740 | 15 715 | (>100) | 163 | (707) | (651) | |
| Statement of financial position | | | | | | | | | |
| Net loans and advances | (2) | 1 314 976 | 1 345 870 | 1 271 255 | | | | | |
| Net loans and advances to banks | (13) | 173 902 | 199 002 | 161 130 | | | | | |
| Net loans and advances to customers | (1) | 1 141 074 | 1 146 868 | 1 110 125 | | | | | |
| Policyholders' assets | | | | | | 4 241 | 5 746 | 5 050 | |
| Other assets | (8) | 758 064 | 824 491 | 809 516 | 6 | 456 839 | 431 134 | 443 597 | |
| Total assets | (4) | 2 073 040 | 2 170 361 | 2 080 771 | 6 | 461 080 | 436 880 | 448 647 | |
| Equity | 2 | 193 075 | 188 658 | 185 494 | 2 | 26 561 | 26 124 | 26 256 | |
| Liabilities | (5) | 1 879 965 | 1 981 703 | 1 895 277 | 6 | 434 519 | 410 756 | 422 391 | |
| Deposits and debt funding | (1) | 1 650 877 | 1 673 653 | 1 642 401 | (4) | (18 676) | (19 415) | (18 357) | |
| Deposits from banks | (19) | 106 851 | 131 804 | 132 174 | | | | | |
| Deposits and current accounts from customers | 0 | 1 544 026 | 1 541 849 | 1 510 227 | (4) | (18 676) | (19 415) | (18 357) | |
| Policyholders' liabilities | | | | | 8 | 340 490 | 315 852 | 325 192 | |
| Other liabilities | (26) | 229 088 | 308 050 | 252 876 | (1) | 112 705 | 114 319 | 115 556 | |
| Total equity and liabilities | (4) | 2 073 040 | 2 170 361 | 2 080 771 | 6 | 461 080 | 436 880 | 448 647 | |
| CLR (bps) | | 88 | 169 | 151 | | | | | |
| Cost-to-income ratio (%) | | 58.3 | 56.4 | 58.2 | | | | | |
| ROE (%) | | 13.3 | 9.5 | 9.6 | | 2.9 | (12.5) | (5.8) | |
| Average ordinary shareholders' equity | 1 | 164 703 | 163 330 | 163 839 | (1) | 11 216 | 11 337 | 11 214 | |

| Other banking interests | | | | Standard Bank Group | | | |
|-------------------------|---------|---------|---------|---------------------|-----------|-----------|-----------|
| Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| | | | | (2) | 54 453 | 55 784 | 108 581 |
| | | | | (4) | 29 968 | 31 204 | 61 425 |
| | | | | 0 | 24 485 | 24 580 | 47 156 |
| | | | | 3 | 14 659 | 14 239 | 29 413 |
| | | | | (14) | 7 038 | 8 143 | 13 874 |
| | | | | 4 | 1 807 | 1 737 | 3 158 |
| | | | | >100 | 981 | 461 | 711 |
| | | | | 81 | 10 362 | 5 733 | 15 086 |
| | | | | 5 | 64 815 | 61 517 | 123 667 |
| | | | | (49) | (5 797) | (11 291) | (20 594) |
| | | | | 18 | 59 018 | 50 226 | 103 073 |
| | | | | 1 | (31 770) | (31 489) | (63 182) |
| | | | | 2 | (18 010) | (17 618) | (34 380) |
| | | | | (1) | (13 760) | (13 871) | (28 802) |
| | | | | 0 | (8 286) | (8 267) | (16 139) |
| (>100) | 420 | (1 440) | (1 111) | >100 | 11 414 | 3 772 | 12 359 |
| (100) | | 1 948 | 1 992 | (98) | 63 | 3 769 | 3 586 |
| (17) | 420 | 508 | 881 | 52 | 11 477 | 7 541 | 15 945 |
| | | | | (2) | 1 314 976 | 1 345 870 | 1 271 255 |
| | | | | (13) | 173 902 | 199 002 | 161 130 |
| | | | | (1) | 1 141 074 | 1 146 868 | 1 110 125 |
| | | | | (26) | 4 241 | 5 746 | 5 050 |
| 4 | 3 804 | 3 671 | 3 522 | (3) | 1 218 707 | 1 259 296 | 1 256 635 |
| 4 | 3 804 | 3 671 | 3 522 | (3) | 2 537 924 | 2 610 912 | 2 532 940 |
| 4 | 3 804 | 3 671 | 3 522 | 2 | 223 440 | 218 453 | 215 272 |
| | | | | (3) | 2 314 484 | 2 392 459 | 2 317 668 |
| | | | | (1) | 1 632 201 | 1 654 238 | 1 624 044 |
| | | | | (19) | 106 851 | 131 804 | 132 174 |
| | | | | 0 | 1 525 350 | 1 522 434 | 1 491 870 |
| | | | | 8 | 340 490 | 315 852 | 325 192 |
| | | | | (19) | 341 793 | 422 369 | 368 432 |
| 4 | 3 804 | 3 671 | 3 522 | (3) | 2 537 924 | 2 610 912 | 2 532 940 |
| | 22.8 | 23.5 | 21.7 | | 12.9 | 8.5 | 8.9 |
| (15) | 3 713 | 4 356 | 4 063 | 0 | 179 632 | 179 023 | 179 116 |

CONSUMER & HIGH NET WORTH

Consumer & High Net Worth Clients (CHNW)

The first half of 2021 was characterised by the recovery of the global economy and African economies in which we operate. This recovery resulted in the increase of general business activity in our markets. The rebound in clients' transactional flows in South Africa was greater than expected and increased by 12% in comparison to first half of 2019. The low interest rate environment continued to support our clients' credit demand particularly for home loans.

The CHNW business delivered a strong recovery in headline earnings of 132% to R2 371m and improvement in ROE from 4.3% to 9.7%. Gross loans and advances increased by 11% in constant currency (CCY) at the back of meaningful growth in South Africa. Net interest income (NII) was 3% higher in CCY against the first half of 2020 fuelled by robust asset growth, offset by negative endowment. Non-interest revenue (NIR) increased by 10% in CCY in comparison to 1H20 powered by a larger client franchise and increased transactional activity.

Credit impairments declined by 31% to R4 668m (1H20: R6 814m) driven by collection efficiencies, improved customer payment behaviour and the non-recurrence of higher forward-looking provisions raised in the prior period. The credit loss ratio (CLR) improved to 165 bps (1H20: 257 bps) albeit being still above the through the cycle range of (100 bps – 150 bps) and higher than the first half of 2019.

Costs remained elevated across the continent driven by IT investments to further accelerate digitisation, exacerbated by higher inflationary environment in African countries. The non-recurrence of a once off insurance claim in Nigeria in the prior period and the depreciation of local currencies against the USD adversely impacted costs. These impacts were partially offset by the insurance claim settlement against the large credit card fraud that occurred in 2016.

Active client numbers increased by 4% in South Africa. This increase stems at the back of reduced attrition and improved new acquisitions three times higher than the first half of 2019. The adoption of digital platforms by new clients accelerated to 83%. The increase in new client acquisitions were driven by relevant solutions such as MyMo and the new funeral plan product complemented by the well-disciplined execution diligence by our client-facing teams. The UCount rewards programme now has over 1 million clients, growing at 10% period-on-period and continues to provide meaningful benefits to clients.

Clients are increasingly doing more business with us. Card turnover increased by 27%, Instant Money turnover improved by 34%, and Virtual Card turnover grew by 206%. We have retained our BA 900 market share of 21.1% in Current and Savings Accounts (CASA) whilst assets under management (AUM) grew 9% to R221bn.

The South African Customer Satisfaction Index published by Consulta rated most of our channels on par with the industry. Our App was ranked third and UCount rated first in loyalty and rewards. Our branch experience is lagging and remains a key area of focus.

Client ratings have improved on both Android and IOS app stores reaching highs of 4.4 and 4.7 respectively over the reporting period. Active digital clients in South Africa increased by 24%. The time spent on our app increased by 71% in comparison to the first half of 2020 and 33% of our clients now use our App daily. We are increasingly enabling execution of end to end solutions for clients through our digital platforms. We executed 60% of personal lending disbursements through digital channels across the continent. The volumes of transactions on digital platforms in SA are up 16%.

ATM volumes in SA have reduced by 7% driven by the termination of a partnership for ATM infrastructure. We have removed barriers to entry encouraging our clients to use any third-party ATMs thereby improving overall convenience. Branch volumes in SA declined by 39% as we continue to digitise branch transactions and migrate cash to alternative convenient channels.

Loans disbursed across all solutions within South Africa exceeded the performance of first half of 2020 whilst maintaining internal risk appetite levels. Home services was up 163%, personal lending 19%, and VAF 83%, against the first half of 2020 and also exceeded 2019 levels.

The headline earnings of CHNW South Africa increased by 205% to R1 910m and ROE improved to 9.8%. NII increased by 3% at the back of 10% asset growth particularly in home services, complemented with the 6% deposit growth. This was offset by the impact of negative endowment. The improvement in NIR of 4% was driven by the growing client base, higher client spend, higher digital revenue such as real time clearing, instant money and insurance revenue albeit being partially offset by pricing adjustments. Growth in costs outpaced revenue resulting in negative jaws. The observed improvement in credit impairment charges was better than expected, reducing to R4 120m (1H20: R6 171m) and CLR to 164 bps (1H20: 262 bps). The Covid relief payment holiday book declined to R5bn from R18bn in December 2020 as payment holidays continue to expire and customers return to normal payment behaviours.

The headline earnings of Africa Regions increased by 105% and ROE increased to 9.8%. This performance was dampened by the strengthening of the ZAR against most African currencies. Active clients increased by 6% and clients continue to migrate towards digital platforms translating into a 49% increase in Digital volumes. Gross loans and advances growth of 17% was noted in CCY, as we continue to accelerate digital lending and government scheme lending in markets such as Uganda and Botswana. The franchise experienced strong deposit growth of 13%, and AUM growth of 15% in CCY compared to June 2020. NII has remained resilient with a growth of 12% (CCY) despite negative endowment and cash reserving requirements in Nigeria. The solid NIR growth of 26% (CCY) stems from the increase in client growth, improved transactional activity, annual price increases, and an increase in cross border transactions. Cost growth of 18% in CCY was impacted by high inflationary markets, non-recurrence of an insurance recovery in Nigeria, and investment in new digital platforms such as Unayo. Despite an increase in costs, the franchise achieved positive jaws due to strong income growth of 19% in CCY. Credit impairments improved due to the non-recurrence of forward-looking impairments raised in the prior period.

International Client Solution (ICS) earnings reduced by 52% to R108m at an ROE of 8.8%. Revenues were adversely impacted by negative endowment (USD and GBP) combined with the sovereign downgrade impact of South Africa which saw funds being migrated away from SBSA. This was partially offset by the meaningful lending growth of 20% in constant currency. Costs remained well contained and reduced against the first half of 2020.

CHNW is a resilient business, with a competitive client value proposition and an unmatched presence across the African continent. This segment continues to make progress in delivering what matters to clients.

KEY BUSINESS STATISTICS

| | | | Change % | 1H21 | 1H20 | FY20 |
|--|-----------|------|-------------|---------|---------|---------|
| South Africa | | | | | | |
| Clients | | | | | | |
| Active clients | thousands | | 4 | 9 721 | 9 364 | 9 321 |
| Digital active clients | thousands | | 24 | 3 141 | 2 533 | 2 744 |
| UCount clients | thousands | | 10 | 1 024 | 929 | 965 |
| SBSA Mobile Subscribers | thousands | | 69 | 203 | 120 | 145 |
| Disbursements | | | | | | |
| Home services (mortgages) | Rm | >100 | | 39 737 | 15 139 | 56 510 |
| Average loan to value (LTV) of home services new business registered | % | | | 91 | 90 | 91 |
| Personal lending | Rm | 19 | | 5 807 | 4 880 | 10 937 |
| VAF retail | Rm | 83 | | 11 430 | 6 241 | 17 786 |
| Client activity | | | | | | |
| Instant Money turnover | Rm | 34 | | 12 273 | 9 190 | 21 211 |
| Digital value transactional volumes | thousands | 16 | | 100 581 | 87 019 | 192 952 |
| Internet banking transactional volumes | thousands | 2 | | 17 068 | 16 724 | 35 252 |
| Mobile banking transactional volumes | thousands | 19 | | 83 513 | 70 295 | 157 700 |
| ATM transactional volumes | thousands | (7) | | 126 895 | 137 156 | 278 919 |
| Branch transactional volumes | thousands | (39) | | 5 433 | 8 924 | 15 852 |
| Gross Written Premium | Rm | 13 | | 4 009 | 3 533 | 7 043 |
| Points of representation | | | | | | |
| Branch square metres | thousands | (3) | | 294 | 303 | 295 |
| Branches ¹ | | 4 | | 543 | 524 | 540 |
| ATMs ² | | (22) | | 4 226 | 5 390 | 4 444 |
| ATMs (Standard Bank owned) | | (10) | | 4 141 | 4 594 | 4 347 |
| ATMs (non-Standard Bank owned) | | (89) | | 85 | 796 | 97 |
| Africa Regions | | | | | | |
| Clients | | | | | | |
| Active clients | thousands | | 6 | 5 261 | 4 967 | 5 205 |
| Client activity | | | | | | |
| Digital value transactional volumes | thousands | | 49 | 93 357 | 62 601 | 148 179 |
| ATM transactional volumes | thousands | | (4) | 65 987 | 68 790 | 139 721 |
| Branch transactional volumes | thousands | | 1 | 5 425 | 5 377 | 10 300 |
| Gross Written Premium | Rm | | (8) | 741 | 804 | 1 687 |
| Points of representation | | | | | | |
| Branches ³ | | | (2) | 567 | 580 | 579 |
| ATMs | | | 7 | 2 397 | 2 248 | 2 330 |

¹ Includes kiosk and bank on wheels.² ATM's decline predominately related to the termination of contracts of non-Standard Bank owned ATM's.³ Includes service centres, customer service trade points, agencies, in-store banking and 'bank at work' sites.

CONSUMER & HIGH NET WORTH

SUMMARISED INCOME STATEMENT

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------|-------------|------------|------------|------------|
| Net interest income | 3 | 0 | 13 832 | 13 774 | 27 218 |
| Non-interest revenue | 10 | 5 | 9 645 | 9 195 | 19 009 |
| Net fee and commission revenue | 12 | 5 | 7 595 | 7 248 | 14 992 |
| Trading revenue | 3 | (3) | 542 | 557 | 1 073 |
| Other revenue | 10 | 10 | 1 519 | 1 376 | 2 930 |
| Other gains and losses on financial instruments | (>100) | (>100) | (11) | 14 | 14 |
| Total income | 6 | 2 | 23 477 | 22 969 | 46 227 |
| Credit impairment charges | (31) | (31) | (4 668) | (6 814) | (12 414) |
| Operating expenses | 10 | 5 | (14 940) | (14 193) | (28 924) |
| Headline earnings | >100 | >100 | 2 371 | 1 024 | 2 905 |

LOANS AND ADVANCES

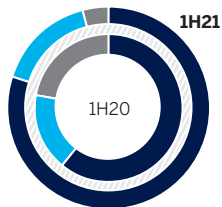
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|----------|-------------|------------|------------|------------|
| Gross loans and advances to customers | 11 | 10 | 586 369 | 535 105 | 559 553 |
| Credit impairments for loans and advances to customers | 16 | 15 | (32 828) | (28 619) | (30 900) |
| Credit impairments for stage 3 loans | 22 | 20 | (22 299) | (18 532) | (20 432) |
| Credit impairments for stage 1 and 2 loans | 6 | 4 | (10 529) | (10 087) | (10 468) |
| Net loans and advances | 11 | 9 | 553 541 | 506 486 | 528 653 |
| Gross loans and advances | 11 | 10 | 586 369 | 535 105 | 559 553 |
| Credit impairments | 16 | 15 | (32 828) | (28 619) | (30 900) |

DEPOSITS AND CURRENT ACCOUNTS

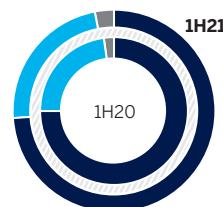
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--------------------------------|----------|-------------|------------|------------|------------|
| Deposits from customers | 7 | 1 | 334 052 | 330 741 | 329 998 |
| Current accounts | 12 | 6 | 74 516 | 70 626 | 72 054 |
| Savings and investments | 5 | 0 | 259 536 | 260 115 | 257 944 |

KEY RATIOS

| | | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|-----|------------|------------|------------|
| Headline earnings contribution to the group | % | 21 | 14 | 18 |
| CLR | bps | 165 | 257 | 231 |
| Cost-to-income ratio | % | 63.6 | 61.8 | 62.6 |
| ROE | % | 9.7 | 4.3 | 6.0 |

HEADLINE EARNINGS
BY GEOGRAPHY (%)

| | 1H21 | 1H20 |
|------------------|------|------|
| ● South Africa | 80 | 61 |
| ● Africa Regions | 16 | 17 |
| ● International | 4 | 22 |

TOTAL INCOME
BY GEOGRAPHY (%)

| | 1H21 | 1H20 |
|------------------|------|------|
| ● South Africa | 75 | 74 |
| ● Africa Regions | 23 | 23 |
| ● International | 2 | 3 |

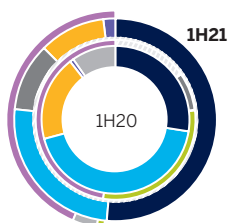
SUMMARISED FINANCIAL RESULTS BY GEOGRAPHY

| | South Africa | | | | | Africa Regions | | | | |
|-------------------------------|--------------|----------|----------|----------|----------|----------------|----------|---------|---------|---------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | 3 | 3 | 11 093 | 10 774 | 21 392 | 12 | (2) | 2 547 | 2 603 | 5 199 |
| Non-interest revenue | 4 | 4 | 6 483 | 6 234 | 12 925 | 26 | 5 | 2 806 | 2 671 | 5 482 |
| Total income | 3 | 3 | 17 576 | 17 008 | 34 317 | 19 | 1 | 5 353 | 5 274 | 10 681 |
| Credit impairment charges | (33) | (33) | (4 120) | (6 171) | (11 291) | (1) | (14) | (550) | (643) | (1 118) |
| Operating expenses | 8 | 8 | (10 843) | (10 027) | (20 314) | 18 | (2) | (3 664) | (3 727) | (7 738) |
| Headline earnings | >100 | >100 | 1 910 | 627 | 2 039 | >100 | >100 | 353 | 172 | 549 |
| Net loans and advances | 10 | 10 | 491 117 | 447 612 | 469 471 | 17 | 5 | 51 102 | 48 681 | 48 784 |
| Deposits and current accounts | 6 | 6 | 221 434 | 208 726 | 217 361 | 13 | (12) | 51 067 | 57 800 | 52 162 |
| CLR (bps) | | | 164 | 262 | 237 | | | 213 | 259 | 221 |
| Cost-to-income ratio (%) | | | 61.7 | 59.0 | 59.2 | | | 68.4 | 70.7 | 72.4 |
| ROE (%) | | | 9.8 | 3.3 | 5.3 | | | 9.8 | 5.2 | 8.1 |

| | International | | | | |
|-------------------------------|---------------|----------|---------|---------|---------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (51) | (52) | 192 | 397 | 627 |
| Non-interest revenue | 28 | 23 | 356 | 290 | 602 |
| Total income | (18) | (20) | 548 | 687 | 1 229 |
| Credit impairment charges | 100 | 100 | 2 | | (5) |
| Operating expenses | 3 | (1) | (433) | (439) | (872) |
| Headline earnings | (52) | (52) | 108 | 225 | 317 |
| Net loans and advances | 20 | 11 | 11 322 | 10 193 | 10 398 |
| Deposits and current accounts | 3 | (4) | 61 551 | 64 215 | 60 475 |
| CLR (bps) | | | (4) | | 5 |
| Cost-to-income ratio (%) | | | 79.0 | 63.9 | 71.0 |
| ROE (%) | | | 8.8 | 15.6 | 11.1 |

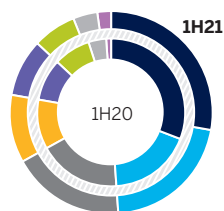
CONSUMER & HIGH NET WORTH

COMPOSITION OF HEADLINE EARNINGS BY SOLUTION (%)



| | 1H21 | 1H20 |
|---------------------------|------|------|
| Home services | 84 | 58 |
| Insurance | 41 | 91 |
| Retail lending | 18 | (10) |
| Investment | 17 | 39 |
| Global markets | 3 | 1 |
| Vehicle and asset finance | (1) | (38) |
| Card and payments | (5) | 20 |
| Retail transactional | (57) | (61) |

COMPOSITION OF TOTAL INCOME BY SOLUTION (%)



| | 1H21 | 1H20 |
|---------------------------|------|------|
| Retail transactional | 28 | 31 |
| Home services | 21 | 18 |
| Retail lending | 18 | 18 |
| Card and payments | 11 | 11 |
| Insurance | 9 | 9 |
| Investment | 7 | 8 |
| Vehicle and asset finance | 4 | 4 |
| Global markets | 2 | 1 |

SUMMARISED INCOME STATEMENT BY SOLUTION

| | Banking solutions | | | | | | | | | |
|---------------------------|-------------------|----------|--------------|---------|---------|---------------------------|----------|-------------|---------|---------|
| | Home services | | | | | Vehicle and asset finance | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | 21 | 20 | 4 713 | 3 922 | 8 226 | 15 | 14 | 899 | 791 | 1 637 |
| Non-interest revenue | 6 | 5 | 130 | 124 | 264 | (15) | (17) | 79 | 95 | 159 |
| Total income | 20 | 20 | 4 843 | 4 046 | 8 490 | 11 | 10 | 978 | 886 | 1 796 |
| Credit impairment charges | (58) | (58) | (910) | (2 158) | (4 233) | (54) | (54) | (437) | (945) | (1 607) |
| Operating expenses | 6 | 3 | (1 012) | (980) | (2 018) | 15 | 13 | (569) | (502) | (1 039) |
| Headline earnings | >100 | >100 | 2 032 | 595 | 1 494 | (>100) | (91) | (34) | (392) | (592) |

| | Banking solutions | | | | | | | | | |
|---------------------------|-------------------|----------|--------------|---------|---------|----------------|----------|--------------|---------|---------|
| | Card and payments | | | | | Retail lending | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | 0 | 0 | 1 611 | 1 612 | 3 151 | 5 | 1 | 3 481 | 3 451 | 7 014 |
| Non-interest revenue | 4 | 4 | 1 022 | 984 | 2 007 | 1 | (10) | 668 | 741 | 1 434 |
| Total income | 2 | 1 | 2 633 | 2 596 | 5 158 | 5 | (1) | 4 149 | 4 192 | 8 448 |
| Credit impairment charges | 45 | 44 | (1 424) | (986) | (2 174) | (29) | (30) | (1 897) | (2 725) | (4 400) |
| Operating expenses | 8 | 5 | (1 353) | (1 284) | (2 595) | 20 | 9 | (1 616) | (1 484) | (3 062) |
| Headline earnings | (>100) | (>100) | (116) | 206 | 244 | (>100) | (>100) | 417 | (107) | 577 |

| | Banking solutions | | | | | | | | | |
|--------------------------|-----------------------------------|----------|---------|---------|----------|----------------|----------|---------|---------|---------|
| | Retail transactional ¹ | | | | | Global markets | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (18) | (21) | 2 956 | 3 759 | 6 802 | (30) | (29) | 5 | 7 | 12 |
| Non-interest revenue | 10 | 7 | 3 599 | 3 354 | 7 288 | 49 | 32 | 407 | 309 | 691 |
| Total income | (5) | (8) | 6 555 | 7 113 | 14 090 | 47 | 30 | 412 | 316 | 703 |
| Operating expenses | 10 | 6 | (8 272) | (7 824) | (15 765) | 3 | (9) | (266) | (293) | (585) |
| Headline earnings | >100 | >100 | (1 391) | (619) | (1 387) | >100 | >100 | 77 | 11 | 94 |

| | Insurance solutions | | | | | Investments solutions | | | | |
|--------------------------|---------------------|----------|---------|---------|---------|-----------------------|----------|---------|---------|---------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (19) | (19) | 76 | 94 | 160 | (23) | (34) | 91 | 138 | 216 |
| Non-interest revenue | 9 | 8 | 2 106 | 1 952 | 3 883 | 17 | 0 | 1 634 | 1 636 | 3 283 |
| Total income | 8 | 7 | 2 182 | 2 046 | 4 043 | 14 | (3) | 1 725 | 1 774 | 3 499 |
| Operating expenses | 7 | 6 | (1 030) | (975) | (2 029) | 6 | (3) | (822) | (851) | (1 831) |
| Headline earnings | 5 | 4 | 970 | 929 | 1 780 | 30 | 4 | 416 | 401 | 695 |

¹ Operating expenses includes Core banking amortisation, branch and ATM costs.

BUSINESS & COMMERCIAL

Business & Commercial Clients (BCC)

During 1H21, BCC's performance reflected the general economic recovery following the severity and impact of the pandemic experienced during 2020. Business confidence showed some improvement, with business client transactional activity and turnover reflecting positive uplift and client appetite for lending to support business growth was evident. The trading environment across most markets began to normalise and business & commercial clients were able to capitalise on the positive growth trends noted in global trade.

Relative to 1H20, Business & Commercial's (BCC) headline earnings improved marginally by 1% to R2 156m, and continues to deliver a meaningful ROE of 20.8%. The marginal drop is an outcome of lower levels of net interest income as the business continues to be challenged with a material negative endowment impact which more than offset the strong balance sheet performance and led to an 8% decline in net interest income. There was some relief evidenced on transactional revenue streams as we saw recovery in customer activity levels across almost all markets. Non-interest revenue reflected period on period improvement of 4% whilst total income evidenced a 3% decline from the prior period. The particularly good revenue performance in Africa Regions (AR) was dampened by ZAR currency strength but supported by improved levels of trade activity and transactional values.

As anticipated, in relation to the challenging prior periods, the business experienced improvements in credit impairment charges due to lower specific provisions raised in the current period. While impairments reduced 20% during the period, performance remained elevated relative to through the cycle risk expectations due to a handful of large exposures in South Africa and the non-recurrence of a material post write off recovery in Africa Regions. We continued to support our clients in need of debt relief, with R630m remaining on the payment holiday portfolio, 97% down from 2020. The BCC CLR declined by 61bps to 167bps in 1H21.

Continued cost focus coupled with a currency translation benefit in Africa Regions resulted in operating expenses decline of 1%. Savings were achieved in South Africa through the reduction of amortisation costs, cheque processing fees and cash operations costs. In Africa Regions however, continued investment in client solutions and digitisation workstreams saw elevated cost growth which was offset by currency conversion impacts. Against the difficult revenue environment, BCC jaws were negative 223 bps and the cost-to-income ratio increased to 63.4% (1H20: 62.0%).

Notwithstanding the muted financial performance, consistent implementation of the BCC strategy to provide exceptional customer experiences saw the net active customers grow by 6% to 744 thousand for the period supported by various customer acquisition and growth initiatives. Client initiatives have translated into double digit growth (in constant currency terms) on the customer balance sheet. Growth in disbursements, particularly in business lending and VAF, were a highlight, with overall loans and advances for BCC increasing by 8%, supported by our franchises in South Africa, the West Region and International Client Solutions (ICS). Deposits increased by 9% as clients retained their cash flows in an uncertain market coupled with the outcomes of client acquisitions.

Facilitating our client's growth remains a key focus for BCC, evidenced by the improvement in transactional values across the portfolio. We have experienced continued migration to digital channels across the continent as various digital solutions are increasingly adopted. The ratio of digital transactions relative to physical transactions has improved from 79% in the prior

period to 82% with digital volumes increasing 12% for the period. In South Africa, more than 87% of value transactions are digital, influenced by the continued drive to reduce cash and the decommissioning of cheques within the industry. Pleasing card acquiring turnover levels recovered sufficiently to even exceed 2019 turnover levels driven by client and consumer activity.

During 2021, BCC experienced an encouraging uplift in trade turnover as economies showed initial recovery, we saw growth of trade activity levels (31%) and values (15%). We are diligently working towards solving customer trade challenges whilst also building an integrated trade platform. There are >950 businesses currently utilising our trade club network and by leveraging our deep connection with ICBC in China we have assisted several clients with supplier introductions, pricing negotiations, discount benefits and financing demands. We have connected many of our clients, specifically in agriculture, with Chinese importers driving up our client business turnover and their returns. These initiatives have contributed to the BCC customer growth evidenced in the first half of the year.

Solutions and capabilities introduced during the period assisted our front-line teams with the ability to proactively engage on a very personalised basis with our clients. An example is the launch of Customer 360, a tool to provide deep customer understanding across 12 markets. We apply data science and behavioural patterns to increase uptake and usage of digital channels, cash deposit solutions as well as improve customer retention by optimising the customer experience. We improved our capability to deliver digitised lending through alternative scoring methods, preapproved limits and the use of artificial intelligent bots to enhance our turn-around time which is live in 6 countries. The introduction of client appreciation days to acknowledge, engage and thank our clients for their loyalty further embeds our obsession with client-centricity.

Business and Commercial Clients Regional View

BCC is represented across 15 countries on the African continent, and operates an international business based in Jersey. The portfolio is managed in three regions, namely South Africa, Africa Regions and ICS.

BCC South Africa's headline earnings grew 5% on 1H20. The ongoing pandemic combined with the low interest rate environment impacted on our operations and earnings performance. Non-interest revenue was negatively impacted by the migration to digital channels and the discontinuation of cheques, however a meaningful improvement in acquiring turnover and trade revenues mitigated these impacts. Credit impairment charges decreased due to the forward looking provisions raised in 2020 and an improvement in the book performance in the current period. Operating expenses decreased 5%, supported by a reduction in cash and cheque operating costs as well as amortisation charges. Our BCC South Africa franchise has a solid market presence and delivers a substantial ROE of 26%. Focus in our SA business remains on retaining our existing foothold, through our continued focus on trade and our client ecosystem acquisition strategy to enhance our presence as a leading bank to partner with.

The BCC Africa Regions countries reflected resilience and growth in 1H21 as most markets experienced recovery from the pandemic. Business clients seized these opportunities to return trade and operations to pre-Covid-19 levels, evidenced in the client activity levels and growth in the BCC AR balance sheet. Headline earnings performance, at R380m, for 1H21 improved 19% in constant currency against the prior period. The improved financial performance was supported by recovery in our revenue streams. Double digit growth (in constant currency terms) on the customer balance sheet assisted in offsetting the negative endowment

from the continued low rate environment. The portfolio's credit impairment reflected YoY growth in constant currency, as a consequence of a significant post write off recovery recorded in the prior period which did not repeat. Operating cost growth was elevated in the period (in constant currency) as the portfolio responded to higher inflationary environments as well as investment and system costs.

ICS evidenced a challenging first half of the year reporting a decline in headline earnings of 40%. The earnings contraction followed the SBSA downgrades in March 2021 and November 2020 which saw the placement of certain funds away from SBSA resulting in material margin compression. Net interest income was also

influenced by the USD and GBP interest rate environments which exacerbated the BCC Group's negative endowment impact. The business was able to focus efforts on growing the asset portfolio with 32% growth materialising year on year which assisted in compensating for the margin compression and endowment. Non-interest revenues reduced for the period on banking solutions, despite good growth in accounts, fee increases and pricing changes implemented. Operating expenses retracted 6% for the period, a result of the currency translation benefit somewhat reduced by the investment in information technology and an increase in general management and banking costs.

KEY BUSINESS STATISTICS

| | | Change % | 1H21 | 1H20 | FY20 |
|--------------------------------|-----------|-------------|--------|--------|---------|
| South Africa | | | | | |
| Clients | | | | | |
| Active clients | thousands | 3 | 498 | 483 | 492 |
| Digitally active users | thousands | 10 | 312 | 283 | 292 |
| Client activity | | | | | |
| VAF disbursements | Rm | 11 | 8 317 | 7 505 | 16 877 |
| Business lending disbursements | Rm | 43 | 8 560 | 5 989 | 13 233 |
| Card acquiring turnover | Rm | 29 | 95 077 | 73 683 | 169 686 |
| Digital banking volumes | thousands | 6 | 50 037 | 47 254 | 101 248 |
| Internet banking volumes | thousands | 4 | 41 941 | 40 462 | 85 496 |
| Mobile banking volumes | thousands | 19 | 8 096 | 6 792 | 15 752 |
| ATM transactional volumes | thousands | 6 | 5 544 | 5 211 | 10 918 |
| Branch transactional volumes | thousands | (41) | 1 918 | 3 235 | 6 069 |
| Africa Regions | | | | | |
| Clients | | | | | |
| Active clients | thousands | 12 | 248 | 222 | 234 |
| Digitally active users | thousands | 27 | 84 | 66 | 84 |
| Client activity | | | | | |
| VAF disbursements | Rm | >100 | 2 075 | 1 028 | 2 565 |
| Business lending disbursement | Rm | 9 | 9 331 | 8 535 | 15 893 |
| Card acquiring turnover | Rm | 7 | 19 040 | 17 871 | 37 200 |
| Digital banking volumes | thousands | 47 | 11 416 | 7 782 | 18 308 |
| Internet banking volumes | thousands | 28 | 8 914 | 6 954 | 15 755 |
| Mobile banking volumes | thousands | >100 | 1 691 | 698 | 1 854 |
| Wallets | thousands | >100 | 811 | 130 | 699 |
| ATM transactional volumes | thousands | (9) | 2 379 | 2 600 | 5 387 |
| Branch transactional volumes | thousands | (5) | 3 652 | 3 858 | 7 485 |

BUSINESS & COMMERCIAL

SUMMARISED INCOME STATEMENT

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------|-------------|------------|------------|------------|
| Net interest income | (2) | (8) | 7 433 | 8 036 | 15 094 |
| Non-interest revenue | 11 | 4 | 4 921 | 4 753 | 10 107 |
| Net fee and commission revenue | 9 | 4 | 3 663 | 3 516 | 7 670 |
| Trading revenue | (3) | (9) | 993 | 1 096 | 2 186 |
| Other revenue | >100 | 92 | 225 | 117 | 182 |
| Other gains and losses on financial instruments | 68 | 67 | 40 | 24 | 69 |
| Total income | 3 | (3) | 12 354 | 12 789 | 25 201 |
| Credit impairment charges | (16) | (20) | (1 414) | (1 761) | (3 490) |
| Operating expenses | 6 | (1) | (7 832) | (7 925) | (15 709) |
| Headline earnings | 2 | 1 | 2 156 | 2 136 | 4 160 |

LOANS AND ADVANCES

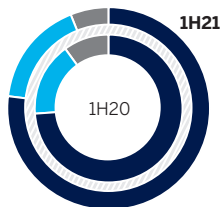
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|----------|-------------|------------|------------|------------|
| Gross loans and advances to customers | 13 | 8 | 180 238 | 166 408 | 169 446 |
| Credit impairments for loans and advances to customers | 28 | 21 | (10 568) | (8 759) | (9 777) |
| Credit impairments for stage 3 loans | 37 | 29 | (7 522) | (5 818) | (6 672) |
| Credit impairments for stage 1 and 2 loans | 10 | 4 | (3 046) | (2 941) | (3 105) |
| Net loans and advances | 13 | 8 | 169 670 | 157 649 | 159 669 |
| Gross loans and advances | 13 | 8 | 180 238 | 166 408 | 169 446 |
| Credit impairments | 28 | 21 | (10 568) | (8 759) | (9 777) |

DEPOSITS AND CURRENT ACCOUNTS

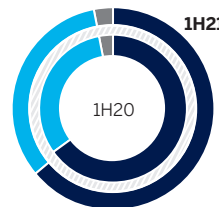
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--------------------------------|----------|-------------|------------|------------|------------|
| Deposits from customers | 14 | 9 | 381 033 | 348 445 | 369 615 |
| Current accounts | 16 | 7 | 113 328 | 106 194 | 111 483 |
| Savings and investments | 13 | 11 | 267 705 | 242 251 | 258 132 |
| Deposits from banks | >100 | >100 | 7 312 | 1 123 | 6 626 |
| Total deposits | 16 | 11 | 388 345 | 349 568 | 376 241 |

KEY RATIOS

| | | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|-----|------------|------------|------------|
| Headline earnings contribution to the group | % | 18 | 28 | 26 |
| CLR | bps | 167 | 228 | 225 |
| Cost-to-income ratio | % | 63.4 | 62.0 | 62.3 |
| ROE | % | 20.8 | 19.5 | 19.2 |

HEADLINE EARNINGS
PER GEOGRAPHY (%)

| | 1H21 | 1H20 |
|------------------|------|------|
| ● South Africa | 77 | 74 |
| ● Africa Regions | 17 | 16 |
| ● International | 6 | 10 |

TOTAL INCOME
PER GEOGRAPHY (%)

| | 1H21 | 1H20 |
|------------------|------|------|
| ● South Africa | 64 | 65 |
| ● Africa Regions | 33 | 32 |
| ● International | 3 | 3 |

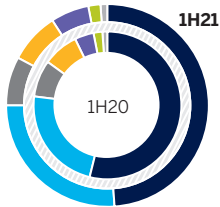
SUMMARISED FINANCIAL RESULTS BY GEOGRAPHY

| | South Africa | | | | | Africa Regions | | | | |
|-------------------------------|--------------|----------|--------------|---------|---------|----------------|----------|--------------|---------|---------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (7) | (7) | 4 868 | 5 252 | 9 931 | 14 | (5) | 2 396 | 2 516 | 4 700 |
| Non-interest revenue | 1 | 1 | 3 061 | 3 039 | 6 377 | 40 | 10 | 1 704 | 1 546 | 3 375 |
| Total income | (4) | (4) | 7 929 | 8 291 | 16 308 | 23 | 1 | 4 100 | 4 062 | 8 075 |
| Credit impairment charges | (27) | (27) | (1 107) | (1 519) | (2 656) | 79 | 27 | (305) | (240) | (831) |
| Operating expenses | (1) | (1) | (4 451) | (4 513) | (8 894) | 20 | (1) | (3 195) | (3 214) | (6 411) |
| Headline earnings | 5 | 5 | 1 652 | 1 578 | 3 366 | 19 | 9 | 380 | 350 | 436 |
| Net loans and advances | 8 | 8 | 121 963 | 112 610 | 117 842 | 19 | (2) | 34 235 | 34 805 | 30 284 |
| Deposits and current accounts | 13 | 13 | 271 479 | 240 007 | 268 995 | 17 | 0 | 62 429 | 62 344 | 57 403 |
| CLR (bps) | | | 183 | 273 | 242 | | | 173 | 149 | 236 |
| Cost-to-income ratio (%) | | | 56.1 | 54.4 | 54.5 | | | 77.9 | 79.1 | 79.4 |
| ROE (%) | | | 26.3 | 22.3 | 24.7 | | | 14.7 | 13.2 | 8.3 |

| | International | | | | |
|-------------------------------|---------------|----------|------------|---------|---------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (36) | (37) | 169 | 268 | 463 |
| Non-interest revenue | (4) | (7) | 156 | 168 | 355 |
| Total income | (24) | (25) | 325 | 436 | 818 |
| Credit impairment charges | 97 | 0 | (2) | (2) | (3) |
| Operating expenses | (2) | (6) | (186) | (198) | (404) |
| Headline earnings | (40) | (40) | 124 | 208 | 358 |
| Net loans and advances | 44 | 32 | 13 472 | 10 234 | 11 543 |
| Deposits and current accounts | 27 | 15 | 54 437 | 47 217 | 49 843 |
| CLR (bps) | | | 3 | 4 | 3 |
| Cost-to-income ratio (%) | | | 57.2 | 45.4 | 49.4 |
| ROE (%) | | | 8.4 | 16.6 | 12.5 |

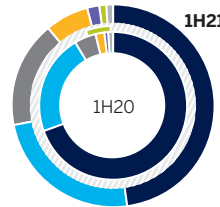
BUSINESS & COMMERCIAL

COMPOSITION OF TOTAL INCOME BY SOLUTION (%)



| | 1H21 | 1H20 |
|--------------------------------------|------|------|
| ● Retail transactional | 49 | 54 |
| ● Retail lending | 26 | 23 |
| ● Global markets | 8 | 8 |
| ● Vehicle and asset finance | 8 | 8 |
| ● Card and payments | 6 | 4 |
| ● Home services | 2 | 2 |
| ● Insurance and Investment solutions | 1 | 1 |

COMPOSITION OF HEADLINE EARNINGS BY SOLUTION (%)



| | 1H21 | 1H20 |
|--------------------------------------|------|------|
| ● Retail transactional | 48 | 73 |
| ● Global markets | 24 | 23 |
| ● Retail lending | 17 | 5 |
| ● Card and payments | 7 | 2 |
| ● Home services | 2 | 1 |
| ● Vehicle and asset finance | 1 | (5) |
| ● Insurance and Investment solutions | 1 | 1 |

| | Banking solutions | | | | | | | | | |
|---------------------------|-------------------|----------|---------|---------|---------|---------------------------|----------|---------|---------|---------|
| | Home services | | | | | Vehicle and asset finance | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | 7 | 3 | 206 | 200 | 389 | 5 | 0 | 772 | 769 | 1 534 |
| Non-interest revenue | 52 | 33 | 12 | 9 | 18 | (7) | (9) | 198 | 217 | 397 |
| Total income | 9 | 4 | 218 | 209 | 407 | 2 | (2) | 970 | 986 | 1 931 |
| Credit impairment charges | (40) | (41) | (41) | (69) | (139) | (47) | (48) | (246) | (472) | (1 008) |
| Operating expenses | 14 | 5 | (103) | (98) | (199) | 13 | 9 | (682) | (627) | (1 298) |
| Headline earnings | 50 | 52 | 47 | 31 | 53 | (>100) | (>100) | 27 | (100) | (268) |

| | Banking solutions | | | | | | | | | |
|---------------------------|-------------------|----------|---------|---------|---------|----------------|----------|---------|---------|---------|
| | Card and payments | | | | | Retail lending | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (32) | (33) | 14 | 21 | 56 | 15 | 7 | 2 537 | 2 376 | 4 739 |
| Non-interest revenue | 49 | 32 | 702 | 530 | 1 175 | 44 | 23 | 750 | 610 | 1 313 |
| Total income | 46 | 30 | 716 | 551 | 1 231 | 20 | 10 | 3 287 | 2 986 | 6 052 |
| Credit impairment charges | 42 | 37 | (41) | (30) | (51) | (4) | (9) | (1 086) | (1 190) | (2 292) |
| Operating expenses | 6 | 3 | (447) | (436) | (887) | 15 | 4 | (1 681) | (1 609) | (3 246) |
| Headline earnings | >100 | >100 | 144 | 50 | 173 | >100 | >100 | 376 | 97 | 288 |

| | Banking solutions | | | | | | | | | |
|--------------------------|----------------------|----------|---------|---------|---------|----------------|----------|---------|---------|---------|
| | Retail transactional | | | | | Global markets | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (13) | (17) | 3 822 | 4 597 | 8 218 | 16 | 16 | 81 | 70 | 154 |
| Non-interest revenue | (3) | (7) | 2 230 | 2 398 | 5 222 | 12 | 3 | 939 | 912 | 1 837 |
| Total income | (10) | (13) | 6 052 | 6 995 | 13 440 | 13 | 4 | 1 020 | 982 | 1 991 |
| Operating expenses | 2 | (5) | (4 584) | (4 813) | (9 404) | 16 | (5) | (281) | (296) | (583) |
| Headline earnings | (33) | (33) | 1 033 | 1 553 | 2 866 | 7 | 3 | 502 | 486 | 1 012 |

| | Insurance and Investment solutions | | | | |
|--------------------------|------------------------------------|----------|---------|---------|---------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (53) | (67) | 1 | 3 | 4 |
| Non-interest revenue | 33 | 17 | 90 | 77 | 145 |
| Total income | 30 | 14 | 91 | 80 | 149 |
| Operating expenses | 35 | 17 | (54) | (46) | (92) |
| Headline earnings | 45 | 42 | 27 | 19 | 36 |

WHOLESALE

Overview

The first half of 2021 can be characterised as a recovery period. Revenue pressures in the Wholesale client segment were more than offset by significant tailwinds. Impairment releases, once off equity fair value write downs suffered in 1H20, and good cost containment resulted in headline earnings of R6 646 million, an increase of 27% on 1H20.

The revenue pressures evident in 2H20 continued into 1H21, with revenue decreasing by 6% to R19 232 million (increasing 6% in constant currency). Reduced client activity (particularly in 1Q21), Rand strength and reduced trading opportunities (because of lower market volatility) led to a subdued revenue print in comparison to the 1H20 performance. Revenue growth is a key focus for the business. We are confident that the opportunities we have identified and are working on across our markets, together with coordinated efforts across our client coverage, product and risk functions, and the health of our pipeline, will lead to positive outcomes.

Client revenues were 8% down compared to 1H20, but up 1% on a constant currency basis. The consumer (particularly food & beverages and agri sub-sectors) and oil & gas sectors performed well, supporting client activity in Africa Regions. Reduced client appetite for investment in Nigeria, a slowdown in client capital expenditure and fewer opportunities for structured trades led to challenges across a number of our other sectors. After a particularly challenging 1Q21, we saw improved momentum in the business and our results in 2Q21 were more encouraging, particularly in asset origination and advisory. Our strategy of supporting global multinational corporates across our operating footprint was a significant contributor to 1H21 performance, particularly in the non-bank space, which showed positive growth from a high base in 1H20.

Our South African franchise had a good 1H21, benefiting from current period gains on the equity fair value portfolio in Investment Banking (opposed to prior period losses), and lower impairment charges. This business continues to operate in a challenging macro-economic environment. However, with GDP growth expected to rise above 2020 levels, as well as several revenue opportunities across emerging themes (including renewable and decentralised energy, ESG and sustainable finance) our clear and focused strategy to provide a positive impact for our clients and the communities in which we operate will lead to further revenue growth.

Rand strength through 1H21 as well as an extremely challenging six months for the West African franchise led to a lower revenue contribution from Africa Regions. Nigeria's performance was significantly impacted by a difficult regulatory environment, low interest rates, fewer trading opportunities and lower client activity. On a constant currency basis, most of our other countries showed growth from 1H20. The key strategies in Africa Regions are to continue to diversify our revenue streams, increase client and product diversification through focusing on the next tier of local clients (within our risk framework) and to drive increased origination at a country level.

In contrast to the significant impairment charges incurred in 1H20, we have released R278 million of provisions through the income statement in 1H21 (compared to a charge of R2 225 million in the prior period). Impairment releases were driven by sufficient provisions raised on our existing stage 3 provisions in 1H20, no new material client deteriorations nor defaults in 1H21, and an overall release across our performing book (stage 1 and 2) as higher risk stage 2 exposures matured or were paid down.

Our improved headline earnings resulted in an ROE of 20.0% (from 15.3% in 1H20). After an extremely challenging 2020, this represents an excellent return for 1H21. The business continues to increase its focus on client revenue growth through focused client engagements and solutioning, and deliberate and accurate execution of our strategy across our diverse product, client and operating markets.

Global markets

As expected, Global Markets did not match the exceptional revenue performance from 1H20 and ended the period with revenues of R7 042 million 23% down on 1H20 (13% in constant currency).

Reduced market volatility led to fewer opportunities to generate trading revenues. Rand strength also contributed to the decline in Global Markets Africa franchise revenues.

Despite muted markets, the Global Markets client franchise remained resilient with strong growth across several key countries including Angola, Ghana, Uganda, and Zambia. Client revenue decreased 10% (flat in constant currency), impacted by a reduction in structured client deals as well as investor flows across Equities, Credit and Money Markets. However, with economies opening up and continued focus on client-centricity, foreign currency client flows ticked up in both South Africa and Africa Regions.

A key strategy of the Global Markets business is to improve the quality and consistency of the revenue flows through growing the client franchise in both flow and structured trade products. Although we have skilled trading teams, able to take advantage of market opportunities as and when they present themselves, sustainable increases in revenue will be achieved through our client revenue growth strategy.

Investment banking

Investment Banking delivered a strong set of results, with headline earnings increasing >100% driven by growth in non-interest revenue and significantly lower impairment charges.

Loans and advances decreased mainly due to early repayments as clients managed their debt levels down, revolving credit facilities returning to normalised levels and the Rand strengthening against major currencies. Net interest income decreased by 10%, due to lower average loans and advances offset to a degree by margin expansion. The impairment release was driven by lower loans and advances, resulting in lower stage 1 and 2 impairment charges and no material new stage 3 provisions.

Non-interest revenue was bolstered by positive revaluations on equity exposures. Fees and commissions increased by 3% driven by significant transactions in debt products and increased activity in debt capital markets.

Investment Banking continues to benefit from a diversified portfolio with most sectors and regions achieving earnings growth. The real estate sector has proven to be more resilient than anticipated but remains under pressure in current economic environment. The portfolio is well diversified with good quality collateralised assets. The sustainable finance market for bonds and loans remains a key focus and the portfolio is exhibiting robust growth and strong pipeline across various sectors.

A key focus for the business is on advancing our client value proposition and enhancing the client experience and value delivered. These enhancements will be delivered through a combination of digitisation and a focus on holistic client solutioning.

Transactional products and services

Revenue pressures continued in Transactional Products and Services with revenue down 3% on 1H20. Rand strength, economic lockdowns, and a low interest rate environment negatively impacted performance. The business's sizeable contribution from the Africa Regions operations were negatively impacted as various currencies depreciated against the Rand, however, in constant currency the performance fared better with total revenues up 10%.

There were several positive factors in 1H21 performance, including key client mandates that were either retained or won, growth in the deposit book, good local currency performance in the Trade business across several Africa Regions markets, and a strong performance in the Consumer sector.

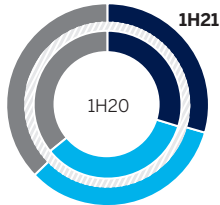
The South African franchise reported a decline in revenue, with a reduction in net interest income largely attributable to low interest rates. However, the business saw strong growth in the deposit book on the back of client acquisition and increased activity.

Transactional Products and Services benefited from provision releases in comparison to significant provisions raised in 1H20. This combined with good cost management, resulted in headline earnings of R1 582 million, a 30% increase on 1H20 (43% in constant currency).

A key focus area for Transactional Products and Services is to leverage a well-diversified business and client franchise to grow through the commercialisation of digital platforms. The business is well positioned to benefit from the upsurge in e-commerce volumes experienced across its retail clients. We will continue to support our clients by providing working capital facilities. Asset origination and utilisation are likely to improve driven by changes in country fundamentals, risk appetite and the longer cash conversion cycles of our clients.

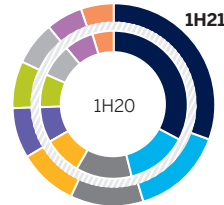
WHOLESALE

COMPOSITION OF CLIENT REVENUE BY CLIENT



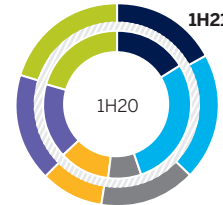
| | Change % | CCY % |
|---|----------|-------|
| ● Multi-national corporates – Africa | (9) | (3) |
| ● Multi-national corporates – International | (10) | 2 |
| ● Large local corporates | (4) | 3 |

COMPOSITION OF CLIENT REVENUE BY SECTOR



| | Change % | CCY % |
|-----------------------------|----------|-------|
| ● Financial Institutions | (15) | (9) |
| ● Consumer | (1) | 13 |
| ● Power & Infrastructure | (12) | (5) |
| ● Oil & Gas | 2 | 21 |
| ● Industrials | (4) | 3 |
| ● Mining & Metals | (7) | 4 |
| ● Telecommunication & Media | (13) | (2) |
| ● Sovereign & Public Sector | (17) | (11) |
| ● Real Estate | 2 | 7 |

COMPOSITION OF TOTAL INCOME BY GEOGRAPHY (%)



| | 1H21 | 1H20 |
|--|------|------|
| ● Global markets South Africa | 17 | 16 |
| ● Global markets Africa Regions | 20 | 28 |
| ● Investment banking South Africa | 15 | 7 |
| ● Investment banking Africa Regions | 10 | 11 |
| ● Transactional products and services South Africa | 17 | 16 |
| ● Transactional products and services Africa Regions | 20 | 20 |

SUSTAINABLE FINANCE IMPACT INDICATORS

| | 1H21 | 1H20 |
|--|----------|------|
| Lending | | |
| Number of sustainable finance deals closed in the period | 5 | 4 |
| Cumulative balance of sustainable finance deals funded – limits | Rbn 14.1 | 4.8 |
| Cumulative balance of sustainable finance deals funded – exposure | Rbn 6.7 | 2.6 |
| Arranging | | |
| Number of sustainable debt capital market issuances arranged in the period | 5 | 1 |
| Amount of sustainable debt capital markets funding arranged in the period | Rbn 3.5 | 2.5 |

SUMMARISED INCOME STATEMENT

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|--------|----------|----------|----------|----------|
| Net interest income | 2 | (10) | 8 794 | 9 744 | 19 372 |
| Non-interest revenue | 9 | (2) | 10 438 | 10 630 | 19 168 |
| Net fee and commission revenue | 7 | (2) | 3 499 | 3 584 | 7 014 |
| Trading revenue | (5) | (14) | 5 612 | 6 518 | 11 267 |
| Other revenue | >100 | >100 | 376 | 102 | 251 |
| Other gains and losses on financial instruments | >100 | >100 | 951 | 426 | 636 |
| Total income | 6 | (6) | 19 232 | 20 374 | 38 540 |
| Credit impairment charges | (>100) | (>100) | 278 | (2 225) | (4 199) |
| Operating expenses | 9 | 0 | (10 213) | (10 255) | (20 723) |
| Headline earnings | 38 | 27 | 6 646 | 5 213 | 9 707 |

LOANS AND ADVANCES

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------|-------------|-----------------|------------|------------|
| Net loans and advances to banks | 0 | (15) | 175 906 | 206 589 | 164 171 |
| Gross loans and advances to banks | 0 | (15) | 175 979 | 206 663 | 164 241 |
| Credit impairments for loans and advances to banks | 41 | (1) | (73) | (74) | (70) |
| Net loans and advances to customers | (6) | (12) | 424 738 | 483 575 | 427 794 |
| Gross loans and advances to customers | (6) | (12) | 432 329 | 491 864 | 436 514 |
| Gross loans and advances to customers including high quality liquid assets (HQLA) | (5) | (11) | 453 614 | 510 882 | 457 632 |
| Less: HQLA | 12 | 12 | (21 285) | (19 018) | (21 118) |
| Credit impairments for loans and advances to customers | 1 | (8) | (7 591) | (8 289) | (8 720) |
| Credit impairments for stage 3 loans | 13 | 2 | (5 297) | (5 205) | (6 152) |
| Credit impairments for stage 1 and 2 loans | (18) | (26) | (2 294) | (3 084) | (2 568) |
| Net loans and advances | (4) | (13) | 600 644 | 690 164 | 591 965 |
| Gross loans and advances | (4) | (13) | 608 308 | 698 527 | 600 755 |
| Credit impairments | 2 | (8) | (7 664) | (8 363) | (8 790) |

DEPOSITS AND CURRENT ACCOUNTS

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|-------------------------|----------|-------------|----------------|------------|------------|
| Deposits from customers | 1 | (3) | 845 992 | 868 610 | 822 099 |
| Deposits from banks | (10) | (20) | 105 513 | 131 618 | 126 323 |
| Total deposits | 0 | (5) | 951 505 | 1 000 228 | 948 422 |

KEY STATEMENT OF FINANCIAL POSITION ITEMS

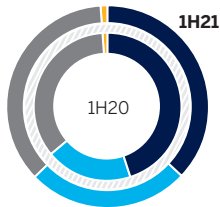
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--------------------------------------|----------|-------------|----------------|------------|------------|
| Cash and balances with central banks | (7) | (23) | 71 108 | 92 807 | 71 289 |
| Financial investments | 2 | (4) | 177 866 | 185 320 | 180 492 |
| Trading assets | (2) | (6) | 252 861 | 268 432 | 261 173 |
| Trading liabilities | (2) | (9) | 80 887 | 88 778 | 80 385 |

KEY RATIOS

| | | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|-----|-------------|------------|------------|
| Headline earnings contribution to the group | % | 58 | 69 | 61 |
| CLR | bps | (4) | 67 | 59 |
| Customer CLR | bps | (5) | 87 | 80 |
| Cost-to-income ratio | % | 53.1 | 50.3 | 53.8 |
| ROE | % | 20.0 | 15.3 | 14.3 |

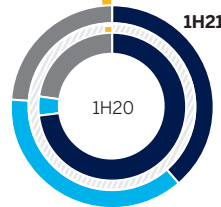
WHOLESALE

COMPOSITION OF TOTAL INCOME BY SOLUTION (%)



| | 1H21 | 1H20 |
|---|------|------|
| ● Global markets | 37 | 45 |
| ● Investment banking | 26 | 19 |
| ● Transactional products and services | 36 | 35 |
| ● Vehicle and asset finance and card payments | 1 | 1 |

COMPOSITION OF HEADLINE EARNINGS BY SOLUTION (%)



| | 1H21 | 1H20 |
|---|------|------|
| ● Global markets | 39 | 74 |
| ● Investment banking | 38 | 4 |
| ● Transactional products and services | 24 | 23 |
| ● Vehicle and asset finance and card payments | (1) | (1) |

SUMMARISED INCOME STATEMENT BY SOLUTION

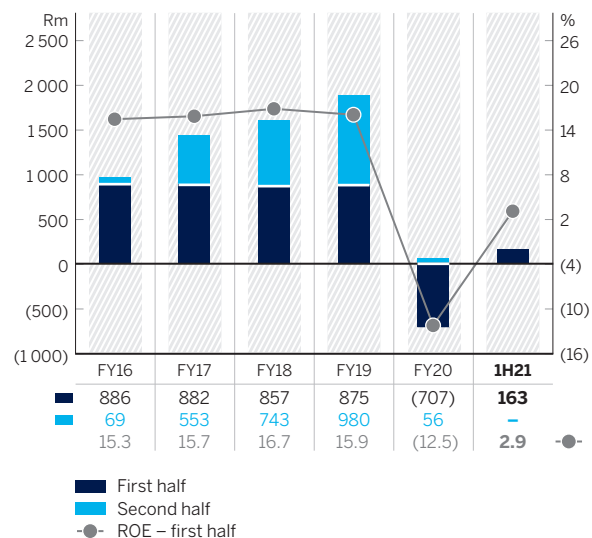
| | Banking solutions | | | | | | | | | |
|---------------------------|-------------------|----------|--------------|---------|---------|--------------------|----------|--------------|---------|---------|
| | Global markets | | | | | Investment banking | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | (9) | (28) | 1 097 | 1 529 | 3 467 | (3) | (10) | 2 831 | 3 138 | 6 271 |
| Non-interest revenue | (14) | (22) | 5 945 | 7 628 | 12 994 | >100 | >100 | 2 129 | 707 | 1 687 |
| Total income | (13) | (23) | 7 042 | 9 157 | 16 461 | 39 | 29 | 4 960 | 3 845 | 7 958 |
| Credit impairment charges | 17 | 94 | 91 | 47 | (218) | (>100) | (>100) | 131 | (1 615) | (2 615) |
| Operating expenses | 7 | (1) | (3 107) | (3 149) | (6 158) | 7 | 0 | (2 423) | (2 413) | (4 984) |
| Headline earnings | (27) | (33) | 2 579 | 3 852 | 6 437 | >100 | >100 | 2 498 | 201 | 1 539 |

| | Banking solutions | | | | | | | | | |
|---------------------------|-------------------------------------|----------|--------------|---------|---------|---|----------|-------------|---------|---------|
| | Transactional products and services | | | | | Vehicle and asset finance & Card and payments | | | | |
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | 7 | (5) | 4 823 | 5 066 | 9 597 | >100 | >100 | 42 | 11 | 37 |
| Non-interest revenue | 18 | 2 | 2 162 | 2 113 | 4 192 | 10 | 10 | 200 | 182 | 293 |
| Total income | 10 | (3) | 6 985 | 7 179 | 13 789 | 25 | 25 | 242 | 193 | 330 |
| Credit impairment charges | (>100) | (>100) | 47 | (657) | (1 357) | 100 | 100 | 10 | | (9) |
| Operating expenses | 11 | 0 | (4 414) | (4 410) | (9 015) | (5) | (5) | (269) | (283) | (566) |
| Headline earnings | 43 | 30 | 1 582 | 1 219 | 1 916 | (75) | (75) | (15) | (59) | (186) |

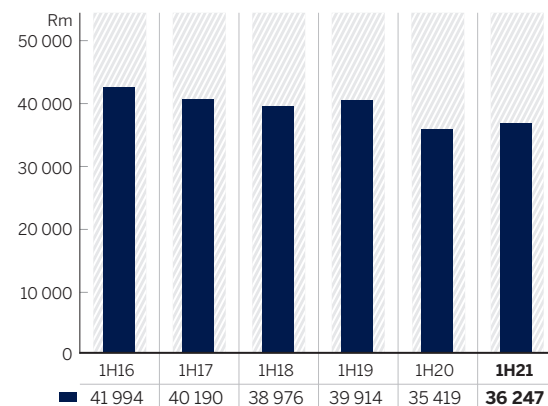
LIBERTY

HEADLINE EARNINGS – SBG SHARE

CAGR (1H16 – 1H21): (29%)



NORMALISED GROUP EQUITY VALUE

CAGR¹ (1H16 – 1H21): (3%)

KEY RATIOS AND STATISTICS AS REPORTED BY LIBERTY

| | | Change % | 1H21 | 1H20 | FY20 |
|--|-------|----------|---------|---------|---------|
| Normalised operating earnings | Rm | 70 | (465) | (1 542) | (1 599) |
| Normalised headline earnings | Rm | >100 | 288 | (2 173) | (1 572) |
| Headline earnings | Rm | >100 | 222 | (2 263) | (1 539) |
| Normalised return on Liberty group equity value ¹ | % | | 5.8 | (18.9) | (10.2) |
| Normalised group equity value | Rm | 2 | 36 247 | 35 419 | 35 210 |
| Solvency capital requirement coverage ratio | times | | 1.73 | 1.83 | 1.81 |
| Indexed new business (excluding contractual increases) | Rm | 25 | 4 281 | 3 430 | 7 302 |
| New business margin | % | | 0.2 | 0.2 | 0.1 |
| Value of new business | Rm | 92 | 46 | 24 | 24 |
| Net cash inflows in long-term insurance operations | Rm | (89) | (2 005) | (1 062) | (3 397) |
| Group assets under management | Rbn | 14 | 823 | 725 | 776 |
| Asset management net cash flows (external) | Rm | (21) | 11 953 | 15 076 | 33 039 |

¹ Return on embedded value.

KEY RATIOS AND STATISTICS AS CONSOLIDATED IN SBG

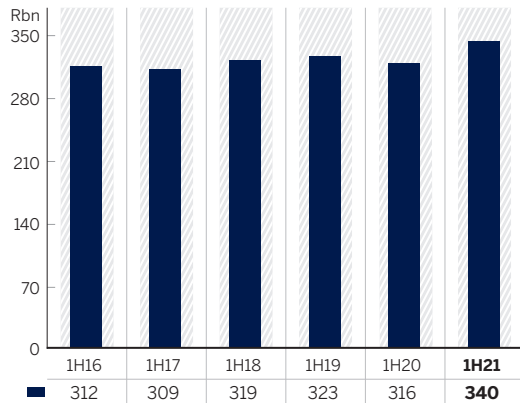
| | | Change % | 1H21 | 1H20 | FY20 |
|--|----|----------|------|---------|-------|
| Effective interest in Liberty at end of period | % | | 57.3 | 57.1 | 57.4 |
| Headline earnings attributable to the group ¹ | Rm | >100 | 163 | (707) | (651) |
| SBG share of Liberty's IFRS headline earnings | Rm | >100 | 128 | (1 294) | (880) |
| Impact of SBG shares held for the benefit of Liberty policyholders | Rm | (94) | 35 | 587 | 229 |
| ROE | % | | 2.9 | (12.5) | (5.8) |

¹ Includes an adjustment for group shares held for the benefit of Liberty policyholders (deemed treasury shares).

LIBERTY

LONG-TERM POLICYHOLDER LIABILITIES

CAGR (1H16 – 1H21): 2%



HEADLINE EARNINGS

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------|--------------|---------|---------|
| South African insurance operations | 6 | 576 | 544 | 685 |
| SA Retail | 1 | 463 | 458 | 484 |
| Liberty Corporate | (>100) | (10) | 28 | 34 |
| LibFin Markets | >100 | 123 | 58 | 167 |
| South Africa Asset Management – STANLIB | 7 | 242 | 226 | 466 |
| Africa Regions¹ | (>100) | (40) | 37 | 41 |
| Liberty Africa Insurance | 36 | 34 | 25 | 57 |
| Liberty Health | (100) | (86) | | (43) |
| STANLIB Africa | 0 | 12 | 12 | 27 |
| Operations under ownership review | >100 | 13 | (67) | (54) |
| Group strategic initiatives | (80) | (169) | (94) | (307) |
| Central costs and sundry income | >100 | 30 | (13) | (107) |
| Normalised operating earnings excluding pandemic reserve | 3 | 652 | 633 | 724 |
| Excess risk claims not covered, net of taxation and non-controlling interest ² | (100) | (388) | | (96) |
| Covid-19 pandemic reserve | 66 | (729) | (2 175) | (2 227) |
| Normalised operating (loss) | 70 | (465) | (1 542) | (1 599) |
| Shareholder Investment Portfolio (SIP) | >100 | 753 | (631) | 27 |
| Normalised headline earnings/(loss) | >100 | 288 | (2 173) | (1 572) |
| BEE preference shares income | 0 | (2) | (2) | (4) |
| Accounting profit or loss mismatch arising on consolidation of Liberty Two Degrees | 27 | (64) | (88) | 37 |
| Headline earnings/(loss) | >100 | 222 | (2 263) | (1 539) |

¹ Comprises Liberty Africa Insurance, Liberty Health operations (excluding total Health Trust Limited in Nigeria still shown under 'operations under ownership review') and STANLIB Africa within southern African Region.

² These amounts are claims that were not covered through the pandemic reserve and represent excess claims not anticipated in the pricing of short contract boundary business.

Overview

The global economic environment continued to recover in the first half of 2021, positively impacting global and South African financial market conditions which contributed to returns from the Shareholder Investment Portfolio (SIP) during the period. Total death and disability claims paid during 1H21 was at R8.5 billion, a 61.4% increase against 1H20, which is due to the severe impact of the pandemic on our clients. Total annuity payments to clients were R4.5 billion, up 10.3% which represented a critical injection of income into society to sustain many vulnerable people in the latter years of their lives.

Liberty's operations remain financially sound and well capitalised, with the Solvency Capital Requirement ('SCR') cover ratio of Liberty Group Limited, the group's main long-term insurance licence, at 1.73 times at 30 June 2021 (31 December 2020: 1.81 times). This includes a required increase in the pandemic reserve, underpinning its ability to fulfil our promises to policyholders and other stakeholders.

Group long-term insurance indexed new business of R4.3 billion was 25% higher than 1H20 and was supported by a 31% increase in SA Retail indexed new business. The growth seen in the group value of new business to R46 million was due to improved sales volumes, however partly offset by increased acquisition expenses.

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Financial performance

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CONDENSED CONSOLIDATED CLIENT SOLUTIONS RESULTS

| 1H21 | Standard Bank Activities | | | | | | |
|--|--------------------------|------------------------------------|----------------------------|-------------------------|-------------------------------|-------------------------|-----------------------------|
| | Banking | | | | | | |
| | Home services Rm | Vehicle and asset finance Rm | Card and payments Rm | Retail lending Rm | Retail transactional Rm | Global markets Rm | Investment banking Rm |
| Income statement | | | | | | | |
| Income from Standard Bank Activities | 5 061 | 2 077 | 3 462 | 7 436 | 12 609 | 8 474 | 4 960 |
| Net interest income | 4 919 | 1 709 | 1 629 | 6 018 | 6 779 | 1 183 | 2 831 |
| Non-interest revenue | 142 | 368 | 1 833 | 1 418 | 5 830 | 7 291 | 2 129 |
| Net income from investment management and life insurance activities | | | | | | | |
| Total income | 5 061 | 2 077 | 3 462 | 7 436 | 12 609 | 8 474 | 4 960 |
| Credit impairment charges | (951) | (668) | (1 470) | (2 984) | | 91 | 131 |
| Income before operating expenses | 4 110 | 1 409 | 1 992 | 4 452 | 12 609 | 8 565 | 5 091 |
| Operating expenses in Standard Bank Activities | (1 115) | (1 393) | (1 927) | (3 297) | (12 856) | (3 654) | (2 423) |
| Operating expenses in insurance activities | | | | | | | |
| Headline earnings | 2 079 | (7) | 13 | 793 | (357) | 3 158 | 2 498 |
| Statement of financial position | | | | | | | |
| Loans and advances | 401 534 | 97 048 | 32 472 | 197 546 | | 210 995 | 318 204 |
| Net loans and advances to banks | | | | | | 159 190 | 7 034 |
| Net loans and advances to customers | 401 534 | 97 048 | 32 472 | 197 546 | | 51 805 | 311 170 |
| Policyholders' assets | | | | | | | |
| Deposits and debt funding | | | | 7 312 | 715 085 | 592 912 | 11 607 |
| Deposits from banks | | | | 7 312 | | 96 852 | 9 252 |
| Deposits and current accounts from customers | | | | | 715 085 | 496 060 | 2 355 |
| Policyholders' liabilities | | | | | | | |
| Ratios | | | | | | | |
| CLR (bps) | 47 | 136 | 834 | 289 | | | |
| Cost-to-income ratio (%) | 22.0 | 67.1 | 55.7 | 44.3 | 102.0 | 43.1 | 48.9 |

| Standard Bank Activities | | | | | Standard Bank Activities Rm | Liberty Rm | Other banking interests Rm | Standard Bank Group Rm |
|--|------------|--------------|----------------|----------------------|-----------------------------|------------|----------------------------|------------------------|
| Transactional products and services Rm | Banking Rm | Insurance Rm | Investments Rm | Central and other Rm | | | | |
| 6 985 | 51 064 | 2 265 | 1 734 | (610) | 54 453 | | | 54 453 |
| 4 823 | 29 891 | 79 | 89 | (91) | 29 968 | | | 29 968 |
| 2 162 | 21 173 | 2 186 | 1 645 | (519) | 24 485 | | | 24 485 |
| | | | | | | 10 362 | | 10 362 |
| 6 985 | 51 064 | 2 265 | 1 734 | (610) | 54 453 | 10 362 | | 64 815 |
| 47 | (5 804) | | | 7 | (5 797) | | | (5 797) |
| 7 032 | 45 260 | 2 265 | 1 734 | (603) | 48 656 | 10 362 | | 59 018 |
| (4 414) | (31 079) | (1 087) | (819) | 1 215 | (31 770) | | | (31 770) |
| | | | | | | (8 286) | | (8 286) |
| 1 582 | 9 759 | 987 | 427 | (279) | 10 894 | 163 | 420 | 11 477 |
| | | | | | | | | |
| 66 056 | 1 323 855 | | | (8 879) | 1 314 976 | | | 1 314 976 |
| 9 682 | 175 906 | | | (2 004) | 173 902 | | | 173 902 |
| 56 374 | 1 147 949 | | | (6 875) | 1 141 074 | | | 1 141 074 |
| | | | | | | 4 241 | | 4 241 |
| 370 159 | 1 697 075 | | | (46 198) | 1 650 877 | (18 676) | | 1 632 201 |
| 22 582 | 135 998 | | | (29 147) | 106 851 | | | 106 851 |
| 347 577 | 1 561 077 | | | (17 051) | 1 544 026 | (18 676) | | 1 525 350 |
| | | | | | | 340 490 | | 340 490 |
| | | | | | | | | |
| 63.2 | 88 60.9 | 48.0 | 47.2 | | 88 58.3 | | | |

CONDENSED CONSOLIDATED CLIENT SOLUTIONS RESULTS

| 1H20 | Standard Bank Activities | | | | | | |
|--|--------------------------|------------------------------------|----------------------------|-------------------------|-------------------------------|-------------------------|-----------------------------|
| | Banking | | | | | | |
| | Home services Rm | Vehicle and asset finance Rm | Card and payments Rm | Retail lending Rm | Retail transactional Rm | Global markets Rm | Investment banking Rm |
| Income statement | | | | | | | |
| Income from Standard Bank Activities | 4 255 | 1 957 | 3 255 | 7 178 | 14 108 | 10 455 | 3 845 |
| Net interest income | 4 122 | 1 565 | 1 639 | 5 827 | 8 356 | 1 606 | 3 138 |
| Non-interest revenue | 133 | 392 | 1 616 | 1 351 | 5 752 | 8 849 | 707 |
| Net income from investment management and life insurance activities | | | | | | | |
| Total income | 4 255 | 1 957 | 3 255 | 7 178 | 14 108 | 10 455 | 3 845 |
| Credit impairment charges | (2 227) | (1 413) | (1 020) | (3 915) | | 47 | (1 615) |
| Income before operating expenses | 2 028 | 544 | 2 235 | 3 263 | 14 108 | 10 502 | 2 230 |
| Operating expenses in Standard Bank Activities | (1 078) | (1 269) | (1 863) | (3 093) | (12 637) | (3 738) | (2 413) |
| Operating expenses in insurance activities | | | | | | | |
| Headline earnings | 626 | (521) | 226 | (10) | 934 | 4 349 | 201 |
| Statement of financial position | | | | | | | |
| Loans and advances | 368 303 | 90 990 | 30 842 | 179 047 | | 227 548 | 391 316 |
| Net loans and advances to banks | | | | | | 186 793 | 8 359 |
| Net loans and advances to customers | 368 303 | 90 990 | 30 842 | 179 047 | | 40 755 | 382 957 |
| Policyholders' assets | | | | | | | |
| Deposits and debt funding | | | | 1 123 | 679 186 | 649 588 | 2 864 |
| Deposits from banks | | | | 1 123 | | 151 748 | 26 |
| Deposits and current accounts from customers | | | | | 679 186 | 497 840 | 2 838 |
| Policyholders' liabilities | | | | | | | |
| Ratios | | | | | | | |
| CLR (bps) | 119 | 301 | 597 | 418 | | | |
| Cost-to-income ratio (%) | 25.3 | 64.8 | 57.2 | 43.1 | 89.6 | 35.8 | 62.8 |

| Standard Bank Activities | | | | | Standard Bank Activities Rm | Liberty Rm | Other banking interests Rm | Standard Bank Group Rm |
|--|------------|--------------|----------------|----------------------|-----------------------------|------------|----------------------------|------------------------|
| Transactional products and services Rm | Banking Rm | Insurance Rm | Investments Rm | Central and other Rm | | | | |
| 7 179 | 52 232 | 2 131 | 1 769 | (348) | 55 784 | | | 55 784 |
| 5 066 | 31 319 | 99 | 136 | (350) | 31 204 | | | 31 204 |
| 2 113 | 20 913 | 2 032 | 1 633 | 2 | 24 580 | | | 24 580 |
| | | | | | | 5 733 | | 5 733 |
| 7 179 | 52 232 | 2 131 | 1 769 | (348) | 55 784 | 5 733 | | 61 517 |
| (657) | (10 800) | | | (491) | (11 291) | | | (11 291) |
| 6 522 | 41 432 | 2 131 | 1 769 | (839) | 44 493 | 5 733 | | 50 226 |
| (4 410) | (30 501) | (1 034) | (838) | 884 | (31 489) | | | (31 489) |
| | | | | | | (8 267) | | (8 267) |
| 1 219 | 7 024 | 946 | 403 | (633) | 7 740 | (707) | 508 | 7 541 |
| | | | | | | | | |
| 66 253 | 1 354 299 | | | (8 429) | 1 345 870 | | | 1 345 870 |
| 11 437 | 206 589 | | | (7 587) | 199 002 | | | 199 002 |
| 54 816 | 1 147 710 | | | (842) | 1 146 868 | | | 1 146 868 |
| | | | | | | 5 746 | | 5 746 |
| 395 601 | 1 728 362 | | | (54 709) | 1 673 653 | (19 415) | | 1 654 238 |
| 27 669 | 180 566 | | | (48 762) | 131 804 | | | 131 804 |
| 367 932 | 1 547 796 | | | (5 947) | 1 541 849 | (19 415) | | 1 522 434 |
| | | | | | | 315 852 | | 315 852 |
| | | | | | | | | |
| 61.4 | 169 | | | | 169 | | | |
| | 58.4 | 48.5 | 47.4 | | 56.4 | | | |

CONDENSED CONSOLIDATED CLIENT SOLUTIONS RESULTS

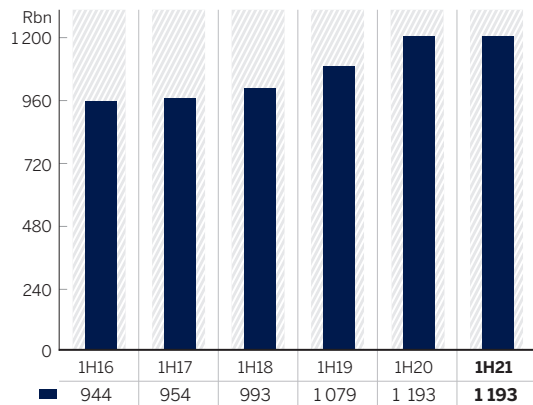
| FY20 | Standard Bank Activities | | | | | | |
|--|--------------------------|------------------------------------|----------------------------|-------------------------|-------------------------------|-------------------------|-----------------------------|
| | Banking | | | | | | |
| | Home services Rm | Vehicle and asset finance Rm | Card and payments Rm | Retail lending Rm | Retail transactional Rm | Global markets Rm | Investment banking Rm |
| Income statement | | | | | | | |
| Income from Standard Bank Activities | 8 897 | 3 816 | 6 630 | 14 501 | 27 531 | 19 155 | 7 958 |
| Net interest income | 8 615 | 3 195 | 3 220 | 11 753 | 15 020 | 3 633 | 6 271 |
| Non-interest revenue | 282 | 621 | 3 410 | 2 748 | 12 511 | 15 522 | 1 687 |
| Net income from investment management and life insurance activities | | | | | | | |
| Total income | 8 897 | 3 816 | 6 630 | 14 501 | 27 531 | 19 155 | 7 958 |
| Credit impairment charges | (4 372) | (2 618) | (2 231) | (6 692) | | (218) | (2 615) |
| Income before operating expenses | 4 525 | 1 198 | 4 399 | 7 809 | 27 531 | 18 937 | 5 343 |
| Operating expenses in Standard Bank Activities | (2 217) | (2 614) | (3 771) | (6 308) | (25 169) | (7 326) | (4 984) |
| Operating expenses in insurance activities | | | | | | | |
| Headline earnings | 1 547 | (1 008) | 379 | 866 | 1 479 | 7 543 | 1 539 |
| Statement of financial position | | | | | | | |
| Loans and advances | 384 055 | 93 423 | 31 677 | 184 129 | | 202 760 | 336 031 |
| Net loans and advances to banks | | | | | | 148 157 | 7 141 |
| Net loans and advances to customers | 384 055 | 93 423 | 31 677 | 184 129 | | 54 603 | 328 890 |
| Policyholders' assets | | | | | | | |
| Deposits and debt funding | | | | 6 626 | 699 613 | 600 773 | 2 197 |
| Deposits from banks | | | | 6 626 | | 132 493 | 1 071 |
| Deposits and current accounts from customers | | | | | 699 613 | 468 280 | 1 126 |
| Policyholders' liabilities | | | | | | | |
| Ratios | | | | | | | |
| CLR (bps) | 114 | 275 | 648 | 362 | | | |
| Cost-to-income ratio (%) | 24.9 | 68.5 | 56.9 | 43.5 | 91.4 | 38.2 | 62.6 |

| Standard Bank Activities | | | | | Standard Bank Activities Rm | Liberty Rm | Other banking interests Rm | Standard Bank Group Rm |
|--|---------------------|------------------|------------------|----------------------|-----------------------------|-------------------|----------------------------|------------------------|
| Transactional products and services Rm | Banking Rm | Insurance Rm | Investments Rm | Central and other Rm | | | | |
| 13 789 | 102 277 | 4 201 | 3 490 | (1 387) | 108 581 | | | 108 581 |
| 9 597 | 61 304 | 167 | 213 | (259) | 61 425 | | | 61 425 |
| 4 192 | 40 973 | 4 034 | 3 277 | (1 128) | 47 156 | | | 47 156 |
| | | | | | | 15 086 | | 15 086 |
| 13 789 (1 357) | 102 277 (20 103) | 4 201 | 3 490 | (1 387) (491) | 108 581 (20 594) | 15 086 | | 123 667 (20 594) |
| 12 432 (9 015) | 82 174 (61 404) | 4 201 (2 145) | 3 490 (1 807) | (1 878) 2 174 | 87 987 (63 182) | 15 086 | | 103 073 (63 182) |
| 1 916 | 14 261 | 1 810 | 701 | (1 057) | 15 715 | (16 139) (651) | 881 | (16 139) 15 945 |
| 48 212 | 1 280 287 | | | (9 032) | 1 271 255 | | | 1 271 255 |
| 8 873 | 164 171 | | | (3 041) | 161 130 | | | 161 130 |
| 39 339 | 1 116 116 | | | (5 991) | 1 110 125 | | | 1 110 125 |
| | | | | | | 5 050 | | 5 050 |
| 378 260 | 1 687 469 | | | (45 068) | 1 642 401 | (18 357) | | 1 624 044 |
| 25 567 | 165 757 | | | (33 583) | 132 174 | | | 132 174 |
| 352 693 | 1 521 712 | | | (11 485) | 1 510 227 | (18 357) | | 1 491 870 |
| | | | | | | 325 192 | | 325 192 |
| | | | | | | | | |
| 65.4 | 151 60.0 | 51.1 | 51.8 | | 151 58.2 | | | |

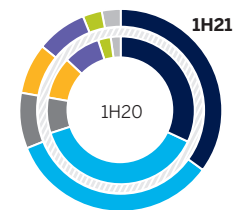
LOANS AND ADVANCES

GROSS LOANS AND ADVANCES TO CUSTOMERS

CAGR (1H16 – 1H21): 5%



COMPOSITION OF LOANS TO CUSTOMERS (%)



| | 1H21 | 1H20 |
|---------------------------------------|------|------|
| Home services | 35 | 32 |
| Term loans | 34 | 38 |
| Vehicle and asset finance | 9 | 8 |
| Overdraft and other demand loans | 8 | 9 |
| Other term loans | 8 | 8 |
| Card debtors | 3 | 3 |
| Loans granted under resale agreements | 3 | 2 |

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|-------|----------|------------------|-----------|-----------|
| Banking | 5 | 0 | 1 198 936 | 1 193 377 | 1 165 513 |
| Home services | 10 | 9 | 417 148 | 381 614 | 399 208 |
| Vehicle and asset finance | 9 | 8 | 103 112 | 95 814 | 99 071 |
| Card and payments | 7 | 7 | 36 684 | 34 188 | 35 121 |
| Retail lending | 17 | 10 | 215 085 | 194 991 | 200 612 |
| Global markets | 24 | 27 | 51 865 | 40 782 | 54 700 |
| Investment banking | (13) | (19) | 316 257 | 388 173 | 334 282 |
| Transactional products and services | 14 | 2 | 58 785 | 57 815 | 42 519 |
| Central and other | >100 | >100 | (6 375) | (342) | (5 491) |
| Gross loans and advances to customers | 4 | 0 | 1 192 561 | 1 193 035 | 1 160 022 |
| Credit impairments on loans and advances to customers | 16 | 12 | (51 487) | (46 167) | (49 897) |
| Credit impairments on stage 3 loans | 24 | 19 | (35 118) | (29 555) | (33 256) |
| Credit impairments on stage 1 and 2 loans | 2 | (1) | (16 369) | (16 612) | (16 641) |
| Net loans and advances to customers | 4 | (1) | 1 141 074 | 1 146 868 | 1 110 125 |
| Net loans and advances to banks | 7 | (13) | 173 902 | 199 002 | 161 130 |
| Gross loans and advances to banks | 7 | (13) | 173 975 | 199 096 | 161 219 |
| Credit impairments on loans and advances to banks | 16 | (22) | (73) | (94) | (89) |
| Net loans and advances | 4 | (2) | 1 314 976 | 1 345 870 | 1 271 255 |
| Gross loans and advances | 4 | (2) | 1 366 536 | 1 392 131 | 1 321 241 |
| Credit impairments | 16 | 11 | (51 560) | (46 261) | (49 986) |

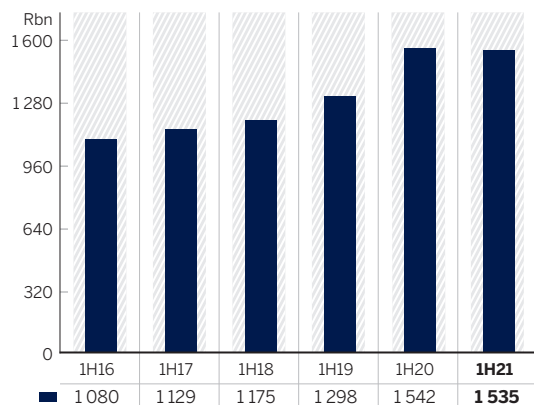
| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|----------|------------------|-----------|-----------|
| Loans and advances classification¹ | | | | |
| Net loans and advances measured at amortised cost | (2) | 1 313 478 | 1 343 578 | 1 269 051 |
| Loans and advances measured at fair value through profit or loss | (35) | 1 498 | 2 292 | 2 204 |
| Total net loans and advances | (2) | 1 314 976 | 1 345 870 | 1 271 255 |

¹ For more details on the classification of the group's assets and liabilities, refer to pages 112 – 115.

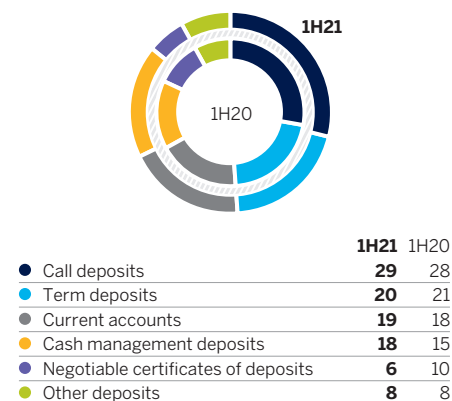
DEPOSITS AND DEBT FUNDING

DEPOSITS FROM CUSTOMERS

CAGR (1H16 – 1H21): 7%



COMPOSITION OF DEPOSITS FROM CUSTOMERS (%)



| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------|----------|------------------|-----------|-----------|
| Banking | 2 | 1 | 1 561 077 | 1 547 796 | 1 521 712 |
| Current accounts | 17 | 4 | 294 706 | 282 862 | 282 291 |
| Cash management deposits | 22 | 22 | 274 101 | 224 000 | 272 149 |
| Call deposits | 6 | 3 | 441 893 | 429 623 | 431 300 |
| Savings accounts | 16 | 2 | 38 746 | 38 103 | 37 729 |
| Term deposits | (2) | (5) | 299 254 | 315 267 | 291 520 |
| Negotiable certificates of deposit | (43) | (43) | 91 542 | 160 447 | 109 827 |
| Other deposits | 32 | 24 | 120 835 | 97 494 | 96 896 |
| Central and other | >100 | >100 | (17 051) | (5 947) | (11 485) |
| Deposits from customers | 4 | 0 | 1 544 026 | 1 541 849 | 1 510 227 |
| Deposits from banks | 13 | (19) | 106 851 | 131 804 | 132 174 |
| Total deposits and debt funding | 5 | (1) | 1 650 877 | 1 673 653 | 1 642 401 |
| Retail priced deposits | | 4 | 698 034 | 673 239 | 688 128 |
| Wholesale priced deposits | | (5) | 952 843 | 1 000 414 | 954 273 |
| Wholesale priced deposits – customers | | (3) | 845 992 | 868 610 | 822 099 |
| Wholesale priced deposits – banks | | (19) | 106 851 | 131 804 | 132 174 |

STANDARD BANK ACTIVITIES' AVERAGE STATEMENT OF FINANCIAL POSITION

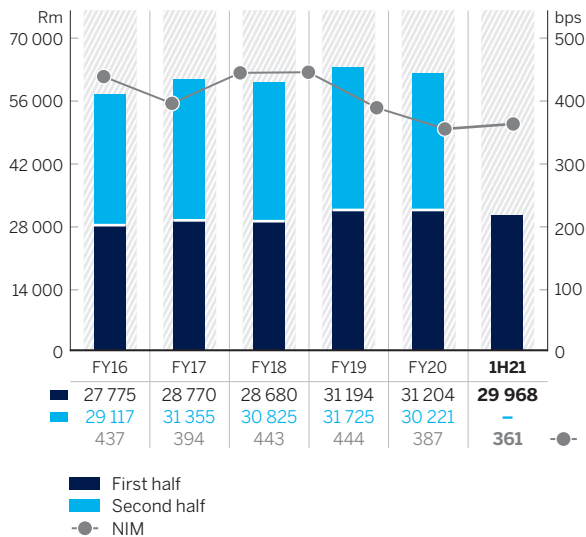
| | 1H21 | | | 1H20 | | |
|---|--------------------|---------------|------------------|--------------------|-------------|------------------|
| | Average balance Rm | Interest Rm | Average rate bps | Average balance Rm | Interest Rm | Average rate bps |
| Interest-earning assets | | | | | | |
| Cash and balances with central banks ¹ | 86 834 | | | 78 268 | | |
| Financial investments | 277 111 | 8 327 | 606 | 234 707 | 8 378 | 716 |
| Net loans and advances | 1 309 114 | 45 441 | 700 | 1 304 021 | 54 615 | 840 |
| Gross loans and advances | 1 353 565 | 45 441 | 677 | 1 337 243 | 54 615 | 819 |
| Gross loans and advances to banks | 187 430 | 1 567 | 169 | 160 613 | 2 158 | 269 |
| Gross loans and advances to customers | 1 166 135 | 43 874 | 759 | 1 176 630 | 52 457 | 894 |
| Mortgage loans | 404 593 | 14 629 | 729 | 377 865 | 16 242 | 862 |
| Vehicle and asset finance | 99 374 | 4 274 | 867 | 94 496 | 4 504 | 956 |
| Card debtors | 35 562 | 2 606 | 1 478 | 34 347 | 2 865 | 1 673 |
| Personal and business loans | 206 369 | 10 509 | 1 027 | 189 909 | 10 955 | 1 157 |
| Medium term loans | 216 372 | 7 151 | 666 | 226 298 | 9 622 | 853 |
| Other loans | 207 291 | 4 705 | 458 | 255 282 | 8 269 | 651 |
| Central and other | (3 426) | | | (1 567) | | |
| Credit impairment charges on loans and advances | (44 451) | | | (33 222) | | |
| Interest-earning assets | 1 673 059 | 53 768 | 648 | 1 616 996 | 62 993 | 781 |
| Trading book assets | 242 646 | | | 237 838 | | |
| Non-interest-earning assets | 169 326 | | | 91 202 | | |
| Average assets | 2 085 031 | 53 768 | 520 | 1 946 036 | 62 993 | 649 |
| Interest-bearing liabilities | | | | | | |
| Deposits and debt funding | 1 660 930 | 22 841 | 277 | 1 583 736 | 30 680 | 389 |
| Deposits from banks | 146 286 | 1 333 | 184 | 131 822 | 1 287 | 196 |
| Deposits from customers | 1 514 644 | 21 508 | 286 | 1 451 914 | 29 393 | 407 |
| Current accounts | 279 748 | 227 | 16 | 260 900 | 234 | 18 |
| Savings accounts | 37 827 | 399 | 213 | 34 470 | 372 | 217 |
| Cash management deposits | 252 800 | 2 979 | 238 | 187 706 | 3 859 | 413 |
| Call deposits | 456 876 | 5 520 | 244 | 419 125 | 7 203 | 346 |
| Negotiable certificates of deposit | 98 718 | 2 634 | 538 | 155 663 | 5 585 | 722 |
| Term and other deposits | 412 924 | 9 749 | 476 | 401 342 | 12 140 | 608 |
| Central and other | (24 249) | | | (7 292) | | |
| Subordinated bonds | 22 438 | 959 | 862 | 24 722 | 1 109 | 900 |
| Interest-bearing liabilities | 1 683 368 | 23 800 | 285 | 1 608 458 | 31 789 | 396 |
| Average equity | 164 703 | | | 163 330 | | |
| Trading book liabilities | 80 595 | | | 85 925 | | |
| Other liabilities | 156 365 | | | 88 323 | | |
| Average equity and liabilities | 2 085 031 | 23 800 | 230 | 1 946 036 | 31 789 | 328 |
| Margin on average interest-earning assets | 1 673 058 | 29 968 | 361 | 1 616 996 | 31 204 | 387 |

¹ Cash and balances with central banks are the SARB interest-free deposit and other prudential assets. This is utilised to meet liquidity requirements and is reflected in the margins as part of interest-earning assets to reflect the cost of liquidity.

NET INTEREST INCOME AND NET INTEREST MARGIN

NET INTEREST INCOME AND
NET INTEREST MARGIN (NIM)

NII CAGR (1H16 – 1H21): 2%



MOVEMENT IN AVERAGE INTEREST-EARNING ASSETS, NET INTEREST INCOME AND NIM

| | Average interest-earning assets Rm | Net interest income Rm | Net interest margin bps |
|---|---------------------------------------|---------------------------|----------------------------|
| 1H20 | 1 616 996 | 31 204 | 387 |
| Asset growth | 56 063 | 1 082 | |
| Cash and cash balances with central banks | 8 566 | | |
| Financial investments | 42 404 | | |
| Loans and advances | 5 093 | | |
| Base rate impact | | 18 | 0 |
| Change in asset and liability pricing | | (972) | (12) |
| Funding and capital reserves endowment | | (2 260) | (27) |
| Change in balance sheet composition and other | | 896 | 13 |
| 1H21 | 1 673 059 | 29 968 | 361 |

Net interest income and net interest margin

Decrease in net interest income largely due to:

- Increase in negative endowment following deep interest rate cuts in South Africa and several markets in Africa Regions.
- Margin pressure in our Client Solutions International business due to reductions in the USD and GBP interest rates coupled with the impact of the South Africa sovereign downgrade in the prior period.

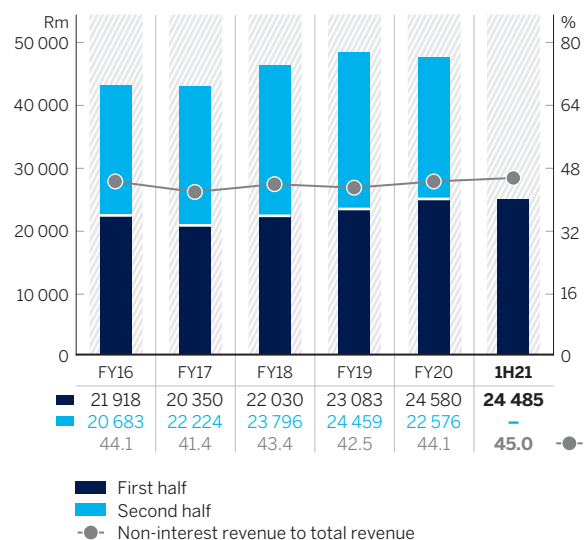
Partly offset by balance sheet growth and change in mix across the portfolio:

- Strong lending disbursements and higher new business margins in the retail portfolio, particularly in South Africa.
- Marked increase in financial investments to manage excess liquidity on the balance sheet, with margin expansion in the South African portfolio offset by softer yields in Africa Regions in a low interest rate environment.
- Change in balance sheet mix as retail loans and deposits outpaced wholesale growth.

NON-INTEREST REVENUE ANALYSIS

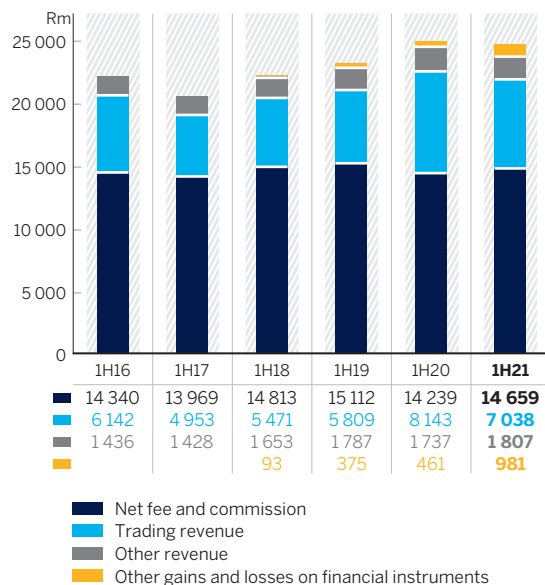
NON-INTEREST REVENUE

CAGR (1H16 – 1H21): 2%



ANALYSIS OF NON-INTEREST REVENUE

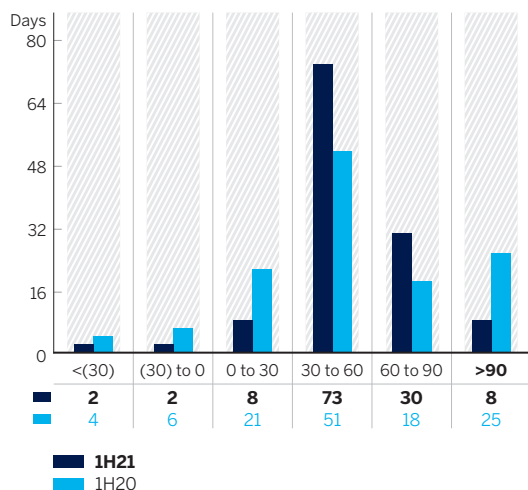
CAGR (1H16 – 1H21): Net fee and commission 0%
Trading revenue 3%
Other revenue 5%



| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------|----------|----------------|---------|---------|
| Net fee and commission revenue | 11 | 3 | 14 659 | 14 239 | 29 413 |
| Fee and commission revenue | 11 | 4 | 17 978 | 17 300 | 35 933 |
| Account transaction fees | (3) | (7) | 4 556 | 4 903 | 10 348 |
| Electronic banking | 19 | 14 | 2 331 | 2 053 | 4 410 |
| Knowledge-based fees and commission | 3 | (2) | 1 162 | 1 183 | 2 371 |
| Card-based commission | 21 | 17 | 3 486 | 2 980 | 6 402 |
| Insurance – fees and commission | 25 | 23 | 1 074 | 875 | 1 839 |
| Documentation and administration fees | 18 | 8 | 1 193 | 1 104 | 2 300 |
| Foreign currency service fees | 30 | 9 | 1 042 | 960 | 2 067 |
| Other | 10 | (3) | 3 134 | 3 242 | 6 196 |
| Fee and commission expense | 11 | 8 | (3 319) | (3 061) | (6 520) |
| Trading revenue | (5) | (14) | 7 038 | 8 143 | 13 874 |
| Fixed income and currencies | (4) | (15) | 5 665 | 6 685 | 11 852 |
| Commodities | 35 | 36 | 60 | 44 | 142 |
| Equities | (7) | (7) | 1 313 | 1 414 | 1 880 |
| Other revenue | 23 | 4 | 1 807 | 1 737 | 3 158 |
| Banking and other | >100 | (8) | 352 | 383 | 760 |
| Property-related revenue | (59) | (61) | 55 | 140 | 72 |
| Insurance-related revenue | 15 | 15 | 1 400 | 1 214 | 2 326 |
| Other gains and losses on financial instruments | >100 | >100 | 981 | 461 | 711 |
| Non-interest revenue | 9 | 0 | 24 485 | 24 580 | 47 156 |

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|-----------------------------|----------|---------------|---------|---------|
| Banking | 1 | 21 173 | 20 913 | 40 973 |
| Insurance | 8 | 2 186 | 2 032 | 4 034 |
| Investments | 1 | 1 645 | 1 633 | 3 277 |
| Central and other | (>100) | (519) | 2 | (1 128) |
| Non-interest revenue | 0 | 24 485 | 24 580 | 47 156 |

DISTRIBUTION OF DAILY TRADING INCOME (FREQUENCY OF DAYS)



Net fee and commission revenue

Fee and commission revenue:

- Decrease in account transaction fees driven by a discontinuation of cheques, combined with a continued decline in ATM and branch transactional volumes.
- Higher electronic banking fees due to an increase in digital transactional volumes as client's preference to utilise digital channels continue.
- Lower knowledge-based fees due to a decline in brokerage commission earned as retail reduced in the current period.
- Increase in card-based commission due to higher card issuing and acquiring turnover, coupled with good growth in active merchant account base and point-of-sale devices.
- Growth in insurance fees and commission mainly due to a combination of improved policy base resulting from the launch of the Flexi Funeral product, and improved new business volumes in Standard Bank Financial Consultancy.
- Higher foreign currency service fees generated from structured deals across the African continent.

Higher fee and commission expenses due to higher card interchange costs and volumes.

Trading revenue

Prior period was characterised by high market volatility and client trading activity commensurate with the impact of the global pandemic. Current period is more representative of normalised activity, with resilient client flow evidenced particularly in South Africa and across Africa Regions.

Current period characterised by:

- Significantly lower market volatility compared to prior year reduced the opportunity for trading gains.
- Lower foreign exchange and fixed income mark-to-market gains.
- Reduced client activity in structured trades, mainly in South Africa and West Africa.

Other revenue

- Banking and other revenue reduced period on period as a result of lower joint venture income due to higher credit life and funeral claims.
- Property-related revenue declined following the sale of the Samrand Data Centre towards the end of 2020.
- Increase in insurance-related revenue due to higher gross written premiums as the portfolio tilts towards higher cover and premium products.

Other gains and losses on financial instruments

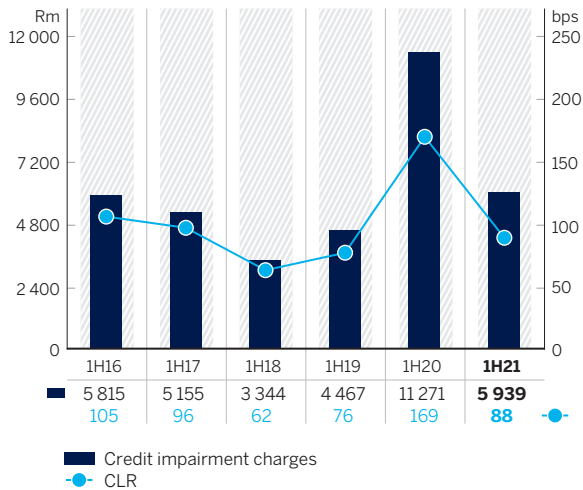
- Current period reflects equity investment portfolio gains as corporate outlook improves in South Africa.

CREDIT IMPAIRMENT ANALYSIS

Income statement charges

CREDIT IMPAIRMENT CHARGES ON LOANS AND ADVANCES

CAGR (1H16 – 1H21): 0%



INCOME STATEMENT CREDIT IMPAIRMENT CHARGES

| | Change % | 1H21 | | | | Credit impairment charges/ (release) Rm | Credit loss ratio bps |
|--|----------|------------|-------------------------|------------------------|-------------------------|---|-----------------------|
| | | Stage 1 Rm | Stage 2 ¹ Rm | Total stage 1 and 2 Rm | Stage 3 ¹ Rm | | |
| Home services | (57) | (13) | (108) | (121) | 1 072 | 951 | 47 |
| Vehicle and asset finance | (53) | 70 | (291) | (221) | 889 | 668 | 136 |
| Card and payments | 44 | 23 | 19 | 42 | 1 428 | 1 470 | 834 |
| Personal unsecured lending | (31) | 26 | 223 | 249 | 1 616 | 1 865 | 510 |
| Business lending and other | (12) | 29 | 116 | 145 | 945 | 1 090 | 130 |
| Corporate and sovereign lending | (>100) | (45) | (216) | (261) | 155 | (106) | (5) |
| Bank lending | (98) | 1 | | 1 | | 1 | |
| Central and other | (100) | | | | | | |
| Total loans and advances credit impairment charges | (47) | 91 | (257) | (166) | 6 105 | 5 939 | 88 |
| Credit impairment (release)/charges – financial investments | | | | | | (67) | |
| Credit impairment (release)/charges – letters of credit and guarantees | | | | | | (75) | |
| Total credit impairment charges | (49) | | | | | 5 797 | |

¹ Includes post-write-off recoveries and modification gains and losses.

Credit impairment charges

- Strengthened client rehabilitation processes and collection efficiencies.
- Strong book growth underpinned by robust risk management and proactive refinements of risk appetites.
- High cures within the client relief population as customers resume payments.
- Increased business activities and payment behaviour linked to higher turnover post the prior period hard lockdown.
- Decreased provisioning in Nigeria and Zimbabwe driven by higher collections in business lending portfolios.
- Lower term lending in Wholesale driving the impairment release on the performing portfolio, partially offset by muted charges on stage 3 non-performing clients due to robust risk management.
- Lower Africa Regions charges largely driven by currency fluctuations.

Partly offset by:

- Strain observed in a tranche of expired payment holidays within the Card portfolio.
- Increase in stage 3 exposures within the Business Banking segment.
- Prior period post-write off recovery realised in Malawi.

| | 1H20 | | | | | | FY20 | | | | | |
|--|---------------|----------------------------|---------------------------------|----------------------------|---|--------------------------------|---------------|----------------------------|---------------------------------|----------------------------|---------------------------------------|--------------------------------|
| | Stage 1 Rm | Stage 2 ¹ Rm | Total stage 1 and 2 Rm | Stage 3 ¹ Rm | Credit impairment charges/ (release) Rm | Credit loss ratio bps | Stage 1 Rm | Stage 2 ¹ Rm | Total stage 1 and 2 Rm | Stage 3 ¹ Rm | Credit impairment charges Rm | Credit loss ratio bps |
| | 81 | 724 | 805 | 1 422 | 2 227 | 119 | 178 | 1 260 | 1 438 | 2 934 | 4 372 | 114 |
| | 109 | 285 | 394 | 1 019 | 1 413 | 301 | 57 | 516 | 573 | 2 045 | 2 618 | 275 |
| | (73) | 308 | 235 | 785 | 1 020 | 597 | 96 | 381 | 477 | 1 754 | 2 231 | 648 |
| | (10) | 831 | 821 | 1 892 | 2 713 | 788 | 137 | 390 | 527 | 3 849 | 4 376 | 618 |
| | 108 | 425 | 533 | 704 | 1 237 | 143 | 257 | 511 | 768 | 1 565 | 2 333 | 141 |
| | 431 | 36 | 467 | 1 631 | 2 098 | 88 | 270 | 24 | 294 | 3 475 | 3 769 | 80 |
| | 63 | | 63 | | 63 | 8 | 29 | | 29 | | 29 | 2 |
| | 185 | 315 | 500 | | 500 | | 218 | 282 | 500 | | 500 | |
| | 894 | 2 924 | 3 818 | 7 453 | 11 271 | 169 | 1 242 | 3 364 | 4 606 | 15 622 | 20 228 | 151 |
| | | | | | (119) | | | | | | 65 | |
| | | | | | 139 | | | | | | 301 | |
| | | | | | 11 291 | | | | | | 20 594 | |

CREDIT IMPAIRMENT ANALYSIS

Reconciliation of expected credit loss for loans and advances measured at amortised cost

| | 1 January 2021 opening balance Rm | Total transfers between stages Rm | Net provisions raised and released Rm |
|--|---|---|--|
| Home services | 15 153 | | 902 |
| Stage 1 | 844 | 669 | (682) |
| Stage 2 | 3 064 | (214) | 67 |
| Stage 3 | 11 245 | (455) | 1 517 |
| Vehicle and asset finance | 5 648 | | 723 |
| Stage 1 | 720 | 293 | (223) |
| Stage 2 | 1 498 | (179) | (112) |
| Stage 3 | 3 430 | (114) | 1 058 |
| Card and payments | 3 444 | | 1 679 |
| Stage 1 | 686 | 121 | (98) |
| Stage 2 | 1 292 | (366) | 362 |
| Stage 3 | 1 466 | 245 | 1 415 |
| Personal unsecured lending | 9 713 | | 1 894 |
| Stage 1 | 1 368 | 145 | (119) |
| Stage 2 | 2 063 | (336) | 523 |
| Stage 3 | 6 282 | 191 | 1 490 |
| Business lending and other | 6 789 | | 1 221 |
| Stage 1 | 913 | 119 | (90) |
| Stage 2 | 1 188 | (235) | 351 |
| Stage 3 | 4 688 | 116 | 960 |
| Corporate and sovereign lending | 8 669 | | (52) |
| Stage 1 | 1 353 | 47 | (92) |
| Stage 2 | 1 171 | (71) | (145) |
| Stage 3 | 6 145 | 24 | 185 |
| Bank lending | 70 | | 1 |
| Stage 1 | 70 | | 1 |
| Central and other | 500 | | |
| Stage 1 | 218 | | |
| Stage 2 | 282 | | |
| Total | 49 986 | | 6 368 |
| Stage 1 | 6 172 | 1 394 | (1 303) |
| Stage 2 | 10 558 | (1 401) | 1 046 |
| Stage 3 | 33 256 | 7 | 6 625 |

The income statement credit impairment charge on loans and advances of R5 939 million is made up of total transfers, net provision raised and released of R6 368 million less modification losses and post-write-off recoveries of R429 million.

| Impaired accounts written off Rm | Currency translation and other movements Rm | Time value of money & interest in suspense Rm | June 2021 closing balance Rm | Modification losses and recoveries of amounts written off Rm |
|----------------------------------|---|---|------------------------------|--|
| (429) | (12) | | 15 614 | (49) |
| | 5 | | 836 | |
| | (1) | | 2 916 | (39) |
| (429) | (16) | | 11 862 | (10) |
| (537) | 85 | 145 | 6 064 | 55 |
| | | | 790 | |
| | 7 | | 1 214 | |
| (537) | 78 | 145 | 4 060 | 55 |
| (987) | (12) | 88 | 4 212 | 209 |
| | | | 709 | |
| | 2 | | 1 290 | (23) |
| (987) | (14) | 88 | 2 213 | 232 |
| (1 919) | 49 | 401 | 10 138 | 29 |
| | (4) | | 1 390 | |
| | (90) | | 2 160 | (36) |
| (1 919) | 143 | 401 | 6 588 | 65 |
| (535) | (283) | 196 | 7 388 | 131 |
| | 57 | | 999 | |
| | (22) | | 1 282 | |
| (535) | (318) | 196 | 5 107 | 131 |
| (1 267) | (125) | 346 | 7 571 | 54 |
| | (22) | | 1 286 | |
| | 42 | | 997 | |
| (1 267) | (145) | 346 | 5 288 | 54 |
| | 2 | | 73 | |
| | 2 | | 73 | |
| | | | 500 | |
| | | | 218 | |
| | | | 282 | |
| (5 674) | (296) | 1 176 | 51 560 | 429 |
| | 38 | | 6 301 | |
| | (62) | | 10 141 | (98) |
| (5 674) | (272) | 1 176 | 35 118 | 527 |

CREDIT IMPAIRMENT ANALYSIS

Reconciliation of expected credit loss for loans and advances measured at amortised cost

| | 1 January 2020 opening balance Rm | Total transfers between stages Rm | Net provisions raised and released Rm |
|--|---|---|--|
| Home services | 10 910 | | 4 272 |
| Stage 1 | 667 | 257 | (79) |
| Stage 2 | 1 910 | (339) | 1 500 |
| Stage 3 | 8 333 | 82 | 2 851 |
| Vehicle and asset finance | 3 720 | | 2 719 |
| Stage 1 | 663 | 133 | (76) |
| Stage 2 | 991 | (368) | 884 |
| Stage 3 | 2 066 | 235 | 1 911 |
| Card and payments | 2 656 | | 2 837 |
| Stage 1 | 592 | 98 | (2) |
| Stage 2 | 975 | (236) | 555 |
| Stage 3 | 1 089 | 138 | 2 284 |
| Personal unsecured lending | 7 445 | | 4 465 |
| Stage 1 | 1 253 | (3) | 140 |
| Stage 2 | 1 780 | (502) | 836 |
| Stage 3 | 4 412 | 505 | 3 489 |
| Business lending and other | 4 811 | | 2 662 |
| Stage 1 | 696 | 112 | 145 |
| Stage 2 | 717 | (242) | 753 |
| Stage 3 | 3 398 | 130 | 1 764 |
| Corporate and sovereign lending | 5 692 | | 3 879 |
| Stage 1 | 1 222 | | 270 |
| Stage 2 | 1 154 | (155) | 179 |
| Stage 3 | 3 316 | 155 | 3 430 |
| Bank lending | 45 | | 29 |
| Stage 1 | 45 | | 29 |
| Central and other | | | 500 |
| Stage 1 | | | 218 |
| Stage 2 | | | 282 |
| Total | 35 279 | | 21 363 |
| Stage 1 | 5 138 | 597 | 645 |
| Stage 2 | 7 527 | (1 842) | 4 989 |
| Stage 3 | 22 614 | 1 245 | 15 729 |

The income statement credit impairment charge on loans and advances of R20 228 million is made up of total transfers, net provision raised and released of R21 363 million less modification losses and post-write-off recoveries of R1 135 million.

| Impaired accounts written off Rm | Currency translation and other movements Rm | Time value of money & interest in suspense Rm | December 2020 closing balance Rm | Modification losses and recoveries of amounts written off Rm |
|----------------------------------|---|---|----------------------------------|--|
| (789) | (66) | 826 | 15 153 | (100) |
| | (1) | | 844 | |
| | (7) | | 3 064 | (99) |
| (789) | (58) | 826 | 11 245 | (1) |
| (951) | (104) | 264 | 5 648 | 101 |
| | | | 720 | |
| | (9) | | 1 498 | |
| (951) | (95) | 264 | 3 430 | 101 |
| (2 177) | | 128 | 3 444 | 606 |
| | (2) | | 686 | |
| | (2) | | 1 292 | (62) |
| (2 177) | 4 | 128 | 1 466 | 668 |
| (2 786) | (151) | 740 | 9 713 | 89 |
| | (22) | | 1 368 | |
| | (51) | | 2 063 | (56) |
| (2 786) | (78) | 740 | 6 282 | 145 |
| (1 028) | 147 | 197 | 6 789 | 329 |
| | (40) | | 913 | |
| | (40) | | 1 188 | |
| (1 028) | 227 | 197 | 4 688 | 329 |
| (885) | (536) | 519 | 8 669 | 110 |
| | (139) | | 1 353 | |
| | (7) | | 1 171 | |
| (885) | (390) | 519 | 6 145 | 110 |
| | (4) | | 70 | |
| | (4) | | 70 | |
| | | | 500 | |
| | | | 218 | |
| | | | 282 | |
| (8 616) | (714) | 2 674 | 49 986 | 1 135 |
| | (208) | | 6 172 | |
| | (116) | | 10 558 | (217) |
| (8 616) | (390) | 2 674 | 33 256 | 1 352 |

CREDIT IMPAIRMENT ANALYSIS

Loans and advances performance

| | Gross carrying loans and advances Rm | SB 1 – 12 | | SB 13 – 20 | | SB 21 – 25 | |
|--|--------------------------------------|----------------|--------------|----------------|---------------|---------------|---------------|
| | | Stage 1 Rm | Stage 2 Rm | Stage 1 Rm | Stage 2 Rm | Stage 1 Rm | Stage 2 Rm |
| 1H21 | | | | | | | |
| Home services | 417 148 | 150 635 | 29 | 187 282 | 12 489 | 8 276 | 23 683 |
| Vehicle and asset finance | 103 112 | 20 108 | 133 | 64 623 | 1 082 | 1 819 | 7 606 |
| Card and payments | 36 684 | 2 768 | | 25 715 | 160 | 859 | 3 906 |
| Personal unsecured lending | 76 717 | 2 624 | | 52 917 | 172 | 5 897 | 6 889 |
| Business lending and other | 157 803 | 57 700 | 87 | 78 034 | 3 933 | 3 044 | 6 866 |
| Corporate and sovereign lending | 426 907 | 162 100 | 2 447 | 214 990 | 30 348 | 1 164 | 2 987 |
| Bank lending | 172 791 | 156 370 | 53 | 14 329 | 1 364 | 61 | 614 |
| Central and Other | (26 124) | (26 124) | | | | | |
| Gross loans and advances | 1 365 038 | 526 181 | 2 749 | 637 890 | 49 548 | 21 120 | 52 551 |
| Percentage of total book (%) | 100 | 38.6 | 0.2 | 46.7 | 3.6 | 1.6 | 3.8 |
| Gross loans and advances at amortised cost | 1 365 038 | | | | | | |
| Gross loans and advances at fair value | 1 498 | | | | | | |
| Total gross loans and advances | 1 366 536 | | | | | | |

| | Gross carrying loans and advances Rm | SB 1 – 12 | | SB 13 – 20 | | SB 21 – 25 | |
|--|--------------------------------------|----------------|--------------|----------------|---------------|---------------|---------------|
| | | Stage 1 Rm | Stage 2 Rm | Stage 1 Rm | Stage 2 Rm | Stage 1 Rm | Stage 2 Rm |
| FY20 | | | | | | | |
| Home services | 399 208 | 141 847 | 129 | 175 643 | 13 917 | 8 401 | 25 628 |
| Vehicle and asset finance | 99 071 | 17 972 | 297 | 61 499 | 1 380 | 1 201 | 9 179 |
| Card and payments | 35 121 | 3 091 | 88 | 24 398 | 749 | 927 | 3 791 |
| Personal unsecured lending | 73 607 | 3 590 | 18 | 51 982 | 252 | 3 549 | 6 421 |
| Business lending and other | 162 004 | 65 718 | 225 | 74 041 | 3 697 | 3 915 | 6 844 |
| Corporate and sovereign lending | 431 501 | 168 633 | 3 289 | 198 147 | 43 531 | 1 228 | 3 201 |
| Bank lending | 162 243 | 96 915 | | 62 446 | 1 713 | 526 | 643 |
| Central and other | (43 718) | (43 718) | | | | | |
| Gross loans and advances | 1 319 037 | 454 048 | 4 046 | 648 156 | 65 239 | 19 747 | 55 707 |
| Percentage of total book (%) | 100 | 34.4 | 0.3 | 49.1 | 5.0 | 1.5 | 4.2 |
| Gross loans and advances at amortised cost | 1 319 037 | | | | | | |
| Gross loans and advances at fair value | 2 204 | | | | | | |
| Total gross loans and advances | 1 321 241 | | | | | | |

The group uses a 25-point master rating scale to quantify each borrower's credit risk (corporate asset classes) or facility (specialised lending and retail asset classes). Ratings are mapped to the probability of defaults (PDs) through calibration formulae that use historical default rates and other data from the applicable portfolio.

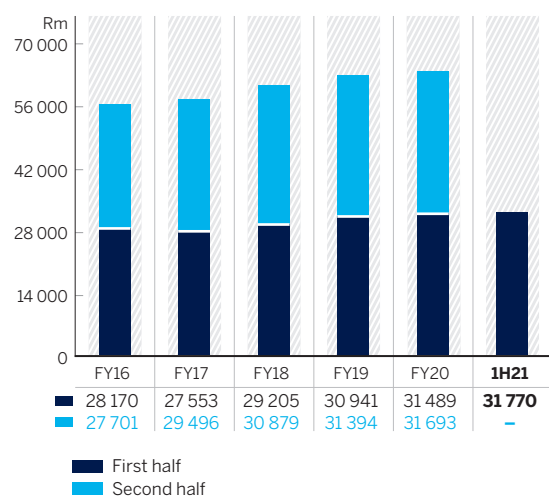
| | Total stage 1 and 2 loans Rm | Total stage 3 loans Rm | Securities and expected recoveries on stage 3 exposures loans Rm | Balance sheet expected credit loss and interest in suspense on stage 3 Rm | Gross stage 3 loans coverage ratio % | Stage 3 exposures ratio % |
|--|---------------------------------|---------------------------|--|--|---|------------------------------|
| | 382 394 | 34 754 | 22 892 | 11 862 | 34 | 8.3 |
| | 95 371 | 7 741 | 3 681 | 4 060 | 52 | 7.5 |
| | 33 408 | 3 276 | 1 063 | 2 213 | 68 | 8.9 |
| | 68 499 | 8 218 | 1 630 | 6 588 | 80 | 10.7 |
| | 149 664 | 8 139 | 3 032 | 5 107 | 63 | 5.2 |
| | 414 036 | 12 871 | 7 583 | 5 288 | 41 | 3.0 |
| | 172 791 (26 124) | | | | | |
| | 1 290 039 | 74 999 | 39 881 | 35 118 | 47 | 5.5 |
| | 94.5 | 5.5 | 2.9 | 2.6 | | 5.5 |

| | Total stage 1 and 2 loans Rm | Total stage 3 loans Rm | Securities and expected recoveries on stage 3 exposures loans Rm | Balance sheet expected credit loss and interest in suspense on stage 3 Rm | Gross stage 3 loans coverage ratio % | Stage 3 exposures ratio % |
|--|---------------------------------|---------------------------|--|--|---|------------------------------|
| | 365 565 | 33 643 | 22 398 | 11 245 | 33 | 8.4 |
| | 91 528 | 7 543 | 4 113 | 3 430 | 45 | 7.6 |
| | 33 044 | 2 077 | 611 | 1 466 | 71 | 5.9 |
| | 65 812 | 7 795 | 1 513 | 6 282 | 81 | 10.6 |
| | 154 440 | 7 564 | 2 876 | 4 688 | 62 | 4.7 |
| | 418 029 | 13 472 | 7 327 | 6 145 | 46 | 3.1 |
| | 162 243 (43 718) | | | | | |
| | 1 246 943 | 72 094 | 38 838 | 33 256 | 46 | 5.5 |
| | 94.5 | 5.5 | 3.0 | 2.5 | | 5.5 |

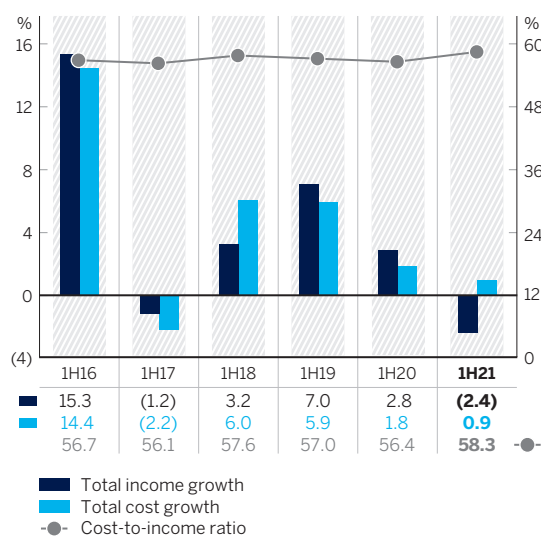
OPERATING EXPENSES

OPERATING EXPENSES

CAGR (1H16 – 1H21): 2%



COST AND INCOME GROWTH

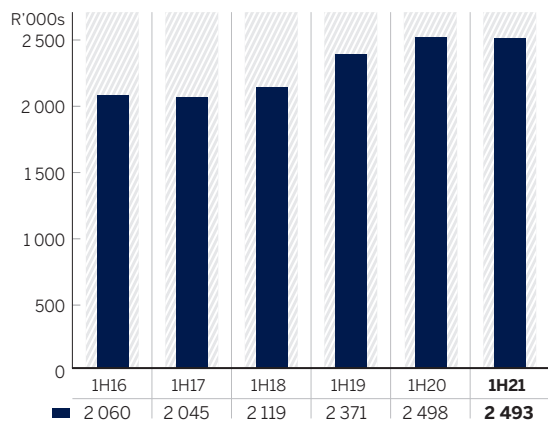


| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------|----------|---------|---------|---------|
| Staff costs | | | | | |
| Fixed remuneration | 5 | 0 | 12 808 | 12 829 | 25 278 |
| Variable remuneration | 21 | 15 | 3 725 | 3 236 | 6 233 |
| Charge for incentive payments | 30 | 21 | 2 852 | 2 353 | 4 318 |
| IFRS 2 charge: cash-settled share schemes (including associated hedge) | 24 | 24 | 192 | 155 | 489 |
| IFRS 2 charge: equity-settled share schemes | (6) | (6) | 681 | 728 | 1 426 |
| Other staff costs | 6 | (5) | 1 477 | 1 553 | 2 869 |
| Total staff costs | 8 | 2 | 18 010 | 17 618 | 34 380 |
| Variable remuneration as a % of total staff costs | | | 20.7 | 18.4 | 18.1 |
| Other operating expenses | | | | | |
| Information technology | 13 | 9 | 4 813 | 4 399 | 9 454 |
| Amortisation of intangible assets | 3 | 0 | 1 287 | 1 284 | 2 587 |
| Depreciation | (1) | (6) | 2 095 | 2 233 | 4 465 |
| Premises | (8) | (13) | 891 | 1 029 | 2 007 |
| Professional fees | 18 | 12 | 951 | 847 | 2 081 |
| Communication | 15 | 8 | 602 | 558 | 1 250 |
| Marketing and advertising | (11) | (14) | 687 | 800 | 1 813 |
| Other | 11 | (11) | 2 434 | 2 721 | 5 145 |
| Total other operating expenses | 9 | (1) | 13 760 | 13 871 | 28 802 |
| Total operating expenses | 8 | 1 | 31 770 | 31 489 | 63 182 |
| Total income | 5 | (2) | 54 453 | 55 784 | 108 581 |
| Cost-to-income ratio (%) | | | 58.3 | 56.4 | 58.2 |
| Jaws (bps) | | | (328) | 100 | (306) |

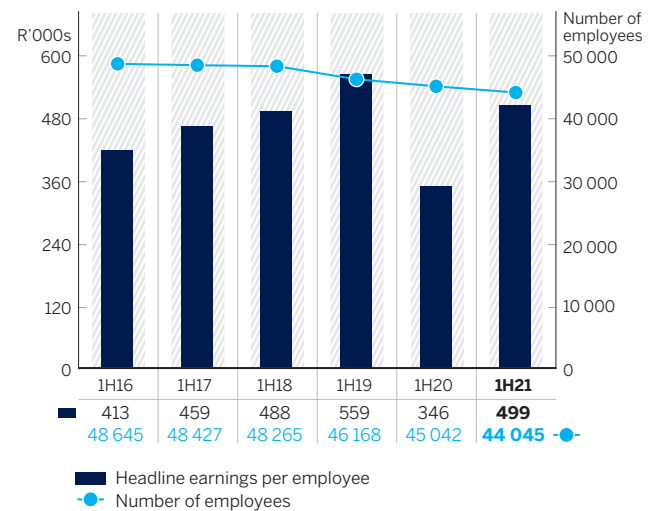
ANALYSIS OF OPERATING EXPENSES BY CLIENT SOLUTION

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---------------------------------|----------|---------|---------|---------|
| Banking | 2 | 31 079 | 30 501 | 61 404 |
| Insurance | 5 | 1 087 | 1 034 | 2 145 |
| Investments | (2) | 819 | 838 | 1 807 |
| Central and other | 37 | (1 215) | (884) | (2 174) |
| Total operating expenses | 1 | 31 770 | 31 489 | 63 182 |

STANDARD BANK ACTIVITIES REVENUE PER EMPLOYEE



STANDARD BANK ACTIVITIES HEADLINE EARNINGS PER EMPLOYEE



ANALYSIS OF HEADCOUNT BY GEOGRAPHY

| | Change % | 1H21 Number | 1H20 Number | FY20 Number |
|---------------------------------|----------|---------------|-------------|-------------|
| South Africa | (3) | 29 295 | 30 058 | 29 580 |
| Africa Regions | (2) | 14 125 | 14 369 | 14 248 |
| International | 2 | 625 | 615 | 622 |
| Standard Bank Activities | (2) | 44 045 | 45 042 | 44 450 |

ANALYSIS OF TOTAL INFORMATION TECHNOLOGY FUNCTION SPEND

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------|----------|--------------|---------|---------|
| Staff costs | 14 | 12 | 2 266 | 2 025 | 3 957 |
| Licences, maintenance and related costs | 13 | 9 | 4 813 | 4 399 | 9 454 |
| Amortisation of intangible assets | 2 | 0 | 1 287 | 1 284 | 2 587 |
| Depreciation and other expenses | 4 | (2) | 1 348 | 1 376 | 2 667 |
| Total information technology function spend | 10 | 7 | 9 714 | 9 084 | 18 665 |

Staff costs and headcount

- Reduced headcount largely due to natural attrition offsetting annual salary increases.
- Higher variable remuneration in line with improved business performance.
- Other staff costs were lower for the period as pension and retirement fund costs declined in line with headcount movements.

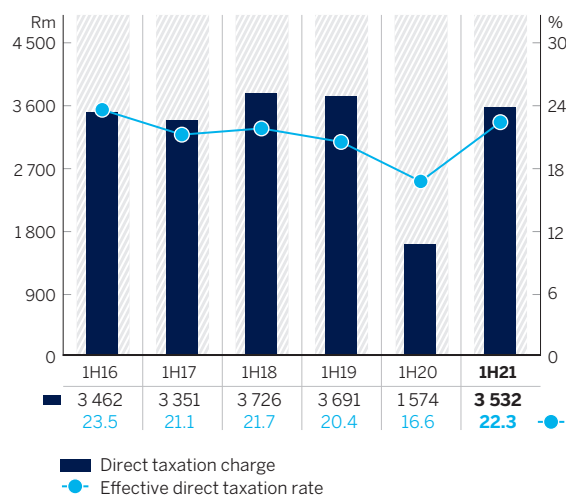
Other operating expenses

- Increased information technology costs attributed to continued investment in new capabilities, with specific focus on:
 - Furthering the Group's cloud strategy.
 - Continued investment in customer proposition initiatives.
 - Strengthening of client relationship management capabilities.
 - Costs incurred to support employees working remotely.

- Decrease in premises expenses due to the exit of third-party leases and prior period Covid-19 set up costs not repeated in 1H21.
- Growth in professional fees to support digital platform investment.
- Increased communication expenses to maintain connectivity requirements as employees continue to work remotely.
- Reduced marketing and advertising spend due to the exit of sponsorships and 1H20 brand positioning costs not repeated.
- Contraction in other expenses largely due to insurance recoveries coupled with the full impact of savings from discretionary spend due to Covid-19 restrictions.

TAXATION

DIRECT TAXATION CHARGE AND EFFECTIVE DIRECT TAXATION RATE



DIRECT TAXATION RATE RECONCILIATION

| | 1H21 % | 1H20 % | FY20 % |
|---|-------------|-----------|-----------|
| Direct taxation – statutory rate | 28.0 | 28.0 | 28.0 |
| Prior period tax | (1.6) | 0.1 | (0.4) |
| Total direct taxation – current period | 26.4 | 28.1 | 27.6 |
| Capital gains tax | 0.0 | 0.0 | 1.1 |
| Adjustment: Foreign tax and withholdings tax | 4.0 | 5.5 | 4.5 |
| Change in tax rate | 0.0 | 1.2 | 0.0 |
| Normal direct taxation – current period | 30.4 | 34.8 | 33.2 |
| Permanent differences: | (8.1) | (18.2) | (19.6) |
| Non-taxable income – capital profit | 0.0 | 0.0 | (1.5) |
| Non-taxable income – dividends | (4.5) | (8.3) | (9.1) |
| Non-taxable income – other ¹ | (5.4) | (12.9) | (10.6) |
| Effects of profits taxed in different jurisdictions | (0.4) | (1.2) | (1.2) |
| Other | 2.2 | 4.2 | 2.8 |
| Effective direct taxation rate | 22.3 | 16.6 | 13.6 |

¹ Primarily comprises non-taxable interest income.

Direct taxation rate

The increase in the effective direct taxation rate (from 16.6% to 22.3%) is primarily driven by the increase in the net profit before taxation and a decrease in non-taxable interest income earned in Nigeria.

Partially offset by:

- Prior period tax adjustment in Nigeria due to a change in legislation.
- Foreign tax and withholding tax in Africa Regions.
- Non-recurrence of change in Corporate Income Tax rate in Kenya.
- Decrease in non-deductible interest expense (included within Other) incurred to generate exempt income in Nigeria.

69

Liquidity and capital management

- 70** Liquidity management
- 72** Capital adequacy
- 73** Return on risk-weighted assets and risk-weighted assets
- 74** Capital adequacy ratios per legal entity
- 75** Currency translation impact, economic capital and economic returns
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LIQUIDITY MANAGEMENT

Liquidity management overview

- Appropriate liquidity buffers were held in line with the assessment of liquidity risk across the geographies in which the group operates.
- Bank wholesale funding markets continue to show stability post market fragility in early 2020 during the onset of Covid-19. The resurgence of infections and ongoing lockdown requirements continue to necessitate close monitoring of liquidity across the group.
- The group's available contingent liquidity remains adequate to meet internal as well as regulatory stress requirements.
- The group continues to leverage its extensive deposit franchises to ensure that it has the appropriate amount, tenor and diversification of funding to support its current and forecast funding requirements while minimising funding costs.
- In light of the continued effects of Covid-19 on the South African market, the minimum regulatory requirement for the liquidity coverage ratio (LCR) remains at 80% (effective 1 April 2020). No relief measures have been applied to the net stable funding ratio (NSFR).
- The group maintained both the LCR and the NSFR in excess of minimum regulatory requirements during the first half of 2021.
- Longer term funding increased by R14.2 billion through the issuance of negotiable certificate of deposits, senior debt and syndicated loans. The group continues to benefit from favourable liquidity conditions, contributing to strong liquidity ratios.
- R1.7 billion of Tier II capital and R1.8 billion of Additional Tier I capital were issued during the first half of 2021, the proceeds of which were invested in SBSA on the same terms and conditions.

Total contingent liquidity

- Portfolios of marketable and liquid instruments to meet regulatory and internal stress testing requirements are maintained as protection against unforeseen cash outflows. These portfolios are managed within ALCO-defined limits on the basis of diversification and liquidity.
- Managed liquidity represents unencumbered marketable assets other than eligible Basel III LCR high quality liquid assets (HQLA) (excluding trading assets), which would provide additional sources of liquidity in a stress scenario.

| | 1H21 Rbn | 1H20 Rbn | FY20 Rbn |
|---|-------------|-------------|-------------|
| Eligible LCR HQLA ¹ comprising: | 329 | 361 | 356 |
| Notes and coins | 18 | 17 | 19 |
| Balances with central banks | 42 | 34 | 36 |
| Government bonds and bills | 233 | 270 | 265 |
| Other eligible liquid assets | 36 | 40 | 36 |
| Managed liquidity | 176 | 201 | 166 |
| Total contingent liquidity | 505 | 562 | 522 |
| Total contingent liquidity as a % of funding-related liabilities | 30.2 | 33.0 | 31.3 |

¹ Eligible LCR HQLA are defined according to the Basel Committee on Banking Supervision LCR and liquidity risk monitoring framework. The calculation considers any liquidity transfer restrictions that will inhibit the transfer of HQLA across jurisdictions.

Liquidity coverage ratio (average)

- The Basel III LCR promotes short-term resilience of the group's 30 calendar day liquidity risk profile by ensuring it has sufficient HQLA to meet potential outflows in a stressed environment.
- The SBG and SBSA LCR figures reflect the simple average of daily observations over the periods as reflected in the table below.

| | 2Q21 Rbn | 2Q20 Rbn | 4Q20 Rbn |
|-------------------------|--------------|-------------|-------------|
| SBG¹ | | | |
| Total HQLA | 318 | 342 | 349 |
| Net cash outflows | 225 | 251 | 259 |
| LCR (%) | 141.3 | 136.1 | 134.8 |
| SBSA² | | | |
| Total HQLA | 199 | 222 | 230 |
| Net cash outflows | 176 | 189 | 204 |
| LCR (%) | 112.7 | 117.2 | 112.6 |
| Minimum requirement (%) | 80.0 | 80.0 | 80.0 |

¹ Includes quarterly daily results for SBSA, SBSA Isle of Man branch, Stanbic Bank Ghana, Stanbic Bank Uganda, Standard Bank Namibia, Stanbic IBTC Bank Nigeria, Standard Bank Isle of Man Limited and Standard Bank Jersey Limited and the simple average of three month-end data points for the respective quarter for the other Africa Regions' banking entities.

² Excludes foreign branches.

Structural liquidity requirements

Net stable funding ratio (NSFR)¹

- The objective of the Basel III NSFR is to promote funding stability and resilience in the banking sector by requiring banks to maintain a stable funding profile in relation to the composition of assets and off-balance sheet activities.
- The available stable funding is defined as the portion of capital and liabilities expected to be available over the one year time horizon considered by the NSFR.
- The amount of required stable funding is a function of the liquidity characteristics and residual maturities of the various assets (including off-balance sheet exposures) held by the bank.

| | 1H21 Rbn | 1H20 Rbn | FY20 Rbn |
|--------------------------|--------------|-------------|-------------|
| SBG | | | |
| Available stable funding | 1 315 | 1 333 | 1 298 |
| Required stable funding | 1 055 | 1 090 | 1 040 |
| NSFR (%) | 124.6 | 122.2 | 124.8 |
| SBSA² | | | |
| Available stable funding | 917 | 891 | 904 |
| Required stable funding | 838 | 806 | 808 |
| NSFR (%) | 109.4 | 110.5 | 111.9 |
| Minimum requirement (%) | 100.0 | 100.0 | 100.0 |

¹ Period-end position.

² Excludes foreign branches.

Diversified funding base

- Funding markets are evaluated on an ongoing basis to ensure that appropriate group funding strategies are executed considering the competitive and regulatory environment.
- The group continues to focus on building its deposit base as a key component of its funding mix. Deposits sourced from South Africa, key markets in Africa Regions, Isle of Man and Jersey provide diverse and stable sources of funding for the group.

FUNDING-RELATED LIABILITIES COMPOSITION¹

| | 1H21 Rbn | 1H20 Rbn | FY20 Rbn |
|---|--------------|-------------|-------------|
| Corporate funding | 511 | 530 | 504 |
| Retail deposits ² | 455 | 441 | 448 |
| Institutional funding | 337 | 398 | 347 |
| Government and parastatals | 171 | 98 | 147 |
| Interbank funding | 78 | 81 | 86 |
| Senior debt | 56 | 66 | 60 |
| Term loan funding | 37 | 51 | 46 |
| Subordinated debt issued | 23 | 29 | 23 |
| Other liabilities to the public | 6 | 8 | 4 |
| Total Standard Bank Activities funding-related liabilities | 1 674 | 1 702 | 1 665 |

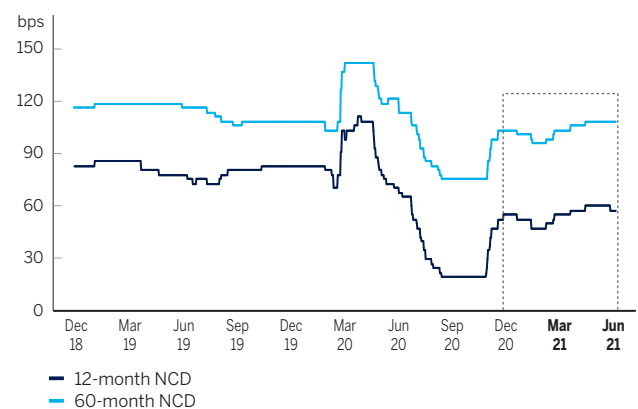
¹ Composition aligned to Basel III liquidity classification.

² Comprises individual and small business customers.

Funding costs

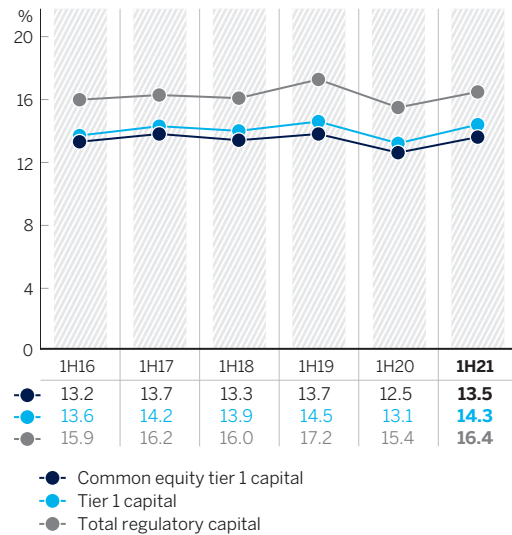
- The market cost of liquidity is measured as the spread paid on NCDs above the prevailing reference rate, namely three-month JIBAR.
- The graph is based on actively issued money market instruments by SBSA, namely 12- and 60-month NCDs.
- The cost of liquidity, as measured by pricing of 12-month and 5-year negotiable certificates of deposit increased marginally during 2021. The marginal increase was driven by increased demand for wholesale funding as elevated deposit levels reduced following the initial Covid-19 market impacts. Wholesale funding issuance remains below pre Covid-19 levels on the back of strong transactional balances and muted credit demand.

SBSA 12- AND 60-MONTH LIQUIDITY SPREAD



CAPITAL ADEQUACY

CAPITAL ADEQUACY



CAPITAL ADEQUACY RATIOS

| | Internal target ratios ^{1,2} % | SARB minimum regulatory requirement ³ % | Excluding unappropriated profit | | | Including unappropriated profit | | |
|---|--|---|---------------------------------|-----------|-----------|---------------------------------|-----------|-----------|
| | | | 1H21 % | 1H20 % | FY20 % | 1H21 % | 1H20 % | FY20 % |
| Common equity tier 1 capital adequacy ratio | >11.0 | 8.0 | 12.5 | 12.3 | 12.5 | 13.5 | 12.5 | 13.2 |
| Tier 1 capital adequacy ratio | >12.0 | 10.0 | 13.4 | 12.9 | 13.2 | 14.3 | 13.1 | 13.9 |
| Total capital adequacy ratio | >15.0 | 12.0 | 15.5 | 15.2 | 15.4 | 16.4 | 15.4 | 16.1 |

¹ Including unappropriated profit.

² Recalibrated inclusive of Pillar 2A requirements that will be reinstated by the Prudential Authority from 1 January 2022.

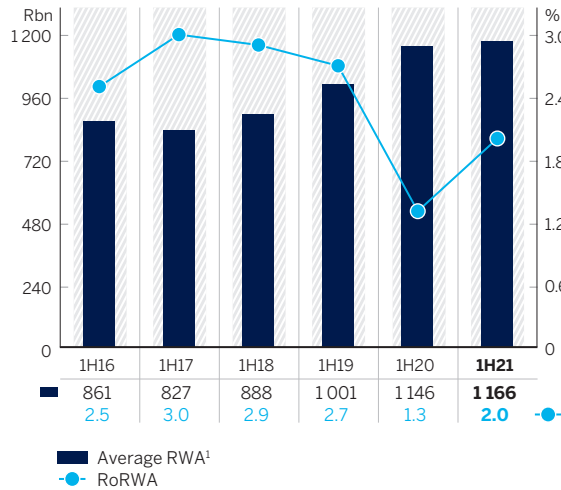
³ Excluding confidential bank specific requirements. Pillar 2A buffer requirements temporarily removed in response to the Covid-19 pandemic.

QUALIFYING REGULATORY CAPITAL EXCLUDING UNAPPROPRIATED PROFIT

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|-------------|------------|------------|------------|
| Ordinary shareholders' equity | 2 | 182 851 | 179 244 | 176 371 |
| Qualifying non-controlling interest | (13) | 7 306 | 8 354 | 7 039 |
| Regulatory adjustments | 3 | (20 712) | (20 171) | (19 814) |
| Goodwill | (18) | (2 141) | (2 616) | (2 207) |
| Other intangible assets | (10) | (13 240) | (14 646) | (13 797) |
| Investments in financial entities | 59 | (4 546) | (2 866) | (3 953) |
| Other adjustments including IFRS 9 phase-in for 2020 | >100 | (785) | (43) | 143 |
| Total common equity tier 1 capital (including unappropriated profit) | 1 | 169 445 | 167 427 | 163 596 |
| Unappropriated profit | >100 | (11 592) | (2 743) | (8 517) |
| Common equity tier 1 capital | (4) | 157 853 | 164 684 | 155 079 |
| Qualifying other equity instruments | 42 | 9 375 | 6 585 | 8 124 |
| Qualifying non-controlling interest | (7) | 1 117 | 1 198 | 742 |
| Tier 1 capital | (2) | 168 345 | 172 467 | 163 945 |
| Tier 2 capital | (11) | 26 968 | 30 169 | 25 903 |
| Qualifying tier 2 subordinated debt | (15) | 21 133 | 24 993 | 21 152 |
| General allowance for credit impairments | 13 | 5 835 | 5 176 | 4 751 |
| Total regulatory capital | (4) | 195 313 | 202 636 | 189 848 |

RETURN ON RISK-WEIGHTED ASSETS AND RISK-WEIGHTED ASSETS

SBG RoRWA



¹ Average RWA calculated net of non-controlling interests.

RISK-WEIGHTED ASSETS BY RISK TYPE

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------|------------------|-----------|-----------|
| Credit risk | (5) | 882 570 | 930 543 | 879 273 |
| Counterparty credit risk | 1 | 56 730 | 56 073 | 51 330 |
| Market risk | (15) | 72 839 | 86 062 | 63 043 |
| Operational risk | (6) | 167 695 | 178 506 | 163 648 |
| Equity risk in the banking book | 50 | 23 658 | 15 723 | 14 029 |
| RWA for investments in financial entities | (4) | 55 757 | 57 860 | 58 155 |
| Standard Bank Group | (5) | 1 259 249 | 1 324 767 | 1 229 478 |

CAPITAL ADEQUACY RATIOS PER LEGAL ENTITY

CAPITAL ADEQUACY RATIOS PER LEGAL ENTITY

| | Tier 1 host regulatory requirement % | Total host regulatory requirement % | 1H21 | | 1H20 | | FY20 | |
|---|--------------------------------------|-------------------------------------|------------------|-----------------|------------------|-----------------|------------------|-----------------|
| | | | Tier 1 capital % | Total capital % | Tier 1 capital % | Total capital % | Tier 1 capital % | Total capital % |
| Standard Bank Group | 10.0 | 12.0 | 14.3 | 16.4 | 13.2 | 15.5 | 14.0 | 16.1 |
| The Standard Bank of South Africa Group (SBSA Group) | 10.0 | 12.5 | 13.7 | 16.7 | 12.1 | 15.4 | 13.1 | 16.0 |
| Africa Regions | | | | | | | | |
| Stanbic Bank Botswana | 7.5 | 12.5 | 11.4 | 17.3 | 10.0 | 16.8 | 9.2 | 16.9 |
| Stanbic Bank Ghana | 11.0 | 13.0 | 16.9 | 18.9 | 17.3 | 19.3 | 16.5 | 18.5 |
| Stanbic Bank Kenya | 10.5 | 14.5 | 16.1 | 18.1 | 15.4 | 17.9 | 16.0 | 18.1 |
| Stanbic Bank S.A. (Cote d' Ivoire) | 7.9 | 10.4 | 77.1 | 77.1 | >100 | >100 | >100 | >100 |
| Stanbic Bank Tanzania | 12.5 | 14.5 | 20.2 | 21.7 | 20.4 | 21.9 | 20.5 | 22.0 |
| Stanbic Bank Uganda | 10.0 | 12.0 | 19.4 | 21.5 | 18.5 | 20.9 | 15.9 | 18.1 |
| Stanbic Bank Zambia | 5.0 | 10.0 | 18.9 | 21.4 | 20.0 | 22.9 | 19.2 | 22.0 |
| Stanbic Bank Zimbabwe | 8.7 | 12.0 | 15.0 | 20.7 | 12.9 | 24.1 | 15.9 | 23.6 |
| Stanbic IBTC Bank Nigeria | | 10.0 | 16.3 | 17.1 | 17.2 | 20.6 | 17.2 | 19.4 |
| Standard Bank de Angola | | 10.0 | 33.9 | 38.6 | 29.8 | 34.5 | 32.6 | 38.0 |
| Standard Bank Malawi | 10.0 | 15.0 | 19.6 | 21.7 | 21.7 | 23.6 | 21.6 | 24.0 |
| Standard Bank Mauritius | 9.9 | 11.9 | 29.6 | 30.4 | 28.5 | 29.4 | 32.2 | 33.0 |
| Standard Bank Mozambique | | 13.0 | 24.5 | 24.5 | 20.7 | 22.1 | 24.8 | 24.8 |
| Standard Bank Namibia | 7.5 | 10.0 | 12.1 | 14.0 | 12.8 | 14.2 | 12.1 | 13.5 |
| Standard Bank RDC (DRC) ¹ | 7.5 | 10.0 | 16.2 | 18.2 | 35.6 | 38.1 | 21.5 | 23.6 |
| Standard Bank Eswatini | 5.5 | 8.0 | 9.1 | 11.7 | 9.9 | 13.1 | 10.0 | 13.0 |
| Standard Lesotho Bank | 6.0 | 8.0 | 26.4 | 22.9 | 26.9 | 22.9 | 25.9 | 22.4 |
| International | | | | | | | | |
| Standard Bank Isle of Man | 8.5 | 10.0 | 17.8 | 17.9 | 20.1 | 20.2 | 19.4 | 19.5 |
| Standard Bank Jersey | 8.5 | 11.0 | 17.2 | 17.3 | 18.3 | 18.4 | 17.9 | 17.9 |
| Capital adequacy ratio – times covered | | | | | | | | |
| Standard Insurance Limited (SIL)² | | | | | | | | |
| Solvency capital requirement coverage ratio | | | | 3.28 | | 2.50 | | 2.70 |
| Liberty Group Limited² | | | | | | | | |
| Solvency capital requirement coverage ratio | | | | 1.73 | | 1.83 | | 1.81 |

¹ 1H20 tier 1 and total capital adequacy restated.

² Calculated in terms of the Insurance Act, 2017, which came into effect on 1 July 2018.

CURRENCY TRANSLATION IMPACT, ECONOMIC CAPITAL AND ECONOMIC RETURNS

MOVEMENT IN THE FOREIGN CURRENCY TRANSLATION RESERVE

| | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|----------------|------------|------------|
| Balance at beginning of the period: (debit) | (8 719) | (8 566) | (8 566) |
| Translation and hedge reserve (decrease)/increase for the period | (1 022) | 9 720 | (3 284) |
| Translation reserve (decrease)/increase | (1 022) | 9 781 | (3 284) |
| Africa Regions | (729) | 7 297 | (3 950) |
| International | (279) | 2 403 | 705 |
| Liberty | (14) | 81 | (39) |
| Currency hedge losses | | (61) | |
| Movement due to disposal and liquidation of entities | | 3 367 | 3 131 |
| Balance at end of the period: (debit)/credit | (9 741) | 4 521 | (8 719) |

ECONOMIC CAPITAL UTILISATION BY RISK TYPE

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------------|----------------|------------|------------|
| Credit risk | 3 | 108 953 | 105 773 | 107 182 |
| Equity risk | 13 | 5 760 | 5 083 | 5 557 |
| Market risk | 0 | 2 019 | 2 015 | 1 512 |
| Operational risk | (7) | 15 420 | 16 553 | 15 960 |
| Business risk | (1) | 4 139 | 4 182 | 4 139 |
| Interest rate risk in the banking book | (1) | 4 800 | 4 835 | 4 016 |
| Economic capital requirement | 2 | 141 091 | 138 441 | 138 366 |
| Available financial resources | 3 | 199 847 | 194 523 | 189 870 |
| Economic capital coverage ratio (times) | | 1.42 | 1.41 | 1.37 |

ECONOMIC RETURNS

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------------|----------------|------------|------------|
| Average ordinary shareholders' equity | 0 | 179 632 | 179 023 | 179 116 |
| Headline earnings | 52 | 11 477 | 7 541 | 15 945 |
| Cost of equity charge | 1 | (12 916) | (12 730) | (25 793) |
| Economic returns | 72 | (1 439) | (5 189) | (9 848) |

OTHER CAPITAL INSTRUMENTS

SUBORDINATED DEBT

| | Redeemable/ repayable date | Callable date | Notional value ¹ LCm | 1H21 | | 1H20 | | FY20 | |
|--|----------------------------------|------------------|---------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| | | | | Carrying value ¹ Rm | Notional value ¹ Rm | Carrying value ¹ Rm | Notional value ¹ Rm | Carrying value ¹ Rm | Notional value ¹ Rm |
| Standard Bank Group Limited | | | | 20 784 | 20 434 | | | | |
| SBT 201 ^{2,3} | 13 Feb 2028 | 13 Feb 2023 | ZAR3 000 | 3 027 | 3 000 | 3 031 | 3 000 | 3 026 | 3 000 |
| SBT 202 ^{2,3} | 3 Dec 2028 | 3 Dec 2023 | ZAR1 516 | 1 523 | 1 516 | 1 523 | 1 516 | 1 523 | 1 516 |
| SBT 203 ^{2,3} | 3 Dec 2028 | 3 Dec 2023 | ZAR484 | 519 | 484 | 543 | 484 | 535 | 484 |
| SBT 204 ^{2,3} | 16 Apr 2029 | 16 Apr 2024 | ZAR1 000 | 1 013 | 1 000 | 1 015 | 1 000 | 1 012 | 1 000 |
| SBT 205 ^{2,3} | 31 May 2029 | 31 May 2024 | USD400 | 5 946 | 5 712 | 7 481 | 6 937 | 6 236 | 5 869 |
| SBT 206 ^{2,3} | 31 Jan 2030 | 31 Jan 2025 | ZAR2 000 | 2 020 | 2 000 | 2 023 | 2 000 | 2 018 | 2 000 |
| SBT 207 ^{2,3} | 25 Jun 2030 | 25 Jun 2025 | ZAR3 500 | 3 504 | 3 500 | 3 505 | 3 500 | 3 503 | 3 500 |
| SBT 208 ^{2,3} | 28 Nov 2030 | 28 Nov 2025 | ZAR1 500 | 1 509 | 1 500 | | | 1 500 | 1 500 |
| SBT 209 ^{2,3} | 29 Jun 2031 | 29 Jun 2026 | ZAR1 722 | 1 723 | 1 722 | | | | |
| SBSA group | | | | 1 007 | 1 000 | 7 222 | 7 080 | 2 798 | 2 700 |
| SBK 24 ² | 19 Oct 2025 | 19 Oct 2020 | ZAR880 | | | 882 | 880 | | |
| SBK 18 | 24 Oct 2025 | 24 Oct 2020 | ZAR3 500 | | | 3 520 | 3 500 | | |
| SBK 25 ² | 25 Apr 2026 | 25 Apr 2021 | ZAR1 200 | | | 1 211 | 1 200 | 1 216 | 1 200 |
| SBK 26 ² | 25 Apr 2026 | 25 Apr 2021 | ZAR500 | | | 522 | 500 | 518 | 500 |
| SBK 23 ² | 28 May 2027 | 28 May 2022 | ZAR1 000 | 1 007 | 1 000 | 1 087 | 1 000 | 1 064 | 1 000 |
| Standard Bank Eswatini | 29 Jun 2028 | 30 Jun 2023 | E100 | 102 | 100 | 100 | 100 | 105 | 100 |
| Stanbic Botswana | 2027-2029 | 2022-2024 | BWP500 | 659 | 655 | 740 | 735 | 683 | 679 |
| Standard Bank Mozambique | 2025 | 2020 | MZN1 001 | | | 264 | 249 | | |
| Stanbic Bank Kenya | 21 Dec 2028 | 15 Feb 2024 | USD20 | 292 | 286 | 355 | 347 | 298 | 293 |
| Stanbic IBTC Bank Nigeria | 30 Sep 2024 | 30 Sep 2020 | NGN15 440 | | | 764 | 744 | | |
| Subordinated debt issued to group companies⁴ | | | | (11) | (11) | (34) | (34) | (28) | (28) |
| Total subordinated debt – Standard Bank Activities | | | | 22 833 | 22 464 | 28 532 | 27 658 | 23 209 | 22 613 |
| Liberty (qualifying as regulatory insurance capital) | | | ZAR6 000 | 6 085 | 6 000 | 5 600 | 5 500 | 6 097 | 6 000 |
| Total subordinated debt | | | | 28 918 | 28 464 | 34 132 | 33 158 | 29 306 | 28 613 |

¹ The difference between the carrying and notional value represents accrued interest together with, where applicable, the unamortised fair value adjustments relating to bonds hedged for interest rate risk.

² Basel III compliant tier 2 instruments which contain a contractual non-viability write-off feature.

³ SBSA on a reciprocal basis entered into subordinated tier 2 capital lending agreements with SBG under identical terms.

⁴ Includes R11 million (2020: R16 million) relating to subordinated debt from investment management and life insurance activities.

OTHER EQUITY HOLDERS

| | First callable date | Notional value LCm | 1H21 | | 1H20 | | FY20 | |
|--|---------------------------|--------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | | | Carrying value Rm | Notional value Rm | Carrying value Rm | Notional value Rm | Carrying value Rm | Notional value Rm |
| Cumulative preference share capital (SBKP) | | ZAR8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Non-cumulative preference share capital (SBPP) | | ZAR1 | 5 495 | 1 | 5 495 | 1 | 5 495 | 1 |
| Total preference share capital | | | 5 503 | 9 | 5 503 | 9 | 5 503 | 9 |
| SBT 101 ¹ | 31 Mar 2022 | ZAR1 744 | 1 744 | 1 744 | 1 744 | 1 744 | 1 744 | 1 744 |
| SBT 102 ¹ | 30 Sep 2022 | ZAR1 800 | 1 800 | 1 800 | 1 800 | 1 800 | 1 800 | 1 800 |
| SBT 103 ¹ | 31 Mar 2024 | ZAR1 942 | 1 942 | 1 942 | 1 942 | 1 942 | 1 942 | 1 942 |
| SBT 104 ¹ | 30 Sep 2025 | ZAR1 539 | 1 539 | 1 539 | | | 1 539 | 1 539 |
| SBT 105 ¹ | 31 Mar 2026 | ZAR1 800 | 1 800 | 1 800 | | | | |
| Total AT1 capital bonds | | | 8 825 | 8 825 | 5 486 | 5 486 | 7 025 | 7 025 |
| Total other equity instruments | | | 14 328 | 8 834 | 10 989 | 5 495 | 12 528 | 7 034 |

¹ SBSA on a reciprocal basis entered into subordinated AT1 capital lending agreements with SBG under identical terms.

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THE STANDARD BANK OF SOUTH AFRICA

Key financial results, ratios and statistics

| | | Change % | 1H21 | 1H20 | FY20 |
|--|-----|-------------|------------------|-----------|-----------|
| SBSA group¹ | | | | | |
| Income statement | | | | | |
| Headline earnings | Rm | >100 | 5 739 | 2 023 | 4 728 |
| Headline earnings as consolidated into SBG ² | Rm | >100 | 6 198 | 1 938 | 5 394 |
| Profit attributable to ordinary shareholders | Rm | >100 | 5 740 | 134 | 2 543 |
| Statement of financial position | | | | | |
| Ordinary shareholders' equity | Rm | 6 | 102 807 | 96 550 | 98 352 |
| Total assets | Rm | (3) | 1 624 327 | 1 679 307 | 1 659 467 |
| Net loans and advances | Rm | (1) | 1 141 337 | 1 148 302 | 1 124 238 |
| Financial performance | | | | | |
| ROE | % | | 11.5 | 4.1 | 4.8 |
| Non-interest revenue to total income | % | | 43.3 | 41.3 | 40.7 |
| Loan-to-deposit ratio | % | | 87.2 | 86.4 | 85.2 |
| CLR | bps | | 84 | 172 | 148 |
| CLR on loans to customers | bps | | 101 | 197 | 170 |
| Cost-to-income ratio | % | | 60.9 | 60.9 | 63.4 |
| Jaws | bps | | (16) | 93 | (518) |
| Number of employees | | (2) | 28 727 | 29 447 | 29 022 |
| Capital adequacy | | | | | |
| Total risk-weighted assets | Rm | (1) | 736 840 | 746 991 | 722 809 |
| Common equity tier 1 capital adequacy ratio ³ | % | | 12.5 | 11.3 | 12.0 |
| Tier 1 capital adequacy ratio ³ | % | | 13.7 | 12.0 | 13.0 |
| Total capital adequacy ratio ³ | % | | 16.7 | 15.4 | 16.0 |
| SBSA company¹ | | | | | |
| Headline earnings | Rm | >100 | 5 621 | 1 611 | 4 394 |
| Headline earnings as consolidated into SBG ² | Rm | >100 | 5 487 | 1 377 | 4 326 |
| Total assets | Rm | (3) | 1 624 040 | 1 681 245 | 1 659 180 |
| ROE | % | | 11.4 | 3.4 | 4.5 |

¹ SBSA group is a consolidation of entities including subsidiaries as well as structured entities, whereas SBSA company is a legal entity.

² At an SBSA level, certain share-based payment schemes are accounted for on a cash-settled basis, but at a consolidated SBG level they are accounted for on an equity-settled basis. In addition, the hedges of those share schemes are recognised in the income statement at an SBSA level and in equity at an SBG level. Given SBG share price fluctuation, it is considered appropriate also to reflect SBSA's headline earnings as consolidated into SBG.

³ IFRS 9 fully phased-in for capital adequacy purposes from 01 January 2021.

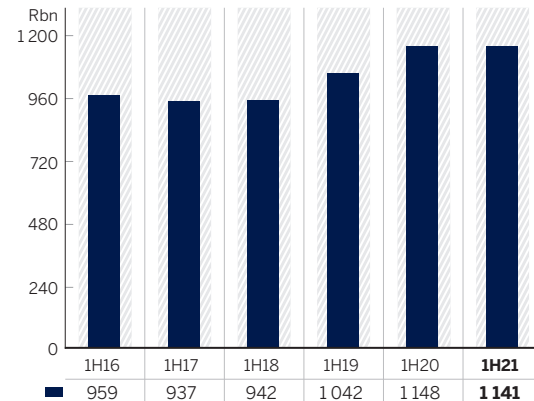
HEADLINE EARNINGS

CAGR (1H16 – 1H21): (2%)



NET LOANS AND ADVANCES

CAGR (1H16 – 1H21): 4%



SBSA group results

Standard Bank of South Africa (SBSA) supports the Group's sustainable growth by fulfilling its role as an integrated financial services organisation that facilitates the growth of the real economy and socioeconomic development in South Africa.

SBSA group's headline earnings grew by R3 716m to R5 739m, >100% up on prior period and achieved an ROE of 11.5%, driven by strong disbursement growth, improved transactional activity and volumes, as well as an improvement in credit impairment charges. This performance was characterised by an economy which began the 2021 financial period on an adjusted level 3 lockdown which placed considerable strain on an already weak economy. Electricity interruptions weighed on sentiment and investment; consumer and business confidence remained low.

Despite the volatility and constrained liquidity environment experienced at the onset of the Covid-19 pandemic, adequate liquidity was maintained to fully support balance sheet strategies and clients. This has been maintained in 2021 and remains a priority for the group in a complex operating environment. SBSA group continues to operate within risk appetite parameters. Capital and liquidity positions remain robust, with capital well in excess of regulatory minimums.

Disbursements and pay-outs particularly in retail and business, were a highlight in a softer economic environment, with gross loans and advances to customers increasing by 2%. The growth was however dampened by a declining corporate loan portfolio as origination experienced a significant slowdown due to client's focus on liquidity management and degearing balance sheets, coupled with delays in capital expenditure projects since the onset of lockdown.

Deposits and current accounts to customers were flat from prior period as a significant decline in longer-dated deposits was experienced in the corporate portfolio as clients managed their cash flows in an uncertain market. Retail and commercial deposits sustained levels of deposit growth noted in harder lockdown periods in 2020 with strong growth in savings and investment deposits.

Total income improved by 6% compared to 1H20 and 1% when compared to 1H19 as lockdown measures were eased and economic activity picked up, while investment in strategic initiatives together

with normalised incentive provisioning resulted in operating expenses growth of 6%. This led to a flat cost-to-income ratio against the prior period of 60.9% and negative jaws of 16bps.

Net interest income increased by 2% period on period as balance sheet growth outweighed the impact of negative endowment in a lower average interest rate environment.

Net fee and commission revenue grew by 3% due to an increase in transactional activity compared to 1H20 (and 1H19) mainly in Card turnover. ATM volumes related to SBSA clients started to show recovery; however, cash transactions continued to decline particularly within branches due to deliberate efforts to digitise transactions and provide alternative channels for customers to transact. This was further impacted by continued initiatives to support our clients in a challenging economic environment.

Reduced client structured deals in fixed income, credit and equities and the non-recurrence of prior period market volatility impacted trading revenue. This was partially offset by market trading gains, particularly in foreign exchange and equities.

Other income and Other gains and losses on financial instruments both improved due to current period gains on the Investment Banking equity portfolio against prior period losses.

Credit impairment charges improved significantly by 49% largely driven by improved collections as the economy eased from the hard lockdown in 2020, higher cures as a result of client relief population reclassified into the performing portfolio as customers resume payments and improved risk profile across portfolios.

The business remains well positioned to support growth as signs of economic recovery continue. South Africa's recovery is expected to be multi-year and will be closely linked to the effectiveness of its vaccine rollout programme. The health of the SBSA franchise remains strong, and we will continue to support our clients in these uncertain times as they recover, rebuild and explore new opportunities.

THE STANDARD BANK OF SOUTH AFRICA

Condensed statement of financial position

| | Group | | | | Company | | | |
|---|----------|------------------|-----------|-----------|----------|------------------|-----------|-----------|
| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Assets | | | | | | | | |
| Cash and balances with central banks | 14 | 35 765 | 31 380 | 34 030 | 14 | 35 765 | 31 380 | 34 030 |
| Derivative assets | (42) | 67 606 | 116 685 | 110 350 | (42) | 67 551 | 116 669 | 110 343 |
| Trading assets | (4) | 200 821 | 209 633 | 211 658 | (6) | 195 585 | 207 068 | 208 099 |
| Pledged assets | 84 | 2 174 | 1 180 | 911 | 84 | 2 174 | 1 180 | 911 |
| Financial investments | 3 | 128 200 | 124 112 | 129 461 | 3 | 128 597 | 125 017 | 129 857 |
| Non-current assets held for sale | (100) | | 346 | | (100) | | 346 | |
| Net loans and advances | (1) | 1 141 337 | 1 148 302 | 1 124 238 | (1) | 1 140 254 | 1 148 356 | 1 123 188 |
| Gross loans and advances to banks | (11) | 168 917 | 188 756 | 169 608 | (11) | 168 765 | 189 483 | 169 478 |
| Gross loans and advances to customers | 2 | 1 015 315 | 995 985 | 995 326 | 2 | 1 014 261 | 995 177 | 994 284 |
| Credit impairments | 18 | (42 895) | (36 439) | (40 696) | 18 | (42 772) | (36 304) | (40 574) |
| Other assets | 13 | 23 992 | 21 323 | 23 161 | 11 | 24 307 | 21 935 | 23 149 |
| Interest in associates and joint ventures | (9) | 1 107 | 1 211 | 744 | 53 | 6 672 | 4 356 | 4 885 |
| Property, equipment and right of use assets | (3) | 11 470 | 11 802 | 12 449 | (3) | 11 396 | 11 728 | 12 375 |
| Goodwill and other intangible assets | (11) | 11 855 | 13 333 | 12 465 | (11) | 11 739 | 13 210 | 12 343 |
| Total assets | (3) | 1 624 327 | 1 679 307 | 1 659 467 | (3) | 1 624 040 | 1 681 245 | 1 659 180 |
| Equity and liabilities | | | | | | | | |
| Equity | 10 | 112 405 | 102 191 | 106 224 | 10 | 110 715 | 100 931 | 104 555 |
| Equity attributable to ordinary shareholders | 6 | 102 807 | 96 550 | 98 352 | 7 | 101 890 | 95 445 | 97 530 |
| Equity attributable to other equity instrument holders | 71 | 9 539 | 5 587 | 7 815 | 61 | 8 825 | 5 486 | 7 025 |
| Equity attributable to AT1 capital noteholders | 61 | 8 825 | 5 486 | 7 025 | 61 | 8 825 | 5 486 | 7 025 |
| Equity attributable to non-controlling interests within Standard Bank Group | >100 | 714 | 101 | 790 | | | | |
| Equity attributable to non-controlling interests | 9 | 59 | 54 | 57 | | | | |
| Liabilities | (4) | 1 511 922 | 1 577 116 | 1 553 243 | (4) | 1 513 325 | 1 580 314 | 1 554 625 |
| Derivative liabilities | (39) | 75 160 | 123 535 | 112 138 | (39) | 75 160 | 123 535 | 112 122 |
| Trading liabilities | 14 | 75 939 | 66 335 | 75 231 | 14 | 75 939 | 66 335 | 75 231 |
| Deposits and debt funding | (2) | 1 309 037 | 1 329 733 | 1 318 773 | (2) | 1 311 114 | 1 333 609 | 1 320 655 |
| Deposits from banks | (12) | 158 293 | 179 699 | 173 029 | (18) | 149 733 | 181 936 | 174 229 |
| Deposits from customers | 0 | 1 150 744 | 1 150 034 | 1 145 744 | 1 | 1 161 381 | 1 151 673 | 1 146 426 |
| Subordinated debt | (17) | 21 791 | 26 343 | 22 151 | (17) | 21 791 | 26 343 | 22 151 |
| Provisions and other liabilities | (4) | 29 995 | 31 170 | 24 950 | (4) | 29 321 | 30 492 | 24 466 |
| Total equity and liabilities | (3) | 1 624 327 | 1 679 307 | 1 659 467 | (3) | 1 624 040 | 1 681 245 | 1 659 180 |

THE STANDARD BANK OF SOUTH AFRICA

Condensed income statement

| | Group | | | | Company | | | |
|--|----------|----------|----------|----------|----------|----------|----------|----------|
| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | 2 | 20 188 | 19 768 | 39 472 | 2 | 19 453 | 19 144 | 38 075 |
| Non-interest revenue | 11 | 15 404 | 13 926 | 27 038 | 11 | 14 902 | 13 416 | 26 232 |
| Net fee and commission revenue | 3 | 9 294 | 9 048 | 18 937 | 3 | 8 802 | 8 574 | 17 980 |
| Trading revenue | (4) | 3 117 | 3 251 | 5 157 | (4) | 3 056 | 3 183 | 5 128 |
| Other revenue | 58 | 2 017 | 1 280 | 2 472 | 53 | 2 068 | 1 352 | 2 692 |
| Other gains and losses on financial instruments | >100 | 976 | 347 | 472 | >100 | 976 | 307 | 432 |
| Total income | 6 | 35 592 | 33 694 | 66 510 | 6 | 34 355 | 32 560 | 64 307 |
| Credit impairment charges | (49) | (5 001) | (9 840) | (17 095) | (49) | (4 975) | (9 821) | (17 068) |
| Loans and advances | (48) | (5 062) | (9 710) | (16 779) | (48) | (5 036) | (9 689) | (16 752) |
| Financial investments | (>100) | 10 | (15) | (42) | (>100) | 12 | (16) | (42) |
| Letters of credit and guarantees | (>100) | 51 | (115) | (274) | (>100) | 49 | (116) | (274) |
| Income before revenue sharing agreements | 28 | 30 591 | 23 854 | 49 415 | 29 | 29 380 | 22 739 | 47 239 |
| Revenue sharing agreements with group companies | 0 | (207) | (207) | (435) | 0 | (207) | (207) | (435) |
| Income before operating expenses | 28 | 30 384 | 23 647 | 48 980 | 29 | 29 173 | 22 532 | 46 804 |
| Operating expenses | 6 | (21 559) | (20 377) | (41 875) | 6 | (21 192) | (19 902) | (40 975) |
| Staff costs | 8 | (12 094) | (11 179) | (22 142) | 8 | (11 808) | (10 912) | (21 644) |
| Other operating expenses | 3 | (9 465) | (9 198) | (19 733) | 4 | (9 384) | (8 990) | (19 331) |
| Net income before non-trading and capital related items and equity accounted earnings | >100 | 8 825 | 3 270 | 7 105 | >100 | 7 981 | 2 630 | 5 829 |
| Non-trading and capital related items | (100) | (7) | (2 624) | (3 040) | (99) | (34) | (2 624) | (3 040) |
| Share of post-tax (loss)/profit from associates and joint ventures | (97) | (2) | (62) | 26 | (97) | (2) | (62) | 26 |
| Profit/(loss) before indirect taxation | >100 | 8 816 | 584 | 4 091 | (>100) | 7 945 | (56) | 2 815 |
| Indirect taxation | 1 | (717) | (712) | (1 313) | 1 | (713) | (709) | (1 307) |
| Profit/(loss) before direct taxation | (>100) | 8 099 | (128) | 2 778 | (>100) | 7 232 | (765) | 1 508 |
| Direct taxation | (>100) | (1 517) | 635 | 924 | (>100) | (1 393) | 710 | 1 121 |
| Profit/(loss) for the period | >100 | 6 582 | 507 | 3 702 | (>100) | 5 839 | (55) | 2 629 |
| Attributable to AT1 capital noteholders | 9 | (244) | (223) | (420) | 9 | (244) | (223) | (420) |
| Attributable to non-controlling interests with Standard Bank Group | >100 | (593) | (149) | (734) | | | | |
| Attributable to non-controlling interests | >100 | (5) | (1) | (5) | | | | |
| Attributable to ordinary shareholders | >100 | 5 740 | 134 | 2 543 | (>100) | 5 595 | (278) | 2 209 |
| Headline adjustable items | (>100) | (1) | 1 889 | 2 185 | (99) | 26 | 1 889 | 2 185 |
| Headline earnings | >100 | 5 739 | 2 023 | 4 728 | >100 | 5 621 | 1 611 | 4 394 |
| Profit attributable to non-controlling interests within Standard Bank Group | >100 | 593 | 149 | 734 | | | | |
| IFRS 2 adjustment – staff costs net of taxation | (43) | (134) | (234) | (68) | (43) | (134) | (234) | (68) |
| Headlines earnings as consolidated into SBG¹ | >100 | 6 198 | 1 938 | 5 394 | >100 | 5 487 | 1 377 | 4 326 |

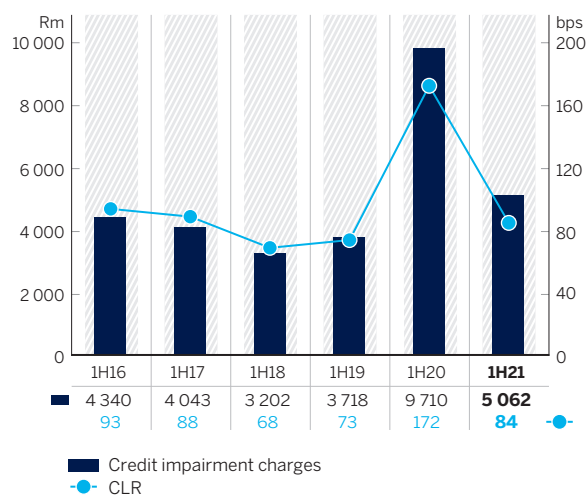
¹ At an SBSA level, the share-based payment schemes are accounted for on a cash-settled basis, but at a consolidated SBG level they are accounted for on an equity-settled basis. Given the fluctuation in the SBG share price, it is considered appropriate to also reflect SBSA's headline earnings as consolidated into SBG.

THE STANDARD BANK OF SOUTH AFRICA GROUP

Credit impairment charges

CREDIT IMPAIRMENT CHARGES ON LOANS AND ADVANCES

CAGR (1H16 – 1H21): 3%



INCOME STATEMENT CREDIT IMPAIRMENT CHARGES

| | 1H21 | | | | | | |
|---|----------|------------|-------------------------|------------------------|-------------------------|---|-----------------------|
| | Change % | Stage 1 Rm | Stage 2 ¹ Rm | Total stage 1 and 2 Rm | Stage 3 ¹ Rm | Credit impairment charges/ (release) Rm | Credit loss ratio bps |
| Banking | | | | | | | |
| Home services | (63) | (14) | (123) | (137) | 914 | 777 | 41 |
| Instalment sale and finance leases | (54) | 69 | (292) | (223) | 815 | 592 | 133 |
| Card and payments | 46 | 20 | 15 | 35 | 1 426 | 1 461 | 841 |
| Personal unsecured lending | (34) | 2 | 182 | 184 | 1 318 | 1 502 | 642 |
| Business lending and other | (16) | 19 | 80 | 99 | 766 | 865 | 211 |
| Corporate and sovereign lending | (>100) | (53) | (206) | (259) | 125 | (134) | (7) |
| Bank lending | (80) | (1) | | (1) | | (1) | |
| Central and other | (100) | | | | | | |
| Total loans and advances credit impairment charges | (48) | 42 | (344) | (302) | 5 364 | 5 062 | 84 |
| Credit impairment (release)/charge – financial investments | | | | | | (10) | |
| Credit impairment (release)/charge – letters of credit and guarantees | | | | | | (51) | |
| Total credit impairment charges | (49) | | | | | 5 001 | |

¹ Includes post-write-off recoveries and modification gains and losses.

| | 1H20 | | | | | | FY20 | | | | | |
|--|---------------|----------------------------|---------------------------------|----------------------------|--|--------------------------------|---------------|----------------------------|---------------------------------|----------------------------|--|--------------------------------|
| | Stage 1 Rm | Stage 2 ¹ Rm | Total stage 1 and 2 Rm | Stage 3 ¹ Rm | Credit impair- ment charges/ (release) Rm | Credit loss ratio bps | Stage 1 Rm | Stage 2 ¹ Rm | Total stage 1 and 2 Rm | Stage 3 ¹ Rm | Credit impair- ment charges/ (release) Rm | Credit loss ratio bps |
| | 79 | 700 | 779 | 1 330 | 2 109 | 119 | 156 | 1 243 | 1 399 | 2 733 | 4 132 | 116 |
| | 113 | 290 | 403 | 893 | 1 296 | 308 | 79 | 488 | 567 | 1 853 | 2 420 | 286 |
| | (74) | 310 | 236 | 762 | 998 | 593 | 95 | 378 | 473 | 1 711 | 2 184 | 646 |
| | (33) | 714 | 681 | 1 580 | 2 261 | 997 | 65 | 253 | 318 | 3 314 | 3 632 | 783 |
| | 85 | 280 | 365 | 663 | 1 028 | 278 | 145 | 396 | 541 | 1 046 | 1 587 | 216 |
| | 395 | 66 | 461 | 1 062 | 1 523 | 77 | 113 | 204 | 317 | 2 509 | 2 826 | 71 |
| | (5) | | (5) | | (5) | (1) | (2) | | (2) | | (2) | |
| | 185 | 315 | 500 | | 500 | | | | | | | |
| | 745 | 2 675 | 3 420 | 6 290 | 9 710 | 172 | 651 | 2 962 | 3 613 | 13 166 | 16 779 | 148 |
| | | | | | 15 | | | | | | 42 | |
| | | | | | 115 | | | | | | 274 | |
| | | | | | 9 840 | | | | | | 17 095 | |

THE STANDARD BANK OF SOUTH AFRICA GROUP

Credit impairments provisions and loans and advances performance

| | Credit impairments for loans and advances Rm | Stage 1 Rm | Stage 2 Rm | Stage 3 Rm |
|--|--|--------------|--------------|---------------|
| 1H21 | | | | |
| Banking | | | | |
| Home services | 14 690 | 755 | 2 713 | 11 222 |
| Instalment sale and finance leases | 5 311 | 734 | 986 | 3 591 |
| Card and payments | 4 132 | 687 | 1 253 | 2 192 |
| Personal unsecured lending | 8 375 | 952 | 1 649 | 5 774 |
| Business lending and other | 5 446 | 662 | 933 | 3 851 |
| Corporate and sovereign lending | 4 897 | 793 | 675 | 3 429 |
| Bank lending | 44 | 44 | | |
| Total | 42 895 | 4 627 | 8 209 | 30 059 |
| Percentage of total book (%) | | | | |
| Gross loans and advances at amortised cost | | | | |
| Gross loans and advances at fair value | | | | |
| Total gross loans and advances | | | | |
| FY20 | | | | |
| Banking | | | | |
| Home services | 14 256 | 769 | 2 873 | 10 614 |
| Instalment sale and finance leases | 5 015 | 665 | 1 278 | 3 072 |
| Card and payments | 3 356 | 667 | 1 261 | 1 428 |
| Personal unsecured lending | 8 126 | 950 | 1 503 | 5 673 |
| Business lending and other | 4 752 | 643 | 853 | 3 256 |
| Corporate and sovereign lending | 5 146 | 854 | 883 | 3 409 |
| Bank lending | 45 | 45 | | |
| Total | 40 696 | 4 593 | 8 651 | 27 452 |
| Percentage of total book (%) | | | | |
| Gross loans and advances at amortised cost | | | | |
| Gross loans and advances at fair value | | | | |
| Total gross loans and advances | | | | |

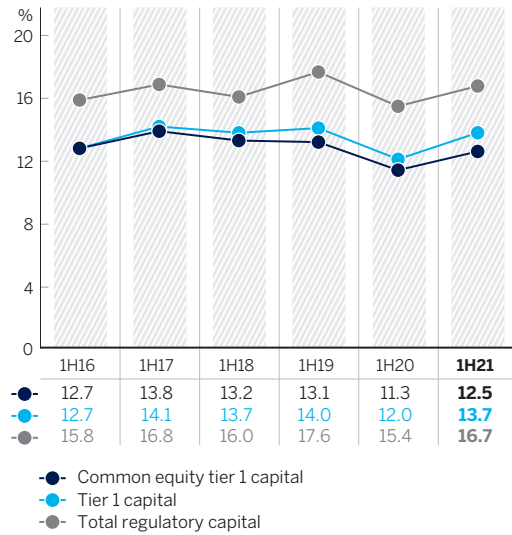
| Gross carrying loans and advances Rm | Loans and advances performance | | | Securities and expected recoveries on stage 3 exposures loan Rm | Balance sheet expected credit loss and interest in suspense on stage 3 Rm | Gross stage 3 loans coverage ratio % | Stage 3 exposures ratio % |
|--------------------------------------|--------------------------------|---------------|---------------|---|---|--------------------------------------|---------------------------|
| | Stage 1 Rm | Stage 2 Rm | Stage 3 Rm | | | | |
| 395 896 | 330 367 | 33 434 | 32 095 | 20 873 | 11 222 | 35 | 8.1 |
| 93 188 | 78 175 | 7 925 | 7 088 | 3 497 | 3 591 | 51 | 7.6 |
| 36 161 | 28 954 | 3 951 | 3 256 | 1 064 | 2 192 | 67 | 9.0 |
| 48 310 | 35 174 | 5 782 | 7 354 | 1 580 | 5 774 | 79 | 15.2 |
| 85 063 | 71 653 | 7 626 | 5 784 | 1 933 | 3 851 | 67 | 6.8 |
| 359 623 | 311 596 | 37 999 | 10 028 | 6 599 | 3 429 | 34 | 2.8 |
| 164 498 | 163 327 | 1 171 | | | | | |
| 1 182 739 | 1 019 246 | 97 888 | 65 605 | 35 546 | 30 059 | 46 | 5.5 |
| 100.0 | 86.2 | 8.3 | 5.5 | 3.0 | 2.5 | | 5.5 |
| 1 182 739 | | | | | | | |
| 1 493 | | | | | | | |
| 1 184 232 | | | | | | | |

| Gross carrying loans and advances Rm | Loans and advances performance | | | Securities and expected recoveries on stage 3 exposures loan Rm | Balance sheet expected credit loss and interest in suspense on stage 3 Rm | Gross stage 3 loans coverage ratio % | Stage 3 exposures ratio % |
|--------------------------------------|--------------------------------|----------------|---------------|---|---|--------------------------------------|---------------------------|
| | Stage 1 Rm | Stage 2 Rm | Stage 3 Rm | | | | |
| 378 124 | 310 291 | 36 785 | 31 048 | 20 434 | 10 614 | 34 | 8.2 |
| 89 481 | 72 685 | 9 800 | 6 996 | 3 924 | 3 072 | 44 | 7.8 |
| 34 592 | 28 020 | 4 518 | 2 054 | 626 | 1 428 | 70 | 5.9 |
| 47 363 | 35 090 | 5 278 | 6 995 | 1 322 | 5 673 | 81 | 14.8 |
| 80 535 | 67 717 | 7 650 | 5 168 | 1 912 | 3 256 | 63 | 6.4 |
| 366 124 | 312 693 | 43 774 | 9 657 | 6 248 | 3 409 | 35 | 2.6 |
| 167 480 | 166 091 | 1 389 | | | | | |
| 1 163 699 | 992 587 | 109 194 | 61 918 | 34 466 | 27 452 | 44 | 5.3 |
| 100.0 | 85.4 | 9.3 | 5.3 | 2.9 | 2.4 | | 5.3 |
| 1 163 699 | | | | | | | |
| 1 235 | | | | | | | |
| 1 164 934 | | | | | | | |

THE STANDARD BANK OF SOUTH AFRICA GROUP

Capital adequacy and risk-weighted assets

CAPITAL ADEQUACY – SBSA GROUP



RISK-WEIGHTED ASSETS

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------|----------------|---------|---------|
| Credit risk | (2) | 524 077 | 536 670 | 521 314 |
| Counterparty credit risk | 14 | 44 013 | 38 464 | 40 290 |
| Market risk | 0 | 46 984 | 46 999 | 41 537 |
| Operational risk | (2) | 97 226 | 99 517 | 97 069 |
| Equity risk in the banking book | 8 | 13 262 | 12 241 | 7 718 |
| RWA for investments in financial entities | (14) | 11 278 | 13 100 | 14 881 |
| Total risk-weighted assets | (1) | 736 840 | 746 991 | 722 809 |

THE STANDARD BANK OF SOUTH AFRICA GROUP

Capital adequacy

QUALIFYING REGULATORY CAPITAL EXCLUDING UNAPPROPRIATED PROFIT

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------------|----------------|------------|------------|
| Share capital and premium | 0 | 49 313 | 49 313 | 49 313 |
| Retained earnings | 16 | 52 980 | 45 864 | 48 241 |
| Other reserves | (63) | 514 | 1 373 | 798 |
| Regulatory adjustments | (10) | (10 532) | (11 740) | (10 934) |
| Goodwill | 0 | (42) | (42) | (42) |
| Other intangible assets | (12) | (10 001) | (11 346) | (10 511) |
| Deferred tax assets | (97) | (39) | (1 171) | (551) |
| Other adjustments including IFRS 9 phase-in for 2020 | (>100) | (450) | 819 | 170 |
| Total (including unappropriated profit) | 9 | 92 275 | 84 810 | 87 418 |
| Unappropriated profit | >100 | (7 797) | (634) | (3 742) |
| Common equity tier 1 capital | 0 | 84 478 | 84 176 | 83 676 |
| Qualifying other equity instruments | 60 | 8 728 | 5 458 | 6 944 |
| Tier 1 capital | 4 | 93 206 | 89 634 | 90 620 |
| Tier 2 capital | (12) | 21 983 | 25 014 | 21 449 |
| Qualifying tier 2 subordinated debt | (16) | 21 434 | 25 517 | 21 569 |
| General allowance for credit impairments | 26 | 3 121 | 2 475 | 2 418 |
| Regulatory adjustments – investment in tier 2 instruments in other banks | (14) | (2 572) | (2 978) | (2 538) |
| Total qualifying regulatory capital | | 115 189 | 114 648 | 112 069 |

CAPITAL ADEQUACY RATIOS

| | Internal target ratios ^{1,2} % | SARB minimum regulatory requirement ³ % | Excluding unappropriated profit | | | Including unappropriated profit | | |
|--|--|--|---------------------------------|-----------|-----------|---------------------------------|-----------|-----------|
| | | | 1H21 % | 1H20 % | FY20 % | 1H21 % | 1H20 % | FY20 % |
| Common equity tier 1 capital adequacy ratio | >11.0 | 8.0 | 11.5 | 11.2 | 11.5 | 12.5 | 11.3 | 12.0 |
| Tier 1 capital adequacy ratio | >12.0 | 10.0 | 12.6 | 11.9 | 12.4 | 13.7 | 12.0 | 13.0 |
| Total capital adequacy ratio | >15.0 | 12.5 | 15.6 | 15.3 | 15.5 | 16.7 | 15.4 | 16.0 |

¹ Including unappropriated profit.

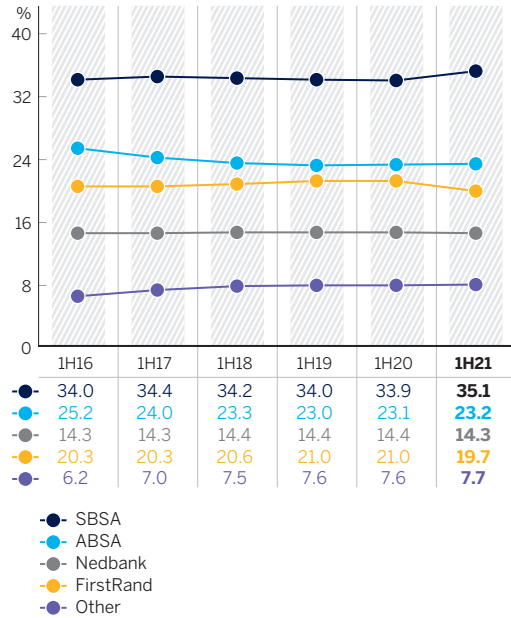
² Recalibrated inclusive of Pillar 2A requirements that will be reinstated by the Prudential Authority from 1 January 2022

³ Excluding confidential bank specific requirements. Pillar 2A buffer requirements temporarily removed in response to the Covid-19 pandemic.

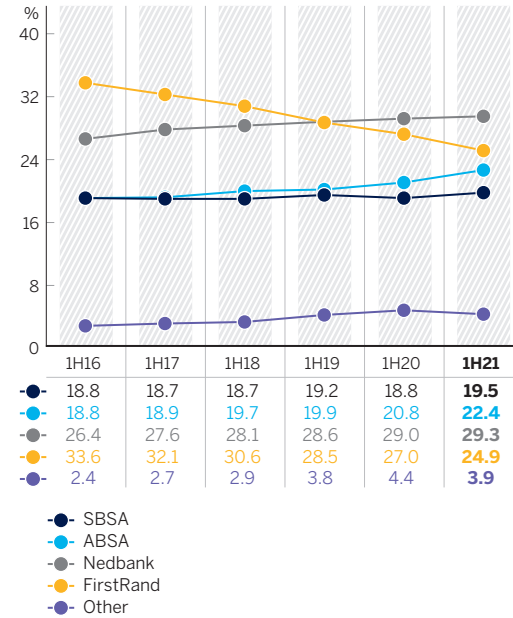
THE STANDARD BANK OF SOUTH AFRICA

Market share analysis¹

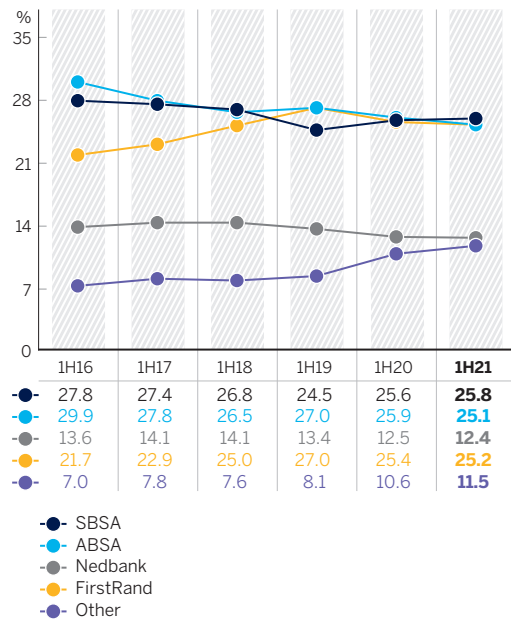
MORTGAGE LOANS²



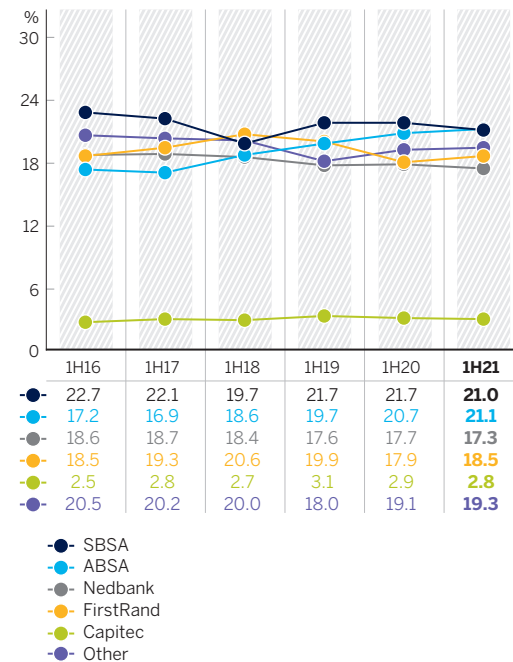
VEHICLE AND ASSET FINANCE



CARD



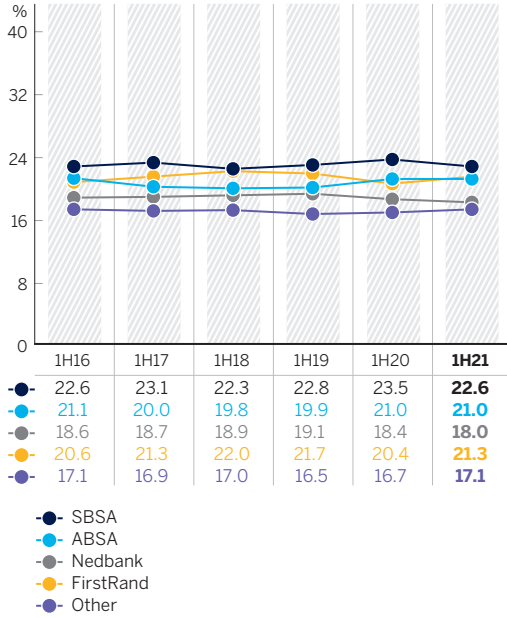
OTHER LOANS AND ADVANCES



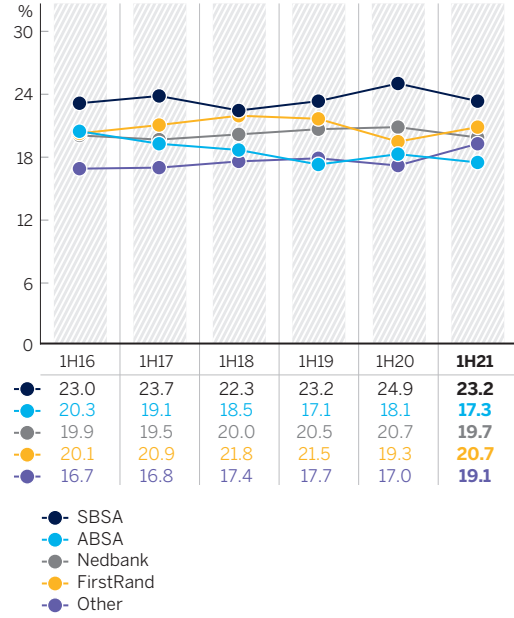
¹ Source: SARB BA 900.

² Mortgage loans refers to residential households only. Commercial property finance is included in Other loans and advances.

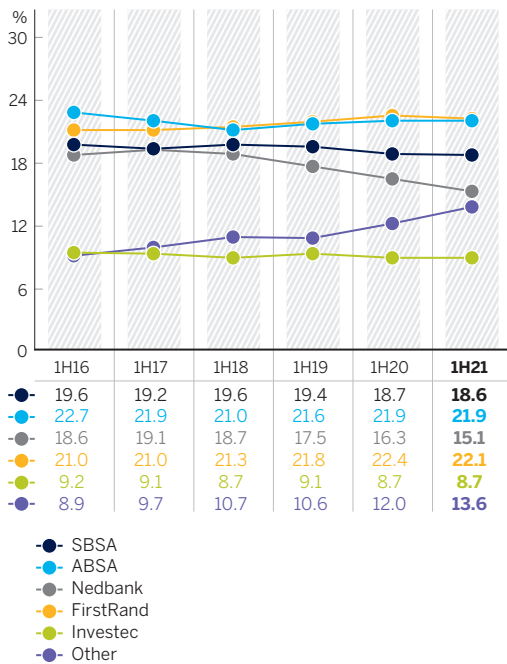
DEPOSITS



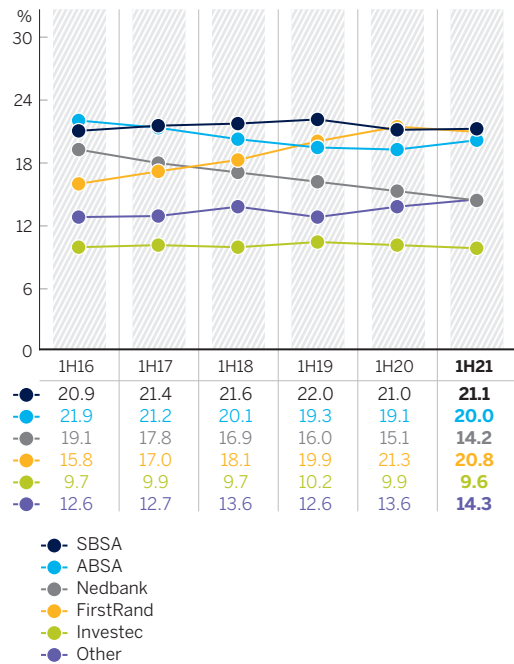
CORPORATE DEPOSITS



HOUSEHOLD DEPOSITS



HOUSEHOLD DEPOSITS – CASA³



³ CASA: Cheque, savings, on-demand and 1 to 30 day accounts.

AFRICA REGIONS LEGAL ENTITIES

Condensed regional income statement

| | East Africa ¹ | | | | | South & Central Africa ² | | | | |
|---|--------------------------|----------|---------|---------|---------|-------------------------------------|----------|---------|---------|---------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| Net interest income | 2 | (11) | 2 327 | 2 627 | 5 051 | 23 | 3 | 4 247 | 4 140 | 8 067 |
| Non-interest revenue | 19 | 1 | 1 680 | 1 656 | 3 328 | 30 | 0 | 3 409 | 3 407 | 7 017 |
| Net fee and commission revenue | 11 | (6) | 687 | 731 | 1 452 | 61 | 23 | 1 982 | 1 608 | 3 568 |
| Trading revenue | 26 | 7 | 964 | 901 | 1 816 | (6) | (17) | 1 211 | 1 458 | 2 897 |
| Other revenue | 17 | 8 | 27 | 25 | 58 | (>100) | (35) | 152 | 234 | 370 |
| Other gains and losses on financial instruments | (>100) | (>100) | 2 | (1) | 2 | (39) | (40) | 64 | 107 | 182 |
| Total income | 8 | (6) | 4 007 | 4 283 | 8 379 | 26 | 1 | 7 656 | 7 547 | 15 084 |
| Credit impairment charges | 19 | 1 | (428) | (425) | (1 257) | (15) | (47) | (368) | (699) | (998) |
| Loans and advances | 25 | 6 | (434) | (411) | (1 244) | (31) | (48) | (424) | (817) | (1 019) |
| Financial investments | (100) | (100) | 6 | (1) | (3) | (73) | (62) | 50 | 131 | 30 |
| Letters of credit and guarantees | (>100) | (>100) | 6 | (13) | (10) | (>100) | (>100) | 6 | (13) | (9) |
| Income before operating expenses | 7 | (7) | 3 579 | 3 858 | 7 122 | 30 | 6 | 7 288 | 6 848 | 14 086 |
| Operating expenses | 14 | (3) | (2 040) | (2 100) | (4 273) | 47 | 9 | (4 322) | (3 971) | (8 093) |
| Staff costs | 8 | (8) | (951) | (1 036) | (2 054) | 33 | 4 | (2 016) | (1 935) | (3 823) |
| Other operating expenses | 20 | 2 | (1 089) | (1 064) | (2 219) | 61 | 13 | (2 306) | (2 036) | (4 270) |
| Net income before non-trading and capital related items, and equity accounted earnings | 0 | (12) | 1 539 | 1 758 | 2 849 | 11 | 3 | 2 966 | 2 877 | 5 993 |
| Non-trading and capital related items | (>100) | (>100) | 1 | (7) | (6) | (>100) | (>100) | (112) | 202 | 60 |
| Share of profit from joint ventures | | | | | | | | | | |
| Profit before indirect taxation | 0 | (12) | 1 540 | 1 751 | 2 843 | 5 | (7) | 2 854 | 3 079 | 6 053 |
| Indirect taxation | 8 | (5) | (105) | (111) | (219) | 29 | 5 | (170) | (162) | (322) |
| Profit before direct taxation | 0 | (13) | 1 435 | 1 640 | 2 624 | 4 | (8) | 2 684 | 2 917 | 5 731 |
| Direct taxation | (19) | (31) | (368) | (531) | (624) | 73 | (8) | (760) | (827) | (1 602) |
| Profit for the period | 8 | (4) | 1 067 | 1 109 | 2 000 | (10) | (8) | 1 924 | 2 090 | 4 129 |
| Attributable to non-controlling interests | 27 | 14 | (260) | (228) | (453) | (1) | (8) | (174) | (190) | (444) |
| Attributable to ordinary shareholders | 3 | (8) | 807 | 881 | 1 547 | (11) | (8) | 1 750 | 1 900 | 3 685 |
| Headline adjustable items | (>100) | (>100) | (2) | 5 | 4 | (>100) | (>100) | 67 | (136) | (41) |
| Headline earnings | 3 | (9) | 805 | 886 | 1 551 | (6) | 3 | 1 817 | 1 764 | 3 644 |
| ROE (%) | | | 14.7 | 15.4 | 14.2 | | | 19.2 | 19.0 | 14.0 |
| CLR (bps) | | | 149 | 135 | 202 | | | 67 | 135 | 85 |
| CLR on loans to customers (bps) | | | 192 | 171 | 251 | | | 121 | 204 | 123 |
| Cost-to-income ratio (%) | | | 50.9 | 49.0 | 51.0 | | | 56.5 | 52.6 | 53.7 |
| Effective direct taxation rate (%) | | | 25.6 | 32.4 | 23.8 | | | 28.3 | 28.4 | 28.0 |
| Effective total taxation rate (%) | | | 30.7 | 36.7 | 29.7 | | | 32.6 | 32.1 | 31.8 |

¹ Kenya, South Sudan, Tanzania, Uganda.

² Botswana, Eswatini, Lesotho, Malawi, Mauritius, Mozambique, Namibia, Zambia, Zimbabwe.

³ Angola, Democratic Republic of the Congo, Ghana, Côte d'Ivoire, Nigeria.

The entity information included within the African Regions legal entities disclosure in this report aligns to the group's Africa Regions geographic information in terms of IFRS 8 Operating Segments.

| | West Africa ³ | | | | | Africa Regions legal entities | | | | |
|--|--------------------------|----------|----------------|---------|---------|-------------------------------|----------|----------------|---------|----------|
| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
| | (7) | (27) | 2 780 | 3 792 | 7 206 | 7 | (11) | 9 354 | 10 559 | 20 324 |
| | (1) | (23) | 3 314 | 4 277 | 8 025 | 14 | (10) | 8 403 | 9 340 | 18 370 |
| | 22 | (4) | 2 192 | 2 272 | 4 474 | 33 | 5 | 4 861 | 4 611 | 9 494 |
| | (24) | (42) | 1 157 | 1 987 | 3 497 | (7) | (23) | 3 332 | 4 346 | 8 210 |
| | >100 | >100 | 26 | 10 | 22 | >100 | (24) | 205 | 269 | 450 |
| | (>100) | (>100) | (61) | 8 | 32 | (95) | (96) | 5 | 114 | 216 |
| | (4) | (24) | 6 094 | 8 069 | 15 231 | 10 | (11) | 17 757 | 19 899 | 38 694 |
| | (90) | (93) | (23) | (318) | (727) | (20) | (43) | (819) | (1 442) | (2 982) |
| | (78) | (84) | (49) | (305) | (654) | (23) | (41) | (907) | (1 533) | (2 917) |
| | (>100) | (>100) | 11 | (13) | (66) | (65) | (48) | 61 | 117 | (39) |
| | >100 | 100 | 15 | | (7) | (>100) | (>100) | 27 | (26) | (26) |
| | 0 | (22) | 6 071 | 7 751 | 14 504 | 13 | (8) | 16 938 | 18 457 | 35 712 |
| | 15 | (9) | (3 511) | (3 842) | (7 387) | 27 | 0 | (9 873) | (9 913) | (19 753) |
| | 7 | (16) | (1 486) | (1 760) | (3 594) | 17 | (6) | (4 453) | (4 731) | (9 471) |
| | 22 | (3) | (2 025) | (2 082) | (3 793) | 35 | 5 | (5 420) | (5 182) | (10 282) |
| | (16) | (35) | 2 560 | 3 909 | 7 117 | (3) | (17) | 7 065 | 8 544 | 15 959 |
| | 100 | 100 | 2 | 1 | 18 | (>100) | (>100) | (109) | 196 | 72 |
| | (16) | (34) | 2 562 | 3 910 | 7 135 | (5) | (20) | 6 956 | 8 740 | 16 031 |
| | 36 | 1 | (80) | (79) | (179) | 23 | 1 | (355) | (352) | (720) |
| | (17) | (35) | 2 482 | 3 831 | 6 956 | (6) | (21) | 6 601 | 8 388 | 15 311 |
| | 8 | (14) | (491) | (573) | (975) | 20 | (16) | (1 619) | (1 931) | (3 201) |
| | (21) | (39) | 1 991 | 3 258 | 5 981 | (12) | (23) | 4 982 | 6 457 | 12 110 |
| | (24) | (42) | (632) | (1 098) | (1 973) | (12) | (30) | (1 066) | (1 516) | (2 870) |
| | (19) | (37) | 1 359 | 2 160 | 4 008 | (12) | (21) | 3 916 | 4 941 | 9 240 |
| | | | | (11) | | (>100) | (>100) | 65 | (131) | (48) |
| | (19) | (37) | 1 359 | 2 160 | 3 997 | (10) | (17) | 3 981 | 4 810 | 9 192 |
| | | | 16.3 | 23.7 | 23.0 | | | 17.1 | 19.9 | 18.8 |
| | | | 14 | 92 | 98 | | | 73 | 123 | 117 |
| | | | 24 | 140 | 147 | | | 115 | 177 | 167 |
| | | | 57.6 | 47.6 | 48.5 | | | 55.6 | 49.8 | 51.0 |
| | | | 19.8 | 15.0 | 14.0 | | | 24.5 | 23.0 | 20.9 |
| | | | 22.3 | 16.7 | 16.2 | | | 28.4 | 26.1 | 24.5 |

AFRICA REGIONS LEGAL ENTITIES

Africa Regions results

Africa Regions continues to support the Group's strategy to drive growth across the markets in which it operates. At 1H21, the businesses' contribution to the Group's headline earnings was 35%.

Africa Regions legal entities' headline earnings reduced 17% in Rand terms and 10% in constant currency (CCY) on 1H20 to R3 981m and achieved an ROE of 17.1% (1H20: 19.9%). This performance was significantly impacted by lower market volatility which depressed trading revenues, a low interest rate environment resulting in a negative endowment effect, devaluation of local currencies against the US dollar, the strengthening of the Rand, and continued investments in client solutions and digitisation workstreams. Our markets continued to experience economic pressure associated with Covid-19 challenges. Despite this, the business recorded positive balance sheet growth in CCY, improved credit impairment charges and good growth in transactional activity.

Balance sheet performance was driven by strong deposit growth in CCY due to an increase in client acquisition numbers, particularly in Angola and Zambia, improved client performance, and the impact of delayed capital investment spend due to Covid-19 sentiment. Our new digital lending and client onboarding platforms contributed to an increase in overdraft utilisation and revolving credit facilities which supported the strong growth in loans and advances to customers. The impact of a decreasing cash reserving ratio particularly in Nigeria resulted in available liquidity to drive customer loan disbursements. Surplus liquidity was effectively deployed to invest in government securities, particularly in the West Africa region albeit at lower yields than 1H20. Interest rates remained low, which contributed to margin compression, with only Mozambique and Zambia recording interest rate increases of 300 basis points and 50 basis points respectively in 1H21.

Credit impairment charges decreased to R819m (1H20: R1 442m) due to improved customer risk profiles and forward-looking assumptions. There were no material sovereign risk downgrades during 1H21.

Operating expenses were flat in Rand terms and 27% up in CCY. This was driven by staff cost increases commensurate with the high inflationary environment, continued investments in digitisation, and bolstering balance sheet growth initiatives. The region incurred Covid-19 related expenses to support remote working conditions and increased marketing campaigns to attract customer activity.

Due to the volatility in currency across the continent, the regional commentary which follows is based on constant currency movements.

East Africa

The East Africa region recorded headline earnings growth in CCY of 3% in 1H21. Good balance sheet momentum in Kenya, particularly on investments in government securities, an increase in term loans in Uganda, and a change in balance sheet mix supported net interest income in a low interest rate cycle. Lockdown restrictions were relaxed across the markets supporting higher transactional volumes and fee income growth.

The region experienced increased client activity on the fixed income and money markets desks, especially with offshore investors and fund managers, which led to improved trading revenue performance. This was further supported by higher client activity in structured foreign exchange (FX) transactions and improved FX spreads.

Credit impairment charges were higher than 1H20, as a result of a non-recurrence of 1H20 recoveries in Tanzania. This was partly offset by lower impairment charges in Kenya and Uganda following improved credit risk profiling as these economies continued to recover. Risk profiling and collections strategies remain a key focus for the region.

Our continued investment in technology to support client growth strategies together with communication costs to facilitate a remote work environment for our people, grew the cost base above weighted average inflation. We track this investment spend regularly and continue to explore opportunities to create efficiencies.

South & Central Africa

South & Central Africa region showed a decline in CCY on 1H20 of 6%. This performance was driven by strong growth in loans and deposits in Mauritius, Malawi, Mozambique, Eswatini, Zambia and Zimbabwe on the back of effective execution of our digital lending platforms. Zimbabwe's hyperinflationary environment and the rapid depreciation of the local currency against the US dollar continued to put pressure on the operating results. The business strategy, in response to these factors, was to increase utilisation of digital platforms to drive transactional activity and investment in non-monetary assets. Zambia delivered improved net interest income supported by good growth in financial investments and trade loans, coupled with improved margins following an unexpected increase in interest rates in 1H21. Subdued US interest rates adversely impacted net interest income in our US dollar denominated loan book, particularly in Mauritius.

Higher transactional volumes, coupled with the reinstatement of digital fees which were waived in 1H20 to encourage customers to use digital platforms during the lockdown periods, resulted in fee and commission revenue growth.

Credit impairments charges were significantly lower following the reversal of provisions on savings bonds and treasury bills which matured in Zimbabwe and Zambia respectively, which is accounted in loans and advances to banks.

Cost growth was largely driven by our continued investment in technology to support client growth strategies together with cost-of-living adjustments in Zimbabwe due to the hyperinflationary environment and the impact of currency devaluation on foreign exchange denominated expenses. Cost containment measures continued to be monitored on a regular basis to ensure that efficiencies are achieved from information technology spend.

West Africa

During 1H21, West Africa region's headline earnings base declined in CCY on 1H20, by 19%. This was despite strong growth in loans and advances due to increased medium-term lending disbursements in Angola, Cote D'Ivoire, DRC and Nigeria, an increase in revolving credit loans in Ghana, and higher financial investments in Angola and Nigeria, albeit at lower yields.

Trading revenue performance decreased 24% in CCY, largely driven by subdued market volatility which resulted in softer yields, heightened US dollar liquidity shortages, constrained foreign exchange volumes and compressed margins. This was partly offset by an increase in banking transactional volumes and cross border trade flows as lockdown measures were eased in the region.

The region experienced lower credit impairment charges as a result of post write off recoveries and continued economic recovery. This was slightly offset by larger stage 1 provisions due to book growth in Angola and Ghana.

Operating expenses grew 15% in CCY due to higher depositor insurance in Nigeria and Ghana in line with growth in the deposit base, and the non-recurrence of prior period insurance recovery. In addition, costs increased to support our investment in digitisation and technology initiatives across the region to transition into a platform business and the impact local currency devaluation on US dollar denominated IT contract costs.

The business remains well positioned to grow Africa and its people. We will continue to support our client's growth strategies and explore opportunities across the continent.

AFRICA REGIONS LEGAL ENTITIES

Condensed statement of financial position

| | CCY % | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------|-------------|----------------|------------|------------|
| Assets | | | | | |
| Cash and balances with central banks | (16) | (36) | 48 674 | 76 025 | 53 474 |
| Derivative assets | (59) | (68) | 1 798 | 5 655 | 3 427 |
| Trading assets | (28) | (44) | 24 876 | 44 791 | 20 244 |
| Pledged assets | (10) | (34) | 7 253 | 11 014 | 9 471 |
| Financial investments | 31 | 9 | 74 584 | 68 445 | 75 981 |
| Net loans and advances | 18 | (3) | 250 369 | 257 644 | 228 717 |
| Gross loans and advances | 17 | (3) | 258 543 | 267 374 | 237 434 |
| Gross loans and advances to banks | 23 | (1) | 94 535 | 95 555 | 81 541 |
| Gross loans and advances to customers | 14 | (5) | 164 008 | 171 819 | 155 893 |
| Credit provisions on loans and advances | 1 | (16) | (8 174) | (9 730) | (8 717) |
| Other assets | 40 | (33) | 13 737 | 20 601 | 12 645 |
| Investment property | (30) | (30) | 448 | 637 | 614 |
| Property and equipment | 4 | (17) | 6 828 | 8 269 | 7 005 |
| Goodwill and other intangible assets | (11) | (22) | 5 152 | 6 636 | 5 301 |
| Goodwill | (13) | (22) | 1 978 | 2 552 | 2 047 |
| Other intangible assets | (10) | (22) | 3 174 | 4 084 | 3 254 |
| Total assets | 9 | (13) | 433 719 | 499 717 | 416 879 |
| Equity and liabilities | | | | | |
| Equity | 26 | (10) | 57 685 | 63 967 | 57 219 |
| Equity attributable to ordinary shareholders | 30 | (8) | 46 928 | 51 282 | 46 188 |
| Equity attributable to non-controlling interest | 9 | (15) | 10 757 | 12 685 | 11 031 |
| Liabilities | 7 | (14) | 376 034 | 435 750 | 359 660 |
| Derivative liabilities | (47) | (59) | 1 840 | 4 452 | 3 102 |
| Trading liabilities | (54) | (67) | 7 882 | 23 593 | 10 464 |
| Deposits and debt funding | 16 | (4) | 331 255 | 346 393 | 315 444 |
| Deposits from banks | (4) | (23) | 40 124 | 52 336 | 44 473 |
| Deposits from customers | 20 | (1) | 291 131 | 294 057 | 270 971 |
| Subordinated debt | (16) | (33) | 3 461 | 5 166 | 3 550 |
| Provisions and other liabilities | (25) | (44) | 31 596 | 56 146 | 27 100 |
| Total equity and liabilities | 9 | (13) | 433 719 | 499 717 | 416 879 |

STANDARD BANK GROUP

Headline earnings and net asset value reconciliation by key legal entity

HEADLINE EARNINGS

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|--|-------------|---------------|------------|------------|
| SBSA group as consolidated into SBG | >100 | 6 198 | 1 938 | 5 394 |
| Africa Regions legal entities | (17) | 3 981 | 4 810 | 9 192 |
| Standard Bank Wealth International | (47) | 233 | 436 | 680 |
| Other group entities | (13) | 482 | 556 | 449 |
| Standard Insurance Limited | (7) | 255 | 275 | 558 |
| SBG Securities | 88 | 404 | 215 | 427 |
| Standard Advisory London | 0 | 37 | 37 | 43 |
| Other ¹ | (>100) | (214) | 29 | (579) |
| Standard Bank Activities | 41 | 10 894 | 7 740 | 15 715 |
| Liberty | (>100) | 163 | (707) | (651) |
| Other banking interests | (17) | 420 | 508 | 881 |
| Standard Bank Group | 52 | 11 477 | 7 541 | 15 945 |

¹ Included is the elimination of gains and losses on deemed IFRS treasury shares relating to client trading activities and hedging in SBG Securities of (R80) million (1H20: R7 million; FY20: (R413) million).

NET ASSET VALUE

| | Change % | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|-------------|----------------|------------|------------|
| SBSA group | 6 | 102 807 | 96 549 | 98 352 |
| Africa Regions legal entities | (8) | 46 928 | 51 282 | 46 188 |
| Standard Bank Wealth International | (2) | 8 250 | 8 434 | 8 169 |
| Other group entities | 15 | 9 917 | 8 635 | 9 139 |
| Standard Insurance Limited | 13 | 2 448 | 2 161 | 2 193 |
| SBG Securities | 30 | 2 340 | 1 798 | 2 013 |
| Standard Advisory London | (4) | 630 | 659 | 658 |
| Other | 12 | 4 499 | 4 017 | 4 275 |
| Standard Bank Activities | 2 | 167 902 | 164 900 | 161 848 |
| Liberty | 4 | 11 145 | 10 673 | 11 001 |
| Other banking interests | 4 | 3 804 | 3 671 | 3 522 |
| Standard Bank Group | 2 | 182 851 | 179 244 | 176 371 |

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Other information

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BASIS OF PREPARATION AND PRESENTATION

The Standard Bank Group Limited's (the group) financial results, including the condensed consolidated statement of financial position, condensed consolidated income statement, condensed consolidated statement of other comprehensive income, condensed consolidated statement of changes in equity and condensed consolidated statement of cash flows, for the six months ended 30 June 2021 (results) are prepared, as a minimum, in accordance with the requirements of the JSE Listings Requirements, the requirements of IFRS, where applicable, and its interpretations as adopted by the International Accounting Standards Board (IASB), the South African Institute of Chartered Accountants' (SAICA) Financial Reporting Guides as issued by the Accounting Practices Committee and Financial Pronouncements as issued by the Financial Reporting Standards Council, the presentation requirements of International Accounting Standards 34 *Interim Financial Reporting* (IAS 34) and the requirements of the South African Companies Act, 71 of 2008 applicable to condensed financial statements.

The group's results are prepared in accordance with the going concern principle under the historical cost basis as modified by the fair value accounting of certain assets and liabilities where required or permitted by IFRS. The results are presented in South African Rand (Rand), which is the presentation currency of the group, unless otherwise indicated. All amounts are stated in millions of Rand (Rm), unless otherwise indicated. 1H21 refers to the first six months' results for 2021. 1H20 refers to the first six months' results for 2020. FY20 refers to the full year results for 2020. Change percentage reflects 1H21 change on 1H20, unless otherwise indicated. All amounts relate to the group's consolidated results, unless otherwise indicated.

The accounting policies applied in the preparation of the results are in terms of IFRS. These accounting policies are consistent with the accounting policies applied in the preparation of the group's previous consolidated annual financial statements with the exception of changes referred to within the changes in accounting policies section of these results. For more detail on the accounting policies applied by the group, refer to the group's annual financial statements.

The group's FY20 financial information has been correctly extracted from the underlying audited consolidated annual financial statements for the year ended 31 December 2020, where applicable, which is available at www.standardbank.com/reporting and on the following link:

<https://reporting.standardbank.com/results-reports/annual-reports/>.

These results contain *pro forma* constant currency financial information. Refer to the *pro forma* constant currency paragraph within the other reportable items section of these results for further detail. Only the FY20 *pro forma* constant currency information, where applicable, contained in these results, has been reviewed by the group's external auditors. The 1H21 *pro forma* constant currency financial information and 1H21 results, including comparatives for 1H20, where applicable, have not been audited or independently reviewed by the group's external auditors.

The board of directors (the board) of the group take full responsibility for the preparation of this report. The preparation of the group's results was supervised by the chief finance & value management officer, Arno Daehnke BSc, MSc, PhD, MBA, AMP. The results were made publicly available on 19 August 2021.

In terms of the JSE's Listings Requirements, the group no longer posts a physical copy of these results to its shareholders. Shareholders are reminded that should they wish to make use of the group's electronic communication notification system to receive all shareholder entitled communication electronically as opposed to delivery through physical mail and have not already done so, this option can still be elected by advising the group's transfer secretaries at the following email address ecomms@computershare.co.za or fax to +27 11 688 5248 or contact the call centre on +27 861 100 933. Other related queries can be sent to electroniccommunication@standardbank.co.za.

CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS

for the six months ended 30 June 2021

| | 1H21 Rm | 1H20 Rm | FY20 Rm |
|---|----------------|------------|------------|
| Net cash flows from operating activities | 7 322 | 40 757 | 28 421 |
| Direct taxation paid | (3 842) | (4 274) | (7 100) |
| Other operating activities | 11 164 | 45 031 | 35 521 |
| Net cash flows used in investing activities | (1 143) | (4 984) | 430 |
| Capital expenditure | (1 262) | (2 430) | (5 535) |
| Other investing activities | 119 | (2 554) | 5 965 |
| Net cash flows used in financing activities | (7 620) | (7 475) | (12 495) |
| Dividends paid ¹ | (5 327) | (10 461) | (11 220) |
| Equity transactions with non-controlling interests | (848) | (625) | (1 379) |
| Issuance of other equity instruments ¹ | 1 800 | | 1 539 |
| Issuance of subordinated debt | 1 722 | 5 500 | 8 500 |
| Redemption of subordinated debt | (1 700) | (2 438) | (8 488) |
| Other financing activities | (3 267) | 549 | (1 447) |
| Effect of exchange rate changes on cash and cash equivalents | (1 624) | 3 819 | (4 139) |
| Net (decrease)/increase in cash and cash equivalents | (3 065) | 32 117 | 12 217 |
| Cash and cash equivalents at the beginning of the period | 87 505 | 75 288 | 75 288 |
| Cash and cash equivalents at the end of the period | 84 440 | 107 405 | 87 505 |
| Cash and balances with central banks | 84 440 | 107 405 | 87 505 |

¹ Refer to the other reportable items section of these results for details on the issued AT1 equity as well as the dividends paid to AT1 equity holders and the related tax implications.

CHANGES IN ACCOUNTING POLICIES

The accounting policies are consistent with those reported in the previous year, except as required in terms of the adoption of the following:

Adoption of amended standards effective for the current financial year

- **IFRS 4 Insurance Contracts (IFRS 4), IFRS 7 Financial Instruments: Disclosures (IFRS 7), IFRS 9 Financial Instruments (IFRS 9), IFRS 16 Leases (IFRS 16), IAS 39 Financial Instruments: Recognition and Measurement (IAS 39) (amendments).** The second phase of Interest Rate Benchmark Reform (IBOR) resulted in amendments to IFRS 4, IFRS 7, IFRS 9, IFRS 16 and IAS 39 requirements to enable companies to deal with its effect on financial instruments and to continue providing useful information to investors. The amendments require entities to update the effective interest rate to reflect the change to the alternative benchmark rate instead of derecognising or adjusting the carrying amount of financial instruments for changes required by the reform. An entity will not have to discontinue hedge accounting solely because it makes changes required by the reform, if the hedge meets other hedge accounting criteria. In addition, the amendments require companies to provide additional information to investors about new risks arising from the reform and how it manages the transition to alternative benchmark rates. The group will transition to alternative benchmarks as each interest rate benchmark is replaced. The group established a committee and working group within treasury and capital management to manage this transition.
- **IFRS 16 (amendment).** In light of the recent Covid-19 pandemic and resultant rent concessions to be granted by lessors, the amendment permits lessees, as a practical expedient, not to assess whether particular Covid-19 related rent concessions are lease modifications and instead account for those rent concessions as if they were not lease modifications. The amendment permits lessees to apply the practical expedient as an accounting policy choice to rent concessions for which any reduction in lease payments affects payments originally due on or before 30 June 2021. The group elected not to apply this practical expedient.
- **Circular 1 2021 – *Headline Earnings*.** SAICA has issued amendments and clarifications mainly to existing headline earnings on IAS 16, IAS 39, IFRS 9 and IFRS 16 variable payments and rent concessions. The amendments have been applied retrospectively.

Early adoption of amended standards

- **IFRS 9: General Hedge Accounting (GHA).** The revised general hedge accounting requirements are better aligned with an entity's risk management activities, provide additional opportunities to apply hedge accounting and various simplifications in achieving hedge accounting. The group has elected to adopt and transition to IFRS 9 GHA for all current and further micro hedges (hedges that minimise/manage the risk exposure of a single instrument), in line with some market competitors both locally and globally. However, due to the IASB's project, Accounting for Dynamic Risk

Management: a Portfolio Revaluation Approach (PRA), not yet being finalised, the group will continue to apply IAS 39 for all macro hedges (hedges that minimise/manage the risk exposure of a portfolio). As at 1 January 2021, the risk management objective and the hedge documentation for all micro hedges has been updated to comply with the requirements of IFRS 9 GHA. The micro hedge relationships which existed as at 1 January 2021 were treated as continuing hedge relationships, and qualifying criteria was met which resulted in no transition or profit or loss impact for the group. The group has applied IFRS 9 GHA prospectively for all micro hedge relationships apart from certain hedge relationships where the group has elected to separate the foreign currency basis spread. IFRS 9 GHA has been applied retrospectively for these hedge relationships. This resulted in the total hedge reserve comprising of the foreign currency basis spread for these hedge relationships as well as the existing cash flow hedge reserve. Accordingly, the total hedge reserve remains unchanged on transition being 1 January 2021, with R66 million of the total hedge reserve comprising of the foreign currency basis spread for these hedge relationships.

- **IFRS 16 (amendment).** The amendment extends the availability of the practical expedient so that it applies to rent concessions for which any reduction in lease payments affects only payments originally due on or before 30 June 2022, provided the other conditions for applying the practical expedient are met. The group elected not to apply this practical expedient.
- **IAS 1 Presentation of Financial Statements (amendments), IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors (IAS 8) (amendments).** In response to the IASB's Disclosure Initiative – Principles of Disclosure, the amendments introduce a requirement on entities to disclose their material accounting policy information rather than significant accounting policies. To support this amendment the IASB also amended its IFRS Materiality Practice Statement to explain and demonstrate the application of the materiality process to accounting policy disclosures. The amendments have been applied prospectively.
- **IAS 8 (amendment).** The amendments introduce the definition of accounting estimates and include amendments to assist entities to distinguish changes in accounting estimates from changes in accounting policies. The amendments have been applied prospectively.
- **IAS 12 Income Taxes (amendment).** The amendments narrow the scope of the initial recognition exemption of deferred tax assets and liabilities. The exemption no longer applies to transactions that, at initial recognition, give rise to equal taxable and deductible temporary differences. The amendments have been applied retrospectively.
- **Annual improvements 2018-2020 cycle.** The IASB has issued various amendments and clarifications to existing IFRS. The amendments have been applied retrospectively.

The adoption of the above amended standards on 1 January 2021 did not affect the group's previously reported financial results, unless otherwise specified above. Accounting policies and disclosures have been amended as relevant.

KEY MANAGEMENT ASSUMPTIONS

In preparing the group's results, estimates and assumptions are made that could materially affect the reported amounts of assets and liabilities within the next reporting period. Estimates and judgements are continually evaluated and are based on factors such as historical experience and current best estimates of future events. The following represents the most material key management assumptions applied in preparing these financial results.

The group's forward-looking economic expectations were applied in the determination of the expected credit loss (ECL) at the reporting date

A range of base, bull and bear forward-looking economic expectations were determined, as at 30 June 2021, for inclusion in the group's forward-looking process and ECL calculation:

South African economic expectation

Our base case for South Africa assumes a relatively sharp recovery in the growth rate in 2021 on the back of strong base effects. The recovery is also premised on support from a global economic recovery this year. The performance of the economy in 2021 will continue to be influenced by the post Covid-19 recovery, the easing of lockdown restrictions and the rollout of the mass vaccination drive in 2021. We expect gradual policy reform and the recovery remains fragile. We see a recovery in asset prices and investment growth from 2020's weakness. However, uncertainty around electricity supply continues to weigh on economic activity. Our base case assumes that rating agencies keep South Africa's sovereign ratings unchanged.

In our bear case scenario, we assume a more gradual economic recovery than the base case, on the back of a larger and more permanent destruction of businesses and jobs from Covid-19. Disappointing and/or a lack of local policy reforms worsens the fiscal prognosis in this scenario with further pressure on ratings. In addition, a worsening health crisis and a disappointing rollout of the vaccination drive will also weigh on the economic recovery.

The bull case scenario assumes that the economic crisis triggers accelerated economic reforms. This supports the post-pandemic growth rebound that we foresee in 2021. Strong fixed investment, employment growth and a rebound in consumption expenditure, as well as capital inflows will spur economic growth. In this scenario, rating upgrades are still only expected in the medium term.

Africa Regions economic expectation

The Africa Regions base case comprises the following outlook and conditions:

We maintain that the combination of vaccine distribution and unwinding base effects will spur the GDP growth recovery this year. Though vaccine roll-out has been sluggish across most of the continent, as more consignments are delivered and/or manufactured in Africa, vaccine distribution should improve and then gain further impetus from 2H21. This will be vital for a sustained economic recovery over the next few years. However, to reiterate, underlying growth will initially not be as robust as headline growth may imply. The recurrence of prolonged health restrictions is still the most notable downside risk to our growth outlook, however, most governments seem reluctant to impose restrictions, such as those in 2Q20, again.

Since advanced economies are expected to progress faster with vaccinations, external demand for African goods exports should benefit over the next few years, nevertheless, for Botswana,

Mozambique, Tanzania, Ghana and Nigeria, a notable share of these exports rely on demand from India where a new variant of Covid-19 has caused much disruption.

That said, service exports will probably still lag, especially if vaccinations remain slow in Africa. In our coverage, in Ethiopia and Mauritius services exports are larger than goods exports, however, Kenya, Tanzania, Mauritius, and Rwanda too have prominent services balances. For Ethiopia and Kenya, there is a higher concentration towards transport services rather than travel (tourism), but services are notably skewed towards tourism for Tanzania, Mauritius, and Rwanda.

Our bull case assumes a strong post-pandemic recovery, with economic growth reaching pre-pandemic growth much sooner. The various vaccination programmes across the continent pick up pace as the vaccination supply improves. Structural reforms, higher levels of investments and a quicker recovery in consumption also underpin a more robust recovery.

Global economic expectation

The global base case comprises the following outlook and conditions:

The global base case anticipates a rise in global GDP of over 5% in 2021 after the 3.3% fall in 2020. Growth in 2022 should be robust as well, probably close to 5%. The vaccine rollout has been swift, and efficacy has been high in the advanced nations. Developing nations have seen slower rollouts and hence the global recovery will not be fully synchronized across all countries as developing countries lag behind. We expect the remaining lockdown restrictions to be lifted in the second half of the year in advanced nations. Fiscal policy support has been the mainstay of the economic recovery. But while this has started to ebb, rising private demand should take its place as individuals run down the very high levels of involuntary savings accumulated during the pandemic.

As well as a negative shock to global demand, Covid-19 has also been a negative supply shock as many individuals and firms have not been able to supply the goods and services that they would have wished. An adverse supply shock such as this can lift inflation as supply-chain disruptions arise. Add to this the bounce-back that we are now seeing in demand and it creates a perfect storm of rising inflation. Some of this price pressure will ease as supply rebounds but there could be a legacy of higher inflation than that experienced before the pandemic struck. That will be good for many central banks as inflation had generally been undershooting their targets. But excessively high inflation creates the risk that central banks have to pull forward policy tightening. Indeed, many central banks that provide signals about future policy, including the Federal Reserve, have made these sorts of noises. Some advanced-country central banks will start to lift rates as early as this year but the globally important ones, such as the Federal Reserve probably won't start lifting rates until the end of 2022 or, more likely in 2023.

Asset prices such as equities and bonds have been supported by the provision of ample central bank monetary support and fiscal aid. As these supports erode there is a risk that asset prices suffer. Much here will depend on whether high inflation takes a grip and central banks have to rush to hike rates. That is not the assumption used in our base case.

The bull scenario assumes a faster vaccine rollout and quicker removal of lockdown restrictions. We also assume that restrictions do not have to be reimposed again at a later date. In the bear scenario the efficacy and rollout of vaccines is weak leading to new and significant lockdowns that weigh heavily on the economic recovery.

KEY MANAGEMENT ASSUMPTIONS

Main macroeconomic factors

The following table shows the main macroeconomic factors used to estimate the forward-looking impact on the ECL provision of financial assets. Each scenario, namely base, bear and bull scenario, is presented for each identified time period.

| Macroeconomic factors 1H21 | Base scenario | | | Bear scenario | | | Bull scenario | | |
|---|-------------------|---|--|-------------------|---|--|-------------------|---|--|
| | FY21 ¹ | 2H21 to 1H22 (next 12 months) ² | Remaining forecast period ³ | FY21 ¹ | 2H21 to 1H22 (next 12 months) ² | Remaining forecast period ³ | FY21 ¹ | 2H21 to 1H22 (next 12 months) ² | Remaining forecast period ³ |
| South Africa⁴ | | | | | | | | | |
| Inflation (%) | 4.15 | 4.40 | 4.40 | 4.46 | 4.70 | 5.30 | 3.86 | 3.50 | 4.00 |
| Prime (%) | 7.00 | 7.50 | 9.50 | 7.75 | 8.50 | 10.25 | 7.00 | 7.00 | 9.25 |
| Real GDP (%) | 4.80 | 2.70 | 2.10 | 3.86 | 1.70 | 1.00 | 5.54 | 3.70 | 2.70 |
| Employment rate growth (%) | (0.01) | 0.70 | 1.00 | (0.38) | 0.10 | 0.70 | 0.64 | 1.10 | 1.40 |
| Household credit (%) | 5.79 | 6.30 | 6.40 | 5.21 | 5.50 | 4.00 | 5.93 | 6.60 | 8.10 |
| Exchange rate USD/ZAR | 14.63 | 14.80 | 15.80 | 15.47 | 15.90 | 17.60 | 14.15 | 14.20 | 14.60 |
| Africa Regions⁵ (excluding Zimbabwe) (averages) | | | | | | | | | |
| Inflation (%) | 8.85 | 7.80 | 7.00 | 10.08 | 9.90 | 8.80 | 8.15 | 6.60 | 5.80 |
| Policy rate (%) | 8.60 | 8.40 | 8.70 | 8.84 | 9.00 | 9.80 | 8.42 | 8.00 | 7.70 |
| 3m Tbill rate (%) | 7.90 | 8.00 | 7.70 | 7.81 | 8.50 | 8.80 | 9.06 | 8.40 | 7.50 |
| 6m Tbill rate (%) | 8.84 | 8.90 | 8.60 | 9.52 | 10.10 | 10.30 | 8.82 | 8.50 | 8.40 |
| Real GDP (%) | 4.25 | 4.30 | 4.60 | 2.68 | 2.70 | 3.20 | 7.02 | 6.90 | 6.90 |
| Africa Regions⁵ (averages) | | | | | | | | | |
| Inflation (%) | 13.16 | 11.60 | 9.40 | 15.58 | 20.30 | 27.80 | 12.09 | 8.40 | 6.10 |
| Policy rate (%) | 9.75 | 9.60 | 9.60 | 9.61 | 9.70 | 10.30 | 8.79 | 8.30 | 7.90 |
| 3m Tbill rate (%) | 7.90 | 8.00 | 7.70 | 7.81 | 8.50 | 8.80 | 9.06 | 8.40 | 7.50 |
| 6m Tbill rate (%) | 8.84 | 8.90 | 8.60 | 9.52 | 10.10 | 10.30 | 8.82 | 8.50 | 8.40 |
| Real GDP (%) | 4.30 | 4.30 | 4.70 | 2.29 | 2.40 | 3.00 | 6.87 | 6.80 | 7.00 |
| Global⁶ | | | | | | | | | |
| Inflation (%) | 1.80 | 2.20 | 2.30 | 2.50 | 2.00 | 1.90 | 2.00 | 3.00 | 3.00 |
| Policy rate (%) | 0.10 | 0.10 | 0.50 | (0.10) | (0.25) | 0.10 | 0.25 | 0.50 | 1.00 |
| Exchange rate GBP/USD | 1.37 | 1.50 | 1.54 | 1.25 | 1.20 | 1.25 | 1.50 | 1.60 | 1.54 |
| Real GDP (%) | 6.50 | 5.00 | 2.30 | 4.00 | 0.50 | 2.00 | 8.00 | 6.00 | 2.80 |
| Unemployment rate (%) | 4.80 | 5.00 | 4.70 | 6.00 | 6.50 | 5.50 | 4.20 | 4.50 | 4.30 |

¹ Revised at 30 June 2021. FY21 (1 January 2021 to 31 December 2021) disclosed as at 31 December 2020, has been revised due to the changes in the macroeconomic factors.

² Next 12 months following the reporting date is 1 July 2021 to 30 June 2022.

³ The remaining forecast period is 1 July 2022 to 30 June 2025.

⁴ The economic factors disclosed are as at 30 June 2021, therefore excludes the impact of the unrest in South Africa which occurred post the reporting date. The scenario weighting is: base at 55%, bull at 20% and bear at 25%, which has been revised due to the changes in the macroeconomic factors.

⁵ Where multiple jurisdictions are considered averages are used. The scenario weighting is: base at 55%, bull at 20% and bear at 25%. The scenario weighting has been revised due to the changes in the macroeconomic factors.

⁶ Based on UK outlook. The scenario weighting is: base at 50%, bull at 20% and bear at 30%. The scenario weighting remains unchanged.

| Macroeconomic factors FY20 | Base scenario | | | Bear scenario | | | Bull scenario | | |
|---|-------------------|-----------------------------|--|-------------------|-----------------------------|--|-------------------|-----------------------------|--|
| | FY20 ¹ | FY21 (next 12 months) | Remaining forecast period ² | FY20 ¹ | 2021 (next 12 months) | Remaining forecast period ² | FY20 ¹ | 2021 (next 12 months) | Remaining forecast period ² |
| South Africa³ | | | | | | | | | |
| Inflation (%)* | 3.30 | 4.06 | 4.18 | 3.30 | 5.42 | 5.47 | 3.30 | 3.68 | 3.83 |
| Prime (%)* | 7.00 | 7.25 | 7.81 | 7.00 | 8.25 | 9.44 | 7.00 | 6.75 | 7.31 |
| Real GDP (%)* | (7.00) | 4.79 | 2.85 | (10.30) | 5.87 | 3.03 | (5.84) | 6.52 | 4.10 |
| Employment rate growth (%)# | (3.27) | (0.01) | 0.74 | (3.27) | (0.66) | 0.27 | (3.27) | 0.64 | 1.22 |
| Household credit (%)# | 3.86 | 3.18 | 4.44 | 3.71 | 1.71 | 2.66 | 3.56 | 4.82 | 6.20 |
| Exchange rate USD/ZAR | 14.86 | 15.46 | 16.01 | 14.86 | 17.50 | 17.84 | 14.86 | 14.50 | 15.15 |
| Africa Regions⁴ (excluding Zimbabwe) (averages) | | | | | | | | | |
| Inflation (%)# | 8.36 | 8.50 | 7.00 | 8.39 | 10.10 | 8.90 | 7.96 | 7.20 | 5.90 |
| Policy rate (%)* | 9.22 | 8.90 | 8.30 | 9.22 | 10.10 | 9.50 | 9.22 | 8.50 | 7.60 |
| 3m Tbill rate (%)* | 7.98 | 8.60 | 7.90 | 7.98 | 10.00 | 9.20 | 7.98 | 7.90 | 6.70 |
| 6m Tbill rate (%)* | 8.57 | 8.60 | 8.80 | 8.57 | 10.20 | 9.90 | 8.57 | 8.00 | 7.60 |
| Real GDP (%)# | (2.14) | 3.60 | 4.60 | (2.68) | 2.20 | 3.00 | 0.58 | 6.30 | 7.00 |
| Africa Regions⁴ (averages) | | | | | | | | | |
| Inflation (%)# | 30.58 | 15.70 | 8.20 | 33.27 | 40.60 | 78.50 | 30.11 | 9.40 | 9.40 |
| Policy rate (%)* | 10.18 | 10.10 | 9.50 | 10.18 | 10.90 | 10.20 | 10.18 | 8.90 | 7.90 |
| 3m Tbill rate (%)* | 7.98 | 8.60 | 7.90 | 7.98 | 10.00 | 9.20 | 7.98 | 7.90 | 6.70 |
| 6m Tbill rate (%)* | 8.57 | 8.60 | 8.80 | 8.57 | 10.20 | 9.90 | 8.57 | 8.00 | 7.60 |
| Real GDP (%)# | (2.35) | 3.70 | 4.70 | (3.05) | 1.80 | 2.70 | 0.57 | 6.20 | 7.00 |
| Global⁵ | | | | | | | | | |
| Inflation (%)* | 0.60 | 1.80 | 2.10 | 0.60 | 2.20 | 1.80 | 0.60 | 1.90 | 2.60 |
| Policy rate (%)* | 0.10 | 0.10 | 0.30 | 0.10 | (0.10) | (0.08) | 0.10 | 0.10 | 0.50 |
| Exchange rate GBP/USD* | 1.37 | 1.46 | 1.54 | 1.37 | 1.24 | 1.28 | 1.37 | 1.49 | 1.54 |
| Real GDP (%)# | (10.50) | 4.80 | 2.20 | (10.50) | 0.30 | 2.00 | (10.50) | 7.00 | 2.70 |
| Unemployment rate (%)* | 5.00 | 5.60 | 4.90 | 5.00 | 5.90 | 5.90 | 5.00 | 5.30 | 4.40 |

¹ Revised as at 31 December 2020.² The remaining forecast period is 1 January 2022 to 31 December 2024.³ The scenario weighting is: base at 50%, bull at 20% and bear at 30%.⁴ Where multiple jurisdictions are considered averages are used. The scenario weighting is: base at 55%, bull at 16% and bear at 29%.⁵ Based on UK outlook. The scenario weighting is: base at 50%, bull at 20% and bear at 30%.

* Actual rates for 2020

Estimated rates for 2020

KEY MANAGEMENT ASSUMPTIONS

Sensitivity analysis of the forward-looking impact on ECL provision relating to Home services, VAF, Card, personal, business and other lending products

The following table shows a comparison of the forward-looking impact on the ECL provision, based on the probability weightings of the above three scenarios resulting from recalculating each of the scenarios using a 100% weighting of the above factors for the combined Home services, VAF, Card, personal, business and other lending product outlook.

| | 1H21 | | FY20 | |
|------------------------|---|--------------------------------------|---|----------------------------|
| | Forward looking component of ECL provision Rm | Income statement (release)/charge Rm | Forward looking component of ECL provision Rm | Income statement charge Rm |
| Forward-looking impact | 2 493 | (189) | 2 689 | 961 |
| Scenarios | | | | |
| Base | 2 497 | (185) | 2 671 | 943 |
| Bear | 3 322 | 640 | 3 539 | 1 810 |
| Bull | 1 664 | (1 018) | 1 801 | 73 |

Refer to the financial performance section, for the carrying amounts of loans and advances.

Post-model adjustments

Covid-19 continued to have a profound impact globally and there remains much uncertainty as to the future economic path and recovery. As mentioned in the sections above in determining the forward-looking impact, from an IFRS 9 perspective, the group has forecasted three possible future macroeconomic scenarios, being the Base, Bear and Bull scenarios and attributed weightings to these three scenarios. The outcome of the Covid-19 pandemic remains unpredictable, and this makes determining these scenarios and the assumptions underlying them complex. Given this uncertainty and the fact that the pandemic continues to impact clients across all geographies and client segments, these scenarios have been further stressed by increasing the percentage weighting of the bear scenario to 50 percent. On the back of this stress analysis, the group has deemed it appropriate to retain the R500 million judgemental credit adjustment on the total loans and advances to customers portfolio. The credit adjustment is based on the group's best estimate of the post-model stressed scenarios using reasonable and supportable information available at the reporting date, has been reviewed and signed off by senior management in the group, and continues to be held within central and other and disclosed as part of other loans and advances.

Fair value

Financial instruments

In terms of IFRS, the group is either required to or elects to measure a number of its financial assets and financial liabilities at fair value, being the price that would, respectively, be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal (or most advantageous) market between market participants at the measurement date. Regardless of the measurement basis, the fair value is required to be disclosed, with some exceptions, for all financial assets and financial liabilities. Fair value is a market-based measurement and uses the assumptions that market participants would use when pricing an asset or liability under current market conditions. When determining fair value, it is presumed that the entity is a going concern and is not an amount that represents a forced transaction, involuntary liquidation or a distressed sale. Information obtained from the valuation of financial

instruments is used to assess the performance of the group and, in particular, provides assurance that the risk and return measures that the group has taken are accurate and complete.

Valuation process

The group's valuation control framework governs internal control standards, methodologies and procedures over its valuation processes, which include:

Prices quoted in an active market: The existence of quoted prices in an active market represents the best evidence of fair value. Where such prices exist, they are used in determining the fair value of financial assets and financial liabilities.

Valuation techniques: Where quoted market prices are unavailable, the group establishes fair value using valuation techniques that incorporate observable inputs, either directly, such as quoted prices, or indirectly, such as those derived from quoted prices, for such assets and liabilities. Parameter inputs are obtained directly from the market, consensus pricing services or recent transactions in active markets, whenever possible. Where such inputs are not available, the group makes use of theoretical inputs in establishing fair value (unobservable inputs). Such inputs are based on other relevant input sources of information and incorporate assumptions that include prices for similar transactions, historic data, economic fundamentals, and research information, with appropriate adjustments to reflect the terms of the actual instrument being valued and current market conditions. Changes in these assumptions would affect the reported fair values of these financial instruments. Valuation techniques used for financial instruments include the use of financial models that are populated using market parameters that are corroborated by reference to independent market data, where possible, or alternative sources, such as, third-party quotes, recent transaction prices or suitable proxies. The fair value of certain financial instruments is determined using industry standard models such as, discounted cash flow analysis and standard option pricing models. These models are generally used to estimate future cash flows and discount these back to the valuation date. For complex or unique instruments, more sophisticated modelling techniques may be required, which require assumptions or more complex parameters such as correlations, prepayment spreads, default rates and loss severity.

Valuation adjustments: Valuation adjustments are an integral part of the valuation process. Adjustments include, but are not limited to:

- credit spreads on illiquid issuers
- implied volatilities on thinly traded instruments
- correlation between risk factors
- prepayment rates
- other illiquid risk drivers.

In making appropriate valuation adjustments, the group applies methodologies that consider factors such as bid-offer spreads, liquidity, counterparty and own credit risk. Exposure to such illiquid risk drivers is typically managed by:

- using bid-offer spreads that are due to the relatively low liquidity of the underlying risk driver
- raising day one profit or loss provisions in accordance with IFRS
- quantifying and reporting the sensitivity to each risk driver
- limiting exposure to such risk drivers and analysing exposure on a regular basis.

Validation and control: All financial instruments carried at fair value, regardless of classification, and for which there are no quoted market prices for that instrument, are fair valued using models that conform to international best practice and established financial theory. These models are validated independently by the group's model validation unit and formally reviewed and approved by the market risk methodologies committee. This control applies to both off-the-shelf models, as well as those developed internally by the group. Further, all inputs into the valuation models are subject to independent price validation procedures carried out by the group's market risk unit. Such price validation is performed on at least a monthly basis, but daily where possible given the availability of the underlying price inputs. Independent valuation comparisons are also performed and any significant variances noted are appropriately investigated. Less liquid risk drivers, which are typically used to mark level 3 assets and liabilities to model, are carefully validated and tabled at the monthly price validation forum to ensure that these are reasonable and used consistently across all entities in the group. Sensitivities arising from exposures to such drivers are similarly scrutinised, together with movements in level 3 fair values. They are also disclosed on a monthly basis at the market risk and asset and liability committees.

Portfolio exception: The group has, on meeting certain qualifying criteria, elected the portfolio exception which allows an entity to measure the fair value of certain groups of financial assets and financial liabilities on a net basis similar to how market participants would price the net risk exposure at the measurement date. The total amount of the change in fair value estimated using valuation techniques not based on observable market data that was recognised in profit or loss for 1H21 was a net loss of R324 million (FY20: R7 355 million net loss). Other financial instruments, not at level 3, are utilised to mitigate the risk of these changes in fair value.

Liberty

The below update focuses on key judgements that are significant, or those that have changed, and risks that are of particular interest as a consequence of the Covid-19 pandemic (for full details of Liberty's key judgements and risk management, refer to Liberty Holdings Limited's annual financial statements for the year ended 31 December 2020). Other assumptions have been set following principles consistent with the prior period and consistent with actuarial guidance. In particular, an update is provided on how the pandemic reserve assumptions have changed as a consequence of the events over the last six months.

Update on the key judgements in setting the Covid-19 pandemic reserve

Due to the high levels of uncertainty associated with the unfolding Covid-19 pandemic, the directors and management are required to apply significant judgement to the potential future impact that Covid-19 will have on the group's operations and the associated measurement of various assets and liabilities as at 30 June 2021. The assets and liabilities where measurement judgements have been significantly revised or are still subject to uncertainty as at 30 June 2021 are summarised below.

Details of key judgements applied

Taking external information into account, management established a plausible 'reference scenario' in order to quantify a best estimate of the likely financial outcome of the pandemic, whilst recognising that the range of outcomes is large. This reference scenario was then applied, where applicable, to the assets and liabilities measurement models under the respective requirements of the IFRS, regulatory capital and group equity value (GEV) frameworks.

Revisions to underlying Covid-19 mortality assumptions for the reference scenario

With the emergence of the more contagious Delta variant, it is assumed that 30% of the population are still to be infected with Covid-19 for the first time for the assumed theoretical herd immunity threshold of 80% – 85% to be reached. This is based on projections from various serology studies, which suggest that 50% – 55% of the population had already been infected at least once by 30 June 2021. However, with indications that natural immunity wanes over several months and that immunity is not always applicable for new emerging variants, it is further assumed that infections and reinfections will continue to occur until vaccinations reduce Covid-19 excess mortality to negligible levels. It is assumed that these infections and reinfections will equate to the same mortality as if a further 15% of people were to be infected for the first time. Of the 45% to be infected (i.e. 30% + 15%), it is assumed that 20% of them, hence 9% (45% x 20%) of the South African population (FY20: 8% being 40% x 20%), will experience the age-specific case fatality rate assumptions as specified below, with the other 80% assumed to fully recover. It is anticipated that the majority of these excess deaths will occur during the current third wave with the balance occurring late in 2021 and into 2022.

COVID-19 CASE FATALITY RATE ASSUMPTIONS BY AGE GROUP

| Age | 1H21 ^{1,2} | FY20 ³ |
|-------|---------------------|-------------------|
| 0-10 | 0,0% | 0,0% |
| 10-20 | 0,2% | 0,2% |
| 20-30 | 0,2% | 0,2% |
| 30-40 | 0,2% | 0,2% |
| 40-50 | 0,4% | 0,4% |
| 50-60 | 1,3% | 1,3% |
| 60-70 | 2,5% | 3,6% |
| 70-80 | 5,6% | 8,0% |
| 80+ | 10,4% | 14,8% |

¹ The assumed case fatality rates have been reduced for Ages 60+ from those used at 31 December 2020 to allow for the increasing proportion vaccinated.

² In line with relative excess experience observed between different portfolios in the first and second wave, the Covid-19 case fatality rate assumptions on non-underwritten assured lives (which excludes annuitants) are assumed to be a relative 50% higher than the rates in the table for each age band to better reflect the excess mortality expected.

³ Based on age based Covid-19 mortality experience as evidenced in the published Wuhan research study.

KEY MANAGEMENT ASSUMPTIONS

In African Regions outside of South Africa in which the group operates, the assumptions have been assessed taking the circumstances of each country into account.

Policyholder insurance contracts and investment contracts with discretionary participation features

As a result of the emergence of Covid-19 in 2020 in South Africa and in the other jurisdictions in which Liberty operates, the group held a pandemic reserve (included in insurance contract liabilities) at FY20 on the various reported financial metrics in respect of insurance contracts in-force. This reflected the estimated net adverse impact in the short-term to the best estimate cash flows and related margins on these contracts, in excess of the supportable long-term assumptions. These impacts are a combination of the likely impact to the health of customers (mortality and morbidity) as well as the indirect impacts that the pandemic is expected to have on retrenchments, withdrawals and expenses. The impacts to the group's IFRS earnings, group equity value (including SA covered business embedded value) and the group's solvency capital position have been assessed. Given the continued high level of uncertainty of these short-term assumptions, sensitivities to these assumptions continue to be disclosed.

A pandemic reserve similarly reflecting the estimated net adverse future impact in the short-term at 30 June 2021 based on a revised reference scenario has been maintained on various reported financial metrics. For IFRS purposes, this has resulted in the recognition of a short-term pandemic reserve pre-tax and non-controlling interests' share of R1 552 million (FY20: R2 291 million) net of reinsurance. The pandemic reserve has also led to a R536 million (FY20: R1 077 million) value of in-force impairment in respect of South African (SA) covered business embedded value post-tax. The pandemic reserve impact on Liberty Group Limited (LGL) required capital and available capital resulted in the LGL solvency capital requirement cover ratio decreasing from 1,80 (excluding the pandemic reserve) to 1,73 at 30 June 2021 (FY20: 1,91 to 1,81).

The pandemic reserve estimate at 30 June 2021 has been derived from the following assumptions:

- The age-based case fatality rate assumptions tabled above will apply to 9% of Liberty's customers, including life assureds and annuitants (8% at FY20);
- The lump sum disability experience outgo will increase by a relative 15% over a one-year period from 1 July 2021 (FY20: a relative 35% over a one-year period from 1 January 2021);
- An additional absolute 2% (FY20: an additional absolute 6%) of retail customers will be retrenched, above long-term assumptions;
- Liberty Corporate's customer revenue base reduces by an additional absolute 15% (FY20: 15%) through a combination of increased customer terminations and member withdrawals related to the adverse economic conditions expected;
- An absolute additional 1,5% (FY20: absolute 5%) of retail risk and voluntary investment policies will terminate; and
- Cost overruns in the short-term as a result of lower than budgeted new business volumes and higher than expected terminations.

The short-term impacts on dread disease and income disability benefits continue to be within the typical variability of the long-term experience and are thus considered supportable by the long-term assumptions.

These assumptions have been consistently applied in the determination of the value of in-force contracts in the SA covered business embedded value, as well as for solvency capital requirement calculations.

Excess mortality over the last 6 months was higher than assumed in the pandemic reserve at FY20. Emerging evidence suggests that this was as a result of a worse than anticipated (40% worse) severity of the Beta variant which was the main variant circulating late in 2020 and early this year. With the recent emergence of the assumed more contagious Delta variant in South Africa, together with longer delays in vaccination rollouts than anticipated, the infection rate assumptions were revised at 30 June 2021 to reflect that a higher proportion of people are expected to be infected or reinfected with variants of Covid-19 before vaccinations are expected to reduce such deaths to negligible levels. The severity of the Delta variant, and subsequent variants, is assumed to be more in line with the variants in the first wave in 2020. In combination, these factors have resulted in the mortality component of the pandemic reserve being topped up in the first 6 months of 2021.

The lump sum disability, retrenchment, withdrawal and expense experience in the first half of 2021 were well within the assumptions of the pandemic reserve set up at FY20. These assumptions were revised for the pandemic reserve established at 30 June 2021 to reflect a better expected outlook, based on the better than expected experience thus far during the pandemic. The reserve release from these revisions has been used to partly offset the top-up required on the mortality assumption.

The pandemic estimates have been disclosed on a net of reinsurance basis, allowing for expense modelling considerations and reinsurance recoveries where applicable. The impacts of applying these assumptions on the various bases are summarised in the table below:

| Reference scenario | Group Equity Value Rm | IFRS Net Asset Value Rm | Value of in-force net cost of capital Rm |
|--|-----------------------|-------------------------|--|
| Pandemic reserve raised 30 June 2020 – net of tax and non-controlling interests | 3 003 | 2 175 | 828 |
| Pandemic reserve raised 30 June 2020 – net of reinsurance | 4 191 | 3 041 | 1 150 |
| Taxation relief and non-controlling interests applied | (1 188) | (866) | (322) |
| Pandemic reserve utilised 1 July to 31 December 2020 – net of tax and non-controlling interests | (592) | (592) | |
| Pandemic reserve utilised 1 July to 31 December 2020 – net of reinsurance | (823) | (823) | |
| Taxation relief and non-controlling interests applied | 231 | 231 | |
| Pandemic reserve recalibration at 31 December 2020 – net of tax and non-controlling interests | 301 | 52 | 249 |
| Pandemic reserve recalibration at 31 December 2020 – net of reinsurance | 419 | 73 | 346 |
| Taxation relief and non-controlling interests applied | (118) | (21) | (97) |
| Pandemic reserve raised 31 December 2020 – net of tax and non-controlling interests | 2 712 | 1 635 | 1 077 |
| Pandemic reserve raised 31 December 2020 – net of reinsurance | 3 787 | 2 291 | 1 496 |
| Taxation relief and non-controlling interests applied | (1 075) | (656) | (419) |
| Pandemic reserve utilised from 1 January to 30 June 2021 – net of tax and non-controlling interests | (1 215) | (1 254) | 39 |
| Pandemic reserve utilised from 1 January to 30 June 2021 – net of reinsurance | (1 708) | (1 761) | 53 |
| Taxation relief and non-controlling interests applied | 493 | 507 | (14) |
| Pandemic reserve top-up on 30 June 2021 – net of tax and non-controlling interests | 149 | 729 | (580) |
| Pandemic reserve top-up on 30 June 2021 – net of reinsurance | 217 | 1 022 | (805) |
| Taxation relief and non-controlling interests applied | (68) | (293) | 225 |
| Pandemic reserve at 30 June 2021 – net of tax and non-controlling interests | 1 646 | 1 110 | 536 |
| Pandemic reserve at 30 June 2021 – net of reinsurance | 2 296 | 1 552 | 744 |
| Taxation relief and non-controlling interests applied | (650) | (442) | (208) |

| | LGL solvency capital requirement cover | |
|--|--|------------|
| | 1H21 Times | FY20 Times |
| Reduction in LGL solvency capital requirement coverage ratio due to pandemic reserve adjustments | (0.07) | (0.10) |

The IFRS insurance liability adjustment includes an overall assessment of the liability adequacy requirement as prescribed under IFRS 4 *Insurance Contracts*.

Great uncertainty about the long-term impact of the pandemic remains. With no clear indication that there is any material adverse long-term impact of the pandemic, no changes to long-term assumptions were considered necessary at 30 June 2021. In anticipation of vaccination rollouts at frequencies required to suppress new evolving variants, and improvements in therapeutics and medical access, it is still expected that Covid-19 experience will fall within the typical variability of experience arising from general contagious disease spread in the long-term.

Policyholder assets and liabilities under insurance contracts include provisions for the net present value of expected future benefits and expected future costs, less expected future premiums; plus, claims incurred and not reported (IBNR). An IBNR provision is an estimate of the ultimate cost of claims where the loss event has occurred prior to financial position date, but which have not been reported at

that date. In South Africa, material increases in excess deaths occurred in June 2021 and December 2020. The IBNR at 30 June 2021 factored in an additional R196 million (31 December 2020: R342 million) net of expected reinsurance recoveries to reflect the estimated excess Covid-19 death claims incurred in the month preceding the reporting date that were yet to be reflected in the development of reported claims by the reporting date.

Sensitivities to the LGL insurance contract pandemic reserve are tabled below. Sensitivities have only been determined for an upward shock. The impact of a downward shock would be a profit similar in magnitude to the loss on the upward shock presented. The pre non-controlling interest and tax reserve of R32 million (FY20: R41 million) in respect of Liberty Africa Insurance has not been included in the sensitivities as it is considered immaterial from a group perspective. The impacts presented below are net of reinsurance and taxation consequences. Any taxation relief is assumed to be recoverable. Some of the stress adjustments applied to the reference scenario have changed between FY20 and 1HY21 to reflect an updated view of the extent of the presumed risk.

KEY MANAGEMENT ASSUMPTIONS

| Sensitivity variable | IFRS contract boundary ¹ | Adjustment to the reference scenario ² | 1H21 | | |
|---|-------------------------------------|--|---|---|--|
| | | | Impact to the group's IFRS reported profit or loss Rm | Impact to the group's reported Group Equity Value earnings Rm | Impact to the LGL solvency capital requirement cover Times |
| Mortality risk experience – assured lives | Long | +4.5% absolute to the expected 9% of population experiencing the revised 2021 case fatality rate assumptions (equates to a 50% relative increase to the pandemic reserve in respect of mortality) ³ | (334) | (310) | (0.017) |
| | Short ⁴ | | (118) | (115) | (0.006) |
| Mortality risk experience – annuitants ⁵ | | (equates approximately to a +14% relative increase to overall mortality on average for 1 year) | 44 | 48 | 0.003 |
| Lump sum disability risk experience | Long | +10% proportional increase for 1 year | (32) | (29) | (0.001) |
| | Short | | (8) | (8) | (0.000) |
| Retail retrenchment risk experience | Long | +2% absolute increase for 1 year (equates to a greater than +80% relative increase for 1 year) | (10) | (9) | (0.000) |
| | Short | | | (22) | |
| Corporate withdrawals and terminations | | +10% absolute increase in loss of customer revenue base (equates approximately to a +100% relative increase on average for 1 year) | | (167) | |
| Retail risk and investment policy terminations | | +1.5% absolute increase on Retail risk and voluntary investment business | (140) | (366) | (0.008) |

Refer to the footnotes under the comparative table that follows.

| Sensitivity variable | IFRS contract boundary ¹ | Adjustment to the reference scenario ² | FY20 | | |
|--|-------------------------------------|---|---|---|--|
| | | | Impact to the group's IFRS reported profit or loss Rm | Impact to the group's reported Group Equity Value earnings Rm | Impact to the LGL solvency capital requirement cover Times |
| Mortality risk experience – assured lives | Long | +4% absolute to the expected 8% of population experiencing Wuhan mortality in the calculation of the pandemic reserve (i.e. a 50% relative increase to the pandemic reserve in respect of mortality) ³ | (344) | (320) | (0.019) |
| | Short | | (82) | (79) | (0.005) |
| Mortality risk experience – annuitants | | (equates approximately to a +14% relative increase to overall mortality on average for 1 year) | 51 | 56 | 0.003 |
| Lump sum disability risk experience | Long | +10% proportional increase for 1 year | (32) | (29) | (0.002) |
| | Short | | (8) | (8) | (0.000) |
| Retail retrenchment risk experience | Long | +5% absolute increase for 1 year (equates to a greater than +200% relative increase for 1 year) | (25) | (23) | (0.001) |
| | Short | | | (55) | |
| Corporate withdrawals and terminations | | +10% absolute increase in loss of customer revenue base (equates approximately to a +100% relative increase on average for 1 year) | | (184) | |
| Retail risk and investment policy terminations | | +5% absolute increase on Retail risk and voluntary investment business (equates approximately to a +50% relative increase on average for 1 year) | (483) | (1 092) | (0.072) |

¹ In some instances, the sensitivities have been split dependent on whether the IFRS contract boundary is considered short or long. Short boundary business encompasses Corporate risk fund business, and Retail embedded credit business. The balance of the group's business is categorised as long boundary. This is to facilitate a comparison with the IFRS sensitivities provided in the Risk management section in the annual financial statements for the year ended 31 December 2020, since the impact on the sensitivities is zero for contracts with a short boundary definition, but given the extent of the stress in the short-term it does give rise to a sensitivity in the table above.

² In some instances, approximate proportional sensitivities have been provided to aid comparison with the sensitivities provided in the Risk management section in the annual financial statements, after adjusting with a suitable assumed discounted weighted average outstanding term of the cash flows. The stresses have been calibrated such that the actual financial consequence, if adverse, is reasonably likely to fall within the impact disclosed above.

³ The 50% relative stress is considered a reasonable stress to appropriately reflect the range of likely impact for Liberty given its small weighted exposure to HIV and TB relative to the population.

⁴ The short-boundary mortality risk sensitivities have primarily increased from 31 December 2020 to 30 June 2021 due to the assumed additional 50% relative increase applied to the case fatality rates on non-underwritten assured lives.

⁵ The annuitant mortality sensitivities have primarily reduced from 31 December 2020 to 30 June 2021 due to the assumed adjustment to case fatality rates from Age 60+ to allow for the increasing proportion of vaccinated individuals.

ADDITIONAL NOTES TO THE PRIMARY STATEMENTS

Consolidated reconciliation of profit for the period to group headline earnings

| | 1H21 Unaudited Rm | 1H20 Unaudited Rm | FY20 Audited Rm |
|---|-------------------------|-------------------------|-----------------------|
| Profit for the period attributable to ordinary shareholders | 11 414 | 3 767 | 12 358 |
| Headline earnings adjustable items | 116 | 4 134 | 3 956 |
| IAS 16 – Losses on sale of properties and equipment | 3 | 27 | 24 |
| IAS 21 – Realised foreign currency movements on foreign operations and associates | | 3 367 | 3 120 |
| IAS 27/IAS 28 – Gains on disposal of business | | | (28) |
| IAS 28 – Gain on disposal of associate | | (1 835) | (1 835) |
| IAS 28/IAS 36 – Impairment of associate | | | 52 |
| IAS 36 – Impairment of intangible assets | | 2 784 | 3 221 |
| IAS 40 – Fair value losses/(gains) on investment property | 113 | (209) | (67) |
| IFRS 5 – Remeasurement of disposal group assets held for sale | | | (35) |
| IFRS 16 – Profit on sale and leaseback | | | (496) |
| Taxation on headline earnings adjustable items | (53) | (301) | (338) |
| Non-controlling interests' share of headline earnings adjustable items | | (59) | (31) |
| Standard Bank Group headline earnings | 11 477 | 7 541 | 15 945 |
| Headline earnings per ordinary share (cents) | | | |
| Headline earnings per ordinary share | 721.4 | 473.8 | 1 002.6 |
| Diluted headline earnings per ordinary share | 717.4 | 471.8 | 999.6 |

Derivative instruments

All derivatives are classified either as held-for-trading or held-for-hedging. A summary of the total derivative assets and liabilities is shown in the table below.

| | Fair value of assets | | Fair value of (liabilities) | |
|--|----------------------|------------|-----------------------------|------------|
| | 1H21 Rm | FY20 Rm | 1H21 Rm | FY20 Rm |
| Total derivative assets/(liabilities) held-for-trading | 68 014 | 111 148 | (64 624) | (102 369) |
| Total derivative assets/(liabilities) held-for-hedging | 4 591 | 7 142 | (6 730) | (9 208) |
| Total | 72 605 | 118 290 | (71 354) | (111 577) |

Use and measurement of derivative instruments

The risks associated with derivative instruments are monitored in the same manner as for the underlying instruments. Risks are also measured across the product range in order to take into account possible correlations. All derivatives are classified either as held-for-trading or held-for-hedging.

In the normal course of business, the group enters into a variety of foreign exchange, interest rate, commodity, credit and equity derivative transactions in accordance with the group's risk management policies and practices. Derivative instruments used by the group are held for both trading and hedging purposes and include swaps, options, forwards, futures and other similar types of instruments based on foreign exchange rates, interest rates, credit risk and the prices of commodities and equities.

A summary of the total derivative assets and liabilities are shown in the table that follows.

Derivatives held-for-trading

The group transacts into derivative contracts to address client demand, both as a market maker in the wholesale markets and in structuring tailored derivatives for clients. The group also takes proprietary positions for its own account. Trading derivative products include the following:

| | Fair value of assets | | Fair value of (liabilities) | |
|------------------------------|----------------------|----------------|-----------------------------|------------------|
| | 1H21 Rm | FY20 Rm | 1H21 Rm | FY20 Rm |
| Foreign exchange derivatives | 22 042 | 36 209 | (21 337) | (32 928) |
| Interest rate derivatives | 38 387 | 64 135 | (35 907) | (59 746) |
| Commodity derivatives | 580 | 295 | (414) | (209) |
| Credit derivatives | 1 237 | 1 880 | (2 733) | (2 497) |
| Equity derivatives | 5 768 | 8 629 | (4 233) | (6 989) |
| Total | 68 014 | 111 148 | (64 624) | (102 369) |

Day one profit or loss

The table below sets out the aggregate net day one profit or loss yet to be recognised in profit or loss at the beginning and end of the period with a reconciliation of changes in the balances during the period.

| | Derivative instruments ¹ Rm | Trading assets ¹ Rm | Total Rm |
|---|--|--------------------------------------|--------------|
| Unrecognised net profit at 1 January 2020 | 1 132 | 9 | 1 141 |
| Additional net profit on new transactions during the period | 667 | 22 | 689 |
| Recognised in trading revenue during the period | (807) | | (807) |
| Exchange differences | 26 | | 26 |
| Unrecognised net profit at 31 December 2020 | 1 018 | 31 | 1 049 |
| Unrecognised net profit at 1 January 2021 | 1 018 | 31 | 1 049 |
| Additional net profit on new transactions during the period | 107 | | 107 |
| Recognised in trading revenue during the period | (113) | | (113) |
| Exchange differences | (3) | | (3) |
| Unrecognised net profit at 30 June 2021 | 1 009 | 31 | 1 040 |

¹ Restated. During 1H21, it was noted that day one profit or loss balances and movements totalling to R982 million at 31 December 2020 had been erroneously disclosed under trading assets instead of derivative instruments. This restatement did not impact the group's statement of financial position or income statement.

Private equity associates and joint ventures

The following table provides disclosure of those private equity associates and joint ventures that are equity accounted in terms of IAS 28 *Investments in Associates and Joint Ventures* and have been ringfenced in terms of the requirements of the circular titled *Headline Earnings* issued by the South African Institute of Chartered Accountant, and amended from time to time. On the disposal of these associates and joint ventures held by the group's private equity division, the gain or loss on the disposal will be included in headline earnings.

| | 1H21 Rm | FY20 Rm |
|---------------------------------------|------------|------------|
| Cost | 56 | 56 |
| Carrying value | 416 | 538 |
| Fair value | 416 | 538 |
| Attributable income before impairment | | 66 |

ADDITIONAL NOTES TO THE PRIMARY STATEMENTS

Contingent liabilities and commitments

| | 1H21 Rm | FY20 Rm |
|--|----------------|----------------|
| Contingent liabilities | | |
| Letters of credit and bankers' acceptances | 18 625 | 15 828 |
| Guarantees | 87 218 | 86 307 |
| Total | 105 843 | 102 135 |
| Commitments | | |
| Investment property | 672 | 458 |
| Property and equipment | 796 | 788 |
| Other intangible assets | 358 | 138 |
| Total | 1 826 | 1 384 |

Loan commitments of R92 701 million (FY20: R92 663 million) are either irrevocable over the life of the facility or revocable only in response to material adverse changes.

Related party balances and transactions

Balances and transactions with ICBCS

The following significant balances and transactions were entered into between the group and ICBCS, an associate of the group.

| Amounts included in the group's statement of financial position | 1H21 Rm | FY20 Rm |
|---|------------|------------|
| Derivative assets | 4 561 | 7 367 |
| Loans and advances | 11 033 | 11 269 |
| Other assets | 181 | 742 |
| Derivative liabilities | (4 424) | (7 280) |
| Deposits and debt funding | (115) | (1 232) |
| Other liabilities | (365) | (150) |

Services

The group entered into certain transitional service level arrangements with ICBCS in order to manage the orderly separation of ICBCS from the group post the sale of 60% of Standard Bank Plc (SB Plc). In terms of these arrangements, services are delivered to and received from ICBCS for the account of each respective party. As at 30 June 2021 the net income recognised in respect of these arrangements amounted to R7 million (FY20: net expense of R130 million).

Balances and transactions with the ICBC

The group, in the ordinary course of business, receives term funding from, and provides loans and advances to, ICBC for strategic purposes. These monies are renegotiated and settled on an ongoing basis and on market-related terms. The following balances and transactions were entered into between the group and ICBC, a 20.1% shareholder of the group, excluding those with ICBCS.

| Amounts included in the group's statement of financial position | 1H21 Rm | FY20 Rm |
|---|------------|------------|
| Loans and advances ¹ | 3 315 | 3 715 |
| Other assets ² | 655 | 620 |
| Deposits and debt funding | (10 135) | (14 535) |

¹ Restated. During 1H21, it was noted that loans and advances with ICBC erroneously overstated as it included balances relating to another counterparty of R19 631 million for FY20, the disclosure has been restated to exclude these balances. This restatement did not impact the group's statement of financial position or any key ratios relating to loans and advances.

² The group recognised losses in respect of certain commodity reverse repurchase agreements with third parties prior to the date of conclusion of the sale and purchase agreement, relating to SB Plc (now ICBCS) with ICBC. As a consequence of the sale and purchase agreement, the group holds the right to 60% of insurance and other recoveries, net of costs, relating to claims for those recognised losses prior to the date of conclusion of the transaction. Settlement of these amounts will occur based on audited information on pre-agreed anniversaries of the completion of the transaction and the full and final settlement of all claims in respect of losses incurred. As at 30 June 2021, a balance of USD42.9 million (R612.6 million) is receivable from ICBC in respect of this arrangement (FY20: USD41.7 million; R610.3 million).

The group has off-balance sheet guarantees and letters of credit exposure issued to ICBC as at 30 June 2021 of R2 842 million (FY20: R2 573 million). The group received R13 million in fee and commission revenue relating to these transactions (FY20: R96 million).

Mutual funds

The group invests in various mutual funds that are managed by Liberty. Where the group has assessed that it has control (as defined by IFRS) over these mutual funds, it accounts for these mutual funds as subsidiaries. Where the group has assessed that it does not have control over these mutual funds, but has significant influence, it accounts for them as associates.

The following significant balances and transactions were entered into between the group and the mutual funds which the group does not control:

| Amounts included in the group's statement of financial position and income statement | 1H21 Rm | FY20 Rm |
|--|------------|------------|
| Trading liabilities | (79) | (27) |
| Deposits and debt funding | (22 467) | (22 007) |
| Trading losses | (11) | (19) |
| Interest expense | (572) | (1 674) |

Post-employment benefit plans

The group manages R10 911 million (FY20: R9 882 million) of the group's post-employment benefit plans' assets. Other significant balances between the group and the group's post-employment benefit plans are listed below:

| | 1H21 Rm | FY20 Rm |
|--|------------|------------|
| Financial investments held in bonds and money market | 780 | 651 |
| Value of ordinary group shares held | 235 | 296 |

ADDITIONAL NOTES TO THE PRIMARY STATEMENTS

Classification of assets and liabilities

Accounting classifications and fair values of financial assets and liabilities

The table below categorises the group's assets and liabilities between financial and non-financial.

| 1H21 | Fair value through profit or loss | | |
|---|-----------------------------------|-----------------------------------|----------------|
| | Held-for-trading Rm | Designated at fair value Rm | Default Rm |
| Assets | | | |
| Cash and balances with central banks | | | 73 169 |
| Derivative assets | 72 605 | | |
| Trading assets | 254 186 | | |
| Pledged assets | 3 303 | | 7 073 |
| Financial investments | | 45 212 | 386 247 |
| Disposal of group assets held for sale | | | 494 |
| Loans and advances | | | 1 498 |
| Policyholders' assets | | | |
| Interest in associates and joint ventures | | | |
| Investment property | | | |
| Other financial assets ³ | | | |
| Other non-financial assets | | | |
| Total assets | 330 094 | 45 212 | 468 481 |
| Liabilities | | | |
| Derivative liabilities | 71 354 | | |
| Trading liabilities | 80 986 | | |
| Disposal of group liabilities held for sale | | | |
| Deposits and debt funding | | 3 784 | |
| Policyholders' liabilities ⁴ | | 112 846 | |
| Subordinated debt | | 7 134 | |
| Other financial liabilities ³ | | 104 872 | |
| Other non-financial liabilities | | | |
| Total liabilities | 152 340 | 228 636 | |

Refer to footnotes under the comparative table that follows.

| | Fair value through OCI | | Total assets and liabilities measured at fair value Rm | Amortised cost ¹ Rm | Other non-financial assets/liabilities Rm | Total carrying amount Rm | Fair value ² Rm |
|--|------------------------|-----------------------|--|--------------------------------|---|--------------------------|----------------------------|
| | Debt instruments Rm | Equity instruments Rm | | | | | |
| | | | 73 169 | 11 271 | | 84 440 | 84 440 |
| | | | 72 605 | | | 72 605 | 72 605 |
| | | | 254 186 | | | 254 186 | 254 186 |
| | 5 252 | | 15 628 | 881 | | 16 509 | 16 509 |
| | 78 711 | 978 | 511 148 | 157 660 | | 668 808 | 670 959 |
| | | | 494 | | 6 | 500 | 494 |
| | | | 1 498 | 1 313 478 | | 1 314 976 | 1 314 090 |
| | | | | | 4 241 | 4 241 | |
| | | | | | 6 951 | 6 951 | |
| | | | | | 29 453 | 29 453 | 29 453 |
| | | | | 26 521 | | 26 521 | |
| | | | | | 58 734 | 58 734 | |
| | 83 963 | 978 | 928 728 | 1 509 811 | 99 385 | 2 537 924 | |
| | | | 71 354 | | | 71 354 | 71 354 |
| | | | 80 986 | | | 80 986 | 80 986 |
| | | | | | 86 | 86 | |
| | | | 3 784 | 1 628 417 | | 1 632 201 | 1 630 877 |
| | | | 112 846 | | 227 644 | 340 490 | 112 846 |
| | | | 7 134 | 21 784 | | 28 918 | 28 733 |
| | | | 104 872 | 7 763 | | 112 635 | |
| | | | | | 47 814 | 47 814 | |
| | | | 380 976 | 1 657 964 | 275 544 | 2 314 484 | |

ADDITIONAL NOTES TO THE PRIMARY STATEMENTS

Classification of assets and liabilities

Accounting classifications and fair values of financial assets and liabilities

The table below categorises the group's assets and liabilities between financial and non-financial.

| FY20 | Fair value through profit or loss | | |
|---|-----------------------------------|-----------------------------------|----------------|
| | Held-for-trading Rm | Designated at fair value Rm | Default Rm |
| Assets | | | |
| Cash and balances with central banks | | | 75 208 |
| Derivative assets | 118 290 | | |
| Trading assets | 262 627 | | |
| Pledged assets | 2 451 | | 8 599 |
| Financial investments | | 28 219 | 341 225 |
| Disposal of group assets held for sale | | | 213 |
| Loans and advances | | | 1 242 |
| Policyholders' assets | | | |
| Interest in associates and joint ventures | | | |
| Investment property | | | |
| Other financial assets ³ | | | |
| Other non-financial assets | | | |
| Total assets | 383 368 | 28 219 | 426 487 |
| Liabilities | | | |
| Derivative liabilities | 111 577 | | |
| Trading liabilities | 81 261 | | |
| Disposal of group liabilities held for sale | | | |
| Deposits and debt funding | | 3 352 | |
| Policyholders' liabilities ⁴ | | 106 954 | |
| Subordinated debt | | 6 081 | |
| Other financial liabilities ³ | | 76 885 | |
| Other non-financial liabilities | | | |
| Total liabilities | 192 838 | 193 272 | |

¹ Includes financial assets and financial liabilities for which the carrying value has been adjusted for changes in fair value due to designated hedged risks.

² Carrying value has been used where it closely approximates fair values, excluding non-financial assets and liabilities.

³ The fair value of other financial assets and liabilities measured at amortised cost approximates the carrying value due to their short-term nature.

⁴ The fair value has been provided for financial liabilities under investment contracts which have been designated at fair value. The remaining liabilities for which fair value disclosure has not been provided relate to insurance contracts and investment contracts with discretionary participation features that are not financial instruments as defined.

| | Fair value through OCI | | Total assets and liabilities measured at fair value Rm | Amortised cost ¹ Rm | Other non-financial assets/ liabilities Rm | Total carrying amount Rm | Fair value ² Rm |
|--|------------------------|--------------------------|---|-----------------------------------|--|-----------------------------|-------------------------------|
| | Debt instruments Rm | Equity instruments Rm | | | | | |
| | | | 75 208 | 12 297 | | 87 505 | 87 565 |
| | | | 118 290 | | | 118 290 | 118 290 |
| | | | 262 627 | | | 262 627 | 262 627 |
| | 7 402 | | 18 452 | 529 | | 18 981 | 18 980 |
| | 76 613 | 1 084 | 447 141 | 203 157 | | 650 298 | 655 007 |
| | | | 213 | | 7 | 220 | 213 |
| | 962 | | 2 204 | 1 269 051 | | 1 271 255 | 1 269 805 |
| | | | | | 5 050 | 5 050 | |
| | | | | | 6 498 | 6 498 | |
| | | | | | 29 917 | 29 917 | 29 917 |
| | | | | 26 365 | | 26 365 | |
| | | | | | 55 934 | 55 934 | |
| | 84 977 | 1 084 | 924 135 | 1 511 399 | 97 406 | 2 532 940 | |
| | | | 111 577 | | | 111 577 | 111 577 |
| | | | 81 261 | | | 81 261 | 81 261 |
| | | | | | 92 | 92 | |
| | | | 3 352 | 1 620 692 | | 1 624 044 | 1 623 404 |
| | | | 106 954 | | 218 238 | 325 192 | 106 954 |
| | | | 6 081 | 23 225 | | 29 306 | 28 996 |
| | | | 76 885 | 23 662 | | 100 547 | |
| | | | | | 45 649 | 45 649 | |
| | | | 386 110 | 1 667 579 | 263 979 | 2 317 668 | |

ADDITIONAL NOTES TO THE PRIMARY STATEMENTS

Fair value disclosures

Financial assets and liabilities measured at fair value

Fair value hierarchy

The table that follows analyses the group's financial instruments carried at fair value, by level of fair value hierarchy. The different levels are based on the extent that available market data is used in the calculation of the fair value of the financial instruments.

The levels have been defined as follows:

Level 1 – fair value is based on quoted market prices (unadjusted) in active markets for an identical financial asset or liability.

Level 2 – fair value is determined through valuation techniques based on observable inputs, either directly, such as quoted prices, or indirectly, such as those derived from quoted prices.

Level 3 – fair value is determined through valuation techniques using significant unobservable inputs.

| Measured on a recurring basis ¹ | 1H21 | | | | FY20 | | | |
|---|----------------|----------------|---------------|----------------|----------------|----------------|---------------|----------------|
| | Level 1 Rm | Level 2 Rm | Level 3 Rm | Total Rm | Level 1 Rm | Level 2 Rm | Level 3 Rm | Total Rm |
| Financial assets | | | | | | | | |
| Cash and balances with central bank | 72 249 | 920 | | 73 169 | 73 656 | 1 552 | | 75 208 |
| Derivative assets | 633 | 68 506 | 3 466 | 72 605 | 65 | 115 802 | 2 423 | 118 290 |
| Trading assets | 165 619 | 85 208 | 3 359 | 254 186 | 164 122 | 95 315 | 3 190 | 262 627 |
| Pledged assets | 15 014 | 614 | | 15 628 | 15 757 | 2 695 | | 18 452 |
| Financial investments | 242 011 | 240 784 | 28 353 | 511 148 | 228 228 | 196 873 | 22 040 | 447 141 |
| Disposal of group assets classified as held for sale ² | 494 | | | 494 | 213 | | | 213 |
| Loans and advances | | 1 189 | 309 | 1 498 | | 2 011 | 193 | 2 204 |
| Total financial assets at fair value | 496 020 | 397 221 | 35 487 | 928 728 | 482 041 | 414 248 | 27 846 | 924 135 |
| Financial liabilities | | | | | | | | |
| Derivative liabilities | 601 | 67 843 | 2 910 | 71 354 | 48 | 105 397 | 6 132 | 111 577 |
| Trading liabilities | 51 895 | 26 717 | 2 374 | 80 986 | 42 349 | 35 734 | 3 178 | 81 261 |
| Deposits and debt funding | | 3 784 | | 3 784 | | 3 352 | | 3 352 |
| Policyholders' liabilities | | 112 846 | | 112 846 | | 106 954 | | 106 954 |
| Other financial liabilities | | 98 584 | 6 288 | 104 872 | | 70 839 | 6 046 | 76 885 |
| Subordinated debt | | 7 134 | | 7 134 | | 6 081 | | 6 081 |
| Total financial liabilities at fair value | 52 496 | 316 908 | 11 572 | 380 976 | 42 397 | 328 357 | 15 356 | 386 110 |

¹ Recurring fair value measurements of assets or liabilities are those assets and liabilities that IFRS require or permit to be carried at fair value in the statement of financial position at the end of each reporting period.

² The disposal group is measured on a non-recurring basis.

| Level 2 and 3 – valuation techniques and inputs | |
|---|---|
| Item and valuation technique | Main inputs and assumptions |
| <p>Derivative financial instruments</p> <p>Standard derivative contracts are valued using market accepted models and quoted parameter inputs. More complex derivative contracts are modelled using more sophisticated modelling techniques applicable to the instrument. Techniques include:</p> <ul style="list-style-type: none"> discounted cash flow model Black-Scholes model combination technique models. <p>Trading assets and trading liabilities, pledged assets and financial investments</p> <p>Where there are no recent market transactions in the specific instrument, fair value is derived from the latest available market price adjusted for changes in risks and information since that date. Where a proxy instrument is quoted in an active market, the fair value is determined by adjusting the proxy fair value for differences between the proxy instrument and the financial instrument being fair valued. Where proxies are not available, the fair value is estimated using more complex modelling techniques. These techniques include discounted cash flow and Black-Scholes models using current market rates for credit, interest, liquidity, volatility and other risks. Combination techniques are used to value unlisted equity securities and include inputs such as earnings and dividend yields of the underlying entity.</p> | <p>For level 2 and 3 fair value hierarchy items:</p> <ul style="list-style-type: none"> discount rate* spot prices of the underlying correlation factors volatilities dividend yields earnings yield valuation multiples. |
| <p>Loans and advances to banks and customers</p> <p>For certain loans, fair value may be determined from the market price of a recently occurring transaction adjusted for changes in risks and information between the transaction and valuation dates. Loans and advances are reviewed for observed and verified changes in credit risk and the credit spread is adjusted at subsequent dates if there has been an observable change in credit risk relating to a particular loan or advance. In the absence of an observable market for these instruments, discounted cash flow models are used to determine fair value. Discounted cash flow models incorporate parameter inputs for interest rate risk, foreign exchange risk, liquidity and credit risk, as appropriate. For credit risk, probability of default and loss given default parameters are determined using credit default swaps (CDS) markets, where available and appropriate, as well as the relevant terms of the loan and loan counterparty such as the industry classification and subordination of the loan.</p> | <p>For level 2 and 3 fair value hierarchy items:</p> <ul style="list-style-type: none"> discount rate*. |
| <p>Deposits and debt funding</p> <p>For certain deposits, fair value may be determined from the market price on a recently occurring transaction adjusted for all changes in risks and information between the transaction and valuation dates. In the absence of an observable market for these instruments, discounted cash flow models are used to determine fair value based on the contractual cash flows related to the instrument. The fair value measurement incorporates all market risk factors, including a measure of the group's credit risk relevant for that financial liability. The market risk parameters are valued consistently to similar instruments held as assets stated in the section above. The credit risk of the reference asset in the embedded CDS in credit-linked deposits is incorporated into the fair value of all credit-linked deposits that are designated to be measured at fair value through profit or loss. For collateralised deposits that are designated to be measured at fair value through profit or loss, such as securities repurchase agreements, the credit enhancement is incorporated into the fair valuation of the liability.</p> | |
| <p>Policyholders' assets and liabilities</p> <p>Unit-linked policies: assets which are linked to the investment contract liabilities are owned by the group. The investment contract obliges the group to use these assets to settle these liabilities. Therefore, the fair value of investment contract liabilities is determined with reference to the fair value of the underlying assets (i.e. amount payable on surrender of the policies).</p> <p>Annuity certains: discounted cash flow models are used to determine the fair value of the stream of future payments.</p> | <p>For level 2 and 3 fair value hierarchy items</p> <ul style="list-style-type: none"> discount rate* spot price of underlying. |
| <p>Third-party financial liabilities arising on the consolidation of mutual funds (included in other liabilities)</p> <p>The fair value of third-party financial liabilities arising on the consolidation of mutual funds are determined using the quoted put (exit) price provided by the fund manager and discounted for the applicable notice period. The fair value of a financial liability with a demand feature is not less than the amount payable on demand, discounted from the first date on which the amount could be required to be paid.</p> | <p>For level 2 and 3 fair value hierarchy items</p> <ul style="list-style-type: none"> discount rate*. |

* Discount rates, where applicable, include the risk-free rate, risk premiums, liquidity spreads, credit risk (own and counterparty as appropriate), timing of settlement, storage or service costs, prepayment and surrender risk assumptions and recovery rates/loss given default.

ADDITIONAL NOTES TO THE PRIMARY STATEMENTS

Reconciliation of level 3 financial assets

The following table provides a reconciliation of the opening to closing balance for all financial assets that are measured at fair value and incorporate inputs that are not based on observable market data (level 3):

| | Derivative assets Rm | Trading assets Rm | Financial investments Rm | Loans and advances Rm | Total Rm |
|---|-------------------------|----------------------|-----------------------------|--------------------------|---------------|
| Balance at 1 January 2020 | 2 611 | 2 622 | 10 664 | 161 | 16 058 |
| Total gains/(losses) included in profit or loss | 857 | (92) | (1 402) | (74) | (711) |
| Non-interest revenue | 857 | (92) | (977) | (74) | (286) |
| Income from investment management and life insurance activities | | | (425) | | (425) |
| Total loss included in OCI | | | (158) | | (158) |
| Issuances and purchases | 1 035 | 838 | 15 905 | 493 | 18 271 |
| Sales and settlements ³ | (2 082) | (124) | (2 906) | (387) | (5 499) |
| Transfers into level 3 ¹ | 62 | | | | 62 |
| Transfers out of level 3 ^{2,3} | (149) | (54) | | | (203) |
| Exchange differences | 89 | | (63) | | 26 |
| Balance at 31 December 2020 | 2 423 | 3 190 | 22 040 | 193 | 27 846 |
| Balance at 1 January 2021 | 2 423 | 3 190 | 22 040 | 193 | 27 846 |
| Total gains/(losses) included in profit or loss | 559 | 202 | 488 | (23) | 1 226 |
| Non-interest revenue | 559 | 202 | (58) | (23) | 680 |
| Income from investment management and life insurance activities | | | 546 | | 546 |
| Total gains included in OCI | | | 20 | | 20 |
| Issuances and purchases | 333 | 67 | 9 690 | 357 | 10 447 |
| Sales and settlements | (83) | (115) | (3 885) | (218) | (4 301) |
| Transfers into level 3 ¹ | 248 | 88 | | | 336 |
| Transfers out of level 3 ² | | (73) | | | (73) |
| Exchange differences | (14) | | | | (14) |
| Balance at 30 June 2021 | 3 466 | 3 359 | 28 353 | 309 | 35 487 |

¹ Transfers of financial assets between levels of the fair value hierarchy are deemed to have occurred during the reporting period. During the period, the valuation inputs of certain financial assets became unobservable. The fair value of these assets was transferred to level 3.

² During the period, the valuation inputs of certain level 3 financial assets became observable. The fair value of these financial assets was transferred into level 2.

³ Restated. During 1H21 it was noted that R1 946 million was erroneously included in transfers out of level 3, instead of sales and settlements. This restatement has no impact on the group's statement of financial position.

Level 3 financial assets

The following table provides disclosure of the unrealised gains/(losses) included in profit or loss for level 3 financial assets that are held at the end of the respective reporting periods:

| | Derivative assets Rm | Trading assets Rm | Financial investments Rm | Loans and advances Rm | Total Rm |
|---|-------------------------|----------------------|-----------------------------|--------------------------|-------------|
| 1H21 | | | | | |
| Non-interest revenue | 547 | 200 | 180 | (5) | 922 |
| Income from investment management and life insurance activities | | | 108 | | 108 |
| FY20 | | | | | |
| Non-interest revenue | 690 | (92) | (942) | 74 | (270) |
| Income from investment management and life insurance activities | | | (596) | | (596) |

Reconciliation of level 3 financial liabilities

The following table provides a reconciliation of the opening to closing balance for all financial liabilities that are measured at fair value based on inputs that are not based on observable market data (level 3).

| | Derivative liabilities Rm | Trading liabilities Rm | Other financial liabilities ¹ Rm | Total Rm |
|--|------------------------------|---------------------------|--|---------------|
| Balance at 1 January 2020 | 5 602 | 3 199 | 7 293 | 16 094 |
| Total losses/(gains) included in profit or loss – non-interest revenue | 758 | 495 | (28) | 1 225 |
| Issuances and purchases | 129 | 889 | 174 | 1 192 |
| Sales and settlements | (226) | (1 405) | (1 393) | (3 024) |
| Transfers out of level 3 ¹ | (131) | | | (131) |
| Balance at 31 December 2020 | 6 132 | 3 178 | 6 046 | 15 356 |
| Balance at 1 January 2021 | 6 132 | 3 178 | 6 046 | 15 356 |
| Total losses/(gains) included in profit or loss – non-interest revenue | 387 | (32) | (15) | 340 |
| Issuances and purchases | 193 | 207 | 2 316 | 2 716 |
| Sales and settlements | (3 739) | (917) | (2 059) | (6 715) |
| Transfers out of level 3 ¹ | (129) | (62) | | (191) |
| Transfers into level 3 ² | 66 | | | 66 |
| Balance at 30 June 2021 | 2 910 | 2 374 | 6 288 | 11 572 |

¹ Transfers of financial liabilities between the levels of the fair value hierarchy are deemed to have occurred at the end of the reporting period. During the period, the valuation inputs of certain level 3 financial liabilities became observable. The fair value of these financial liabilities was transferred into level 2.

² During the period, the valuation inputs of certain financial liabilities became unobservable. The fair value of these liabilities was transferred into level 3.

Level 3 financial liabilities

The following table provides disclosure of the unrealised losses/(gains) included in profit or loss for level 3 financial liabilities that are held at the end of the respective reporting years.

| | Derivative liabilities Rm | Trading liabilities Rm | Other financial liabilities Rm | Total Rm |
|----------------------|------------------------------|---------------------------|-----------------------------------|-------------|
| 1H21 | | | | |
| Non-interest revenue | 1 301 | (32) | (15) | 1 254 |
| FY20 | | | | |
| Non-interest revenue | 977 | 319 | | 1 296 |

ADDITIONAL NOTES TO THE PRIMARY STATEMENTS

Sensitivity and interrelationships of inputs

The behaviour of the unobservable parameters used to fair value level 3 assets and liabilities is not necessarily independent, and may often hold a relationship with other observable and unobservable market parameters. Where material and possible, such relationships are captured in the valuation by way of correlation factors, though these factors are, themselves, frequently unobservable. In such instances, the range of possible and reasonable fair value estimates is taken into account when determining appropriate model adjustments.

The table that follows indicates the sensitivity of valuation techniques used in the determination of the fair value of the level 3 assets and liabilities measured and disclosed at fair value. The table further indicates the effect that a significant change in one or more of the inputs to a reasonably possible alternative assumption would have on profit or loss at the reporting date (where the change in the unobservable input would change the fair value of the asset or liability significantly). The interrelationship between these significant unobservable inputs (which mainly include discount rates, spot prices of the underlying, correlation factors, volatilities, dividend yields, earning yields and valuation multiples) and the fair value measurement could be favourable/(unfavourable), if these inputs were higher/(lower).

The changes in the inputs that have been used in the analysis have been determined taking into account several considerations such as the nature of the asset or liability and the market within which the asset or liability is transacted. Stress tests have been conducted by only flexing/stressing a major significant unobservable input of risk factor (i.e. assumes that all risks are mutually exclusive).

| | Change in significant unobservable input | Effect on profit or loss | |
|------------------------|--|--------------------------|----------------|
| | | Favourable | (Unfavourable) |
| | | Rm | Rm |
| 1H21 | | | |
| Derivative instruments | From (1%) to 1% | 289 | (289) |
| Trading assets | From (1%) to 1% | 61 | (61) |
| Financial investments | From (1%) to 1% | 380 | (429) |
| Trading liabilities | From (1%) to 1% | 57 | (57) |
| Total | | 787 | (836) |
| FY20 | | | |
| Derivative instruments | From (1%) to 1% | 191 | (191) |
| Trading assets | From (1%) to 1% | 68 | (68) |
| Financial investments | From (1%) to 1% | 165 | (223) |
| Trading liabilities | From (1%) to 1% | 69 | (69) |
| Total | | 493 | (551) |

The measurement of financial investments classified as FVOCI would result in a R104 million favourable (FY20: R130 million favourable) and R105 million unfavourable (FY20: R125 million unfavourable) impact on OCI applying a 1% change of the significant unobservable inputs used to determine the fair value.

OTHER REPORTABLE ITEMS

Additional tier 1 capital

The group issued R1 800 million Basel III compliant AT1 capital bonds that qualify as tier 1 capital during 1H21 (FY20: R1 539 million). During 2020, coupons to the value of R338 million (FY20: R583 million) were paid to AT1 capital bondholders. Current tax of R95 million (FY20: R163 million) relating to the AT1 capital bonds was recognised directly in equity resulting in an aggregate net equity impact of R243 million (FY20: R420 million). The AT1 capital bonds have been recognised within other equity instruments in the statement of financial position.

Change in group directorate

The following changes in directorate took place during the six months ended 30 June 2021 and up to 19 August 2021:

| Appointments | | |
|--------------|---------------------------------------|------------------|
| PLH Cook | As independent non-executive director | 22 February 2021 |
| Retirements | | |
| AC Parker | As independent non-executive director | 27 May 2021 |

Disposal of group assets and liabilities held by Liberty

The Total Health Trust Limited in Nigeria (part of Health risk solutions) business operation remains under a sale process at 30 June 2021.

During 1H21, a conditional offer has been accepted for the disposal of a property held by Liberty, that previously was classified partially as property, equipment and right of use assets, with the remainder as investment property. The property has been reclassified to disposal of group assets and has been remeasured to the value of the conditional offer.

Effective 31 January 2021, Liberty concluded the sale of its entire shareholding of Liberty General Botswana (Pty) Ltd, previously disclosed as a disposal group, for a purchase consideration of BWP6.7 million (R9 million). The sale was concluded at the net asset value of the entity as at 31 January 2021.

Based on the requirements of IFRS 5 *Non-current Assets Held for Sale and Discontinued Operations* (IFRS 5), the assets and liabilities in these disposal groups were classified as held for sale and presented separately on the statement of financial position. The disposal groups are measured at the lower of carrying amount and fair value less costs to sell, there were no further remeasurements, as set out below:

| Liberty | 1H21 Rm | FY20 Rm |
|---|------------|------------|
| Disposal of group assets held for sale | 494 | 213 |
| Disposal of group liabilities held for sale | (86) | (92) |
| Total disposal group held for sale | 408 | 121 |

The potential sales are not discontinued operations as defined under IFRS 5 as they are not disposals of separate major lines of business or geographical areas of operation. Profit or loss from cash-generating units within disposal groups have consequently not been separately identified in the statement of comprehensive income.

Equity securities

During 1H21, the group allotted no shares (FY20: 231 936) in terms of the group's share incentive schemes and did not repurchase any shares during 1H21 or FY20. The equity securities held as treasury shares at 1H21 was a long position of 31 233 624 shares with no short positions (FY20: long position of 27 036 663 shares with no short positions).

Legal proceedings

In the ordinary course of business, the group is involved as a defendant in litigation, lawsuits and other proceedings. Management recognises the inherent difficulty of predicting the outcome of defended legal proceedings. Nevertheless, based on management's knowledge from investigation, analysis and after consulting with legal counsel, management believes that there are no individual legal proceedings that are currently assessed as being 'likely to succeed and material' or 'unlikely to succeed but material should they succeed'. The group is also the defendant in some legal cases for which the group is fully indemnified by external third parties, none of which are individually material. Management is accordingly satisfied that the legal proceedings currently pending against the group should not have a material adverse effect on the group's consolidated financial position and the directors are satisfied that the group has adequate insurance programmes and, where required in terms of IFRS for claims that are probable, provisions are in place to meet claims that may succeed.

Competition Commission – trading of foreign currency

On 15 February 2017, South Africa's Competition Commission lodged five complaints with the Competition Tribunal against 18 institutions, including one against The Standard Bank of South Africa Limited (SBSA) and two against a former subsidiary of the group, Standard New York Securities Inc (SNYS), in which it alleges unlawful collusion between those institutions in the trading of USD/ZAR. The group has, with the help of external counsel, conducted its own internal investigations and found no evidence that supports the complaints. Both SBSA and SNYS, together with 12 of the other respondents, applied for dismissal of the complaint referral on various legal grounds. These applications were heard in July 2018. The complaint against SNYS was dismissed on the grounds that South Africa's competition regulators lack jurisdiction over it. In the case of SBSA, the Competition Commission was directed to file an amended complaint containing sufficient facts to evidence the collusion alleged within 40 business days of the ruling or risk dismissal of the complaint. The allegations against SBSA are confined to USD/ZAR trading activities within SBSA and do not relate to the conduct of the group more broadly. A number of respondents have filed an appeal to the ruling raising various grounds, which will impact on the 40 business day deadline imposed on the Competition Commission for the filing of the amended complaint against SBSA. The Competition Tribunal (CT) issued a directive on 24 July 2019 to all parties. Pursuant to two appeals filed by the Competition Commission against judgments handed down by the Competition Appeal Court in favour of The Standard Bank of South Africa Limited ("SBSA"), on 20 February 2020 the Constitutional Court, by a majority of five to four judges,

OTHER REPORTABLE ITEMS

ordered that (a) the Competition Commission need not disclose its record of investigation into alleged collusion in foreign exchange markets until after both SBSA has filed its written defence to the complaint against it and the Competition Tribunal has directed that all parties make discovery of relevant documents, and (b) the Competition Appeal Court erred in not deciding if it had the requisite jurisdiction before ordering the Competition Commission to lodge its record of decision in SBSA's application to have the Competition Commission's decision to initiate a complaint of collusion against SBSA reviewed and set aside, and remitted that issue of jurisdiction back to the Competition Appeal Court for determination. The Competition Appeal Court, upon the ordered remission, ruled that it can have jurisdiction over the foreign respondents provided the Commission can prove that the alleged collusion had a direct, foreseeable and material effect within South Africa. The Appeal Court also ruled that the allegations against all the respondents were so vague as to be unintelligible. Therefore the Commission was given a fixed period to file a wholly new complaint affidavit that addresses all of the identified shortcomings. The Commission, after lengthy delays, filed a wholly new complaint affidavit. In response all of the respondents other than Investec filed notices of objection or notices to compel more particulars and, in the case of the Standard Bank related respondents, applications for the dismissal of the complaint in its entirety. The Tribunal has invited all parties to a pre-hearing meeting to attempt to reach an all party agreement on how these multiple challenges will be heard and/or resolved. Multiple dates were made available in November and December 2021 for all Respondents and the Competition Commission to set out their various applications to dismiss, exceptions and requests for information to be heard and for responses from the Competition Commission.

Separately SBSA has requested a date for hearing of its review application from the Competition Appeal Court (CAC). This review is requested of the Competition Commission's decision to refer the complaint against SBSA to the tribunal following new case law confirming the CAC's jurisdiction to hear reviews of this nature.

Indemnities granted following disposal of Standard Bank Plc

Under the terms of the disposal of Standard Bank Plc on 1 February 2015, the group provided ICBC with certain indemnities to be paid in cash to ICBC or, at ICBC's direction, to any Standard Bank Plc (now ICBCS) group company, a sum equal to the amount of losses suffered or incurred by ICBC arising from certain circumstances. Where an indemnity payment is required to be made by the group to the ICBCS group, such payment would be grossed up from ICBC's shareholding at the time in ICBCS to 100%. These payments may, inter alia, arise as a result of an enforcement action, the cause of which occurred prior to the date of disposal. Enforcement actions include actions taken by regulatory or governmental authorities to enforce the relevant laws in any jurisdiction. While there have been no material claims relating to these indemnification provisions during the reporting period, the indemnities provided are uncapped and of unlimited duration as they reflect that the pre-completion regulatory risks attaching to the disposed-of business remain with the group post-completion.

Pro forma constant currency information

The *pro forma* constant currency information disclosed in these results is the responsibility of the group's directors. The *pro forma* constant currency information has been presented to illustrate the impact of changes in currency rates on the group's results and may not fairly present the group's financial position and results of operations. In determining the change in constant currency terms, the comparative financial reporting years have been adjusted for the difference between the current and prior year cumulative average exchange rates, determined as the average of the daily

exchange rates. The measurement has been performed for each of the group's material currencies. The constant currency change percentage is calculated using this adjusted comparative amount.

Only the FY20 *pro forma* constant currency information, where applicable, contained in these results, has been reviewed by the group's external auditors and their unmodified assurance report prepared in terms of International Standard on Assurance Engagements 3420 *Assurance Engagements to Report on the Compilation of Pro Forma Financial Information Included in a Prospectus* (ISAE 3420) is available for inspection at the company's registered office on weekdays from 09:00 to 16:00.

The average exchange and closing rates used in the determination of the *pro forma* constant currency information can be found on page 3. The average exchange rates were calculated using the average of the average monthly exchange rates (determined on the last day of each of the months in the period).

Subordinated debt

During 1H21, the group issued R1.7 billion (FY20: R7.0 billion) Basel III compliant bonds that qualify as tier 2 capital. The capital notes constitute direct, unsecured and subordinated obligations. The notes may be redeemed prior to their respective maturity dates at the option of the issuer and subject to regulatory approval, after a minimum period of five years.

The terms of the Basel III compliant tier 2 capital bonds include a regulatory requirement which provides for the write-off, in whole or in part, on the earlier of a decision by the relevant regulator, the Prudential Authority, that a write-off without which the issuer would have become non-viable is necessary, or a decision to make a public sector injection of capital or equivalent support, without which the issuer would have become non-viable.

The group redeemed R1.7 billion (FY20: R7.5 billion) Basel III and Basel II compliant tier 2 notes that were eligible for redemption during 1H21.

During 1H21, the group did not issue or redeem subordinated debt instruments that qualify as regulatory insurance capital (FY20: R1.5 billion issued; R1.0 billion redeemed).

Post reporting date event

Standard Bank Mozambique Foreign Currency Trading

At the time of preparing this report an on-site inspection by the Bank of Mozambique (BOM) was underway regarding allegation of breaches in foreign exchange control requirements. On 12 July 2021, Standard Bank Mozambique (SBM) was notified by BOM of the suspension from the foreign exchange market for a period of up to 12 months and fined R65 million for contravention processes instituted against SBM following findings of the on-site inspection. The notice received from the BOM provides further information and evidences of on-site inspection that existed at the end of at the reporting date, as such the fine was duly accounted for in this interim financial results.

SBM is cooperating and working closely with BOM to address the situation as soon as possible. As a result, with effect from 26 July 2021, BOM conceded a partial lifting of SBM's suspension from the foreign exchange market. The lifting of the suspension, although it still prevents SBM, from participating in the Interbank foreign exchange market, allows SBM to resume currency conversion operations with our clients.

The group remains committed to do business ethically and responsible and governance and compliance processes are rigorous, as we consider reputation our most valuable asset.

RISK MANAGEMENT – IFRS DISCLOSURES

Overview

The group's activities give rise to various financial and insurance risks. Financial risks are categorised into credit, funding and liquidity and market risk, of which an update from FY20 has been included in these results relating to concentration and certain market risks relating to Standard Bank Activities and capital management, enterprise risk, insurance risk, market risk, credit risk and liquidity risk relating to Liberty. The group's approach to managing risk and capital is set out in the group's risk, compliance and capital management (RCCM) governance framework approved by the group risk and capital management committee (GRCCM).

Standard Bank Activities

Concentration risk

Concentration risk is the risk of loss arising from an excessive concentration of exposure to a single counterparty, an industry, a product, a geography, maturity, or collateral. The group's credit risk portfolio is well-diversified. The group's management approach relies on the reporting of concentration risk along key dimensions, the setting of portfolio limits and stress testing.

INDUSTRY SEGMENTAL ANALYSIS GROSS LOANS AND ADVANCES

| | 1H21 Rm | FY20 Rm |
|--|------------------|------------------|
| Agriculture | 35 125 | 34 722 |
| Construction | 20 803 | 19 001 |
| Electricity | 26 186 | 24 557 |
| Finance, real estate and other business services | 406 382 | 394 045 |
| Individuals | 579 627 | 563 610 |
| Manufacturing | 74 093 | 74 834 |
| Mining | 27 550 | 32 873 |
| Transport | 50 891 | 51 395 |
| Wholesale | 75 081 | 64 345 |
| Other services | 70 798 | 61 859 |
| Total | 1 366 536 | 1 321 241 |

GEOGRAPHIC SEGMENTAL ANALYSIS GROSS LOANS AND ADVANCES

| | 1H21 | | FY20 | |
|-----------------------------|------------|------------------|------------|------------------|
| | % | Rm | % | Rm |
| South Africa | 66 | 903 620 | 65 | 861 565 |
| Africa Regions ¹ | 18 | 245 431 | 18 | 242 030 |
| International ¹ | 16 | 217 485 | 17 | 217 646 |
| Total | 100 | 1 366 536 | 100 | 1 321 241 |

¹ Restated. During 1H21 it was noted that the FY20 amounts relating to Africa Regions erroneously included R79 226 million relating to International. This restatement has no impact on the group's statement of financial performance or any key ratios relating to loans and advances.

INDUSTRY SEGMENTAL ANALYSIS OF STAGE 3 CREDIT IMPAIRMENT OF LOANS AND ADVANCES

| | 1H21 Rm | FY20 Rm |
|--|---------------|---------------|
| Agriculture | 1 149 | 1 431 |
| Construction | 1 875 | 1 343 |
| Electricity | 560 | 579 |
| Finance, real estate and other business services | 2 746 | 2 784 |
| Individuals | 22 230 | 20 578 |
| Manufacturing | 849 | 862 |
| Mining | 332 | 363 |
| Transport | 1 684 | 1 709 |
| Wholesale | 2 107 | 2 096 |
| Other services | 1 586 | 1 511 |
| Total | 35 118 | 33 256 |

RISK MANAGEMENT – IFRS DISCLOSURES

GEOGRAPHIC SEGMENTAL ANALYSIS OF STAGE 3 CREDIT IMPAIRMENT OF LOANS AND ADVANCES

| | 1H21 | | FY20 | |
|----------------|------------|---------------|------|--------|
| | % | Rm | % | Rm |
| South Africa | 81 | 28 504 | 77 | 25 504 |
| Africa Regions | 18 | 6 161 | 21 | 7 082 |
| International | 1 | 453 | 2 | 670 |
| Total | 100 | 35 118 | 100 | 33 256 |

Market risk

Definition

Market risk is the risk of a change in the market value, actual or effective earnings, or future cash flows of a portfolio of financial instruments, including commodities, caused by adverse movements in market variables such as equity, bond and commodity prices, currency exchange and interest rates, credit spreads, recovery rates, correlations and implied volatilities in all of these variables.

The group's key market risks are:

- trading book market risk
- interest rate in the banking book (IRRBB)
- equity risk in the banking book
- foreign currency risk
- own equity-linked transactions
- post-employment obligation risk.

Trading book market risk

Definition

Trading book market risk is represented by financial instruments, including commodities, held in the trading book, arising out of normal global markets' trading activity.

Approach to managing market risk in the trading book

The group's policy is that all trading activities are undertaken within the group's global markets' operations.

The market risk functions are independent of the group's trading operations and are accountable to the relevant legal entity Asset-Liability Committees (ALCOs). ALCOs have a reporting line into group ALCO, a subcommittee of Group Leadership Council.

All value at risk (VaR) and stressed value at risk (SVaR) limits require prior approval from the respective entity ALCOs. The market risk functions have the authority to set these limits at a lower level.

Market risk teams are responsible for identifying, measuring, managing, monitoring and reporting market risk as outlined in the market risk governance standard.

Exposures and excesses are monitored and reported daily. Where breaches in limits and triggers occur, actions are taken by market risk functions to bring exposures back in line with approved market risk appetite, with such breaches being reported to management and entity ALCOs.

VaR and SVaR

The group uses the historical VaR and SVaR approach to quantify market risk under normal and stressed conditions.

For risk management purposes VaR is based on 251 days of unweighted recent historical data updated at least monthly,

a holding period of one day and a confidence level of 95%.

The historical VaR results are calculated in four steps:

- calculate 250 daily market price movements based on 251 days' historical data. Absolute movements are used for interest rates and volatility movements; relative for spot, equities, credit spreads, and commodity prices
- calculate hypothetical daily profit or loss for each day using these daily market price movements
- aggregate all hypothetical profits or losses for day one across all positions, giving daily hypothetical profit or loss, and then repeat for all other days
- VaR is the 95th percentile selected from the 250 days of daily hypothetical total profit or loss.

Daily losses exceeding the VaR are likely to occur, on average, 13 times in every 250 days.

SVaR uses a similar methodology to VaR, but is based on 251-day period of financial stress which is reviewed quarterly and assumes a ten-day holding period and a worst case loss.

The ten-day period is based on the average expected time to reduce positions. The period of stress for SBSA is currently the 2008/2009 financial crisis while, for other markets, more recent stress periods are used where the group has received internal model approval, the market risk regulatory capital requirements is based on VaR and SVaR, both of which use a confidence level of 99% and a ten-day holding period.

Limitations of historical VaR are acknowledged globally and include:

- the use of historical data as a proxy for estimating future events may not encompass all potential events, particularly those which are extreme in nature
- the use of a one-day holding period assumes that all positions can be liquidated or the risk offset in one day. This will usually not fully reflect the market risk arising at times of severe illiquidity, when a one-day holding period may be insufficient to liquidate or hedge all positions fully
- the use of a 95% confidence level, by definition, does not take into account losses that might occur beyond this level of confidence.

VaR is calculated on the basis of exposures outstanding at the close of business and, therefore, does not necessarily reflect intra-day exposures. VaR is unlikely to reflect loss potential on exposures that only arise under significant market movements.

Trading book portfolio characteristics

VaR for the period under review

Trading book market risk exposures arise mainly from residual exposures from client transactions and limited trading for the group's own account. In general, the group's trading desks have run increased levels of market risk throughout the first six months of 2021 for most asset classes when compared to the 2020 aggregate normal VaR, and aggregate SVaR.

TRADING BOOK NORMAL VaR ANALYSIS BY MARKET VARIABLE

| | Normal VaR | | | |
|---------------------------------------|----------------------------|----------------------------|---------------|---------------|
| | Maximum ¹ Rm | Minimum ¹ Rm | Average Rm | Closing Rm |
| 1H21 | | | | |
| Commodities risk | 2 | | 1 | |
| Foreign exchange risk | 28 | 11 | 18 | 17 |
| Equity position risk | 17 | 10 | 14 | 14 |
| Debt securities | 72 | 26 | 41 | 27 |
| Diversification benefits ² | | | (28) | (22) |
| Aggregate | 70 | 31 | 45 | 37 |
| FY20 | | | | |
| Commodities risk | 2 | | 1 | 1 |
| Foreign exchange risk | 25 | 10 | 17 | 16 |
| Equity position risk | 17 | 3 | 9 | 14 |
| Debt securities | 60 | 17 | 33 | 59 |
| Diversification benefits ² | | | (23) | (38) |
| Aggregate | 56 | 27 | 38 | 52 |

¹ The maximum and minimum VaR figures reported for each market variable do not necessarily occur on the same day. As a result, the aggregate VaR will not equal the sum of the individual market VaR values, and it is inappropriate to ascribe a diversification effect to VaR when these values may occur on different days.

² Diversification benefit is the benefit of measuring the VaR of the trading portfolio as a whole, that is, the difference between the sum of the individual VaRs and the VaR of the whole trading portfolio.

TRADING BOOK SVaR ANALYSIS BY MARKET VARIABLE

| | SVaR | | | |
|---------------------------------------|----------------------------|----------------------------|---------------|---------------|
| | Maximum ¹ Rm | Minimum ¹ Rm | Average Rm | Closing Rm |
| 1H21 | | | | |
| Commodities risk | 13 | 1 | 5 | 3 |
| Foreign exchange risk | 320 | 178 | 246 | 206 |
| Equity position risk | 356 | 81 | 188 | 114 |
| Debt securities | 953 | 285 | 462 | 356 |
| Diversification benefits ² | | | (490) | (313) |
| Aggregate | 903 | 259 | 411 | 366 |
| FY20 | | | | |
| Commodities risk | 48 | 4 | 11 | 9 |
| Foreign exchange risk | 410 | 88 | 188 | 177 |
| Equity position risk | 333 | 34 | 152 | 110 |
| Debt securities | 773 | 179 | 351 | 420 |
| Diversification benefits ² | | | (298) | (342) |
| Aggregate | 855 | 191 | 403 | 373 |

¹ The maximum and minimum SVaR figures reported for each market variable do not necessarily occur on the same day. As a result, the aggregate SVaR will not equal the sum of the individual market SVaR values, and it is inappropriate to ascribe a diversification effect to SVaR when these values may occur on different days.

² Diversification benefit is the benefit of measuring the SVaR of the trading portfolio as a whole, that is, the difference between the sum of the individual SVaRs and the SVaR of the whole trading portfolio.

RISK MANAGEMENT – IFRS DISCLOSURES

Approach to managing IRRBB

Banking book-related market risk exposure principally involves managing the potential adverse effect of interest rate movements on banking book earnings (net interest income and banking book mark-to-market profit or loss) and the economic value of equity.

The group's approach to managing IRRBB is governed by applicable regulations and is influenced by the competitive environment in which the group operates. The treasury and capital management team monitors banking book interest rate risk on a monthly basis operating under the oversight of group ALCO.

Measurement

The analytical techniques used to quantify IRRBB include both earnings and valuation-based measures. The analysis takes into account embedded optionality such as loan prepayments and accounts where the account behaviour differs from the contractual position.

The results obtained from forward-looking dynamic scenario analyses, as well as Monte Carlo simulations, assist in developing optimal hedging strategies on a risk-adjusted return basis.

INTEREST RATE SENSITIVITY ANALYSIS¹

| | | ZAR | USD | GBP | Euro | Other | Total |
|---|--------------|---------|-------|------|------|-------|---------|
| 1H21 | | | | | | | |
| Increase in basis points | Basis points | 200 | 100 | 100 | 100 | 100 | |
| Sensitivity of annual net interest income | Rm | 2 740 | 528 | 329 | 58 | 881 | 4 536 |
| Decrease in basis points² | Basis points | 200 | 100 | 100 | 100 | 100 | |
| Sensitivity of annual net interest income | Rm | (3 190) | (122) | (18) | | (895) | (4 225) |
| FY20 | | | | | | | |
| Increase in basis points | Basis points | 200 | 100 | 100 | 100 | 100 | |
| Sensitivity of annual net interest income | Rm | 2 386 | 448 | 308 | 68 | 796 | 4 006 |
| Decrease in basis points² | Basis points | 200 | 100 | 100 | 100 | 100 | |
| Sensitivity of annual net interest income | Rm | (2 962) | (89) | (5) | | (757) | (3 813) |

¹ Before tax.

² A floor of 0% is applied to all interest rates under the decreasing interest rate scenario resulting in asymmetric rate shocks in low-rate environments.

Equity risk in the banking book

Definition

Equity risk is defined as the risk of loss arising from a decline in the value of an equity or equity-type instrument held on the banking book, whether caused by deterioration in the underlying operating asset performance, net asset value (NAV), enterprise value of the issuing entity, or by a decline in the market price of the equity or instrument itself.

Though issuer risk in respect of tradable equity instruments constitutes equity risk, such traded issuer risk is managed under the trading book market risk framework.

Approach to managing equity risk in the banking book

Equity risk relates to all transactions and investments subject to approval by the group Equity Risk Committee (ERC), in terms of that committee's mandate, and includes debt, quasi-debt and other instruments that are considered to be of an equity nature.

For the avoidance of doubt, equity risk in the banking book excludes strategic investments in the group's subsidiaries, associates and joint ventures deployed in delivering the group's business and service offerings unless the group chief finance & value management officer and chief risk and corporate affairs officer deem such investments to be subject to the consideration and approval by the group ERC.

MARKET RISK SENSITIVITY OF NON-TRADING EQUITY INVESTMENTS

| | 10% reduction in fair value Rm | Fair value Rm | 10% increase in fair value Rm |
|---------------------------------------|--|---------------------|--|
| 1H21 | | | |
| Equity securities listed and unlisted | 3 074 | 3 416 | 3 758 |
| Listed | | 160 | |
| Unlisted | | 3 256 | |
| Impact on profit or loss | (244) | | 244 |
| Impact on OCI | (98) | | 98 |
| FY20 | | | |
| Equity securities listed and unlisted | 3 197 | 3 552 | 3 907 |
| Listed | | 155 | |
| Unlisted | | 3 397 | |
| Impact on profit or loss | (247) | | 247 |
| Impact on OCI | (108) | | 108 |

Liberty – as disclosed by Liberty Holdings Limited

Enterprise risk management

South Africa experienced an anticipated third Covid-19 wave in June 2021, driven by the highly transmissible Delta variant. This resulted in new lockdown restrictions being implemented to curb infections. Due to the slow initial vaccine rollout, the severity of the disease remains high and the financial impact of this wave is expected to be material. The low severity levels being experienced in recent new waves of infection in countries with high levels of vaccination highlight the effectiveness of vaccines in mitigating the risks associated with Covid-19. The South African vaccination rollout has accelerated significantly over the last quarter with further acceleration expected. The persistent nature of this pandemic has materially raised physical as well as mental health risks. Management will keep monitoring these developments and take actions as required.

The Crisis Management Team “CMT” (comprised of the executive committee given the breadth of the crisis) with two sub-committees: the Operations and Continuity CMT (chaired by the chief risk officer) and the Business Impact and Rapid Response CMT (chaired by the group’s financial director) continued to monitor the progression and impact of the Covid-19 pandemic over the first half of 2021. Liberty’s risk management policies facilitated the process to respond to the Covid-19 crisis by providing direction in terms of the high-level principles that needed to be adopted by executive management and the CMT.

Capital management

Solvency capital requirement coverage

The following table summarises the available capital (or “own funds”) and the solvency capital requirements for Liberty Group Limited.

| Liberty | 1H21 | FY20 |
|---------------------------------------|-----------|-----------|
| Available capital (or own funds) (Rm) | 31 068 | 30 275 |
| SCR (Rm) | 17 933 | 16 703 |
| SCR coverage ratio (times) | 1.73 | 1.81 |
| Target SCR coverage ratio (times) | 1.5 – 2.0 | 1.5 – 2.0 |

The Solvency Capital Requirement (SCR) cover of Liberty Group Limited (LGL), the group’s main long-term insurance licence at 30 June 2021 remains strong at 1.73 times, which is well within the target range of 1.5 to 2.0 times. The reduction in SCR coverage is mainly driven by the continued impact of the Covid-19 pandemic, in particular setting up a further provision for worse mortality; as well as the increased foreign equity symmetric adjustment together with the Rand strengthening over the period.

Insurance risk

Over the last 6 months, the group has closely monitored the direct and indirect impacts emerging from the Covid-19 pandemic in order to inform appropriate management actions to be taken timeously.

The group has continued to take actions to refine underwriting and to put through premium increases, where considered necessary, to help ensure that the experience on new underwriting risks entered into is broadly in line with expectation. Further, the group continues to implement retention initiatives to manage its persistency. These initiatives have helped ensure that the excess withdrawal costs expected from the indirect impact of Covid-19, and the associated expected overrun in maintenance expenses, have been well within the allowance made in the pandemic reserve.

With the pandemic and socio-economic situation rapidly evolving, the group will continue to monitor the insurance environment, including the competitive landscape, to take appropriate management actions where required.

RISK MANAGEMENT – IFRS DISCLOSURES

Market risk

Shareholder Investment Portfolio (SIP)

The following table summarises exposures in the shareholder investment portfolio.

SHAREHOLDER INVESTMENT PORTFOLIO

| Exposure category | 1H21 | | | | FY20 | | | |
|--|---------------|--------------|---------------|------------|---------------|--------------|---------------|------------|
| | Local Rm | Foreign Rm | Total Rm | % | Local Rm | Foreign Rm | Total Rm | % |
| Equities | 3 749 | 2 953 | 6 702 | 24 | 3 456 | 2 284 | 5 740 | 22 |
| Bonds | 8 369 | 386 | 8 755 | 32 | 8 190 | 399 | 8 589 | 32 |
| Cash | 2 404 | 50 | 2 454 | 9 | 3 516 | 50 | 3 566 | 13 |
| Property | 7 991 | | 7 991 | 29 | 7 010 | | 7 010 | 26 |
| Other | 861 | 842 | 1 703 | 6 | 890 | 983 | 1 873 | 7 |
| Total | 23 374 | 4 231 | 27 605 | 100 | 23 062 | 3 716 | 26 778 | 100 |
| Assets backing capital | | | 9 725 | 35 | | | 11 545 | 43 |
| Assets backing policyholder liabilities | | | 11 779 | 43 | | | 9 618 | 36 |
| 90:10 exposure ¹ | | | 2 951 | 11 | | | 2 915 | 11 |
| Property exposure backing other liabilities ² | | | 3 150 | 11 | | | 2 700 | 10 |
| Reconciliation to IFRS shareholders' equity | | | | | | | | |
| Shareholder Investment Portfolio | | | 27 605 | | | | 26 778 | |
| Less: 90:10 exposure ¹ | | | (2 951) | | | | (2 915) | |
| Less: Property exposure backing other liabilities ² | | | (3 150) | | | | (2 700) | |
| Less: Subordinated notes | | | (5 994) | | | | (5 998) | |
| South African insurance operations | | | | | | | | |
| Liberty funds | | | 15 510 | | | | 15 165 | |
| Liberty Group Limited group's IFRS shareholders' equity | | | | | | | | |
| Insurance group funds | | | 15 510 | | | | 15 165 | |
| Liberty Two Degrees ³ | | | 1 037 | | | | 1 294 | |

¹ The 90:10 exposure is the exposure on certain contracts which include terms that allocate 10% of the investment returns to Liberty shareholders.

² Property exposures backing other liabilities represents exposures on property assets backing certain policyholder reserves where the shareholder is exposed to the capital return on the backing assets.

³ This represents the difference between Liberty group's share of the net asset value of Liberty Two Degrees as at the reporting date and the listed price of Liberty Two Degrees shares multiplied by the number of shares in issue to Liberty group at the reporting date. Adjusting the valuation from net asset value to share price is required to ensure consistency between policyholder liabilities and their backing assets, and to provide a market consistent valuation of the Liberty Two Degrees shares held within the Shareholder Investment Portfolio.

SHAREHOLDER INVESTMENT PORTFOLIO PERCENTAGE ALLOCATION

| Exposure category % | 1H21 | | | | FY20 | | | |
|--------------------------|------------------------|---|--|------------|------------------------|---|--|------------|
| | Assets backing capital | Assets backing policyholder liabilities | 90:10 exposure and other property exposure | Total | Assets backing capital | Assets backing policyholder liabilities | 90:10 exposure and other property exposure | Total |
| Local assets | | | | | | | | |
| Equities | 5 | 5 | 4 | 14 | 9 | | 4 | 13 |
| Bonds, cash and property | 18 | 37 | 14 | 69 | 21 | 36 | 13 | 70 |
| Other | 3 | | | 3 | 3 | | | 3 |
| Foreign assets | | | | | | | | |
| Equities | 6 | 1 | 3 | 10 | 6 | | 3 | 9 |
| Bonds, cash and property | | | 1 | 1 | | | 1 | 1 |
| Other | 3 | | | 3 | 4 | | | 4 |
| Total | 35 | 43 | 22 | 100 | 43 | 36 | 21 | 100 |

Given global liquidity and accommodative monetary stances taken by central banks, markets have recovered strongly and have experienced a period of relative stability in 2021. The portfolio has benefited from this broad-based recovery, with the strengthening of the Rand offsetting some of the gains during the period.

Asset/liability management portfolio (ALM portfolio)

The hedging program continued to be effective in reducing earnings volatility and was managed within approved risk limits during the period. Global inflationary concerns and the implications for global liquidity remains top of mind for investors heading into the second half of 2021.

Property

The group remains exposed to tenant default, depressed rental markets and unlet space within its investment property portfolio. The first half of 2021 has seen a steady recovery in trading and a consequential reduction in rental rebates and discounts. Operational performance has improved in 2021 despite the ongoing uncertain socio-economic environment. Key operational indicators, including customer visits to malls, tenant occupancies, rental collections, turnover growth and occupational health and safety, have been encouraging. Processes remain in place with security teams, business partners and government to safeguard property assets, tenants and customers, to restore confidence and support these assets in the period ahead. The office sector remains under pressure with the industry oversupply further impacted by the working from home trend.

The last six months have seen an improvement in the rental arrears position, with most rental relief negotiations related to the 2020 period now concluded. The ongoing impact of the Covid-19 pandemic along with the recent events of social unrest in South Africa, post 30 June 2021, continue to weigh on the economy and have contributed to a difficult trading environment for the property sector in particular. Liberty properties were not damaged during the recent unrest.

Policyholder net outflows from the Liberty Property Portfolio have continued, albeit at a slower pace, in the first half of 2021, leading to increased shareholder property exposure. The exposures however remain well within Liberty's risk appetite limits in terms of both market and liquidity risk.

Credit risk

Ongoing credit research and engagements with borrower management teams have improved Liberty's understanding of the impact of Covid-19 and the lockdowns. Most of the borrowers initially impacted have been able to make changes to their business models and, in some cases, have sourced additional equity in order to stabilize their businesses. There are, however, still relatively small exposures to the hospitality sector and gyms where the longer-term impact is not yet well understood and further material interventions and/or concessions will be needed to save these businesses.

Overall credit risk being taken has increased due to the deterioration of the macro economic environment and weaknesses in the state owned enterprise sector as evidenced by the rating agency down grades.

Liquidity risk

LGL's efforts to conserve liquidity, primarily through constraining credit origination activities in 2020, resulted in a build-up of liquidity with the group's liquidity position strengthening significantly. Credit origination activities have resumed which will consume some of this liquidity during the remainder of the year. The overall liquidity position remains strong.

Policyholder outflows from illiquid assets have continued to be experienced, resulting in increased exposure for shareholders. Given the strong liquidity position of the group the outflows do not pose near-term threats to risk appetite.



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-

ANALYSIS OF SHAREHOLDERS

TEN MAJOR SHAREHOLDERS¹

| | 1H21 | | 1H20 | | FY20 | |
|---|----------------------------|-------------|----------------------------|-----------|----------------------------|-----------|
| | Number of shares (million) | % holding | Number of shares (million) | % holding | Number of shares (million) | % holding |
| Industrial and Commercial Bank of China | 325.0 | 20.1 | 325.0 | 20.1 | 325.0 | 20.1 |
| Government Employees Pension Fund (PIC) | 230.5 | 14.2 | 225.1 | 13.9 | 229.5 | 14.2 |
| Alexander Forbes Investments | 35.8 | 2.2 | 30.4 | 1.9 | 34.2 | 2.1 |
| Old Mutual Life Assurance Company | 30.2 | 1.9 | 24.7 | 1.5 | 29.5 | 1.8 |
| Allan Gray Balanced Fund | 26.9 | 1.7 | 38.2 | 2.4 | 30.2 | 1.9 |
| Prudential Equity Fund | 19.5 | 1.2 | 11.7 | 0.7 | 14.2 | 0.9 |
| Government of Norway | 18.8 | 1.2 | 15.9 | 1.0 | 16.9 | 1.0 |
| Vanguard Emerging Markets Stock Index Fund (US) | 17.5 | 1.1 | 17.3 | 1.1 | 16.2 | 1.0 |
| Vanguard Total International Stock Index Fund | 17.0 | 1.0 | 22.6 | 1.4 | 19.1 | 1.2 |
| Government Institutions Pension Fund (Namibia) | 15.8 | 1.0 | 13.2 | 0.8 | 16.6 | 1.0 |
| | 737.0 | 45.6 | 732.3 | 45.3 | 731.4 | 45.2 |

¹ Beneficial holdings determined from the share register and investigations conducted on our behalf in terms of section 56 of the Companies Act, 71 of 2008.

GEOGRAPHIC SPREAD OF SHAREHOLDERS

| | 1H21 | | 1H20 | | FY20 | |
|--------------------------|----------------------------|--------------|----------------------------|-----------|----------------------------|-----------|
| | Number of shares (million) | % holding | Number of shares (million) | % holding | Number of shares (million) | % holding |
| South Africa | 806.6 | 49.8 | 806.6 | 49.8 | 833.7 | 51.5 |
| Foreign shareholders | 813.3 | 50.2 | 813.3 | 50.2 | 786.2 | 48.5 |
| China | 330.5 | 20.4 | 327.2 | 20.2 | 329.8 | 20.4 |
| United States of America | 197.4 | 12.2 | 211.7 | 13.1 | 207.7 | 12.8 |
| Namibia | 22.4 | 1.4 | 20.3 | 1.3 | 24.2 | 1.5 |
| United Kingdom | 21.8 | 1.3 | 24.0 | 1.5 | 23.5 | 1.5 |
| Norway | 19.1 | 1.2 | 17.9 | 1.1 | 17.2 | 1.1 |
| United Arab Emirates | 15.0 | 0.9 | 21.3 | 1.3 | 19.9 | 1.2 |
| Ireland | 14.8 | 0.9 | 13.4 | 0.8 | 14.1 | 0.9 |
| Luxembourg | 14.3 | 0.9 | 13.0 | 0.8 | 13.4 | 0.8 |
| Singapore | 13.9 | 0.9 | 27.5 | 1.7 | 21.5 | 1.3 |
| Japan | 13.0 | 0.8 | 15.8 | 1.0 | 12.7 | 0.8 |
| Netherlands | 11.9 | 0.7 | 13.2 | 0.8 | 14.0 | 0.9 |
| Hong Kong | 9.6 | 0.6 | 12.7 | 0.8 | 9.9 | 0.6 |
| Switzerland | 8.5 | 0.5 | 8.6 | 0.5 | 9.1 | 0.6 |
| Saudi Arabia | 8.0 | 0.5 | 7.9 | 0.5 | 5.7 | 0.4 |
| Kuwait | 5.5 | 0.3 | | | | |
| Denmark | 4.9 | 0.3 | 5.9 | 0.4 | 3.6 | 0.2 |
| Sweden | 4.9 | 0.3 | 5.2 | 0.3 | 5.0 | 0.3 |
| Other | 97.8 | 6.1 | 67.7 | 4.1 | 54.9 | 3.2 |
| | 1 619.9 | 100.0 | 1 619.9 | 100.0 | 1 619.9 | 100.0 |

CREDIT RATINGS

RATINGS AS AT 19 AUGUST 2021 FOR KEY BANKING ENTITIES WITHIN STANDARD BANK GROUP

| | Short term | Long term | Outlook |
|--|------------|-----------|----------|
| Standard Bank Group Limited | | | |
| Fitch Ratings | | | |
| Foreign currency issuer default rating | B | BB- | Negative |
| Local currency issuer default rating | | BB- | Negative |
| National rating | F1+(zaf) | AA+(zaf) | Stable |
| Moody's Investor Services | | | |
| Foreign currency issuer rating | | Ba3 | Negative |
| Local currency issuer rating | | Ba3 | Negative |
| The Standard Bank of South Africa | | | |
| Fitch Ratings | | | |
| Foreign currency issuer default rating | B | BB- | Negative |
| Local currency issuer default rating | | BB- | Negative |
| National rating | F1+(zaf) | AA+(zaf) | Stable |
| Moody's Investor Services | | | |
| Foreign currency deposit rating | NP | Ba2 | Negative |
| Local currency deposit rating | NP | Ba2 | Negative |
| National rating | P-1.za | Aa1.za | |
| RSA Sovereign | | | |
| Fitch Ratings | | | |
| Foreign currency issuer default rating | B | BB- | Negative |
| Local currency issuer default rating | B | BB- | Negative |
| Moody's Investor Services | | | |
| Foreign currency issuer rating | | Ba2 | Negative |
| Local currency issuer rating | | Ba2 | Negative |
| Standard & Poor's | | | |
| Foreign currency | B | BB- | Stable |
| Local currency | B | BB | Stable |
| National rating | zaA-1+ | zaAAA | |
| Stanbic IBTC Bank PLC | | | |
| Fitch Ratings | | | |
| National rating | F1+(nga) | AAA(nga) | |
| Standard & Poor's | | | |
| Foreign currency | B | B- | Stable |
| Local currency | B | B- | Stable |
| National rating | ngA-2 | ngBBB | |
| Stanbic Bank Kenya | | | |
| Fitch Ratings | | | |
| Foreign currency issuer default rating | B | B+ | Negative |
| National rating | F1+(ken) | AAA(ken) | Negative |
| Stanbic Bank Uganda | | | |
| Fitch Ratings | | | |
| Foreign currency issuer default rating | B | B+ | Negative |
| National rating | F1+(uga) | AAA(uga) | Stable |
| Moody's Investor Services | | | |
| Foreign currency deposit rating | NP | B1 | Stable |
| Local currency deposit rating | NP | B1 | Stable |

DECLARATION OF DIVIDENDS

Shareholders of Standard Bank Group Limited (the company) are advised of the following dividend declarations out of income reserves in respect of ordinary shares and preference shares.

Ordinary shares

Ordinary shareholders are advised that the board has resolved to declare an interim gross cash dividend No. 103 of 360 cents per ordinary share (the cash dividend) to ordinary shareholders recorded in the register of the company at the close of business on Friday, 17 September 2021. The last day to trade to participate in the dividend is Tuesday, 14 September 2021. Ordinary shares will commence trading ex dividend from Wednesday, 15 September 2021.

The salient dates and times for the cash dividend are set out in the table that follows.

Ordinary share certificates may not be dematerialised or rematerialised between Wednesday, 15 September 2021, and Friday, 17 September 2021 both days inclusive. Ordinary shareholders who hold dematerialised shares will have their accounts at their Central Securities Depository Participant (CSDP) or broker credited on Monday, 20 September 2021.

Where applicable, dividends in respect of certificated shares will be transferred electronically to shareholders' bank accounts on the payment date.

Preference shares

Preference shareholders are advised that the board has resolved to declare the following interim dividends:

- 6.5% first cumulative preference shares (first preference shares) dividend No. 104 of 3.25 cents (gross) per first preference share, payable on Monday, 13 September 2021, to holders of first preference shares recorded in the books of the company at the close of business on the record date, Friday, 10 September 2021. The last day to trade to participate in the dividend is Tuesday, 7 September 2021. First preference shares will commence trading ex dividend from Wednesday, 8 September 2021.
- Non-redeemable, non-cumulative, non-participating preference shares (second preference shares) dividend No. 34 of 267.28 cents (gross) per second preference share, payable on Monday, 13 September 2021, to holders of second preference shares recorded in the books of the company at the close of business on the record date, Friday, 10 September 2021. The last day to trade to participate in the dividend is Tuesday, 7 September 2021. Second preference shares will commence trading ex dividend from Wednesday, 8 September 2021.

The salient dates and times for the preference share dividend are set out in the table that follows.

Preference share certificates (first and second) may not be dematerialised or rematerialised between Wednesday, 8 September 2021, and Friday, 10 September 2021, both days inclusive. Preference shareholders (first and second) who hold dematerialised shares will have their accounts at their CSDP or broker credited on Monday, 13 September 2021.

Where applicable, dividends in respect of certificated shares will be transferred electronically to shareholders' bank accounts on the payment date.

THE RELEVANT DATES FOR THE PAYMENT OF DIVIDENDS ARE AS FOLLOWS:

| | Ordinary shares | 6.5% cumulative preference shares (first preference shares) | Non-redeemable, non-cumulative, non-participating preference shares (second preference shares) ¹ |
|---|-------------------------------------|---|---|
| JSE Limited | | | |
| Share code | SBK | SBKP | SBPP |
| ISIN | ZAE000109815 | ZAE000038881 | ZAE000056339 |
| Namibian Stock Exchange (NSX) | | | |
| Share code | SNB | | |
| ISIN | ZAE000109815 | | |
| Dividend number | 103 | 104 | 34 |
| Gross distribution/dividend per share (cents) | 360 | 3.25 | 267.28493 |
| Net dividend | 288 | 2.60 | 213.82794 |
| Last day to trade in order to be eligible for the cash dividend | Tuesday, 14 September 2021 | Tuesday, 7 September 2021 | Tuesday, 7 September 2021 |
| Shares trade ex the cash dividend | Wednesday, 15 September 2021 | Wednesday, 8 September 2021 | Wednesday, 8 September 2021 |
| Record date in respect of the cash dividend | Friday, 17 September 2021 | Friday, 10 September 2021 | Friday, 10 September 2021 |
| CSDP/broker account credited/updated (payment date) | Monday, 20 September 2021 | Monday, 13 September 2021 | Monday, 13 September 2021 |

¹ The non-redeemable, non-cumulative, non-participating preference shares (SBPP) are entitled to a dividend of not less than 77% of the prime interest rate multiplied by the subscription price of R100 per share.

Tax implications

The cash dividend received under the ordinary shares and the preference shares is likely to have tax implications for both resident and non-resident ordinary and preference shareholders. Such shareholders are therefore encouraged to consult their professional tax advisers.

In terms of the South African Income Tax Act, 58 of 1962, the cash dividend will, unless exempt, be subject to dividends tax. South African resident ordinary and preference shareholders that are not exempt from dividends tax, will be subject to dividends tax at a rate of 20% of the cash dividend, and this amount will be withheld from the cash dividend with the result that they will receive a net amount of 288 cents per ordinary share, 2.60 cents per first preference share and 213.82794 cents per second preference share. Non-resident ordinary and preference shareholders may be subject to dividends tax at a rate of less than 20% depending on their country of residence and the applicability of any Double Tax Treaty between South Africa and their country of residence.

Shares in issue

The issued share capital of the company, as at the date of declaration, is as follows:

- 1 619 941 184 ordinary shares at a par value of 10 cents each
- 8 000 000 first preference shares at a par value of R1 each
- 52 982 248 second preference shares at a par value of 1 cent each and subscription price of R100.

The company's tax reference number is 9800/211/71/7 and registration number is 1969/017128/06.

ADMINISTRATIVE AND CONTACT DETAILS



Standard Bank Group Limited

Registration No. 1969/017128/06
Incorporated in the Republic of South Africa
Website: www.standardbank.com

Investor Relations

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Directors

TS Gcabashe (chairman), PLH Cook, A Daehnke*, MA Erasmus¹, GJ Fraser-Moleketi, X Guan² (deputy chairman), GMB Kennealy, JH Maree (deputy chairman), NNA Matyumza, KD Moroka, NMC Nyembezi, ML Oduor-Otieno³, ANA Peterside CON⁴, MJD Ruck, SK Tshabalala* (chief executive), JM Vice, L Wang².
* Executive director ¹ British ² Chinese ³ Kenyan ⁴ Nigerian

All nationalities are South African, unless otherwise specified.

Head Office Switchboard

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Share Transfer Secretaries in South Africa

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South Africa

Share Transfer Secretaries in Namibia

Transfer Secretaries (Proprietary) Limited
4 Robert Mugabe Avenue, Windhoek, Namibia
(Entrance in Burg Street)
PO Box 2401, Windhoek, Namibia

JSE Independent Sponsor

J.P. Morgan Equities South Africa
Proprietary Limited

Namibian Sponsor

Simonis Storm Securities
(Proprietary) Limited

JSE Joint Sponsor

The Standard Bank of South Africa Limited

Share and Bond Codes

JSE share code: SBK ISIN: ZAE000109815

NSX share code: SNB ZAE000109815

A2X share code: SBK

SBKP ZAE000038881 (First preference shares)

SBPP ZAE000056339 (Second preference shares)

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Please direct all **shareholder queries** and comments to:

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